

HMIC Value for Money Profile 2016

West Mercia Police

compared with all forces in England & Wales

The forces in the most similar group can be identified in the charts in this section by using the key below

- a West Mercia
- **b** North Yorkshire
- c Warwickshire
- d Gloucestershire
- e Suffolk
- f Devon & Cornwall
- g Wiltshire
- h Norfolk

Contents

3 Introduction

7 Section One - Costs, workforce and demand/performance

Income and expenditure

- 8 Overview
- 9 Spend by function
- 10 Workforce costs Officers
- 11 Workforce costs Police staff & PCSOs
- 12 Non-staff costs

Net revenue expenditure by function:

- 17 Summary
- 18 Local policing
- 20 Dealing with the public
- 22 Criminal justice arrangements
- 24 Road policing
- 26 Operational support
- 28 Intelligence

Workforce

- 41 Summary
- 42 Officers/PCSOs by rank
- 43 Officers/staff by back office function
- 44 Workforce numbers by function

Demand/performance

49 Crime trends

- 50 Crime per visible officers
- 51 Crime outcome per visible officers
- 52 999 calls

56 Section Two – Offences and outcomes

- 60 Crimes (excluding fraud)
 62 Victim-based offences
 64 Violence against the person
 66 Sexual offences
 68 Robbery
 70 Theft offences
 72 Criminal damage and arson
 74 Other crimes against society
- 86 Annexes 1-4 95 Outliers

- 13 Financing14 Earned income15 Funding trends
- 16 Total costs by function
- 30 Investigations public protection
 32 Investigations
 34 Investigative support
 36 Support functions
 39 PCC/Local policing bodies
 40 Criminal Justice costs
- 45 Leavers46 Joiners47 Sickness and recuperative/restricted duty48 Officers' length of service
- 53 Emergency incidents54 Priority incidents55 All incidents
- 76 Crime against children
 78 Outcome percentage
 80 Charged/Summonsed
 81 Out-of-court (formal)
 82 Out-of-court (informal)
 83 Suspect Identified No Action Taken
 84 Investigation complete no suspect identified
 85 Not yet assigned an outcome

Introduction

Data about a single force can never reveal all there is to know. Insight comes from putting a force's data side by side with others so that the differences are revealed. No two forces face the same problems, so it makes sense to compare the performance of forces which share similar demographics and are therefore, more likely to have similar problems. For example, there is more value in comparing Greater Manchester Police's crime performance with that of the West Midlands Police and other similar, large urban forces. In fact the Home Office has 'clustered' forces into most similar groups or MSGs, as we refer to them in this document, to produce a standard set of comparison forces to set against your force. We highlight these forces in the bar charts and, where relevant, we also show the most similar group of forces average (or MSG average), represented by a line across the bars in the charts. Forces in the same group as your force are listed on the front cover of this document.

We also show the expenditure for each force (usually expressed as \pounds per head of population) and compare it with other MSG forces. There are limitations, which you should be aware of. First and foremost, the way the police service is funded is largely based on past expenditure patterns and the ability of forces to raise different levels of income from their council tax base.

Secondly, the financial comparisons used in this document do not adjust for the costs of operating in a particular part of the country. An "area cost adjustment" figure is available from the Home Office, but when we applied it to the data, it made a small difference to some forces close to London, such as Surrey and Thames Valley, and for obvious reasons, a larger difference to the Metropolitan Police. For most forces there was little change, so we decided to present costs without the adjustment. A few forces may want to make some adjustments; but in general most forces are not sufficiently affected.

In any case, users of this information should be looking at larger differences in costs compared with the MSG average, than that represented by the area cost adjustment. Furthermore, it is often the case that the main factors which explain higher costs lie elsewhere. More often than not, the main factor is volume – higher PCSO expenditure is most likely due to having more of them, rather than the average cost of each PCSO. In some areas, such as training, the major factor is the mix of the workforce – a higher percentage of police officers can be expensive. (It may also be more appropriate in some cases.)

The aim of the profiles is to help Police and Crime Commissioners, Police and Crime Panels and force managers identify significant differences, raise legitimate questions, ask for explanations and possibly further investigation. The information draws attention to questions which should be addressed.

Here are some illustrative examples:

- why is it that this force is more able to identify rape suspects and charge them, than others?
- why is it that similar crimes attract different outcomes (such as charges or informal warnings) in different forces?
- is there a relationship between high sickness rates for police officers and the fact that this force has fewer local police officers?
- if more of our incidents are classified as emergencies than other similar forces, is that because we have too few call handlers (classified as dealing with the public) or because more training is required?
- if our information, communications and technology costs are higher, is this helping our force to be more efficient or is it just expensive?
- have major reductions in police staff resulted in more costly police officers doing 'back office type jobs?

HMIC's Value for Money (VfM) profiles allow you to compare your force's performance, and the costs of achieving it, with that of other forces. The VfM profiles provide an important tool not only to help discover areas of high relative cost or identify differences in performance, but also to identify other forces which are achieving more with less. Although last year's autumn statement changed the financial climate for police forces; it remains challenging. This and a redistribution of the police grant among forces due to changes in the funding formula mean that the profiles continue to be a vital tool.

The VfM profiles are:

- designed for use by force management, police and crime commissioners (PCCs) and local policing bodies as well as HMIC;
- wide ranging, covering a large amount of information in a single, easy to use document;
- presented in a uniform format to allow you to focus attention on the main differences which require explanation and action to improve;
- timely being published close to the announcement of the Chancellor of the Exchequer's autumn statement, when major financial decisions are being taken;
- not league tables or targets they are designed to raise questions, not make judgments.

Each profile has two parts: a summary (published separately), and this more detailed profile; both are available on our website. They are designed to be investigative tools to draw attention to large, and possibly unexplained, differences in costs or performance. These should be followed up to confirm whether resources are being used efficiently and effectively.

What changes have been made?

The main changes this year are:

- 1. There have not been any major changes to the Police Objective Analysis (POA) definitions and categories. However, public protection units have been separated from investigations and are now presented separately as a distinct category (pages 30 and 31).
- 2. The profiles now provide data on how incidents have been categorised (emergency, priority, scheduled or resolved without deployment) and how this has differed from 2012/13 to 2015/2016.
- 3. For the second year, the profiles include data covering outcomes associated with recorded crime. The profiles present the data on principle outcomes for each crime category along with the difference from the expected volumes of those outcomes based on the England and Wales average.

How do I use the profiles?

Most of the data are presented as bar charts so you can see how your force compares with others. Your force is highlighted in black with forces in your 'most similar group' (MSG) shown in teal. MSG forces share similar demographics (more details about MSG forces can be found on page 6). Finally, a horizontal line runs across each bar chart representing the average value across all forces in England and Wales (excluding the Metropolitan Police Service and City of London Police) unless stated otherwise.

The profiles are presented as 'logic trees' with the data broken down progressively from left to right. By following the branches of the logic tree, you can identify the reason(s) for differences between your force and others. To illustrate, in the example given on page 5 a force could be spending more on police officers because there are more of them (officers per head of population), or because they are more expensive (cost per officer), or because it is spending more on overtime.

Most pages also include tables which lay out the main data presented in the charts as well as some additional comparisons. Typically, from left to right they show:

- a short description the relevant volumes (e.g. staff numbers/total costs/numbers of crimes)
- a ratio for comparison (e.g. staff per head of population)
- the average costs per volumes
- the 'difference' which
 - for costs shows how much more, or less, it is costing your force than the average;
 - for crimes/outcomes shows how many more, or fewer, crimes/outcomes your force is recording as a result of the difference from the average; and
 - for workforce shows how much larger, or smaller, your force's workforce is as a result of the difference from the average.

- chevrons (<<) against the data highlight whether your force is an outlier for this item (whether the force is in the top or bottom 10 percent and the effect of the difference is greater than £1 per head of population).

An example is shown on the following page

Note on Crime Data Integrity

In 2014 HMIC completed an inspection into the way police forces in England and Wales record crime data. This report identified serious concerns about the crime recording process and HMIC is now undertaking a programme of inspecting crime data recording across police forces in England and Wales. In response to the findings of both the 2014 report and the inspection programme, many forces have or are in the process of reviewing their crime recording processes. This may have an impact on recorded crime trends although the impact is likely to vary by force.

Note on Collaboration

For the majority of forces that are not involved in significant or large-scale collaborations, the use of net expenditure provides an adequate comparison. However, as the use of collaboration increases in scale, the way data are collected and presented has adapted. In 2014/15, additional headings were added to the POA, separating out staff and third party costs and income related to collaboration. CIPFA guidance explains how forces should record their collaborations depending on the type of model they operate – As we present costs net of earned income, costs in collaborating forces should be broadly comparable with other forces. The main exception is costs per FTE staff, which can be distorted if the collaboration is reported using the 'lead force' model (where all staff are shown as based in the force providing the service, rather than split across the forces taking part in the collaboration).

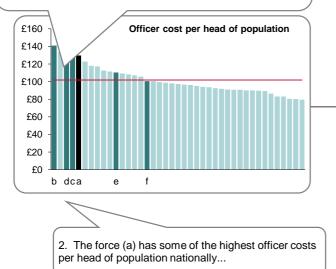
Feedback

Many forces worked with us throughout the development of the VfM profiles, and we are grateful to those that provided us with feedback and comments. HMIC is always keen to hear from users how the profiles can be improved. If you have any suggestions, or any analysis which you think might be useful to include, please contact HMICProfiles@hmic.gsi.gov.uk.

Guidance page - How to read the profiles

How much do officers in the force cost compared with others? How much overtime do they receive?

1. The profiles use 'logic trees' break each policing function down (from left to right) into component parts. For each breakdown, you can see how the force (labelled 'a') compares to other forces in its most similar group of forces (labelled 'b f'), as well as all forces in England and Wales.



£/head

127.7

129.8

% sal

1.7%

2.54

50.3

2.2

Averages

99.0

3.0

Averages

Averages

102.0

3.0%

All

All

1.93

51.3

MSG

121.0

124.4

MSG

MSG

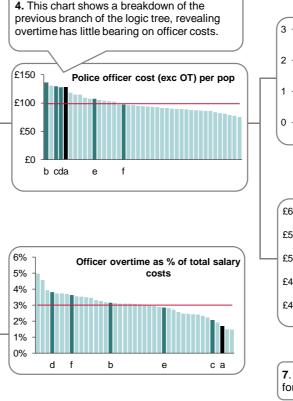
2.40

50.4

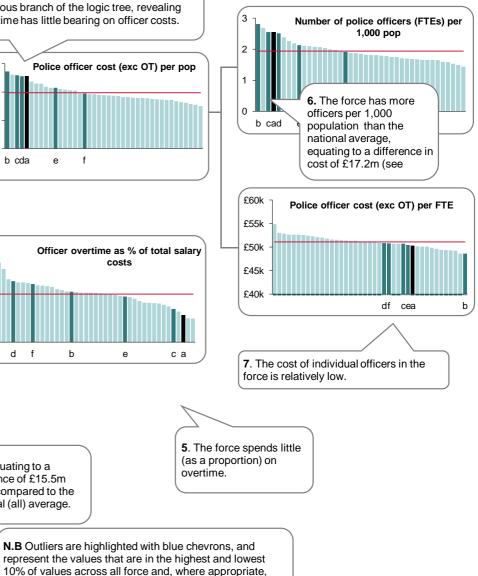
2.9%

3.4

All



have a value of more than £1 per head.



* Net cost of the difference in spend to the average per head of all/MSG forces.

Officer costs

Overtime

Total

Total

All pay exc. overtime

Officer overtime as a % of total salary costs

Number of officers and cost per officer

FTE per 1,000 population

Cost per FTE (£000s)

3. ...equating to a

difference of £15.5m when compared to the

national (all) average.

Diff* £m

MSG

3.7

-0.7

3.0

-0.8 <

MSG

MSG

3.8

-0.1

<<

All

16.0

-0.4

15.5

All

All

17.2

-1.4

-0.9

Diff* £m

Diff* £m

Frequently asked questions

What is the purpose of the most similar group (MSG) comparison?

The MSG was designed to offer a fairer comparison of levels of crime between forces as they group forces with similar demographics. While MSG comparisons do not take account of the fact that some areas have higher costs than others; they are used here to compare costs since forces in a high crime MSG (such as large urban forces) are likely to have greater resources such as more officers, staff and PCSOs. While most forces share similar demographics with the rest of their group, there are a few that are less closely aligned (the Metropolitan Police Service, Dyfed-Powys Police, Surrey Police and City of London Police). Apart from City of London Police, the remaining forces are still included with a most similar group, but their appearance as an outlier means they should be treated with caution. MSGs were last updated for the 2013 VfM profiles using data from the 2011 Census; this grouping remains the most recent update.

What checks have been applied to the data?

The data presented in the profiles are subject to a systematic checking process:

- The Chartered Institute of Public Finance and Accountancy (CIPFA) applies arithmetic and reconciliation checks to the financial data from forces.
- Each force is asked to check its statistical outliers (where its costs are significantly different from average and/or from its return for the previous year).

- Each force receives a draft profile to check the figures before publication. Each year forces identify anomalies or inconsistencies which HMIC attempts to resolve. Forces are able to resubmit data to correct any errors.

Which workforce figures are used?

The profiles include staff numbers drawn from two data sets: the Home Office annual data return (ADR), which is a snapshot at 31 March each year of full-time equivalent staff in post and the Police Objective Analysis (POA) which counts the average, budgeted, full-time equivalent staff for the financial year. Given the differences between the two, these figures in some cases will not align completely. In general, the profiles use POA budgeted staff numbers to make detailed financial comparisons between forces. However, POA is a relatively recent invention and, prior to 2011/12, it was not validated by HMIC. Consequently, it cannot provide a series long enough to show changing trends over time. In contrast, ADR has been validated over several years so is used to present trends on police officers, PCSO and police staff numbers. It is also used where equivalent data are not available from POA.

Which population figures are used?

The profiles use mid-2015 population estimates, which are the latest available from the ONS. Please note that the ONS police recorded crime data publication,12 months to 31 March 2016 (published in July 2016) used mid-2014 population estimates so numbers will not match exactly.

Which crime figures are used?

The VfM profiles include the crime statistics published by the ONS in for the data for the 12 months to March 2016. The Home Office introduced a new framework to measure outcomes associated with crimes in 2013. Data covering outcomes associated with crimes recorded in the 12 months to 31 March 2016 for all forces are published by the Home Office and updated on 20 October 2016.

How are averages calculated?

Unless stated otherwise, the simple average of all forces and MSG forces are used. Except for their own profiles, City of London Police and the Metropolitan Police Service are omitted from the averages and the charts because they are outliers in most categories.

What rule is used to highlight outliers?

The difference is highlighted if the indicator puts the force in the top or bottom 10 percent and the effect of the difference is greater than £1 per head of population.

Where can I find further contextual information to help me understand the data?

Further contextual information can be provided by HMIC, for example the definitions used by CIPFA in constructing the POA dataset.

Section One - Costs, workforce and demand/performance

This section looks at how a force deploys its workforce and the associated costs for each of the 13 headline categories within the Police Objective Analysis (POA). POA subcategory information on costs is also presented. POA estimates are used for all cost and workforce data unless stated otherwise. These data are taken as a snapshot as at 8 November 2016. Any updates to the data made after this time will not be reflected in the profile. Home Office Annual Data Requirement (ADR) data is used where relevant POA data is not available. Examples include officers by rank, sickness rates, restricted/recuperative duty rates, officers' length of service and leavers/joiners.

With the exception of special constables, workforce data comprises full-time equivalent (FTE) figures. In POA estimates these are calculated as the number of staff budgeted for each staff type. Police workforce figures published by the Home Office are based on those in-post as of 31 March each year. The two sets of figures are not, therefore, directly comparable.

Key to the data and calculations

- <u>Net revenue expenditure:</u> The profiles use a different calculation for net revenue expenditure to the Chartered Institute of Public Finance and Accountancy (CIPFA); it is calculated as total expenditure minus earned income to show the total cost of policing to the taxpayer.
- <u>Earned income</u>: Where earned income is referred to, this covers partnership income, sales fees charges and rents, special police services, reimbursed income and interest.
- <u>Averages:</u> All averages in this section (unless otherwise stated) are simple, unweighted England and Wales averages, including the force in question. As the Metropolitan Police and City of London Police data distort the chart scales, they have been excluded from all charts and averages except for those in their own profiles.
- <u>Difference to most similar group (MSG) / All force</u>: Differences are calculated using the difference in cost per head. An example calculation is as follows: (Force cost per head MSG cost per head) multiplied by population = absolute cost of difference.
- <u>Police officer spend as % of gross expenditure</u>: The profiles show the proportion of spend on officers (including overtime) by function. Calculation is as follows: (Police officer spend + Police officer overtime) / Gross Revenue Expenditure (GRE) = police officer spend as % of GRE.

- <u>National policing</u>: To more accurately compare forces, national policing functions (such as counter terrorism/special branch) is not included in totals of spend and workforce (unless stated otherwise).
- Operational frontline, frontline support and business support: POA data is mapped onto these categories. Since counter-terrorism/special branch is a national policing function, we do not include this as a frontline role (for the reason given above). Due to this, and the previously described differences between the ADR and POA workforce data, the totals and proportions may not match those published elsewhere. The list of POA categories and their classifications are given in Annex 3.

Please note that, throughout the profiles, rounding may cause apparent discrepancies between totals and the sums of the parts.

How to use this section

Users may wish to focus on those charts where the force is an outlier, i.e. where the force is significantly different from the average, Outliers are highlighted with blue chevrons and indicate that the force falls within the highest or lowest 10% and, where applicable, the financial value is greater than £1 per head. Alternatively users may wish to examine where the force of interest is positioned relative to other forces they think are similarly performing or where they expect that force to be.

Users should consider exploring the reasons for any differences by looking at the force as a whole, using relevant local knowledge. Staffing levels should also be considered in the context of workforce modernisation, collaboration efforts and the outsourcing of services. Please note that in some cases, charts are not given for all breakdowns; priority is given to those areas with the highest costs or levels.

Throughout the profiles the chart scales vary and as a result the differences shown may not be as significant as they first appear.

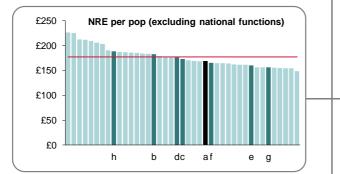
Income and expenditure - Overview

How much does the force spend in each area of business compared with others? How much does it earn in income?

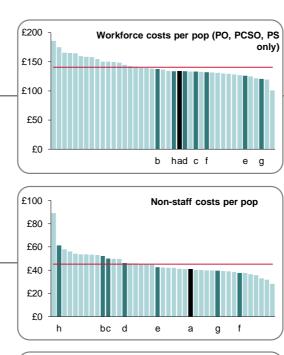
Cost per head of population

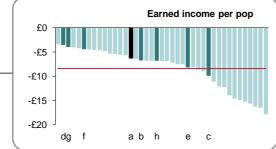
The profiles calculate net revenue expenditure (NRE) as total expenditure minus earned income to show the total cost of policing to the taxpayer. Note that this is different from NRE as reported in the raw POA data.

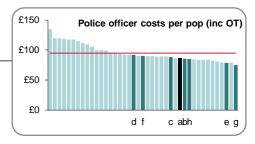
To improve comparability between forces, national policing functions (such as counter-terrorism/special branch) are excluded from the data analysis and charts.

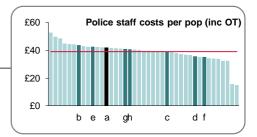


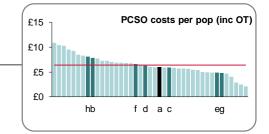
1,249k						
		Ave	erages	Diff* £	* £m	
£m	£/head	All	MSG	All	MSG	
107.5	86.1	95.1	85.0	-11.3	1.3	
52.2	41.8	38.9	40.0	3.6	2.3	
7.5	6.0	6.4	6.3	-0.6	-0.4	
167.2	133.8	140.4	131.3	-8.2	3.2	
51.0	40.8	45.2	46.3	-5.5	-6.8	
-7.9	-6.4	-8.4	-6.3	2.6	-0.1	
210.2	168.3	177.2	171.3	-11.2	-3.7	
1.1	0.9	4.3	2.5	-4.2	-2.0	
211.4	169.2	181.5	173.8	-15.4	-5.8	
	107.5 52.2 7.5 167.2 51.0 -7.9 210.2 1.1	£m £/head 107.5 86.1 52.2 41.8 7.5 6.0 167.2 133.8 51.0 40.8 -7.9 -6.4 210.2 168.3 1.1 0.9	£m £/head Aue £m £/head All 107.5 86.1 95.1 52.2 41.8 38.9 7.5 6.0 6.4 167.2 133.8 140.4 51.0 40.8 45.2 -7.9 -6.4 -8.4 210.2 168.3 177.2 1.1 0.9 4.3	£m £/head All MSG 107.5 86.1 95.1 85.0 52.2 41.8 38.9 40.0 7.5 6.0 6.4 6.3 167.2 133.8 140.4 131.3 51.0 40.8 45.2 46.3 -7.9 -6.4 -8.4 -6.3 210.2 168.3 177.2 171.3 1.1 0.9 4.3 2.5	£m £/head All MSG All 107.5 86.1 95.1 85.0 -11.3 52.2 41.8 38.9 40.0 3.6 7.5 6.0 6.4 6.3 -0.6 167.2 133.8 140.4 131.3 -8.2 51.0 40.8 45.2 46.3 -5.5 -7.9 -6.4 -8.4 -6.3 2.6 210.2 168.3 177.2 171.3 -11.2 1.1 0.9 4.3 2.5 -4.2	











* Net cost of the difference in spend to the average per head of all/MSG forces.

** Note that national policing has been included in the table only for reference so that the totals reconcile to the financing totals later in this section.

Income and expenditure - Spend by function

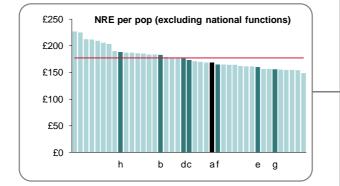
What proportion of spend is on the front line or in business support compared with others? What proportion is spent in visible functions?

Cost per head of population

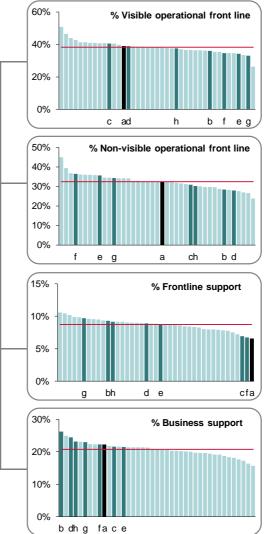
Police workforce roles are split into three categories: operational front line, frontline support and business support. The front line is further broken down into visible and non-visible roles (see Annex 3 for a breakdown by POA category). These plots show the NRE in each category. To improve comparability between forces, national policing functions are excluded.

Collaboration and outsourcing affect workforce numbers so costs, rather than FTE figures, are presented.

Note that in *PEEL:Police efficiency 2015* (*October 2015*) HMIC define frontline support as *operational support*. Since this is the name of a POA category, *frontline support* is used here to avoid confusion.



		Force		ges	MSG Diff**
	NRE £m	breakdown	All	MSG	£m
Visible	77.0	39.0%	38.2%	36.8%	4.5
Non-visible	63.5	32.2%	32.4%	32.0%	0.5
Operational front line	140.5	71.2%	70.6%	68.7%	4.9
Frontline support	13.0	6.6%	8.7%	8.2%	-3.3
Business support	43.8	22.2%	20.7%	23.0%	-1.6
Other*	13.1				
Total (NRE)	210.2	100.0%	100.0%	100.0%	



* Functions classified as Other do not fit into any of the three categories. They include costs associated with the PCC and central costs such as capital financing and pension costs.

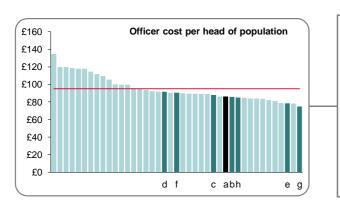
** Net cost of the difference in proportion spent in each category compared to the average of MSG forces.

Income and expenditure - Workforce costs - Officers

How much do officers in the force cost compared with others? How much overtime do they receive?

Cost per head of population

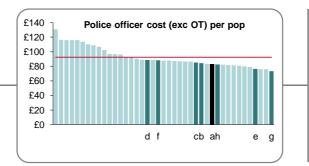
Police officer costs are split into salary and overtime (OT). OT costs are also shown as a percentage of the overall salary costs (including OT). To improve comparability between forces, national policing functions are excluded.

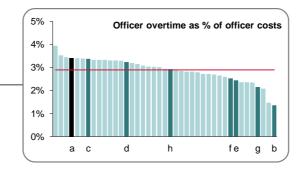


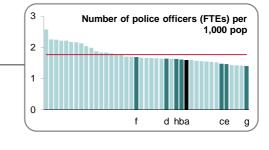
FTE police officers	1,993	1,993 (exc national policing functions)						
			Avera	ges	Diff* #	Em		
Officer costs	£m	£/head	All	MSG	All	MSG		
All pay exc. overtime	103.9	83.1	92.3	82.8	-11.5	0.5		
Overtime	3.7	2.9	2.7	2.3	0.2	0.8		
Total	107.5	86.1	95.1	85.0	-11.3	1.3		
Officer overtime as a % tota	al		Avera	ges	Diff* #	Em		
Officer overtime as a % tota salary cost	al	% salary	Avera All	ges MSG	Diff* # All	Em MSG		
	l	% salary 3.4%		-				
salary cost	1	· · ·	All	MSG	All	MSG		
salary cost Total		· · ·	All	MSG 2.7%	All	MSG 0.8		
salary cost		· · ·	All 2.9%	MSG 2.7%	All 0.5	MSG 0.8		
salary cost Total Number of officers and cos		3.4%	All 2.9% Avera	MSG 2.7% ges	All 0.5 Diff* f	MSG 0.8		

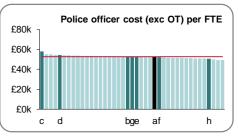
* Net cost of the difference in spend to the average per head of all/MSG forces.

** Cost excludes overtime.









Income and expenditure - Workforce costs - Police staff and police community support officers (PCSOs)

How much do police staff and PCSOs cost in the force compared with others?

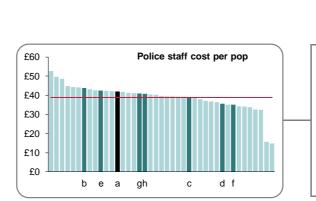
		Cost per head of population National policing functions have been excluded to improve comparability between forces.
Note that collaboration/outsourcing arrangements will affect staff costs for certain forces.	N	Note that collaboration/outsourcing arrangements will affect staff costs for certain forces.
	C	

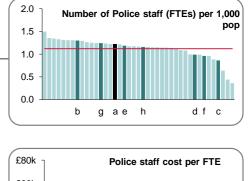
Police staff

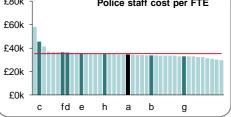
Police staff FTE	1,521 (exc national policing functions)
	1,021 (one national perioting fationer

		Averages			Diff* £n	n
	£m	£/head	All	MSG	All	MSG
Police staff cost	52.2	41.8	38.9	40.0	3.6	2.3
Including overtime costs						

	Averages			Diff* £m	
	Force	All	MSG	All	MSG
FTEs per 1,000 pop	1.2	1.1	1.1	4.1	4.4
Cost** per FTE (£000s)	34.3	35.2	36.2	-1.3	-2.9





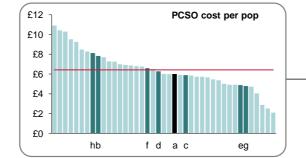


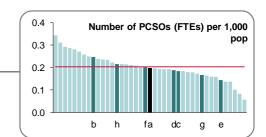
PCSOs

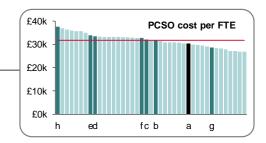
PCSOs FTE	246 (exc national policing functions)

			Averag	es	Diff* £r	n
	£m	£/head	All	MSG	All	MSG
PCSO cost	7.5	6.0	6.4	6.3	-0.6	-0.4
Including overtime costs						

	Averages			Diff* £m		
	Force	All	MSG	All	MSG	
FTEs per 1,000 pop	0.2	0.2	0.2	-0.2	0.1	
Cost** per FTE (£000s)	30.3	31.7	32.5	-0.3	-0.5	







* Net cost of the difference in spend to the average per head of all/MSG forces.

** Cost includes overtime.

West Mercia

Income and expenditure - Non-staff costs

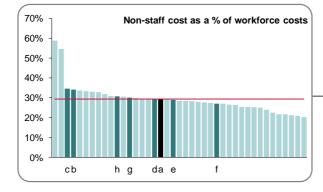
Apart from on the workforce, where else is the force spending money compared with others?

Non-staff costs as a percentage of workforce costs

Workforce costs include officer, staff and PCSO salary and overtime costs only. Temporary and agency costs are classified as non-staff. To improve comparability between forces, national policing functions are excluded.

Non-staff costs are broken down into specific types of running costs. They are shown as a percentage of workforce costs as many are largely dependent on the size of the workforce.

Note that collaboration, outsourcing and partnership arrangements will affect the data for some forces.

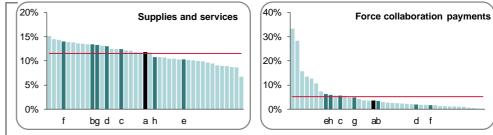


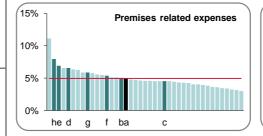
Force workforce costs	£167m					
		% of w'force	Averages		Diff* £m	
	£m	costs	All	MSG	All	MSG
Supplies and services**	19.6	11.7%	11.5%	12.4%	0.4	-1.1
Force collaboration payments	5.7	3.4%	5.2%	4.1%	-3.0	-1.2
Premises related expenses	8.4	5.0%	5.0%	5.9%	0.0	-1.5
Transport related expenses	5.4	3.2%	2.5%	2.6%	1.2	1.1
Restructure, training and conference	0.0	0.0%	0.6%	0.4%	-1.0	-0.7
Other employee expenses***	6.0	3.6%	2.5%	3.0%	1.9	1.0
PCC outsource/collab/commission	4.0	2.4%	2.2%	2.2%	0.4	0.3
Non-staff costs	49.0	29.3%	29.4%	30.6%	-0.1	-2.1
Capital financing	1.9	1.2%	3.1%	4.6%	-3.3	-5.7
Total non-staff costs	51.0	30.5%	32.5%	35.2%	-3.4	-7.8

* Net cost of the difference in spend to the average percentage of all/MSG forces.

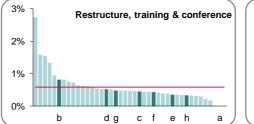
** Includes 3rd party payments excluding collaboration.

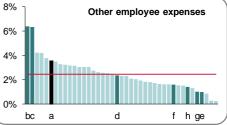
*** Including temporary and agency staff, injury and ill health costs.





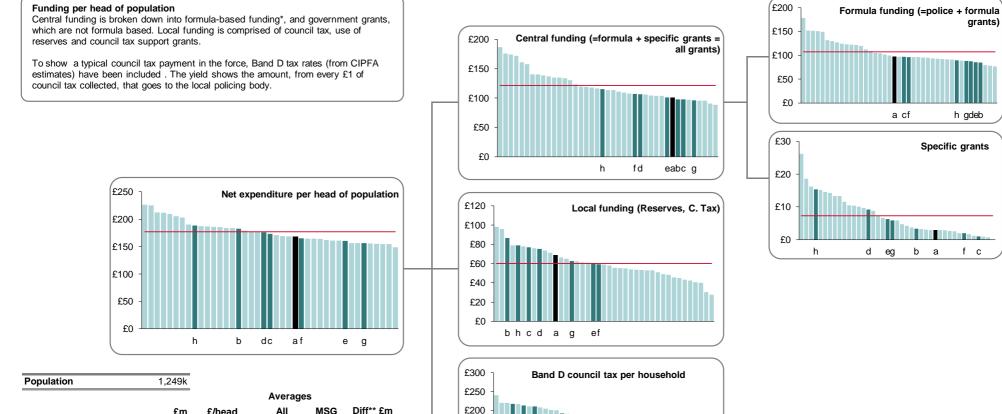






Income and expenditure - Financing

How much money does the local policing body receive in funding compared with others and from where? What is the level of council tax in the force and how does that compare with others?



£150 £100 £50 £0

		Averages					
	£m	£/head	All	MSG	Diff** £m		
Formula funding*	121.7	97.4	107.4	90.8	8.3		
Legacy council tax grants	0.0	0.0	6.7	6.3	-7.8		
Specific grants	3.6	2.9	7.3	5.7	-3.5		
Central funding	125.3	100.3	121.3	102.8	-3.1		
Council tax	81.2	65.0	58.5	66.4	-1.8		
Reserves	4.9	3.9	1.7	4.6	-0.9		
Local funding	86.0	68.9	60.2	71.1	-2.7		
Net revenue expenditure	211.4	169.2	181.5	173.8	-5.8		
* Sum of police grant, non-domestic rates and revenue support grant.							

** Net cost of the difference in spend to the average per head of MSG forces.

Source: POA estimates 2016/17

West Mercia

grants)

h adeb

Specific grants

f c

b a

a cf

d eg

Band D tax rate

£189.6

b h d

сa

efg

MSG

£191.9

Averages

All

£178.4

Income and expenditure - Earned income

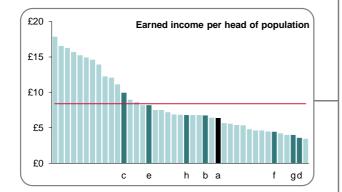
How much money does the force earn compared with others and from where does it receive it?

Income per head of population

Earned income is removed from Gross Revenue Expenditure (GRE) in order to calculate NRE and does not include government grants.

To improve comparability between forces national policing functions have been excluded.

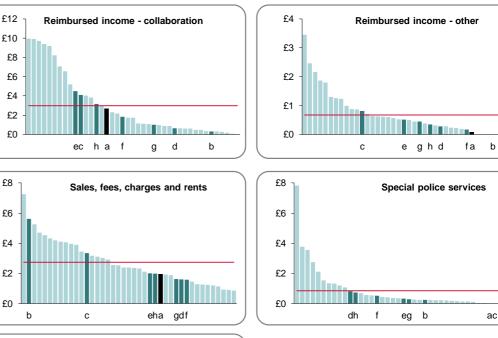
Some forces have high earned income related to special functions such as policing ports and airports or policing large events (sports, festivals etc.).

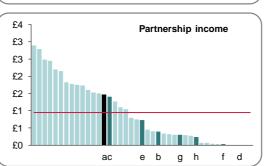


Population	1,249k					
		Av	verages		Diff* #	£m
	£m	£/head	All	MSG	All	MSG
Reimbursed income						
- From collaboration	3.3	2.7	3.0	2.3	-0.4	0.5
- Other	0.1	0.1	0.7	0.3	-0.7	-0.3
Sales, fees, charges and rents	2.5	2.0	2.7	2.5	-1.0	-0.6
Special police services	0.0	0.0	0.9	0.4	-1.1	-0.5
Partnership income	1.8	1.5	0.9	0.6	0.6	1.1
Interest	0.2	0.2	0.2	0.2	0.0	-0.1
Total earned income	7.9	6.4	8.4	6.3	-2.6	0.1

* Net cost of the difference in earnings to the average per head of all/MSG forces.

Source: POA estimates 2016/17





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Income and expenditure - Funding trends

How has the local policing body's income changed over time compared with others?

Please note that estimates of reserves are unreliable and that these figures are not adjusted for inflation. The change over time is, therefore, a nominal and not a real change. The Band D council tax rates are from CIPFA estimates.

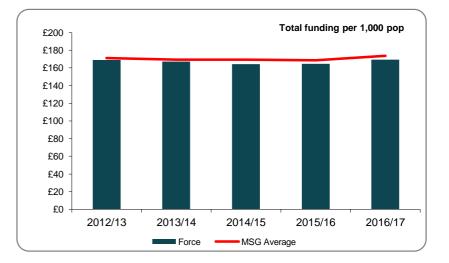
Note that change over time for reserves has not been given due to values crossing zero, with the potential for false negatives.

Note that values for previous years have been adjusted using mid-2015 population figures.

Force £ per 1,000 pop	2012/13 estimate	2013/14 estimate	2014/15 estimate	2015/16 estimate	2016/17 estimate	Change 12/13- 16/17
Central funding*	102.6	100.4	102.9	97.1	100.3	-2%
Legacy council tax grants		0.0	0.0	3.4	0.0	
Council tax	64.0	63.9	59.2	61.0	65.0	2%
Reserves	2.6	2.8	2.2	3.2	3.9	
Total funding	169.2	167.2	164.3	164.7	169.2	0%

MSG Average £ per 1,000 pop	2012/13 estimate	2013/14 estimate	2014/15 estimate	2015/16 estimate	2016/17 estimate	Change 12/13- 16/17
Central funding*	105.7	102.4	101.9	97.4	96.5	-9%
Legacy council tax grants		1.2	5.1	5.7	6.3	
Council tax	65.1	65.8	60.8	63.4	66.4	2%
Reserves	0.6	-0.1	1.7	2.3	4.6	
Total funding	171.3	169.3	169.4	168.8	173.8	1%

Band D tax rate	£179	£179	£182	£186	£190
All Average	£166	£169	£172	£175	£178



Income and expenditure - Total costs by function

How does the force apportion its spend across the different functions compared with others? How has this changed since last year?

Population	1,249k

	Budgeted	Spend per	head £	Diff fr	om*	% of to	otal**	% Offic	ers***
	spend £m	Force	MSG Av	MSG £m	Last year	Force	MSG Av	Force	MSG Av
Neighbourhood policing	19.1	15.3	20.6	-6.6	0.1	9.4%	12.6%	46.4%	56.2%
Incident (response) management	41.1	32.9	25.2	9.6	-0.3	20.1%	15.4%	100.0%	86.6%
Local investigation/prisoner processing	13.7	10.9	12.6	-2.1	0.1	6.7%	7.7%	99.3%	91.3%
Other local policing	5.2	4.2	4.3	-0.2	0.9	2.5%	2.6%	60.2%	56.2%
Local policing	79.1	63.3	62.7	0.7	0.8	38.8%	38.4%	84.3%	82.8%
Dealing with the public	14.9	11.9	9.9	2.5	1.4	7.3%	6.1%	11.4%	15.3%
Road policing	4.3	3.5	3.4	0.1	0.1	2.1%	2.1%	64.6%	67.9%
Operational support	10.1	8.1	7.5	0.7	0.5	5.0%	4.6%	86.8%	83.1%
Intelligence	8.3	6.7	6.5	0.2	0.2	4.1%	4.0%	51.6%	50.0%
Investigation - Public protection	9.9	7.9	9.0	-1.4	1.3	4.8%	5.5%	67.9%	72.6%
Investigations [exc local investigation)	8.8	7.0	6.3	0.9	1.3	4.3%	3.9%	79.6%	65.9%
Investigative support	4.7	3.8	4.0	-0.2	-0.3	2.3%	2.4%	4.6%	5.4%
Custody	6.3	5.0	6.0	-1.2	1.4	3.1%	3.7%	59.5%	48.2%
Other criminal justice arrangements	5.3	4.2	4.8	-0.8	-1.9	2.6%	3.0%	3.8%	2.8%
Criminal justice arrangements	11.6	9.3	10.8	-2.0	-0.5	5.7%	6.6%	27.5%	22.3%
ICT	12.5	10.0	10.6	-0.8	0.8	6.1%	6.5%	0.0%	0.7%
Human resources	2.6	2.1	2.0	0.2	0.1	1.3%	1.2%	2.4%	0.8%
Training	5.0	4.0	3.9	0.1	0.2	2.5%	2.4%	30.3%	42.6%
Other support functions	25.5	20.4	22.3	-2.3	-2.2	12.5%	13.6%	10.6%	14.5%
Support functions	45.6	36.5	38.8	-2.8	-1.1	22.4%	23.7%	6.9%	9.7%
Police and Crime Commissioner	6.7	5.3	4.2	1.4	0.6	3.3%	2.6%	0.0%	0.0%
Total exc national policing and central costs	203.9	163.2	163.2	0.0	4.2	100.0%	100.0%	49.3%	48.1%
National policing	1.1	0.9							
Central costs	6.4	5.1							
Total	211.4	169.2							

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation' as in POA

* The difference in spend per 1,000 population and last year values have been adjusted with mid-2015 population figures.

** Percentage of budgeted spend (excluding on national policing and central costs) by function.

*** Cost of police officers as % of total gross cost by function.

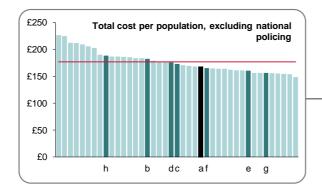
Source: POA estimates 2015/16 and 2016/17

Income and expenditure - NRE by function - Summary

What does the force spend across the different functions compared with others?

National policing functions have been excluded to improve comparability between forces.

Note that collaboration/outsourcing arrangements will affect staff costs for certain forces.



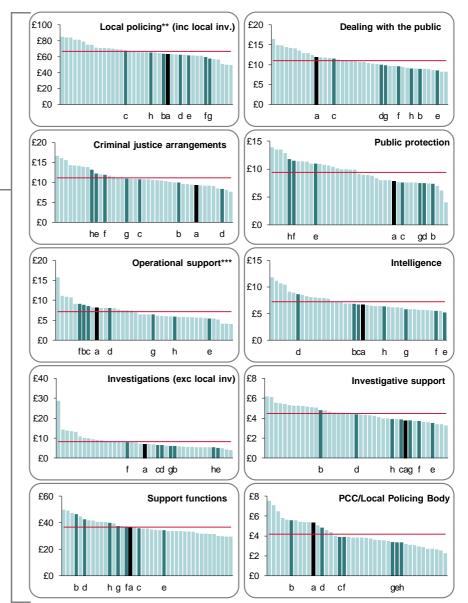
Population	1,249k					
			Avera	iges	Diff* f	٤m
	£m	£/head	All	MSG	All	MSG
Local policing**	79.1	63.3	66.7	62.7	-4.3	0.7
Dealing with the public	14.9	11.9	11.0	9.9	1.1	2.5
Criminal justice arrangements	11.6	9.3	11.2	10.8	-2.4	-2.0
Road policing	4.3	3.5	4.0	3.4	-0.7	0.1
Operational support***	10.1	8.1	7.2	7.5	1.2	0.7
Intelligence	8.3	6.7	7.2	6.5	-0.7	0.2
Public protection	9.9	7.9	9.4	9.0	-1.9	-1.4
Investigations	8.8	7.0	8.2	6.3	-1.4	0.9
Investigative support	4.7	3.8	4.5	4.0	-0.9	-0.2
Support functions	45.6	36.5	36.7	38.8	-0.3	-2.8
PCC/Local Policing Body	6.7	5.3	4.2	4.2	1.5	1.4
Tot. exc national pol. & central costs	203.9	163.2	170.3	163.2	-8.9	0.0

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Note that workforce under the heading of 'local investigation' are included within 'local policing' and not 'investigation' as in POA.

*** Note that this is the POA category, not the workforce descriptor used in *Policing in Austerity: Meeting the Challenge* (July 2014).

Source: POA estimates 2016/17

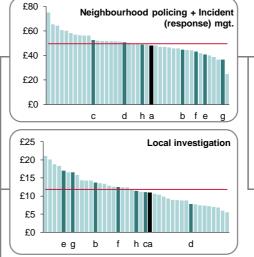


Income and expenditure - NRE by function - Local policing (including local investigation/prisoner processing)

What does the force spend on the different areas within local policing compared with others?

Note that a chart showing the combined cost of neighbourhood policing and incident (response) management has been included as some forces use the same staff to fulfil both functions.

£90 £80 -	Local policing cost per population
£70 - £60 -	
£50 -	
£40 -	
£30 -	
£20 -	
£10 -	
£0 ⊥	
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Specialist community liaison

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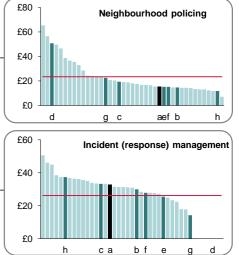
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Policing command team and support

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с

overheads



Population 1,249k

	Averages		Diff* £m		%	MSG		
	£m	£/head	All	MSG	All	MSG	Off**	Avg.
Incident (response) management	41.1	32.9	26.2	25.2	8.3	9.6	100%	87%
Neighbourhood policing	19.1	15.3	23.4	20.6	-10.1	-6.6	46%	56%
Local investigation/prisoner processing***	13.7	10.9	11.8	12.6	-1.1	-2.1	99%	91%
Specialist community liaison	2.1	1.7	3.4	2.6	-2.2	-1.2	27%	45%
Policing command team & support	3.1	2.5	1.8	1.7	0.9	1.0	82%	67%
overheads								
Local policing	79.1	63.3	66.7	62.7	-4.3	0.7	84%	83%
Total exc local investigation	65.4	52.3	54.9	50.1	-3.1	2.9	81%	81%

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure.

*** Workforce included 'local investigation' are included within 'local policing' not investigation as in POA.

Source: POA estimates 2016/17

West Mercia

£10

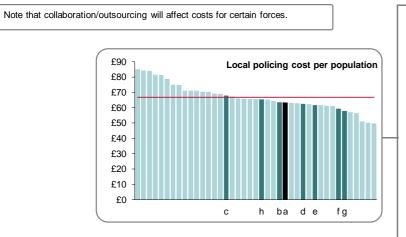
£8 £6 £4

£2 £0

£5

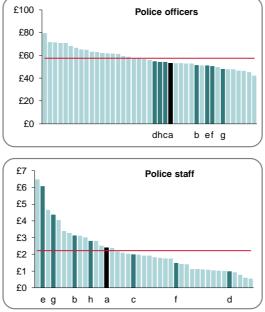
£4 £3 £2 £1 £0 -£1 b

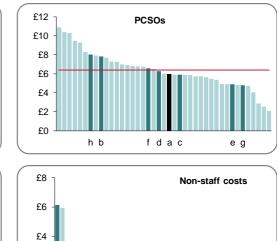
Income and expenditure - NRE by function - Local policing (including local investigation/prisoner processing) - Use of resources How does the force spend its money within local policing compared with others?



		FTE/	Averages		Diff* FT	Е
Staffing	FTE	1,000 рор	All	MSG	All	MSG
Police officers	1,321	1.06	1.12	1.01	-75	65
PCSOs	246	0.20	0.20	0.19	-6	5
Police staff	94	0.08	0.07	0.09	8	-17

			Averag	Diff** £	m	
Expenditure	£m	£/head	All	MSG	All	MSG
Police officers	66.8	53.5	57.4	52.2	-4.9	1.6
PCSOs	7.5	6.0	6.4	6.3	-0.5	-0.4
Police staff	3.0	2.4	2.2	2.9	0.2	-0.6
Non-staff costs	2.4	1.9	1.6	1.9	0.4	0.0
Earned income	-0.7	-0.5	-0.9	-0.7	0.5	0.2
Total cost	79.1	63.3	66.7	62.7	-4.3	0.7
Cost/FTE		Force	All	MSG	All	MSG
Police officers		£51k	£51k	£52k	-1.0	-1.8
PCSOs		£30k	£32k	£33k	-0.3	-0.6
Staff		£32k	£32k	£33k	0.0	-0.1





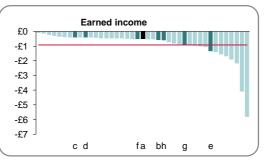
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* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Source: POA estimates 2016/17

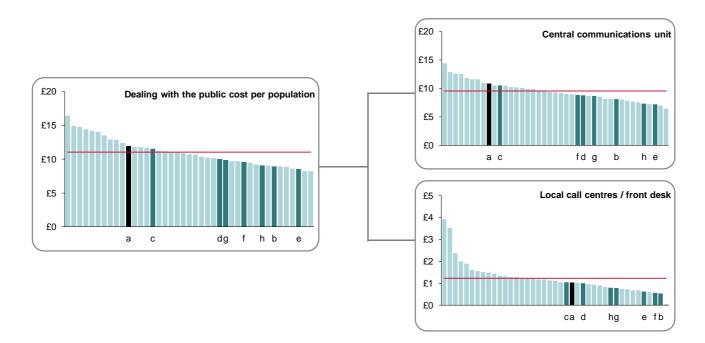
West Mercia

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Income and expenditure - NRE by function - Dealing with the public

How does the force spend its money within dealing with the public compared with others?

Note that collaboration/outsourcing will affect costs for certain forces.



Population	1,249k								
				Avera	ges	Diff* £	m	%	MSG
		£m	£/head	All	MSG	All	MSG	Officer**	Average
Central communicati	ons unit	13.6	10.9	9.5	8.8	1.7	2.6	12%	15%
Local call centres/fro	nt desk	1.3	1.0	1.2	0.8	-0.2	0.3	0%	0%
Command team and	support	0.0	0.0	0.3	0.4	-0.4	-0.4	n/a	40%
Dealing with the pu	blic	14.9	11.9	11.0	9.9	1.1	2.5	11%	15%

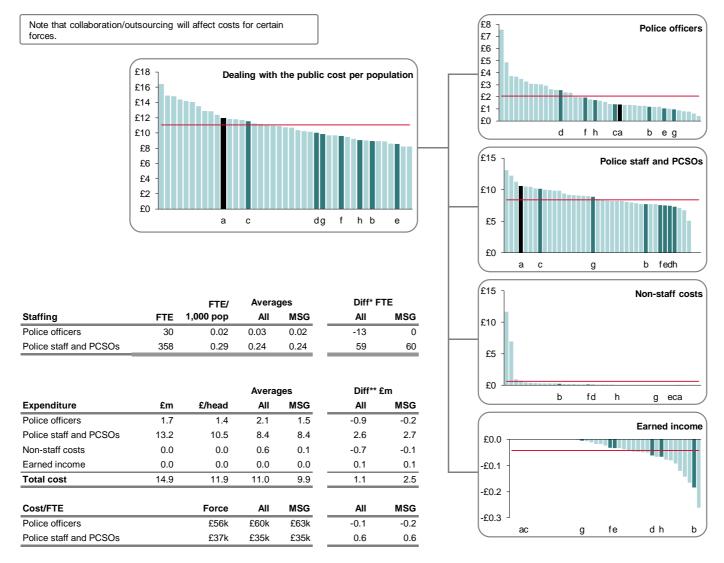
* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure.

Source: POA estimates 2016/17

Income and expenditure - NRE by function - Dealing with the public - Use of resources

How does the force spend its money within dealing with the public compared with others?



* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces. ** Net cost of the difference in spend compared to the average per head of all/MSG forces.

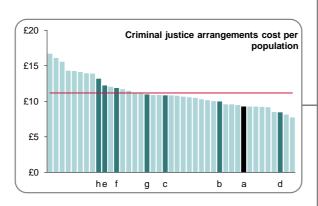
Source: POA estimates 2016/17

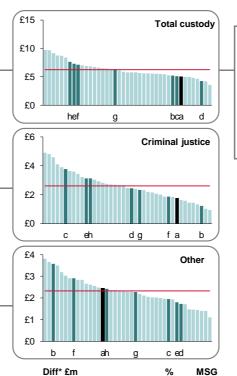
Income and expenditure - NRE by function - Criminal justice arrangements

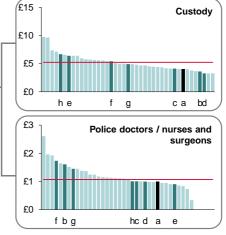
What does the force spend on the different areas within criminal justice arrangements compared with others?

Note that individual charts for all functions are not included. Priority is given to areas with the highest costs.

Note that collaboration/outsourcing will affect costs for certain forces.







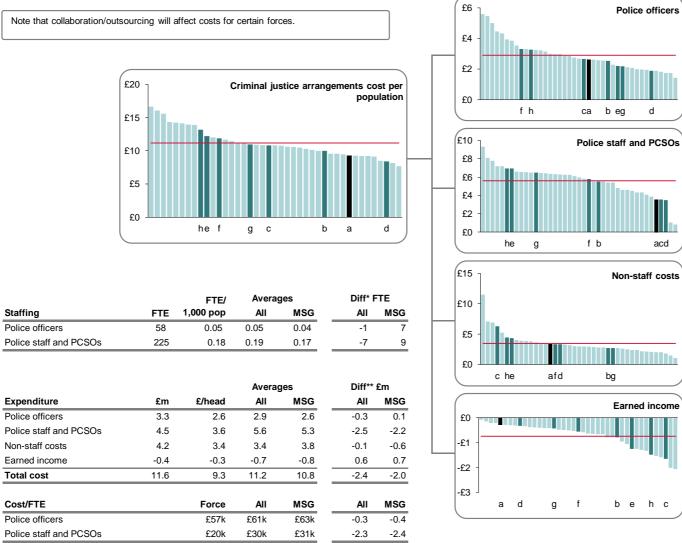
Population 1.249k					b	f ah	n g	сe
			Aver	ages	Diff*	£m		%
	£m	£/head	All	MSG	All	MSG		Off**
Custody	5.1	4.1	5.2	4.8	-1.4	-0.9		59%
Police doctors / nurses and surgeons	1.2	1.0	1.1	1.2	-0.1	-0.3		0%
Custody subtotal	6.3	5.0	6.3	6.0	-1.5	-1.2	-	48%
Criminal justice	2.2	1.8	2.6	2.5	-1.1	-0.9		10%
Police national computer	1.1	0.9	1.1	1.1	-0.2	-0.2		0%
Criminal records bureau	0.5	0.4	0.3	0.3	0.0	0.1		0%
Property officer / stores	0.3	0.3	0.3	0.3	0.0	-0.1		0%
Fixed penalty scheme	1.1	0.9	0.2	0.3	0.8	0.7		0%
Coroner assistance	0.3	0.3	0.2	0.3	0.1	0.0		0%
Command team and support	-0.2	-0.2	0.2	0.1	-0.4	-0.4		100%
Other criminal justice arrangements subtotal	3.1	2.5	2.3	2.4	0.2	0.1		
Criminal justice arrangements	11.6	9.3	11.2	10.8	-2.4	-2.0		27%

* Net cost of the difference in spend compared to the average per head of all/MSG forces. Source: POA estimates 2016/17

22% ** Officer salaries and overtime as % of gross expenditure, 'n/a' indicates zero expenditure.

Average 48% 0% 39%

> 5% 0% 0% 0% 0% 1% 63%



Income and expenditure - NRE by function - Criminal justice arrangements - Use of resources

How does the force spend its money within criminal justice arrangements compared with others?

* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

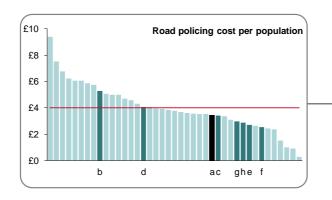
Source: POA estimates 2016/17

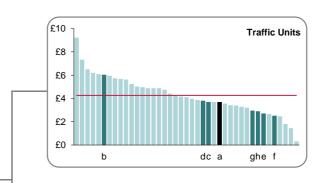
Income and expenditure - NRE by function - Road policing

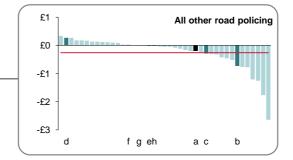
What does the force spend on the different areas within road policing compared with others?

Note that individual charts for all functions are not included. Priority is given to areas with the highest costs.

Note that collaboration/outsourcing may affect costs for certain forces. - particularly those hosting such arrangements.







Population	1,249k								
				Avera	ages	Diff*	£m	% of which	MSG
	£r	n	£/head	All	MSG	All	MSG	Officers**	Average
Traffic Units	4	1.6	3.7	4.3	3.5	-0.8	0.2	90%	89%
Command Team and Support	(0.0	0.0	0.1	0.1	-0.1	-0.1	0%	28%
Casualty Reduction Partnership	-().3	-0.2	-0.3	-0.2	0.1	0.0	3%	5%
All other road policing subtotal	(0.0	0.0	0.0	0.0	0.0	0.0	-	-
Road policing	2	1.3	3.5	4.0	3.4	-0.7	0.1	65%	68%

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure.

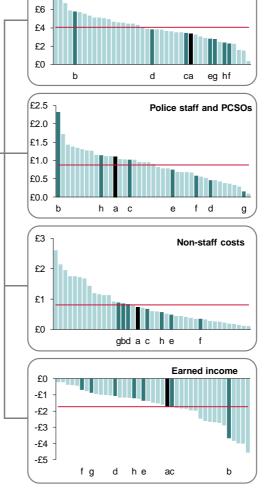
Source: POA estimates 2016/17

Income and expenditure - NRE by function - Road policing - Use of resources

How does the force spend its money within road policing compared with others?

(£10 Note that collaboration, outsourcing and other partnership arrangements will affect costs and earned income for some forces - particularly those hosting such arrangements. £8 £6 Earned income will include driver awareness courses and Casualty Reduction Partnerships. £4 £2 £0 b d £10 Road policing cost per population £8 £2.5 £2.0 £6 £1.5 £4 £1.0 £0.5 £2 £0.0 h a c b £0 b d ac ghe f £3 £2 Diff* FTE Averages FTE/ Staffing All FTE 1,000 pop MSG All MSG £1 Police officers 76 0.08 0.06 -18 -3 0.06 Police staff and PCSOs 49 0.04 0.03 0.03 13 8 £0 Diff** £m Averages £0 Expenditure £m £/head All MSG All MSG Police officers -£1 4.2 3.3 4.1 3.3 -0.9 0.0

Police staff and PCSOs 1.4 1.1 0.9 0.9 0.3 0.2 Non-staff costs 0.9 0.7 0.8 0.7 -0.1 0.1 Earned income -2.1 -1.7 -1.7 -1.5 0.0 -0.2 3.4 Total cost 4.3 3.5 4.0 -0.7 0.1 Cost/FTE Force All MSG All MSG Police officers £55k £54k £53k 0.1 0.1 Police staff and PCSOs £28k £31k £29k -0.1 0.0



Police officers

* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

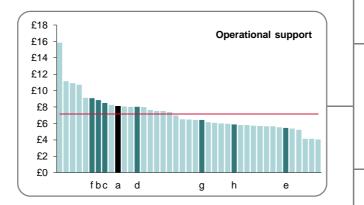
Source: POA estimates 2016/17

Income and expenditure - NRE by function - Operational support

What does the force spend on the different areas within operational support compared with others?

Note that individual charts for all functions are not included. Priority is given to areas with the highest costs. Operational support used here is the POA category, not the workforce descriptor used in HMIC's PEEL: Police efficiency 2015 (October 2015)

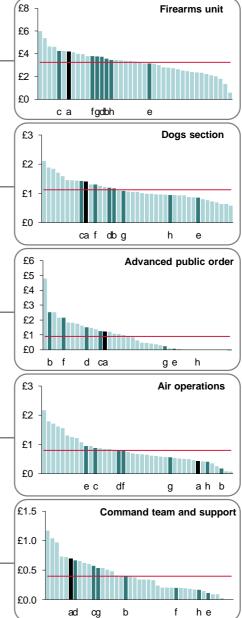
Note that collaboration/outsourcing will affect costs for certain forces.

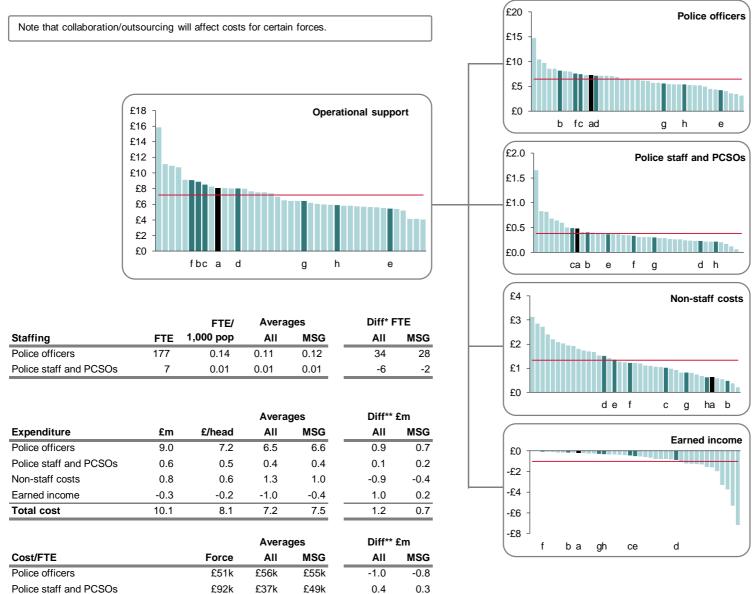


Population	1,249k			Avera	iges	Diff*	£m	%	MSG
		£m	£/head	All	MSG	All	MSG	Off**	Average
Firearms unit		5.2	4.2	3.3	3.7	1.2	0.6	100%	98%
Dogs section		1.8	1.4	1.1	1.2	0.3	0.3	91%	91%
Advanced public order		1.5	1.2	0.9	1.1	0.4	0.1	100%	73%
Air operations		0.5	0.4	0.8	0.6	-0.5	-0.2	22%	9%
Civil contingencies		0.2	0.1	0.5	0.4	-0.4	-0.3	43%	48%
Command team and support		0.9	0.7	0.4	0.4	0.4	0.3	41%	58%
Other functions		0.0	0.0	0.2	0.1	-0.3	-0.1		
Operational support		10.1	8.1	7.2	7.5	1.2	0.7	87%	83%

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure





Income and expenditure - NRE by function - Operational support - Use of resources

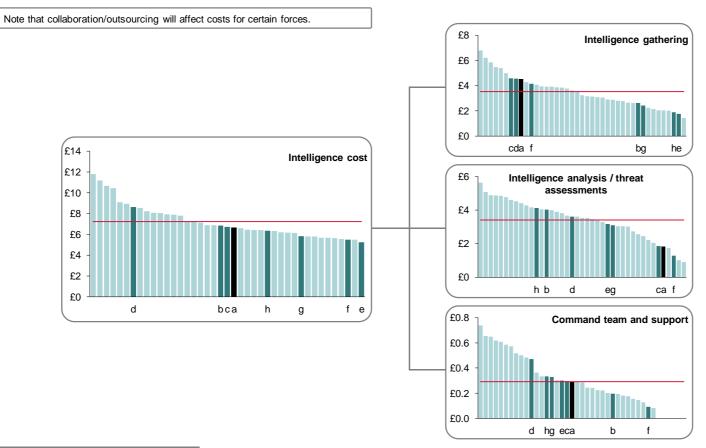
How does the force spend its money within operational support compared with others?

* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Income and expenditure - NRE by function - Intelligence

What does the force spend on the different areas within intelligence compared with others?



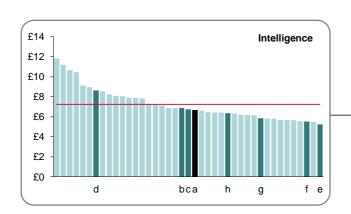
Population	1,249k							
			Avera	ages	Diff*	£m	%	MSG
	£m	£/head	All	MSG	All	MSG	Off**	Average
Intelligence gathering	5.7	4.5	3.5	3.3	1.3	1.5	66%	57%
Intelligence analysis / threat assessme	ents 2.3	1.8	3.4	2.9	-2.0	-1.3 <<	14%	35%
Command team and support	0.4	0.3	0.3	0.3	0.0	0.0	69%	70%
Intelligence	8.3	6.7	7.2	6.5	-0.7	0.2	52%	50%

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure

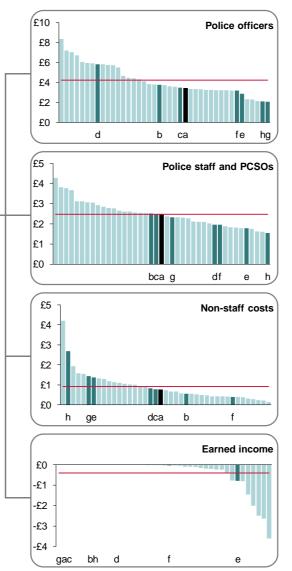
Income and expenditure - NRE by function - Intelligence - Use of resources

How does the force spend its money within intelligence compared with others?



		FTE/	Averages		Diff* F	TE
Staffing	FTE	1,000 pop	All	MSG	All	MSG
Police officers	65	0.05	0.07	0.06	-27	-7
Police staff and PCSOs	90	0.07	0.07	0.06	-1	12

			Avera	ges	Diff**	£m
Expenditure	£m	£/head	All	MSG	All	MSG
Police officers	4.3	3.4	4.2	3.3	-1.0	0.1
Police staff and PCSOs	3.1	2.4	2.5	2.1	0.0	0.4
Non-staff costs	1.0	0.8	0.9	1.1	-0.2	-0.4
Earned income	0.0	0.0	-0.4	-0.1	0.5	0.1
Total cost	8.3	6.7	7.2	6.5	-0.7	0.2
			Avera	ges	Diff**	£m
Cost/FTE		Force	All	MSG	All	MSG
Police officers		£66k	£57k	£58k	0.6	0.5
Police staff and PCSOs		£34k	£34k	£34k	0.0	0.0

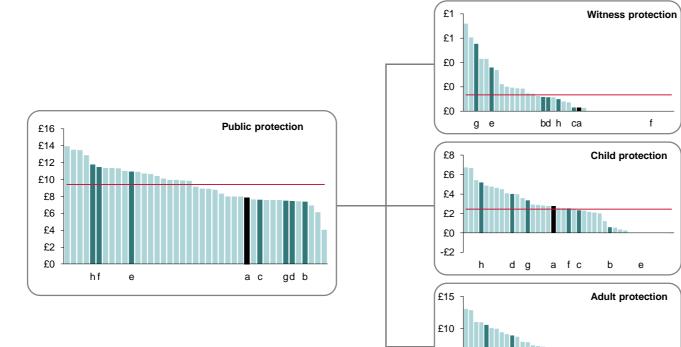


* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Income and expenditure - NRE by function - Investigation public protection

What does the force spend on the different areas within public protection compared with others?



Population	1,249k								
			Aver	ages	Diff* £	m		%	Average
	£m	£/head	All	MSG	All	MSG	c	Off**	MSG
Witness protection	0.0	0.0	0.1	0.2	 -0.1	-0.2		0%	1%
Child protection	3.4	2.7	2.4	2.6	0.4	0.2	8	39%	70%
Adult protection	6.4	5.1	6.9	6.3	-2.1	-1.4	ţ	57%	69%
Public protection	9.9	7.9	9.4	9.0	-1.9	-1.4		68%	73%

"n/a' indicates zero expendature

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure

Source: POA estimates 2016/17

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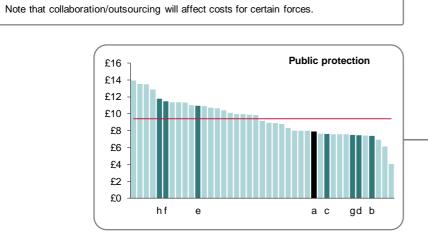
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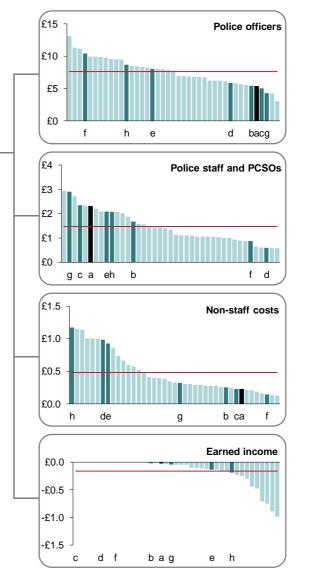
Income and expenditure - NRE by function - Investigation public protection - Use of resources

How does the force spend its money within investigations compared with others?



		FTE/	Avera	ges	Diff* F	TE
Staffing	FTE	1,000 pop	All	MSG	All	MSG
Police officers	123	0.10	0.14	0.12	-56	-30
Police staff and PCSOs	90	0.07	0.05	0.06	32	16

			Averages		Diff**	£m
Expenditure	£m	£/head	All	MSG	All	MSG
Police officers	6.7	5.4	7.6	6.7	-2.8	-1.6
Police staff and PCSOs	2.9	2.3	1.5	1.9	1.1	0.6
Non-staff costs	0.3	0.2	0.5	0.5	-0.3	-0.4
Earned income	0.0	0.0	-0.2	-0.1	0.2	0.0
Total cost	9.9	7.9	9.4	9.0	-1.9	-1.4
			Avera	ges	Diff**	£m
Cost/FTE		Force	All	MSG	All	MSG
Police officers		£55k	£53k	£54k	0.2	0.0
Police staff and PCSOs		£32k	£32k	£32k	0.1	0.1



* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

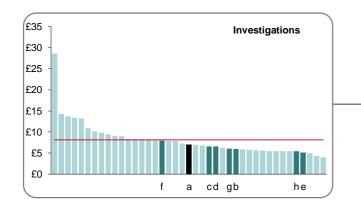
** Net cost of the difference in spend compared to the average per head of all/MSG forces.

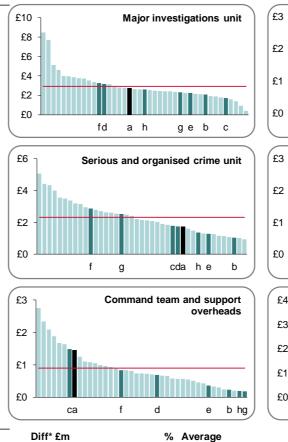
Income and expenditure - NRE by function - Investigations (excluding local investigation/prisoner processing)

What does the force spend on the different areas within investigations compared with others?

Note that spend on local investigation/prisoner processing is classified under local policing. Collaboration/outsourcing will affect costs for certain forces.

A new category for cyber crime was added to the POA dataset for 2015, for use when a force has a seperate cyber crime unit. Many forces (10) have entered a zero value.





Off**

80%

98%

49%

69%

91%

n/a

80%

MSG

68%

72%

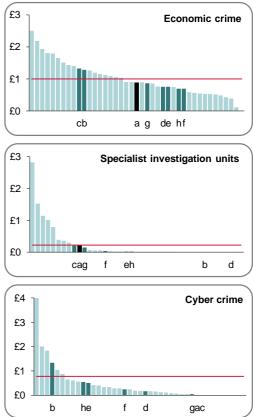
38%

78%

56%

25%

66%



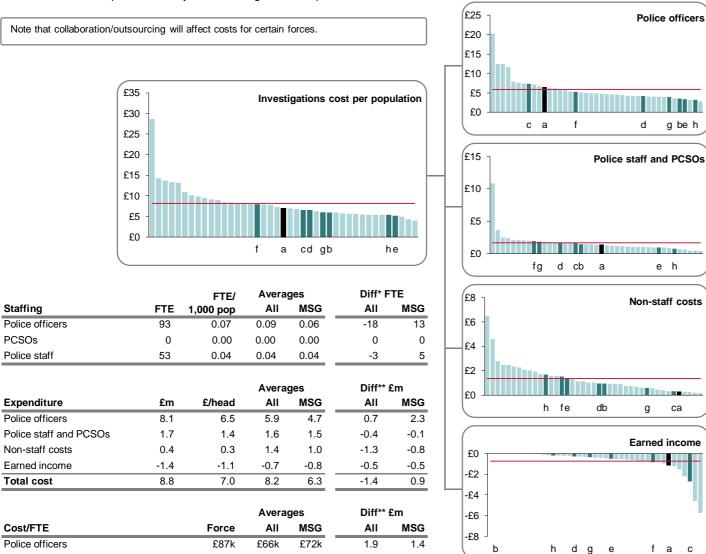
Population 1,24	l9k					Ca	
			Avera	ges	Diff*	£m	
	£m	£/head	All	MSG	All	MSG	
Major investigations unit	3.4	2.7	2.9	2.5	-0.2	0.3	_
Serious and organised crime unit	2.1	1.7	2.3	1.8	-0.8	-0.1	
Economic crime	1.1	0.9	1.0	0.9	-0.1	0.0	
Command team and support overheads	1.8	1.4	0.9	0.7	0.7	1.0	
Specialist investigation units	0.3	0.2	0.2	0.1	0.0	0.2	
Cyber crime	0.0	0.0	0.8	0.4	-1.0	-0.4	
Investigations	8.8	7.0	8.2	6.3	-1.4	0.9	

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure

Income and expenditure - NRE by function - Investigations (excluding local investigation/prisoner processing) - Use of resources

How does the force spend its money within investigations compared with others?



* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

£32k

£37k

£38k

-0.2

-0.3

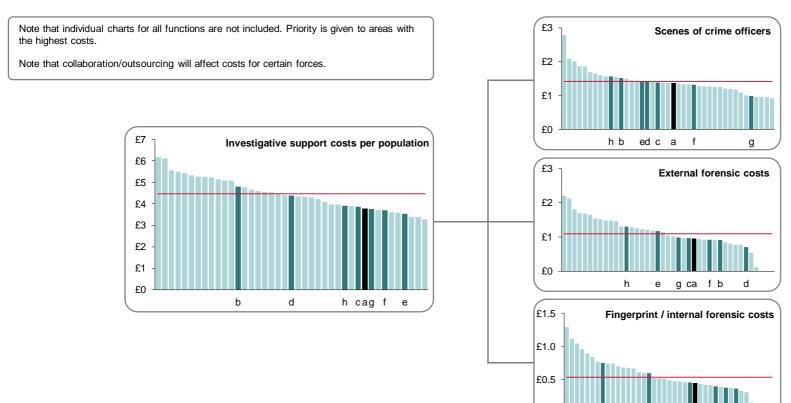
** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Source: POA estimates 2016/17

Police staff and PCSOs

Income and expenditure - NRE by function - Investigative support

What does the force spend on the different areas within investigative support compared with others?



Population	1,249k

			Averages		Diff*	Diff* £m		MSG
	£m	£/head	All	MSG	All	MSG	Off**	Average
Scenes of crime officers	1.7	1.4	1.4	1.4	-0.1	0.0	0%	0%
External forensic costs	1.2	0.9	1.1	1.0	-0.2	0.0	0%	0%
Other forensic services	0.8	0.6	1.0	1.0	-0.4	-0.4	5%	19%
Fingerprint/internal forensic	0.6	0.4	0.5	0.4	-0.1	0.0	0%	0%
Photographic image recovery	0.4	0.3	0.3	0.2	0.0	0.1	46%	12%
Command team and support	0.1	0.1	0.1	0.0	-0.1	0.0	0%	0%
Investigative support	4.7	3.8	4.5	4.0	-0.9	-0.2	5%	5%

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

** Officer salaries and overtime as % of gross expenditure.

Source: POA estimates 2016/17

£0.0

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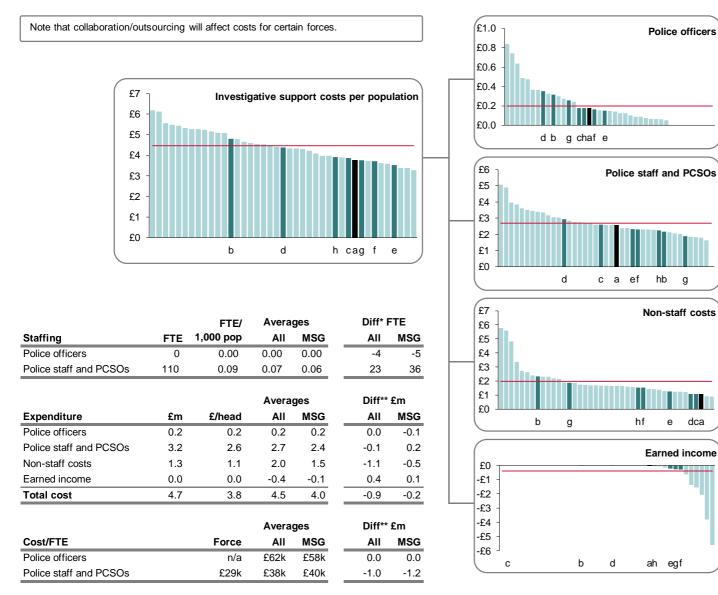
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Income and expenditure - NRE by function - Investigative support - Use of resources

How does the force spend its money within investigative support compared with others?

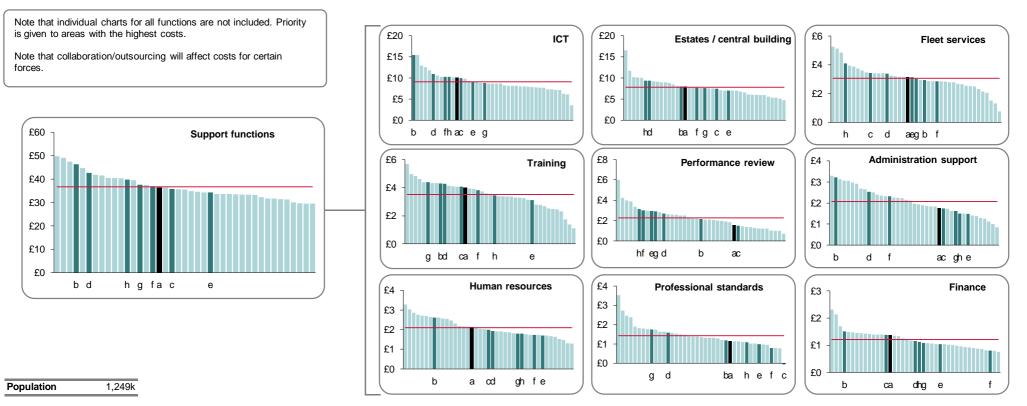


* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Income and expenditure - NRE by function - Support functions

What does the force spend on the different areas within support functions compared with others?

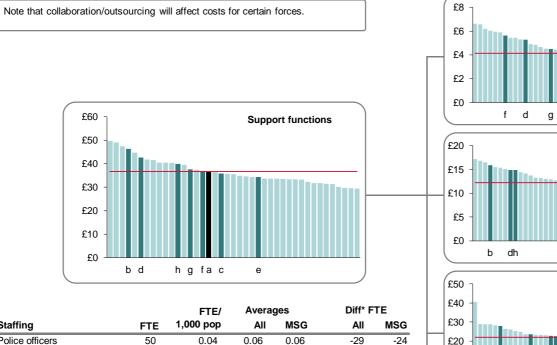


			Averages		Diff* £m	
	£m	£/head	All	MSG	All	MSG
ICT	12.5	10.0	9.1	10.6	1.2	-0.8
Estates / central building	9.9	7.9	7.8	8.0	0.1	-0.1
Fleet services	3.9	3.2	3.1	3.3	0.1	-0.1
Training	5.0	4.0	3.5	3.9	0.6	0.1
Performance review	1.9	1.5	2.3	2.5	-0.9	-1.2
Administration support	2.2	1.8	2.1	2.0	-0.4	-0.3
Human resources	2.6	2.1	2.1	2.0	0.0	0.2
Professional standards	1.4	1.1	1.4	1.1	-0.4	0.1
Finance	1.7	1.4	1.2	1.2	0.2	0.2
All other support functions	4.4	3.5	4.1	4.2	-0.8	-0.9
Support functions	45.6	36.5	36.7	38.8	-0.3	-2.8

* Net cost of the difference in spend compared to the average per head of all/MSG forces.

Income and expenditure - NRE by function - Support functions - Use of resources

How does the force spend its money within support functions compared with others?



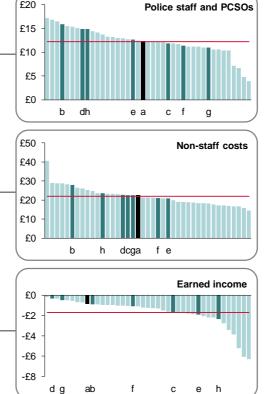
		116/	7.0010	900	2	
Staffing	FTE	1,000 pop	All	MSG	All	MSG
Police officers	50	0.04	0.06	0.06	-29	-24
Police staff and PCSOs	430	0.34	0.34	0.34	6	7

			Avera	ges	Diff** £m		
Expenditure	£m	£/head	All	MSG	All	MSG	
Police officers	3.2	2.6	4.1	3.9	-2.0	-1.6	
Police staff and PCSOs	15.4	12.3	12.2	13.1	0.1	-1.0	
Non-staff costs	28.1	22.5	22.0	23.0	0.6	-0.6	
Earned income	-1.1	-0.9	-1.7	-1.2	1.0	0.4	
Total cost	45.6	36.5	36.7	38.8	-0.3	-2.8	
			Avera	ges	Diff** #	£m	

Force

£64k

£36k



h b Police officers

С

ea

* Net difference in the number of staff/officers compared to if the force had the average number of FTEs per head of all/MSG forces.

MSG

£65k

£39k

All

-0.1

-0.1

MSG

-0.1

-1.3

All

£65k

£36k

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Cost/FTE

Police officers

Police staff and PCSOs

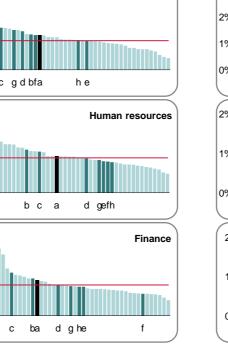
Income and expenditure - NRE by function - Support functions - Use of resources

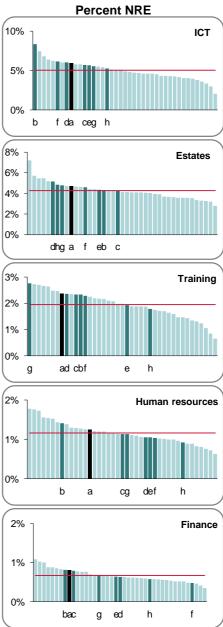
These charts provide a detailed breakdown of support service functions as a cost per FTE and a percentage of total NRE.

Note that collaboration/outsourcing will affect costs for certain forces.

	Cost per FTE
£6k ·	іст
£4k	linn.
£2k	
£0k	bcd fhae g
£6k	Estates
£4k	-
£2k	
£0k	dhc fgabe
£3.0k	Training
£2.0k ·	-
£1.0k	
£0.0k	cgdbfa he
£1.5k	Human resources
£1.0k	100
£0.5k	
£0.0k	bca dgefh

O . . (... . . ETE





POA 2016/17 estimates (including national policing functions)

())))))))))	,
Total FTE*	3,793
Officer FTE	2,014
Total NRE (£m)	211.4
*Officers, staff and DCCOs	

*Officers, staff and PCSOs

	Cost £m	per FTE	All Avg	Diff** £m
ICT	12.5	£3,297	£2,900	1.5
Estates	9.9	£2,611	£2,474	0.5
Training	5.0	£1,319	£1,118	0.8
Human resources	2.6	£697	£667	0.1
Finance	1.7	£449	£390	0.2

	% NRE	All	Diff** £m	
	% NKE	Avg		
ICT	5.9%	5.0%	1.9	
Estates	4.7%	4.3%	0.9	
Training	2.4%	1.9%	0.9	
Human resources	1.3%	1.2%	0.2	
Finance	0.8%	0.7%	0.3	

** Net cost of the difference in spend compared to the average per head of all forces.

Source: POA estimates 2016/17

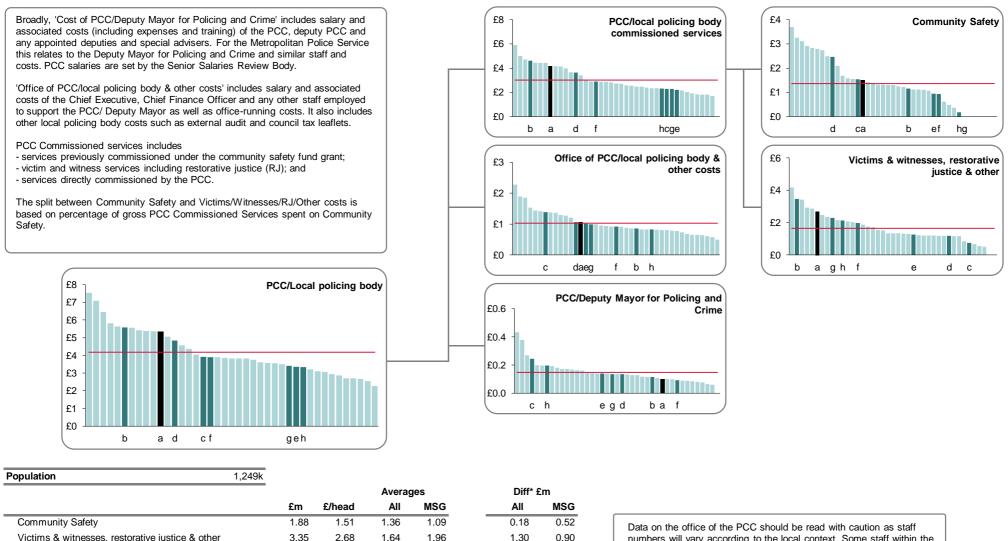
£1.0k

£0.5k

£0.0k

Income and expenditure - NRE by function - Police and Crime Commissioner (PCC)/Local policing bodies

What is the expenditure of the local policing body on its own office and non-policing commissioned services?



numbers will vary according to the local context. Some staff within the OPCC may be providing a dual service to the force, e.g., finance, communications or analysis teams.

Note that HMIC do not inspect expenditure incurred by local policing bodies/PCCs.

* Net cost of the difference in spend compared to the average per head of all/MSG PCCs/local policing bodies.

5.23

0.13

1.31

6.67

4.19

0.10

1.05

5.34

3.00

0.15

1.03

4.18

Source: POA estimates 2016/17

PCC/Local policing body cost

PCC/local policing body commissioned services

Cost of PCC/Deputy Mayor for Policing and Crime

Office of PCC/local policing body & other costs

1.48

-0.06

0.03

1.45

1.42

-0.05

0.04

1.41

3.05

0.15

1.01

4.21

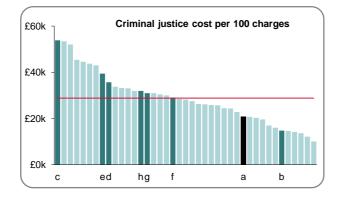
Income and expenditure - Criminal justice costs

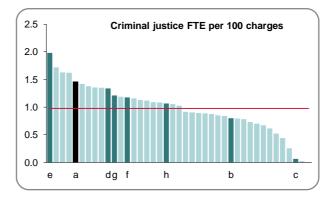
How much does the force spend per charge compared with others? What is the size of its workforce that deals with criminal justice?

These charts show the NRE cost of criminal justice (as opposed to criminal justice arrangements) per 100 charges.

FTE within the criminal justice function is then shown per 100 charges.

Note that charges data is from 2015/16 whereas FTE and cost figures are from 2016/17 estimates.





Charges	10,533				
		Per 100	Avera	ges	M00 D:"
	Force	charges	charges All		MSG Diff
Criminal justice FTE	154	1.5	1.0	1.1	34 *
Criminal justice cost	£2.2m	£21k	£29k	£32k	-£1.2m *

* Net difference in the number of FTEs compared to if the force had the average number of FTEs per head of MSG forces.

** Net cost of the difference in spend compared to the average per head of all/MSG forces.

Source: POA estimates 2016/17 (costs/FTE) and Home Office Crime Statistics 2015/16 (charges)

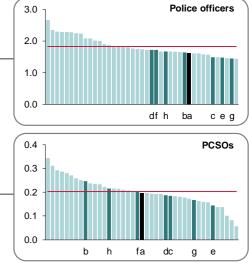
Workforce - Summary

How large is the force's workforce relative to it's population compared with others? How many officers, staff, PCSOs and special constables do they employ per 1,000 population?

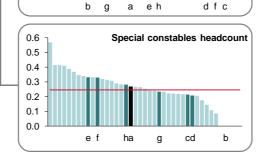
Figures in the charts give the total number (including those within national policing) of FTEs (or head count for special constables) per 1,000 population. 3.0 All data is from POA except for contractors - which comes from ADR and is 2015/16 FTE. Special constables data, taken from POA, is average head count across the year. 2.0 Note that collaboration/outsourcing will affect staff/non-staff costs for certain forces. 1.0 4.0 Officers and PCSOs 0.0 3.0 Total workforce (excluding special constables) 2.0 5.0 0.4 and contractors) per 1,000 pop 1.0 4.0 0.3 0.0 3.0 0.2 fdhb а С eg 0.1 2.0 2.0 Police staff 0.0 1.0 1.5 1.0 0.0

С

0.5 0.0



Population	1,249k					
	FTE	FTE/	All		% of t workfe	
	FIE	1,000 pop	Avg	Diff* FTE	Force	Avg
Police officers	2,014	1.61	1.83	-269	53%	57%
PCSOs	246	0.20	0.20	-7	6%	6%
Sub-total	2,260	1.81	2.03	-276	60%	64%
Police staff	1,533	1.23	1.15	95	40%	36%
Total	3,793	3.04	3.18	-182	100%	100%
Special constables **	333	0.27	0.24	27		



* Net difference in the number of officers compared to if the force had the average number of FTEs per head of all forces.

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** Headcount

Source: POA estimates 2016/17, ADR 502 for special constables as at March 2016

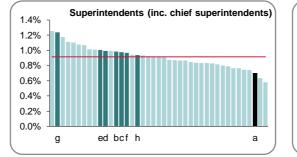
Workforce - Officers/PCSOs by rank

How are officers in the force split amongst the ranks compared with other forces? What is the supervisory ratio of sergeants to constables (and PCSOs) compared with others?

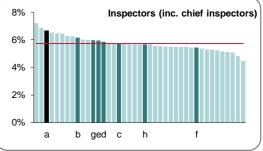
Charts show the proportion of the total officer/PCSO workforce at each rank. The chart for superintendents includes chief superintendents, and the chart for inspectors includes chief inspectors. National Police Chiefs Council (NPCC) are officers above the rank of chief superintendents.

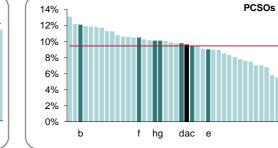
Two further charts show numbers of constables (and PCSOs) per sergeant giving an indication of the average supervision requirement for each sergeant.

Note that this is ADR data for all officers and so totals will not match the POA data given elsewhere.

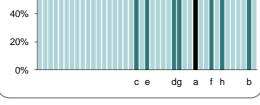


Constables





20%				Sergeants	
15% -					
10% -					
5% -					
0%					
h	f	a d b	e g	С	J



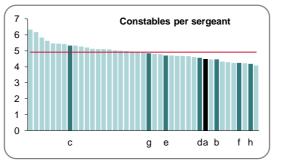
Officers and PCSOs	FTE	%	All Avg
NPCC ranks	3	0.1%	0.2%
Chief superintendents	3	0.1%	0.3%
Superintendents	13	0.6%	0.7%
Chief inspectors	38	1.7%	1.3%
Inspectors	115	5.0%	4.4%
Sergeants	348	15.1%	14.2%
Constables	1,559	67.8%	69.4%
PCSOs	221	9.6%	9.5%
Force total	2,300	100.0%	100.0%
Supervision ratio		Force	All Avg
Constables per sergeant	Constables per sergeant		
Constables and PCSOs per s	5.1	5.6	

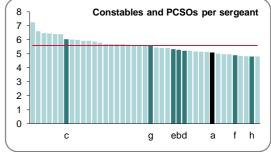
Source: ADR 502 March 2016

Supervision ratio

80%

60%





Workforce - Officers/staff by back office function

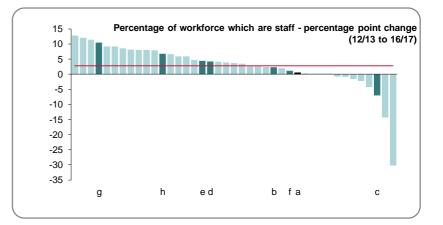
In functions where officers and staff can fulfil similar roles, what proportion of these functions are made up of police staff compared with other forces? How has that changed?

HMIC split police workforce roles into three categories using the ADR601 functions: operational front line (including visible and non-visible), frontline support* and business support.

ADR601 categories are mapped to the POA data for use here. For consistency to elsewhere in the profile, counter terrorism/special branch (a national policing function) has been removed from the front line. Due to this, and the fact that ADR601 data deals with officers in post as of 31 March whereas POA data is of budgeted posts for the whole financial year, proportions will not necessarily match to other published figures. Annex 4 shows a list of POA functions and their classification.

Note that PCSOs are not included here as they, almost exclusively, work in visible frontline roles.

* In PEELPolice efficiency 2015, HMIC define this role as operational support. Since this is the name of a POA category, frontline support is used here to avoid confusion.



	2012/13 Estimates			2016/17 Estimates				Percentage point change in % roles				
	Police	Police Staff	% Staff	All Avg	Diff* FTE Off	Police	Police Staff	% Staff	All Avg	Diff* FTE Off	fulfilled by st Force	
					-					-		All avg
Criminal justice	10	195	95%	89%	-13	5	149	97%	89%	-12	1.6	0.2
Local call centres / front desk	0	55	100%	92%	-4	0	39	100%	98%	-1	0.0	5.9
Intelligence analysis	14	40	74%	62%	-7	7	56	89%	68%	-13	14.9	6.6
Intelligence gathering	91	41	31%	26%	-7	56	34	38%	32%	-6	6.4	5.3
Scenes of crime officers	0	46	100%	95%	-2	0	39	100%	99%	0	0.0	3.8
Central communications unit	8	275	97%	83%	-41	30	319	91%	82%	-34	-5.8	-0.7
Custody	55	0	0%	44%	24	52	0	0%	44%	23	0.0	0.2
Training	35	67	65%	46%	-20	31	51	62%	47%	-12	-3.2	1.6
Human resources	0	62	100%	98%	-1	0	70	100%	99%	-1	0.0	1.4
Administration support	0	118	100%	97%	-3	3	52	95%	96%	1	-5.4	-0.7
Total (of above functions)	213	898	81%	72%	-72	184	809	81%	75%	-55	0.6	2.8

* Net difference in the number of officers if the force had the average proportion of staff of all forces.

Workforce - Workforce numbers by function

What are the numbers of police officers, staff and PCSOs across various functions? How has this changed since last year?

Population	1,249k

	Workforce FTE	Workforce FTE	Diff from	% change from
	2016/17	2015/16	last year, FTE	last year
Neighbourhood policing	455	430	25	6%
Incident (response) management	862	863	-1	0%
Local investigation / prisoner support*	274	267	7	3%
Other local policing	71	87	-16	-18%
Local policing	1,661	1,646	15	1%
Investigation - public protection	213	177	36	20%
Investigations exc local investigations	146	140	6	4%
Dealing with the public	388	330	58	18%
Operational support	184	188	-5	-3%
Intelligence	155	197	-42	-21%
Investigative support	110	96	14	15%
Road policing	125	135	-10	-7%
Custody	52	51	1	2%
Other criminal justice arrangements	231	207	24	12%
Criminal justice arrangements	283	258	25	10%
Information communication technology	83	67	16	24%
Human Resources	70	55	15	28%
Finance	47	41	6	16%
Other support functions	280	342	-62	-18%
Support functions	480	505	-25	-5%
Police and Crime Commissioner**	16	15_	1	7%
Total exc national policing and central costs	3,760	3,687	73	2%
Central costs	0	0	0	
National policing	33	25	8	33%
Total	3,793	3,712	81	2%

* Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'.

** Previously called Police Authority/Crime Commissioner in 2012/13 POA.

Source: POA estimates 2016/17, 2015/16

Workforce - Leavers

What proportion of the workforce left the force last year and how does that compare with other forces?

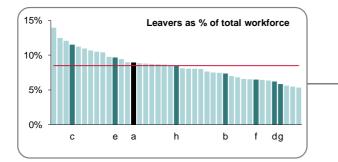
These charts show the number and percentage of the workforce (FTEs) that left the force between 31 March 2015 and 2016 (using 31 March 2015 totals figures to calculate percentage of workforce).

Officers are broken down into those who transferred or left the service. We have costed the salary impact of the workforce leaving the service to give context.

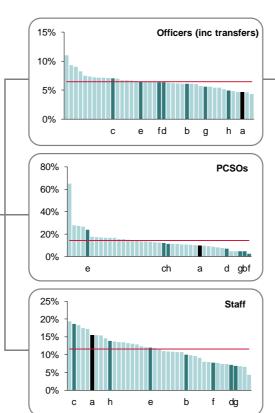
Note that PCSOs leaving forces may return as police officers.

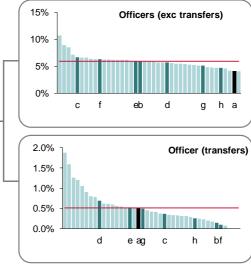
Note that ADR data is used and workforce totals will not match the POA data given elsewhere.

Note that data for some forces may not match published data sources due to data resubmissions.



	Strength*	Leavers	% w'force	All Avg	Salary** £m
Police officers	2,014				
Leaving force		92	4.6%	6.4%	4.8
Transfers		10	0.5%	0.5%	0.5
Officers exc transfe	rs	82	4.1%	5.9%	4.3
PCSOs	209	20	9.6%	14.2%	0.6
Police staff	1,458	226	15.5%	11.6%	7.8
Force total	3,681	328	8.9%	8.5%	12.7





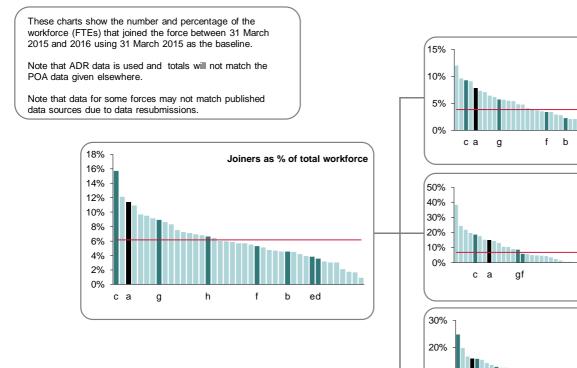
* as at 31 March 2015

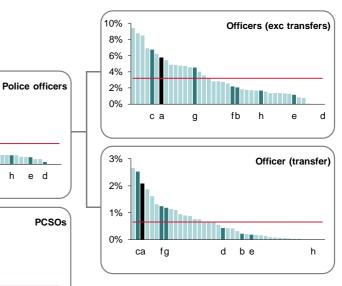
** Salary calculated using leaver FTE multiplied by average officer/staff/PCSO cost excluding overtime (POA data).

Source (leavers): ADR531 (31 March 2015 & 31 March 2016). Source (strength): ADR502 (as at 31 March 2015). Source (salary): POA estimates 2016/17

Workforce - Joiners

What proportion of the workforce joined the force last year and how does that compare with others?





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Police staff

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	Strength*	Joiners	% w'force	All Avg	Salary** £m
Police officers	2,014				
Officers exc transfers		116	5.8%	3.2%	6.0
Transfers		42	2.1%	0.6%	2.2
Joining force		158	7.8%	3.8%	8.2
PCSOs	209	31	14.8%	6.7%	0.9
Police staff	1,458	231	15.8%	10.2%	7.9
Overall	3,681	419	11.4%	6.2%	17.1

* as at 31 March 2015

** Salary calculated using leaver FTE multiplied by average officer/staff/PCSO cost excluding overtime (POA data).

Source (joiners): ADR521 (31 March 2015 & 31 March 2016). Source (strength): ADR502 (as at 31 March 2015).

10% 0%

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Workforce - Sickness and recuperative/restricted duty

What proportion of the force's workforce are absent and what proportion of officers are on restricted/recuperative duty? How do these rates compare with other forces?

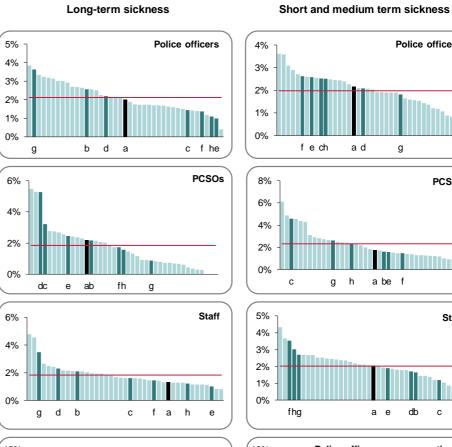
These charts show sickness broken down into short and medium term (28 days and less) and long term (more than 28 days).

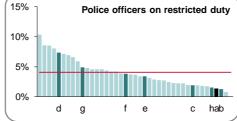
Officers on restricted duties (i.e. officers who, because of a disability or other factors, are unable to undertake the full range of operational duties) and recuperative duties (officers returning to work in a phased way after injury or illness) are included separately.

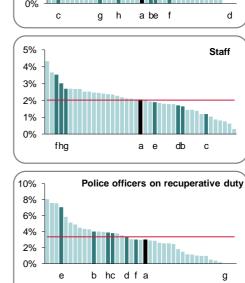
Note that gaps towards the left of some charts indicate that data is not available or has not been included; zero absence levels have been excluded as it is likely to be due to data inaccuracies.

Note that ADR data is used and workforce totals will not match the POA data given elsewhere.

	Strength	FTE	% of total	All Avg
Officers	2,079			
Long-term sickness		42	2.0%	2.1%
Short/medium sickness	;	45	2.2%	2.0%
PCSOs	221			
Long-term sickness		5	2.2%	1.8%
Short/medium sickness	;	4	1.7%	2.3%
Staff	1,499			
Long-term sickness		20	1.3%	1.8%
Short/medium sickness	;	31	2.0%	2.0%







Police officers

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PCSOs

Long-term sickness during 2015/16 Q4

	Strength	Head count	% of total	All Avg
Officers	2,079			
Restricted duty		28	1.3%	4.1%
Recuperative duty		62	3.0%	3.4%

Note that ADR 554 figures (restricted and recuperative duty) are headcount not FTE.

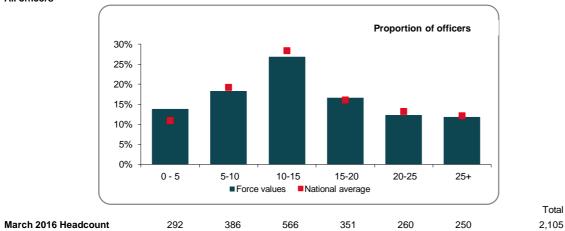
Source: ADR 502 (strength and short/medium term sickness); 551 (long term); and 554 (recuperative/restricted duty) - as at 31 March 2016

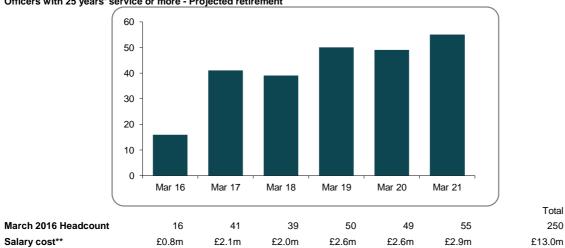
Workforce - Officers' length of service

What is the age profile of officers in the force compared with others? How many officers are projected to retire over the next few years and what are the estimated savings from them doing so?

The projected number of retirees is shown for officers with 25-30 years' service.* The estimated saving of them retiring is also provided, calculated from the average cost of a police officer. This does not take into account replacements. Data is given as headcount.

All officers





Officers with 25 years' service or more - Projected retirement

* Please note that typically officers cannot retire until they have completed 30 years service.

** Headcount multiplied by average salary cost per FTE excluding overtime.

Source (officer head count): ADR582 (31 March 2016); Source (salary): POA estimates 2016/17

West Mercia

Demand - Crime trends

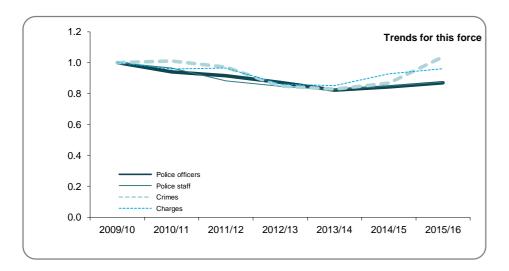
How is the number of crimes and charges per officer changing over time in the force and how does this compare with others?

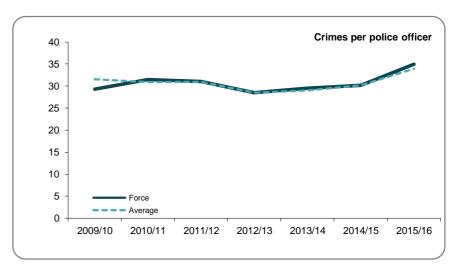
Total crime (excluding fraud) is included but not broken down into the different crime-types to ensure there is sufficient data to show a robust series.

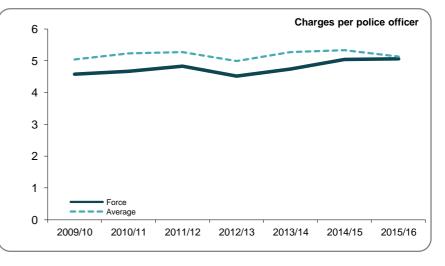
Note that PCSOs are not included and officer/staff numbers are given in FTEs. This data is from ADR (end-of-year actuals as at 31 March) and so will not match the POA data (estimates) given elsewhere.

Note that recorded crime and charges data on this page is from a live (refreshed) database and therefore will not match the data given elsewhere taken from the March publication snapshot.

The series have been plotted as indices to enable comparison of the change over time in each series.







	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16
Police officers	2,391	2,251	2,191	2,087	1,966	2,014	2,079
Police staff	1,715	1,658	1,513	1,455	1,413	1,458	1,499
All crime excl fraud	70,025	70,848	68,029	59,535	58,014	60,763	72,637
Charges*	10,949	10,506	10,580	9,433	9,314	10,164	10,533
Crimes/officer	29.3	31.5	31.1	28.5	29.5	30.2	34.9
All average	31.6	30.9	31.0	28.5	29.0	30.2	33.9
Charges*/officer	4.6	4.7	4.8	4.5	4.7	5.0	5.1
All average	5.0	5.2	5.3	5.0	5.3	5.3	5.1

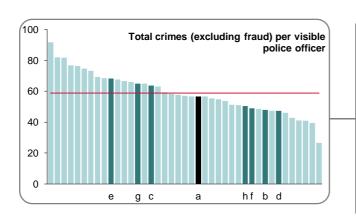
*Total charges recorded during the period. Note the charges in section two refer to the number of outcomes for only those offences which were recorded during the period. Source: ADR 502 March 2016; Home Office (charges) / ONS Crime statistics 2015/16.

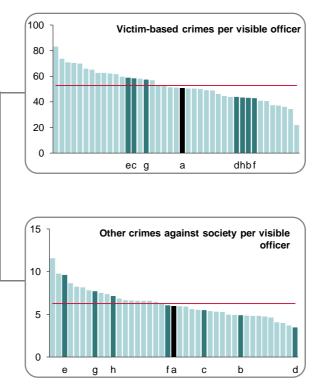
Demand - Recorded crimes per visible officers

How does the number of crimes per visible police officer in the force compare with others?

While police officers are not just dealing with crime, the numbers of crimes per visible police officer gives some indication of how the measurable crime workload for this force's visible officers compares with other forces.

Note that PCSOs are not included. Visible roles are defined in Annex 4.





Visible police officers	1,261			
Recorded crime	Force	Per vis. officer	Avera All	ges MSG
Victim-based	63,989	50.7	52.7	49.8
Other crimes against society	7,474	5.9	6.2	6.3

71,463

* Net difference in the number of crimes per visible officer compared to if force had the MSG average number of crimes. Sources: POA estimates 2016/17 ONS Crime Statistics 2015/16.

58.9 56.1

56.7

West Mercia

Crimes (exc fraud)

MSG Diff* 1.0

-0.4

0.6

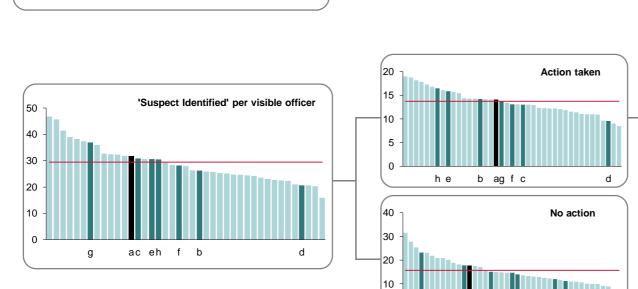
Demand - Crime outcomes per visible officer

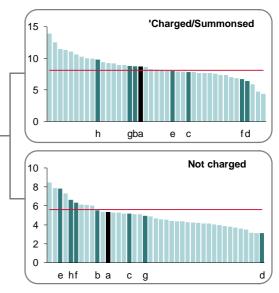
How does the force respond to crimes compared with others?

What are the number of cases with suspect identified, action taken and charges per visible police officer?

Please refer to 'Offences and outcomes introduction' section for the definition of 'suspect identified' and 'action taken'.

This page includes both victim-based crime and other crimes against society.





Visible police officers	1,261
Crimes (exc fraud)	71,463

_	Force	Per vis. officer	MSG Avg	MSG Diff*
Suspect identified	39,869	31.6	29.4	2.2
Action taken	17,649	14.0	13.7	0.2
Charged/Summonsed	10,943	8.7	8.1	0.5
No action	22,220	17.6	15.7	1.9
Not charged	6,706	5.3	5.6	-0.3

* Net difference in the number of outcome per visible officer compared to if force had the MSG average.

Sources: Detections: Home Office Outcome Statistics 2015/16, Visible officers: POA estimates 2016/17 Crime data: ONS Crime Statistics 2015/16.

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Demand - 999 calls

What is the level of demands on the force from 999 calls compared with others? How much does dealing with these calls cost compared with others and what

is the level of workforce required to deal with them?

Costs and workforce levels are calculated across central communications units (CCU) and also within CCU and front desk combined to account for differences in force structure.

Note that

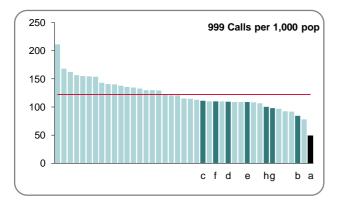
Population

Cost per call

- for consistency with elsewhere in this section, the horizontal lines in the bar charts represent the average of all forces, not the MSG average.

- staff in CCU and front desk perform a range of functions and may spend differing amounts of their time dealing with emergency calls.

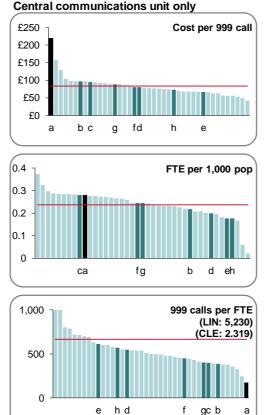
- Collaboration/outsourcing will affect costs for certain forces.



1,249k

£221

999 Calls received	61,574		
FTE workforce	349		
Gross cost	£13.6m		
	Force	MSG Avg	All Avg
FTE per 1,000 pop	Force 0.28	MSG Avg	
FTE per 1,000 pop Calls per FTE		<u> </u>	Avg



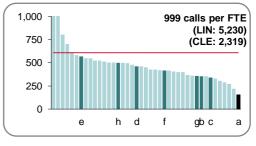
LIN = Lincolnshire

CLE = Cleveland

FTE workforce		388			
Gross cost		£14.9m			
	Force	MSG Ava	All Avg	C)iff*
	Force	NISG AVg	All AVg	MSG	i All
FTE per 1,000 pop	0.31	0.25	0.27	70) 49
Calls per FTE	159	395	606	232	2 286
Calls per 1,000 pop	49	96	122	-58,753	-90,819
Cost per call	£242	£109	£94		

* Net difference in number of FTEs/999 calls compared to if force matched average of MSG forces

£300 Cost per 999 call £200 £100 £0 cb g d fh а 0.5 FTE per 1,000 pop 0.4 0.3 0.2 0.1 0 c a bd g f



Central communications unit and front desk

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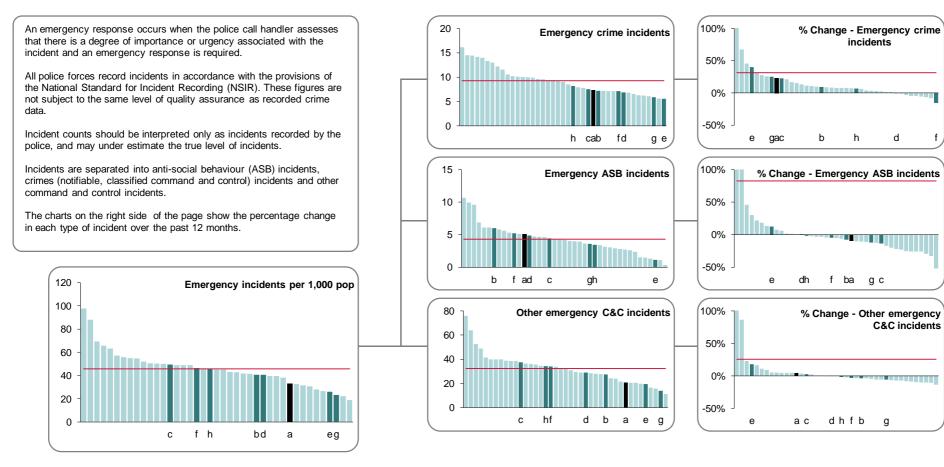
Sources: Calls: ADR 441 2015/16. Cost and workforce: POA estimates 2016/17

£83

£100

Demand - Emergency incidents

What is the level of emergency calls in the force compared with others? How have these levels changed?



Population 1,249k

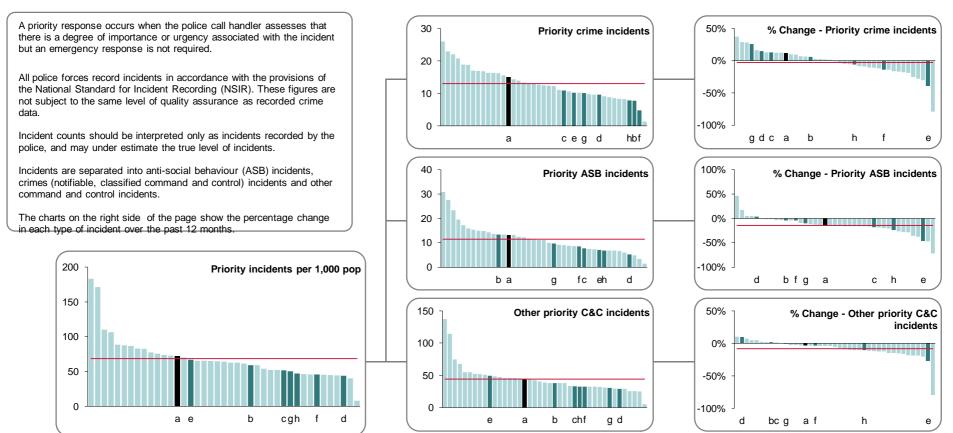
	Foros	Incidents	Averag	es		Differ	ences*	Change ir	emergency	incidents
	Force	per 1,000 pop	All	MSG		All	MSG	Force	All	MSG
Crime incidents	9,126	7	9	7	-2	,434	422	23%	31%	14%
ASB incidents	6,308	5	4	4		950	1,043	-9%	82%	-4%
Other incidents	26,033	21	32	27	-14	,197	-7,707	4%	-4%	1%
Total emergency incidents	41,467	33	46	38	-15	,681	-6,242	5%	0%	3%

* Net difference in the number of incidents compared to if the force had the average number per head of all/MSG forces.

Source: ADR 342 2015/16

Demand - Priority incidents

What is the level of priority calls in the force compared with others? How have these levels changed?



Population 1,249k

	Faraa	Incidents	Averag	es	1	Differen	ces*	Change in	priority inci	dents
	Force	per 1,000 pop	All	MSG		All	MSG	Force	All	MSG
Crime incidents	18,757	15	13	10		2,495	6,868	12%	-3%	1%
ASB incidents	16,597	13	12	9		2,216	5,391	-15%	-14%	-15%
Other incidents	55,280	44	44	36		331	10,189	-3%	-8%	-4%
Total priority incidents	90,634	73	69	55		5,042	22,449	-3%	-9%	-5%

* Net difference in the number of incidents compared to if the force had the average number per head of all/MSG forces.

Source: ADR 342 2015/16

Demand - All incidents

How has the categorisiation of incidents changed over time and how does the most recent year compare to the MSG?

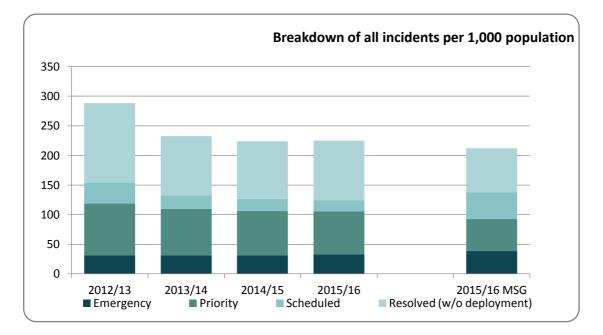
All police forces record incidents in accordance with the provisions of the National Standard for Incident Recording (NSIR). These figures are not subject to the same level of quality assurance as recorded crime data.

Incident counts should be interpreted only as incidents recorded by the police, and may under estimate the true level of incidents.

Large changes between years may be due to the force changing their internal recording categories

Scheduled are appointment where a contact does not require an immediate or priority response but still requires police attendance, it will result in a scheduled response.

Resolution without deployment can occur where the needs of the caller can be adequately met through provision of advice, information, helpdesk or telephone investigation function or signposting to another lead agency/service.



	2012/13	2013/14	2014/15	2015/16	2015/16 MSG	Diff %
Emergency	31	31	32	33	38	-13%
Priority	88	78	75	73	55	33%
Scheduled	35	23	20	18	45	-60%
Resolved (w/o deployment)	134	100	97	101	74	37%
Total	288	233	224	225	212	6%

West Mercia

Section two – offences and outcomes

This section focuses on criminal offences recorded by each force and resulting outcomes from those offences over the 12 month period to March 2016. These pages use the ONS published data on police recorded crime alongside Home Office data on outcome types. Definitions of offences in each crime category can be found in Annex 1. Data covering all outcome types (1-21) in the new outcome framework are available from 2014/15. This publication uses the outcomes definitions on page 58 below to analyse outcomes. Definitions of outcome type (1-18) in each group can be found in Annex 2.

The following pages present the volumes and changes in recorded crime for top-level crime categories as well as the change since 2014/15. They also present the proportion of recorded crimes where a suspect was identified and where action was taken based the new outcome framework. The following categories from the outcome framework were used to identify if a suspect was identified and or action taken (please see page 58).

- Suspect Identified is defined as an outcome where an offender is identified enabling actions such as a charge, formal or informal sanction or an offence to be taken into consideration by the court. Also included are outcomes where a suspect is identified but evidential difficulties prevent prosecution or prosecution is not in the public interest.
- Action Taken Defined as an outcome where an offender receives a charge or summons, an out-of-court formal outcome, an out-of-court informal outcome or who asks the offence to be taken into consideration.

Further analysis on pages 80 to 85 provides the volume of key outcomes for more detailed crime categories and presents the difference from the expected volume of that outcome based on the England and Wales average. Users may want to question why there are differences from the expected volumes, why a force might have higher than expected outcomes for some crimes, or lower than expected outcomes in others.

Also to Note

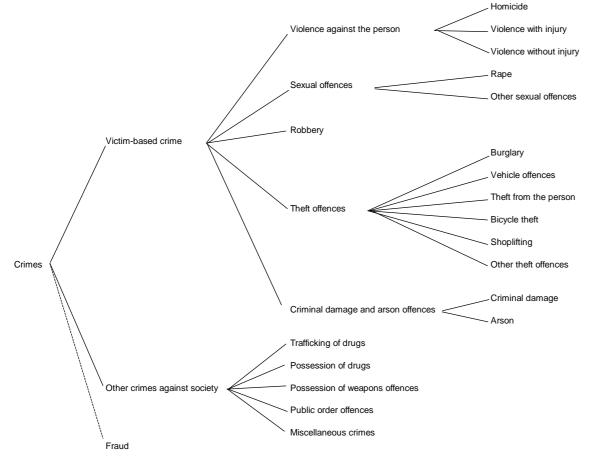
- Outcome 20 "action undertaken by another body/agency" was introduced from April 2015 and outcome 21 "further investigation to support formal action not in the public interest" was introduced from January 2016 (on a voluntary basis). Together, these outcomes account for 0.5% of total offences and have been offences with these outcomes have been excluded from the pages 60-85 of the profiles. For this reason
- some figures may appear different to those published by the Home Office and HMIC's PEEL reports.
- Pages 60-85 report on the outcomes for offences recorded during the period to 31 March 2016 and will differ from page 49 data on charges, which presents all charges recorded during the period, even if the offence to which it relates was not recorded in the period.
- On pages 80-85 England and Wales percent of outcomes is not provided for broad offence categories (violence against person, sexual offences etc) as the profile of component offence subcategories will differ by forces and comparison would be unreliable.
- Changes over time for crimes are measured against a baseline of 2014/15.
- Crimes against children are included in overall crime data.
- Fraud is excluded from all crime to make comparisons between forces more meaningful. Fraud offences are now recorded by the National Fraud Intelligence Bureau.
- Categories with fewer than 50 cases are not included in analysis such as crime rate or trend as small volumes will not provide robust estimates.
- For recorded crime and outcomes, MSG (simple, unweighted) averages are used. With the exception of pages 80 to 85, horizontal lines in the plots show the MSG.

Section two - Offences and outcomes

Introduction

The offences described in this section are presented as a crime tree as shown below. The tree distinguishes between victim based crimes and other crimes against society where there is no victim but a criminal offence has been committed. Fraud is shown separately with a dotted line because a practical and reliable method for collecting force-level data has not been developed. Nevertheless, this profile provides the latest ONS information.

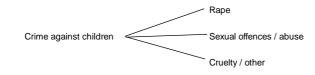
The ONS crime tree



Note: Definitions of offences in each category can be found in Annex 1.

Crime committed against children

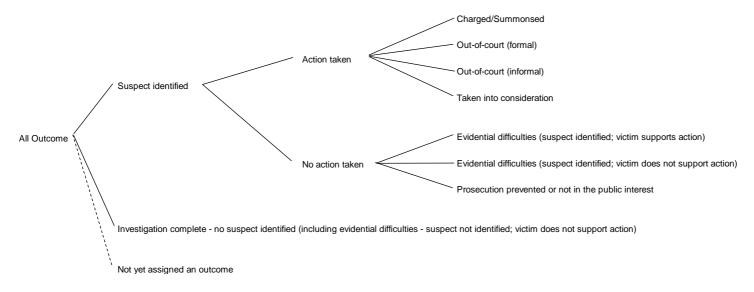
This year, the profiles include a section on crime committed against children and the resulting outcomes. This includes crimes where the victims are specifically stated as children or victims are highly likely to be children (see crime tree below) There are other crime categories that may include child victims, but it is not possible to distinguish between adult and child victims (e.g. theft). These categories are not included in this section. Although not a perfect measure, these crimes give a good indication of the scale of crimes committed specifically against children within the force.



Note: Definitions of offences in each category can be found in Annex 1.

Outcome terminology

The Home Office introduced a new way of classifying the results of police investigations in April 2013. New classifications called 'outcomes' are associated with all recorded crimes, providing a more detailed picture of how the police deal with investigations. The following outcome groups are used in this section:



Note

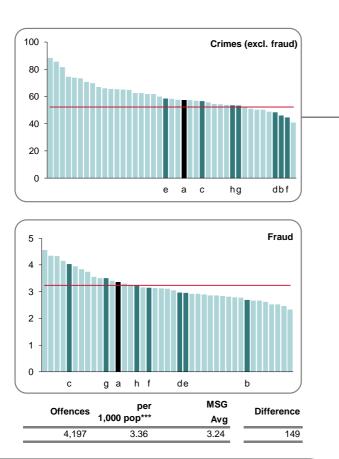
Definitions of outcome types in each category can be found in Annex 2.

Outcome 20 "action undertaken by another body/agency" was introduced from April 2015 and outcome 21 "further investigation to support formal action not in the public interest" was introduced from January 2016 (on a volantary basis). Together, these outcomes account for 0.5% of total offences and have been exluded from the profiles. For this reasons some figures may appear different to those published by the Home Office and HMIC's PEEL reports.

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Offences and outcomes - Crimes - Recorded offences

What is the Recorded offence rate for crimes (excluding fraud) in the force and how does this compare with others? How does the Recorded offence rate compare with last year and how does the change compare with others?

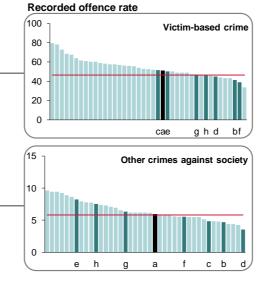


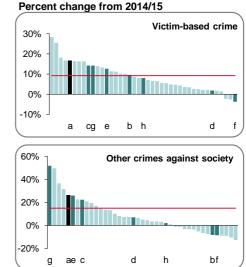
Fraud data are experimental statistics published as part of ONS crime statistics and are in the testing phase and not yet fully developed.

The figures presented here for police force areas are based on victims' address information. This is in contrast with traditional crimes which are based on where the offence took place (which in the case of fraud is often hard to define).

Offences where the victim's police force area is unknown relate to cases where it has not be possible to attribute offences to a police force area, for example, due to missing address information, or where the offence occurred outside the UK. There were 24,593

Source: ONS Crime Statistics 2015/16, 2014/15





Population	1,249k

2015/16	Offences	1,000 pop Avg		Difference	•*
Victim-based crime	63,989	51.2	46.4	6,002	10%
Other crimes against society	7,474	6.0	5.8	182	2%
Crimes (excl fraud)	71,463	57.2	52.3	6,184	9%

	Offences	% change**			
2014/15	Offences	Force	MSG Avg		
Victim-based crime	54,841	17%	9%		
Other crimes against society	5,922	26%	15%		
Crimes (excl fraud)	60,763	18%	10%		

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

**Percentage change from 2014/15 to 2015/16

***Uses the same population figure as the rest of the profile and may not match ONS figures

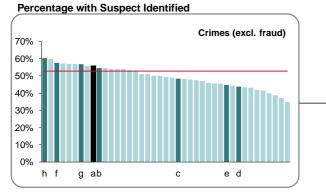
West Mercia

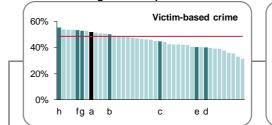
Offences and outcomes - Crimes (excluding fraud) - Outcome

What are the outcomes for crimes (excluding fraud) and how does this compare with others?

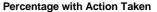
The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from pages 56) for definitions.

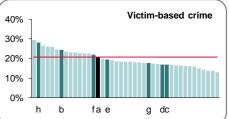
Crimes against society include those with no identifiable victim, such as drug offences. The proportion of cases which have an identified suspect has not been reported as there is little variation between forces.

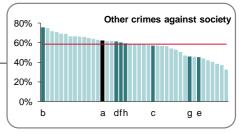




Percentage with Suspect Identified





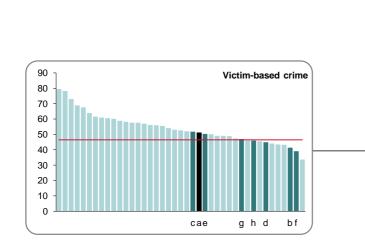


		Suspe	ct Identi	fied	Action Taken		
	Total offences	Force	%	MSG Avg*	Force	%	MSG Avg*
Victim-based crime	63,989	33,200	52%	49%	13,021	20%	21%
Other crimes against society	7,474	6,669	89%	87%	4,628	62%	58%
Crimes (excl fraud)	71,463	39,869	56%	53%	17,649	25%	25%

Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Victim-based crime - Recorded offences

What is the Recorded offence rate for victim-based crime in the force and how does this compare with others?



Population	1,249k				
2015/16	Offences	per 1,000 pop	MSG Avg	Differer	nce*
Violence against the person	22,146	17.7	14.2	4,384	25%
Sexual offences	2,657	2.1	1.7	485	22%
Robbery	486	0.4	0.3	93	24%
Theft offences	29,110	23.3	22.2	1,323	5%
Criminal damage and arson	9,590	7.7	7.9	-283	-3%
Victim-based crime	63,989	51.2	46.4	6,002	10%

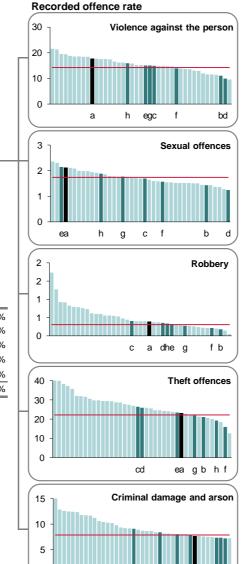
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	Offences	% change**			
2014/15	Unences	Force	MSG Avg		
Violence against the person	14,557	52%	33%		
Sexual offences	1,991	33%	20%		
Robbery	403	21%	15%		
Theft offences	29,058	0%	-1%		
Criminal damage and arson	8,832	9%	4%		
Victim-based crime	54,841	17%	9%		

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

**Percentage change from 2014/15 to 2015/16

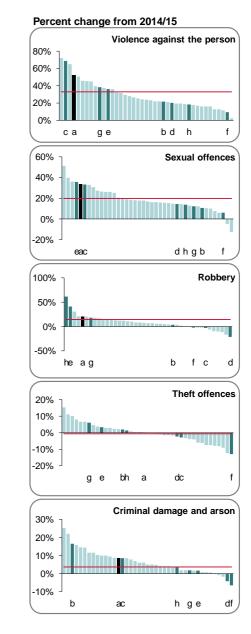
Source: ONS Crime Statistics 2015/16, 2014/15



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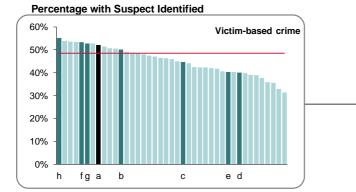


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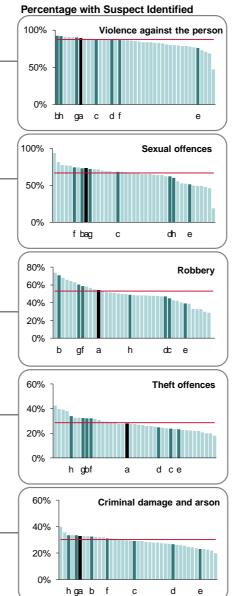
Offences and outcomes - Victim-based crime - Outcome

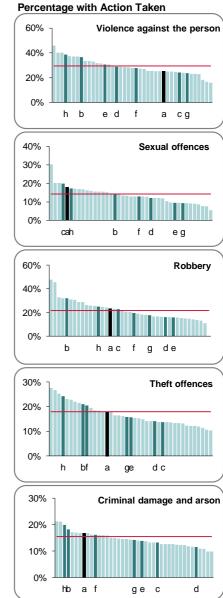
What are the outcomes for victim-based crime and how does this compare with others?

The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from pages 56) for definitions.



		Suspect Identified			Action Taken			
	Offences	Force	%	MSG Avg*	Force	%	MSG Avg*	
Violence against the person	22,146	19,777	89%	88%	5,587	25%	29%	
Sexual offences	2,657	1,941	73%	67%	477	18%	14%	
Robbery	486	265	55%	53%	114	23%	22%	
Theft offences	29,110	8,070	28%	29%	5,236	18%	18%	
Criminal damage and arson	9,590	3,147	33%	30%	1,607	17%	15%	
Victim-based crime	63,989	33,200	52%	49%	13,021	20%	21%	





Source: Home Office Crime Outcome Statistics for year ending March 2016

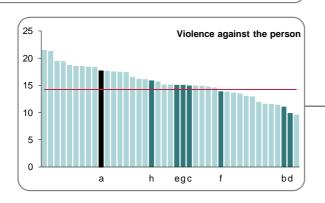
West Mercia

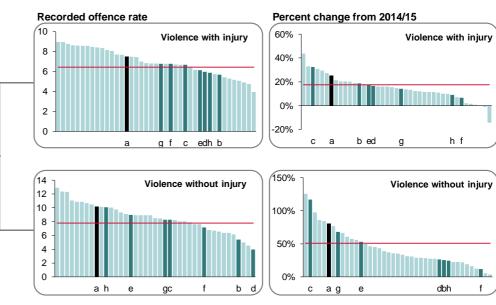
Offences and outcomes - Violence against the person - Recorded offences

What is the Recorded offence rate for violence against the person in the force and how does this compare with others? How does the rate compare with last year?

As homicide numbers are so small, care should be taken when making comparisons between forces. For this reason, a plot has not been included for homicide.

Categories with fewer than 50 cases will not be included in analysis as the results may not be robust and will be shown as "n/a".





Population	1,249k				
2015/16	Offences	per 1,000 pop	MSG Avg	Differe	nce*
Homicide	10	n/a	n/a	n/a	n/a
Violence with injury	9,366	7.5	6.4	1,342	17%
Violence without injury	12,770	10.2	7.8	3,042	31%
Violence against the person	22,146	17.7	14.2	4,384	25%

	Offences	% change**			
2014/15	Offences	Force	MSG Avg		
Homicide	13	-23%	-10%		
Violence with injury	7,466	25%	18%		
Violence without injury	7,078	80%	51%		
Violence against the person	14,557	52%	33%		

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

**Percentage change from 2014/15 to 2015/16

Source: ONS Crime Statistics 2015/16, 2014/15

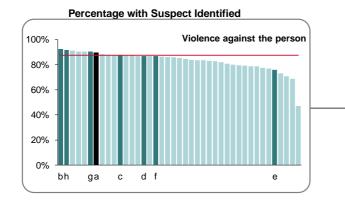
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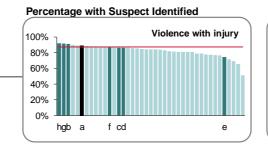
Offences and outcomes - Violence against the person - Outcome

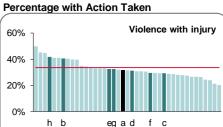
What are the outcomes for violence against the person and how does this compare with others?

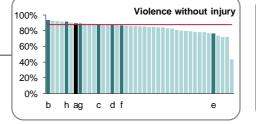
The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from pages 56) for definitions.

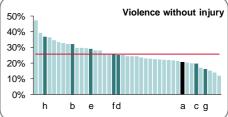
As homicide numbers are so small, care should be taken when making comparisons between forces. For this reason, a plot has not been included for homicide.











		Suspect Identified			Acti	n	
	Offences	Force	%	MSG Avg*	Force	%	MSG Avg*
Homicide	10	7	n/a	n/a	4	n/a	n/a
Violence with injury	9,366	8,371	89%	87%	2,956	32%	34%
Violence without injury	12,770	11,399	89%	88%	2,627	21%	26%
Violence against the person	22,146	19,777	89%	88%	5,587	25%	29%

Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Sexual offences - Recorded offences

What is the Recorded offence rate for sexual offences in the force and how does this compare with others? How does the rate for sexual offences compare to last year

and how does it compare with others?

Note that due to the complex nature of these crimes, particularly rape, care should be taken when comparing crime rates across forces as there are many factors which can affect the level of recorded crime. For example, victims being encouraged to report crimes or cultural differences. Recorded offence rate Percent change from 2014/15 100% (0.9 Rape Rape 0.8 50% 0.6 0.5 0% 0.4 2.5 0.3 Sexual offences -50% 0.2 0.1 2.0 0.0 -100% d df bg gchf b e hc аe а 1.5 1.0 80% 2.0 Other sexual offences Other sexual offences 0.5 60% 1.5 0.0 40% c f b d ea h g 1.0 20% 0.5 0% 0.0 -20% Population 1,249k e a h gс fb d ac e d g b hf MSG per Difference* Offences 2015/16 1,000 pop Avg 22% Rape 918 0.7 0.60 164 Other sexual offences 1,739 1.4 1.14 321 23% Sexual offences 2,657 2.1 1.74 485 22%

	Offences	% chan	ge**
2014/15	Offences	Force	MSG Avg
Rape	698	32%	26%
Other sexual offences	1,293	34%	17%
Sexual offences	1,991	33%	20%

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

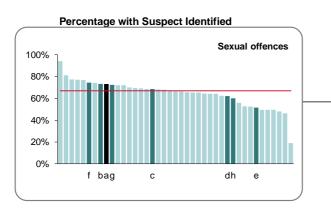
**Percentage change from 2014/15 to 2015/16

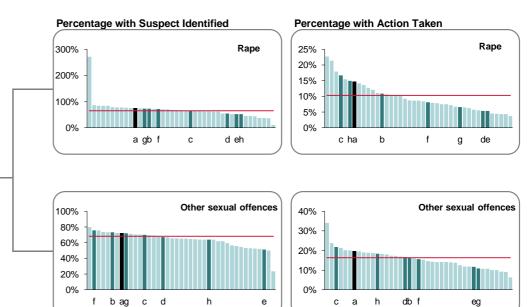
Source: ONS Crime Statistics 2015/16, 2014/15

Offences and outcomes - Sexual offences - Outcome

What are the outcomes for sexual offences and how does this compare with others?

The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from page 56) for definitions.





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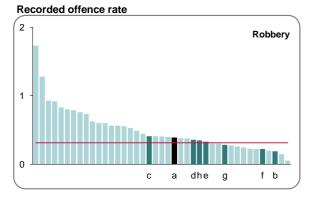
	Suspect Identified			Action Taken			
	Offences	Force	%	MSG	Force	%	MSG
Rape	918	686	75%	Avg* 65%	135	15%	Avg* 10%
Other sexual offences	1,739	1,255	72%	68%	342	20%	16%
Sexual offences	2,657	1,941	73%	67%	477	18%	14%

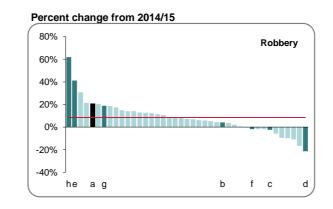
Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Robbery - Recorded offences

What is the Recorded offence rate for robbery in the force and how does this compare with others? How does the rate for robbery compare with last year and how does this compare with others?

Categories with fewer than 50 cases will not be included in analysis as the results may not be robust and will be suppressed.





Population	1,249k				
2015/16	Offences	per 1,000 pop	MSG Avg	Differen	ce*
Robbery	486	0.4	0.3	93	24%
	Offences	% chan	ge**		
2014/15	Offences	Force	MSG Avg		
Robbery	403	21%	15%		

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

**Percentage change from 2014/15 to 2015/16

Source: ONS Crime Statistics 2015/16, 2014/15

West Mercia

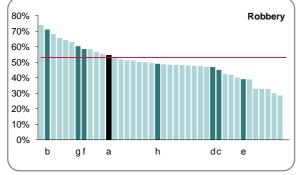
Offences and outcomes - Robbery - Outcome

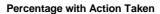
What are the outcomes for robbery and how does this compare with others?

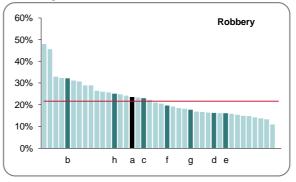
The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from page 56) for definitions.

Categories with fewer than 50 cases will not be included in analysis as the results may not be robust and will be suppressed.

Percentage with Suspect Identified





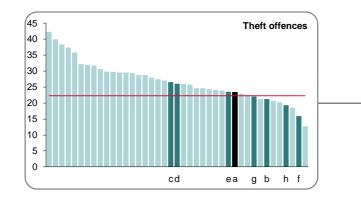


		Suspect Identified			Acti	n	
	Offences	Force	%	MSG Avg*	Force	%	MSG
				Avg			Avg*
Robbery	486	265	55%	53%	114	23%	22%

Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Theft offences - Recorded offences

What is the Recorded offence rate for theft offences in the force and how does this compare with others? How does the rate compare with last year?



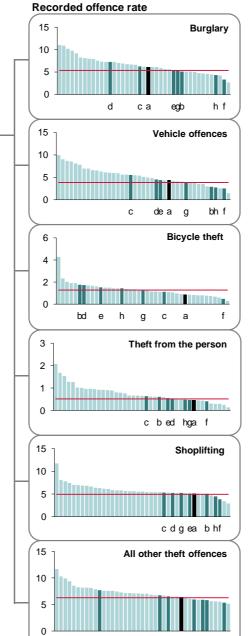
2015/16	Offences	per 1,000 pop	MSG Avg	Differe	nce*
Burglary	7,661	6.1	5.4	923	14%
Vehicle offences	5,427	4.3	3.9	613	13%
Bicycle theft	1,120	0.9	1.3	-466	-29%
Theft from the person	580	0.5	0.5	-67	-10%
Shoplifting	6,361	5.1	4.9	212	3%
All other theft offences	7,961	6.4	6.3	109	1%
Theft offences	29,110	23.3	22.2	1,323	5%

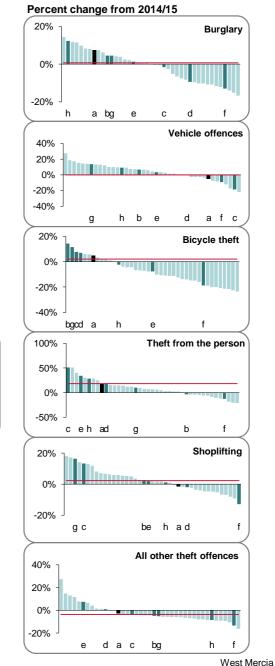
	Offences	je **	
2014/15	Offences	Force	MSG Avg
Burglary	7,136	7%	1%
Vehicle offences	5,736	-5%	0%
Bicycle theft	1,070	5%	2%
Theft from the person	488	19%	18%
Shoplifting	6,453	-1%	2%
All other theft offences	8,175	-3%	-4%
Theft offences	29,058	0%	-1%

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

**Percentage change from 2014/15 to 2015/16

Source: ONS Crime Statistics 2015/16, 2014/15





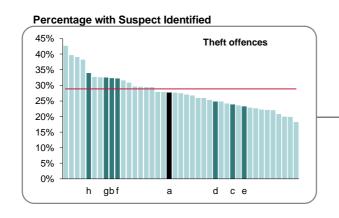
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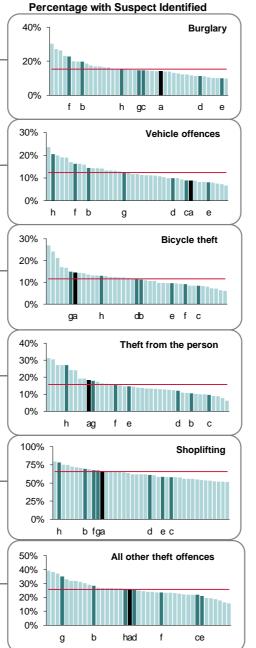
Offences and outcomes - Theft offences - Outcome

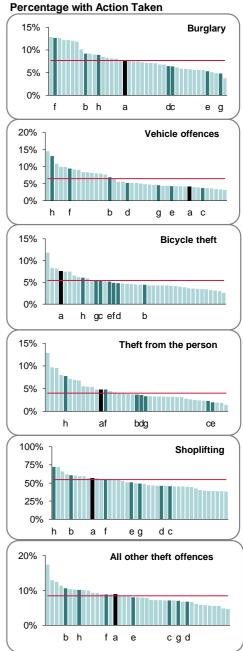
What are the outcomes for theft offences and how does this compare with others?

The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from pages 56) for definitions.



		Suspect Identified			Acti	on Take	n
	Offences	Force	%	MSG Avg	Force	%	MSG Avg
Burglary	7,661	1,086	14%	15%	587	8%	8%
Vehicle offences	5,427	475	9%	12%	224	4%	6%
Bicycle theft	1,120	163	15%	12%	85	8%	5%
Theft from the person	580	107	18%	16%	28	5%	4%
Shoplifting	6,361	4,202	66%	66%	3,611	57%	55%
All other theft offences	7,961	2,037	26%	26%	701	9%	8%
Theft offences	29,110	8,070	28%	29%	5,236	18%	18%



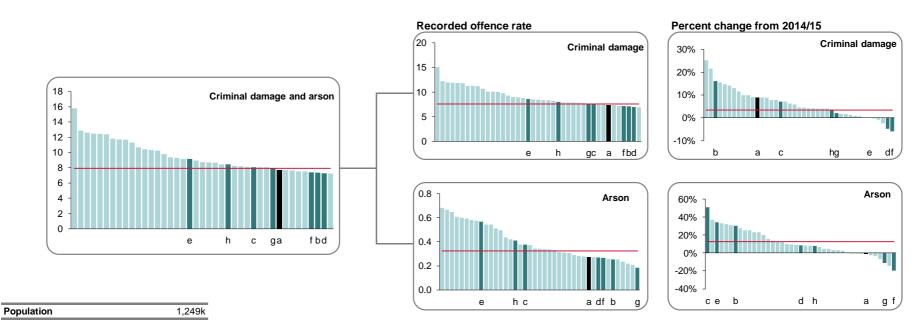


Source: Home Office Crime Outcome Statistics for year ending March 2016

West Mercia

Offences and outcomes - Criminal damage and arson - Recorded offences

What is the Recorded offence rate for criminal damage and arson in the force and how does this compare with others? How does the rate compare with last year and how does this compare with others?



2015/16	Offences	per 1,000 pop	MSG Avg	Differe	ence*
Criminal damage	9,249	7.4	7.6	-218	-2%
Arson	341	0.3	0.3	-65	-16%
Criminal damage and arson	9,590	7.7	7.9	-283	-3%

	Offences	% change *	
2014/15	Offences	Force	MSG Avg
Criminal damage	8,487	9%	3%
Arson	345	-1%	12%
Criminal damage and arson	8,832	9%	4%

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

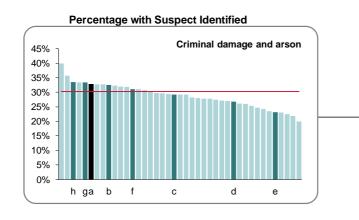
**Percentage change from 2014/15 to 2015/16

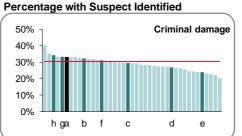
Source: ONS Crime Statistics 2015/16, 2014/15

Offences and outcomes - Criminal Damage and Arson - Outcome

What are the outcomes for criminal damage and arson and how does this compare with others?

The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from page 56) for definitions.





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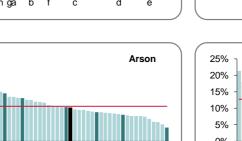
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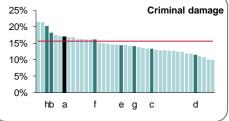
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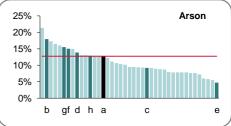
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Percentage with Action Taken



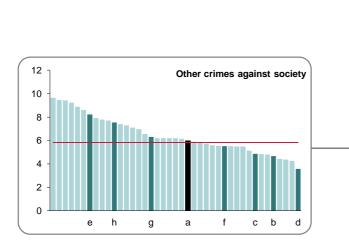


		Suspe	ct Identi	fied	Acti	n	
	Offences	Force	%	MSG Avg	Force	%	MSG Avg
Criminal damage	9,249	3,064	33%	31%	1,564	17%	16%
Arson	341	83	24%	25%	43	13%	13%
Criminal damage and arson	9,590	3,147	33%	30%	1,607	17%	15%

Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Other crimes against society - Recorded offences

What is the Recorded offence rate for other crimes against society in the force and how does this compare with others? How does the rates compare with last year?





2015/16	Offences	per 1,000 pop	MSG Avg	Difference*
Trafficking of drugs	506	0.4	0.4	61 14%
Possession of drugs	2,226	1.8	1.6	210 10%
Public order offences	2,990	2.4	2.7	-340 -10%
Possession of weapons	501	0.4	0.3	103 26%
Misc crimes against society	1,251	1.0	0.9	147 13%
Other crimes against society	7,474	6.0	5.8	182 2%

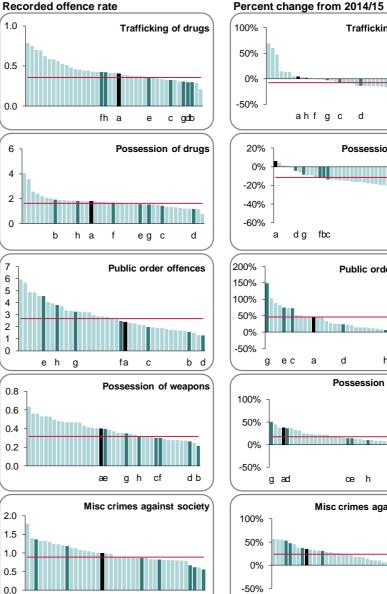
1,249k

	Offences	% change**		
2014/15	Unences	Force	MSG Avg	
Trafficking of drugs	488	4%	-8%	
Possession of drugs	2,097	6%	-12%	
Public order offences	2,045	46%	46%	
Possession of weapons	365	37%	17%	
Misc crimes against society	927	35%	24%	
Other crimes against society	5,922	26%	15%	

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

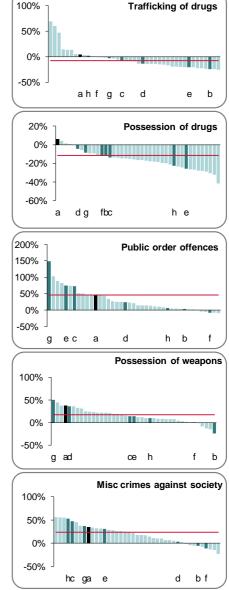
**Percentage change from 2014/15 to 2015/16





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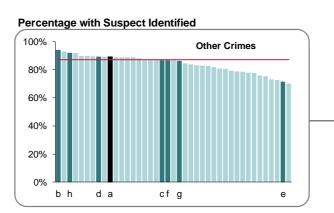
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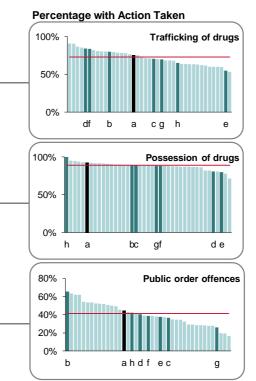
Outcomes - Other crimes against society

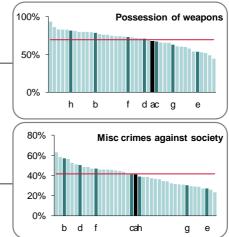
What are the outcomes for other crimes against society and how does this compare with others?

The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from pages 56) for definitions.



		Suspe	ct Identi	fied	Actio	n	
	Total offences	Force	%	MSG Avg	Force	%	MSG Avg
Trafficking of drugs	506	443	88%	81%	383	76%	73%
Possession of drugs	2,226	2,204	99%	97%	2,066	93%	89%
Public order offences	2,990	2,580	86%	83%	1,328	44%	41%
Possession of weapons	501	478	95%	92%	340	68%	70%
Misc crimes against society	1,251	964	77%	80%	511	41%	42%
Other crimes against society	7,474	6,669	89%	87%	4,628	62%	58%



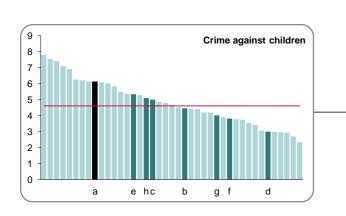


Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Crime against children - Recorded offences

What is the Recorded offence rate for crime against children in the force and how does this compare with others and with last year?

Categories with fewer than 50 cases will not be included in analysis as the results may not be robust and will be shown as "n/a".



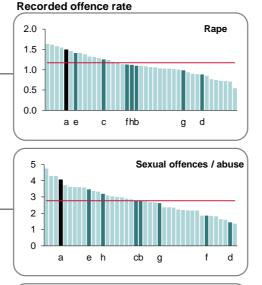
Population - Child under 16	220k				
2015/16	Offences	per 1,000 pop	MSG Avg	Difference*	
Rape	329	1.5	1.2	71	28%
Sexual offences / abuse	892	4.1	2.8	281	46%
Cruelty / other	129	0.6	0.7	-17	-12%
Crime against children	1,350	6.1	4.6	335	33%

	Offences	% char	% change **			
2014/15	Ollences	Force	MSG Avg			
Rape	283	16%	19%			
Sexual offences / abuse	650	37%	21%			
Cruelty / other	141	-9%	12%			
Crime against children	1,074	26%	21%			

* Net difference in the number of offences compared to if the force had the MSG average number of offences per 1,000 population. A negative difference means the force has a lower Recorded offence rate than the MSG average.

**Percentage change from 2014/15 to 2015/16





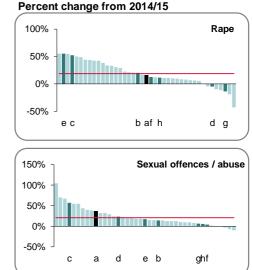
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Cruelty / other

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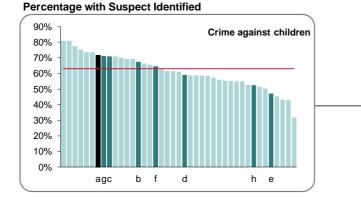
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Offences and outcomes - Crime against children - Outcome

What are the outcomes for crime against children and how does this compare with others?

The charts show the proportion of crimes recorded in 2015/16 that have a tracked outcome showing that a suspect has been identified and that an action has been taken. Please see 'Offences and outcomes introduction' (from pages 56) for definitions.

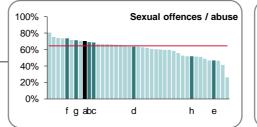
Categories with fewer than 50 cases will not be included in analysis as the results may not be robust and will be shown as "n/a".

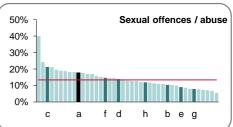


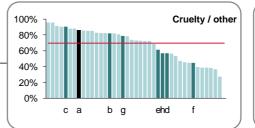
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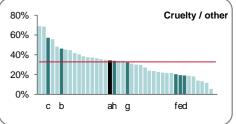
Percentage with Suspect Identified











		Suspect Identified			Acti	on Take	n
	Offences	Force	%	MSG Avg*	Force	%	MSG Avg*
Rape	329	232	71%	59%	65	20%	15%
Sexual offences / abuse	892	626	70%	64%	161	18%	13%
Cruelty / other	129	111	86%	70%	44	34%	33%
Crime against children	1,350	969	72%	63%	270	20%	17%

* E&W average for 30 forces that submitted tracked outcome data.

Source: Home Office Crime Outcome Statistics for year ending March 2016

Offences and outcomes - Outcome percentage - Victim-based crime

What proportion of offences result in each outcome for victim-based crime and how does this compare with the other forces?

Please see 'Offences and outcomes introduction' (from pages 56) for definitions. The percentage takes into account the volume difference between crime types. Note that 20% Charged/summonsed % - Out of court (formal) includes caution and penalty notices for disorder. - Out of court (informal) includes cannabis/khat warning and community resolution. - Suspect identified - no action includes evidential difficulties (victim supports action and victim does 15% not support action) and prosecution prevented or not in the public interest. 10% 5% Suspect identified % Suspect identified - action taken % 35% 60% 30% 50% 0% adf c 25% 40% 20% 6% Out of court (formal) % 30% 15% 20% 10% 4% 10% 5% 0% 0% 2% g dc h fga b e d b fa e С h 0% No suspect identified % Suspect identified - no action % 70% 40% a ca 60% Out of court (informal) % 8% 50% 30% 40% 6% 30% 20% 20% 4% 10% 10% 2% 0% d С а b gehf 0% 0% af ch b d е g e fhb Not yet assigned an outcome % 10% 8% 6%

Note: It is imperative to look at the allocation of outcomes in their totality to get the complete picture of how a force is handling their crime demand, including crimes which have not yet been assigned an outcome. Forces with high proportions of crimes categorised as 'not yet assigned an outcome' may appear as outliers in the branches of suspect identified and in no suspect identified. A full breakdown of outcomes is available from page 80.

Source: Home Office Crime Outcome Statistics for year ending March 2016

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Offences and outcomes - Outcome percentage - Other crimes against society

What proportion of offences result in each outcome for crimes against society and how does this compare with the other forces?

Please see 'Offences and outcomes introduction' (from pages 56) for definitions. Thirty forces provided tracked outcome data.

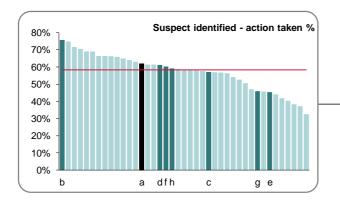
The percentage takes into account the volume difference between crime types.

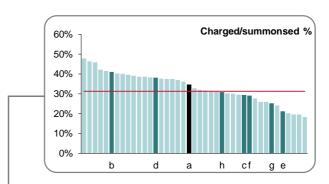
Crimes against society include those with no identifiable victim, such as drug offences. The proportion of cases which have an identified suspect has not been reported as there is little variation between forces.

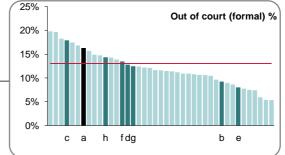
Note that

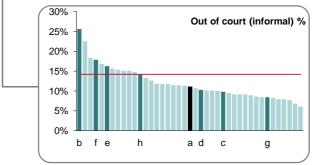
Out of court (formal) includes caution and penalty notices for disorder.
Out of court (informal) includes cannabis/khat warning and community resolution.

A full breakdown of outcomes is available from page 80.









Source: Home Office Crime Outcome Statistics for year ending March 2016

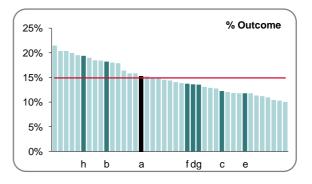
Offences and outcomes - Charged/Summonsed

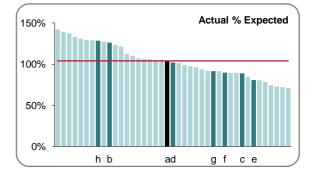
What proportion of offences result in charges and how does this compare with the other forces?

These charts and tables show the charge rates for all crime types compared with the MSG.

The actual percentage expected plot shows the force's actual charges divided by the number the force would expect if it were performing in line with all forces for each crime type. For example, if the number of offences is above/below 100%, more/fewer offences are resulting charges/summons for this force than the average.

	Offences	Outcomes	%	% E&W	Expected	Difference
Homicide	10	4	40%	63%	6	-2
Violence with Injury	9,366	1,946	21%	21%	1,991	-45
Violence without Injury	12,770	1,707	13%	16%	1,986	-279
Violence against the person	22,146	3,657	17%		3,983	-326
Rape	918	134	15%	9%	85	49
Other Sexual Offences	1,739	259	15%	13%	218	41
Sexual offences	2,657	393	15%		302	91
Robbery	486	108	22%	18%	89	19
Burglary	7,661	497	6%	6%	470	27
Vehicle offences	5,427	191	4%	4%	236	-45
Theft from the Person	580	16	3%	3%	17	-1
Bicycle Theft	1,120	56	5%	3%	32	24
Shoplifting	6,361	2,195	35%	31%	2,003	192
Other Theft Offences	7,961	366	5%	4%	338	28
Theft offences	29,110	3,321	11%		3,096	225
Criminal damage	9,249	840	9%	8%	709	131
Arson	341	30	9%	7%	24	6
Criminal damage & arson	9,590	870	9%		733	137
Victim-based crime	63,989	8,349	13%		8,203	146
Trafficking of drugs	506	303	60%	58%	296	7
Possession of drugs	2,226	607	27%	32%	714	-107
Possession of weapons offences	501	263	52%	53%	263	-0
Public Order Offences	2,990	985	33%	23%	697	288
Miscellaneous crimes	1,251	436	35%	32%	396	40
Other crimes against society	7,474	2,594	35%		2,367	227
Total	71,463	10,943	15%		10,553	390





Source: Home Office Crime Outcome Statistics for year ending March 2016

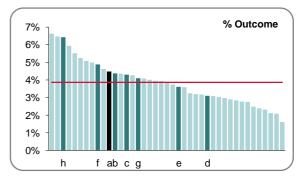
Offences and outcomes - Out-of-court (formal)

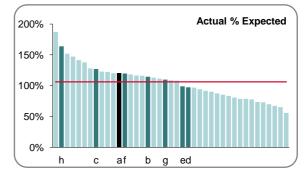
What proportion of offences result in out-of-court (formal) outcomes and how does this compare with the other forces?

These charts and tables show the rates of out-of-court (formal) outcomes for all crime types compared with the MSG.

The actual percentage expected plot shows the force's out-of-court (formal) outcomes divided by the number the force would expect if it were performing in line with all forces for each crime type. For example, if the number of offences is above/below 100%, more/fewer offences are resulting in out-of-court (formal) outcomes for this force than the average.

	Offences	Outcomes	%	% E&W	Expected	Difference
Homicide	10	0	0%	0%	0	0
Violence with Injury	9,366	561	6%	5%	485	76
Violence without Injury	12,770	490	4%	4%	506	-16
Violence against the person	22,146	1,051	5%		991	60
Rape	918	1	0%	0%	1	0
Other Sexual Offences	1,739	38	2%	2%	30	8
Sexual offences	2,657	39	1%		30	9
Robbery	486	6	1%	0%	1	5
Burglary	7,661	46	1%	0%	23	23
Vehicle offences	5,427	22	0%	0%	16	6
Theft from the Person	580	0	0%	0%	2	-2
Bicycle Theft	1,120	11	1%	0%	5	6
Shoplifting	6,361	449	7%	6%	394	55
Other Theft Offences	7,961	105	1%	1%	87	18
Theft offences	29,110	633	2%		527	106
Criminal damage	9,249	248	3%	3%	238	10
Arson	341	6	2%	1%	4	2
Criminal damage & arson	9,590	254	3%		242	12
Victim-based crime	63,989	1,983	3%		1,791	192
Trafficking of drugs	506	79	16%	11%	58	21
Possession of drugs	2,226	728	33%	24%	531	197
Possession of weapons offences	501	74	15%	10%	50	24
Public Order Offences	2,990	274	9%	6%	182	92
Miscellaneous crimes	1,251	55	4%	4%	50	5
Other crimes against society	7,474	1,210	16%		871	339
Total	71,463	3,193	4%		2,662	531





Source: Home Office Crime Outcome Statistics for year ending March 2016

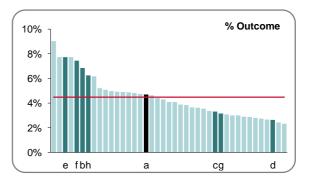
Offences and outcomes - Out-of-court (informal)

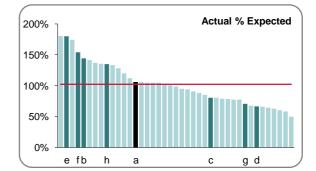
What proportion of offences result in out-of-court (informal) outcomes and how does this compare with the other forces?

These charts and tables show the charge rates for all crime types compared with the MSG.

The actual percentage expected plot shows the force's actual charges divided by the number the force would expect if it were performing in line with all forces for each crime type. For example, if the number of offences is above/below 100%, more/fewer offences are resulting charges/summons for this force than the average.

	Offences	Outcomes	%	% E&W	Expected	Difference
Homicide	10	0	0%	0%	0	0
Violence with Injury	9,366	448	5%	5%	482	-34
Violence without Injury	12,770	424	3%	5%	580	-156
Violence against the person	22,146	872	4%		1,062	-190
Rape	918	0	0%	0%	0	-0
Other Sexual Offences	1,739	5	0%	1%	17	-12
Sexual offences	2,657	5	0%		17	-12
Robbery	486	0	0%	0%	2	-2
Burglary	7,661	19	0%	0%	19	0
Vehicle offences	5,427	6	0%	0%	13	-7
Theft from the Person	580	8	1%	1%	3	5
Bicycle Theft	1,120	17	2%	1%	10	7
Shoplifting	6,361	909	14%	10%	609	300
Other Theft Offences	7,961	221	3%	2%	168	53
Theft offences	29,110	1,180	4%		822	358
Criminal damage	9,249	476	5%	4%	337	139
Arson	341	7	2%	2%	6	1
Criminal damage & arson	9,590	483	5%		343	140
Victim-based crime	63,989	2,540	4%		2,246	294
Trafficking of drugs	506	1	0%	1%	7	-6
Possession of drugs	2,226	731	33%	33%	728	3
Possession of weapons offences	501	3	1%	4%	22	-19
Public Order Offences	2,990	69	2%	5%	141	-72
Miscellaneous crimes	1,251	19	2%	2%	30	-11
Other crimes against society	7,474	823	11%		927	-104
Total	71,463	3,363	5%		3,174	189





Source: Home Office Crime Outcome Statistics for year ending March 2016

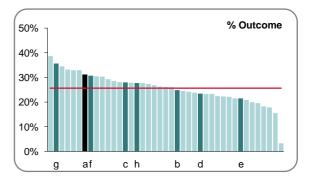
Offences and outcomes - Suspect identified - no action taken

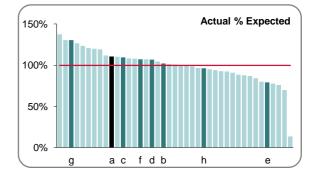
What proportion of offences have not had any action taken and how does this compare with the other forces?

These charts and tables show the rates of offences of which a suspect has been identified but no action has been taken for all crime types compared with the MSG.

The actual percentage expected plot shows the force's offences of which no action has been taken divided by the number the force would expect if it were performing in line with all forces for each crime type. For example, if the number of offences is above/below 100%, more/fewer offences are resulting in no action being taken for this force than the average.

	Offences	Outcomes	%	% E&W	Expected	Difference
Homicide	10	3	30%	11%	1	2
Violence with Injury	9,366	5,415	58%	50%	4,691	724
Violence without Injury	12,770	8,772	69%	59%	7,504	1,268
Violence against the person	22,146	14,190	64%		12,196	1,994
Rape	918	551	60%	56%	510	41
Other Sexual Offences	1,739	913	53%	48%	842	71
Sexual offences	2,657	1,464	55%		1,352	112
Robbery	486	151	31%	25%	119	32
Burglary	7,661	499	7%	7%	553	-54
Vehicle offences	5,427	251	5%	5%	296	-45
Theft from the Person	580	79	14%	9%	53	26
Bicycle Theft	1,120	78	7%	6%	69	9
Shoplifting	6,361	591	9%	12%	742	-151
Other Theft Offences	7,961	1,336	17%	17%	1,340	-4
Theft offences	29,110	2,834	10%		3,053	-219
Criminal damage	9,249	1,500	16%	14%	1,318	182
Arson	341	40	12%	12%	42	-2
Criminal damage & arson	9,590	1,540	16%		1,360	180
Victim-based crime	63,989	20,179	32%		18,081	2,098
Trafficking of drugs	506	60	12%	10%	48	12
Possession of drugs	2,226	138	6%	8%	167	-29
Possession of weapons offences	501	138	28%	23%	115	23
Public Order Offences	2,990	1,252	42%	42%	1,267	-15
Miscellaneous crimes	1,251	453	36%	36%	449	4
Other crimes against society	7,474	2,041	27%		2,046	-5
Total	71,463	22,220	31%		20,103	2,117





Source: Home Office Crime Outcome Statistics for year ending March 2016

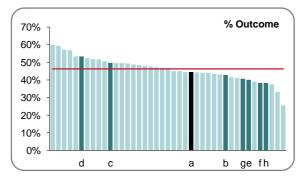
Offences and outcomes - Investigation complete - no suspect identified

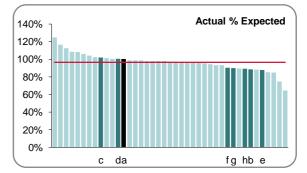
What proportion of offences result in no suspect being identified and how does this compare with the other forces?

These charts and tables show the rates of offences which have no suspect identified for all crime types compared with the MSG.

The actual % expected plot shows the force's offences which no suspect identified divided by the number the force would expect if it were performing in line with all forces for each crime type. For example, if the number of offences is above/below 100%, more/fewer offences are resulting in non suspect being identified for this force than the average.

	Offences	Outcomes	%	% E&W	Expected	Difference
Homicide	10	0	0%	2%	0	-0
Violence with Injury	9,366	1,043	11%	14%	1,338	-295
Violence without Injury	12,770	1,449	11%	13%	1,630	-181
Violence against the person	22,146	2,492	11%		2,967	-475
Rape	918	59	6%	7%	63	-4
Other Sexual Offences	1,739	345	20%	19%	326	19
Sexual offences	2,657	404	15%		389	15
Robbery	486	211	43%	50%	243	-32
Burglary	7,661	6,624	86%	82%	6,277	347
Vehicle offences	5,427	5,016	92%	87%	4,721	295
Theft from the Person	580	478	82%	84%	490	-12
Bicycle Theft	1,120	969	87%	88%	983	-14
Shoplifting	6,361	2,248	35%	36%	2,315	-67
Other Theft Offences	7,961	5,973	75%	72%	5,739	234
Theft offences	29,110	21,308	73%		20,526	782
Criminal damage	9,249	6,265	68%	69%	6,421	-156
Arson	341	262	77%	74%	253	9
Criminal damage & arson	9,590	6,527	68%		6,674	-147
Victim-based crime	63,989	30,942	48%		30,800	142
Trafficking of drugs	506	29	6%	5%	26	3
Possession of drugs	2,226	32	1%	1%	21	11
Possession of weapons offences	501	25	5%	6%	29	-4
Public Order Offences	2,990	429	14%	20%	585	-156
Miscellaneous crimes	1,251	221	18%	15%	189	32
Other crimes against society	7,474	736	10%		851	-115
Total	71,463	31,678	44%		31,705	-27





Source: Home Office Crime Outcome Statistics for year ending March 2016

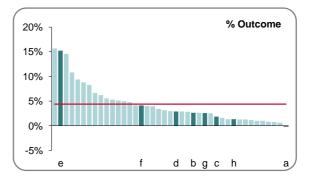
Offences and outcomes - Not yet assigned an outcome

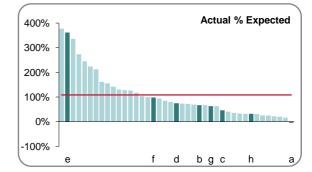
What proportion of offences have not yet been assigned an outcome and how does this compare with the other forces?

These charts and tables show the rates of offences which have not yet been assigned an outcomes for all crime types compared with the MSG.

The actual percentage expected plot shows the force's offences which have not yet been assigned outcomes divided by the number the force would expect if it were performing in line with all forces for each crime type. For example, if the number of offences is above/below 100%, more/fewer offences are not yet being assigned outcomes for this force than the average.

	Offences	Outcomes	%	% E&W	Expected	Difference
Homicide	10	3	30%	24%	2	1
Violence with Injury	9,366	-48	-1%	4%	378	-426
Violence without Injury	12,770	-78	-1%	4%	564	-642
Violence against the person	22,146	-123	-1%		944	-1,067
Rape	918	173	19%	28%	259	-86
Other Sexual Offences	1,739	139	8%	18%	305	-166
Sexual offences	2,657	312	12%		564	-252
Robbery	486	10	2%	6%	32	-22
Burglary	7,661	-49	-1%	4%	269	-318
Vehicle offences	5,427	-64	-1%	2%	119	-183
Theft from the Person	580	-5	-1%	3%	15	-20
Bicycle Theft	1,120	-12	-1%	2%	18	-30
Shoplifting	6,361	-89	-1%	3%	186	-275
Other Theft Offences	7,961	-49	-1%	3%	274	-323
Theft offences	29,110	-268	-1%		881	-1,149
Criminal damage	9,249	-80	-1%	2%	213	-293
Arson	341	-4	-1%	4%	12	-16
Criminal damage & arson	9,590	-84	-1%		225	-309
Victim-based crime	63,989	-153	0%		2,646	-2,799
Trafficking of drugs	506	34	7%	14%	71	-37
Possession of drugs	2,226	-10	0%	3%	65	-75
Possession of weapons offences	501	-2	0%	5%	23	-25
Public Order Offences	2,990	-19	-1%	4%	116	-135
Miscellaneous crimes	1,251	66	5%	11%	135	-69
Other crimes against society	7,474	69	1%		410	-341
Total	71,463	-84	0%		3,042	-3,126





Source: Home Office Crime Outcome Statistics for year ending March 2016



HMIC Value for Money Profile 2016 - Annexes 1 - 4

page

Annex 1 - Crime codes 87

Annex 2 - Outcome types 91

Annex 3 - POA categories 93

Annex 4 - Coding of POA categories 94

Annex 1 - Crime Codes

Offences included in each category

1. Victim-based crime

- 1.1. Violence against the person
 - 1.1.1. Homicide
 - 1 Murder
 - 4.1 Manslaughter

1.1.2. Violence with injury

- 2 Attempted murder
- 4.3 Intentional destruction of a viable unborn child
- 4.4 Causing death by dangerous driving
- 4.6 Causing death by careless driving under influence of drink or drugs
- 4.7 Causing or allowing death of child or vulnerable person
- 4.8 Causing death by careless or inconsiderate driving
- 4.9 Causing death or serious injury by driving: unlicensed drivers etc.
- 5A Wounding or carrying out an act endangering life (outcomes only)
- 5B Use of substance or object to endanger life (outcomes only)
- 5C Possession of items to endanger life(outcomes only)
- 5D Assault with intent to cause serious harm

1.1.3. Violence without injury

- 3A Conspiracy to murder
- 3B Threats to kill
- 8L Harassment
- 8M Racially or religiously aggravated harassment
- 8Q Stalking
- 11 Cruelty to and neglect of children (outcomes only)
- 11A Cruelty to children/young persons
- 12 Abandoning child under two years (outcomes only)

1.2. Sexual offences

- 1.2.1. Rape
 - 19C Rape of a female aged 16 and over
 - 19D Rape of a female child under 16
 - 19E Rape of a female child under 13

- 4.10 Corporate manslaughter
- 4.2 Infanticide
- 5E Endangering life
- 6 Endangering railway passengers (outcomes only)
- 7 Endangering life at sea (outcomes only)
- 8F Inflicting grievous bodily harm without intent (outcomes only)
- 8G Actually bodily harm and other injury(outcomes only)
- 8H Racially or religiously aggravated inflicting grievous bodily harm without intent (outcomes only)
- 8J Racially or religiously aggravated actual bodily harm and other injury (outcomes only)
- 8K Poisoning or female genital mutilation (outcomes only)
- 8N Assault with injury
- 8P Racially or religiously aggravated assault with injury
- 37.1 Causing death by aggravated vehicle taking
- 13 Child abduction
- 14 Procuring illegal abortion
- 36 Kidnapping
- 104 Assault without injury on a constable
- 105A Assault without injury
- 105B Racially or religiously aggravated assault without injury
- 106 Modern slavery
- 19F Rape of a male aged 16 and over
- 19G Rape of a male child under 16
- 19H Rape of a male child under 13

(cont.)

1.2.2. Other sexual offences

- 17A Sexual assault on a male aged 13 and over
- 17B Sexual assault on a male child under 13
- 20A Sexual assault on a female aged 13 and over
- 20B Sexual assault on a female child under 13
- 21 Sexual activity involving a child under 13
- 22A Causing sexual activity without consent
- 22B Sexual activity involving child under 16
- 23 Incest or familial sexual offences

1.3. Robbery

- 1.3.1 Robbery of business property
 - 34A Robbery of business property
- 1.3.2 Robbery of personal property
 - 34B Robbery of personal property

1.4. Theft offences

- 1.4.1. Burglary
- 1.4.1.1. Domestic burglary
 - 28A Burglary in a dwelling
 - 28B Attempted burglary in a dwelling
 - 28C Distraction burglary in a dwelling

1.4.1.2 Non-domestic burglary

- 30A Burglary in a building other than a dwelling
- 30B Attempted burglary in a building other than a dwelling

1.4.2. Vehicle offences

- 126 Interfering with a motor vehicle
- 37.2 Aggravated vehicle taking

1.4.3. Theft from the person

39 Theft from the person

1.4.4. Bicycle theft

44 Theft or unauthorised taking of a pedal cycle

1.4.5. Shoplifting

46 Shoplifting

1.4.6. Other theft offences

- 35 Blackmail
- 40 Theft in a dwelling other than from an automatic machine or meter
- 41 Theft by an employee
- 42 Theft of mail

- 70 Sexual activity etc with a person with a mental disorder
- 71 Abuse of children through sexual exploitation
- 72 Trafficking for sexual exploitation
 - 73 Abuse of position of trust of a sexual nature
 - 88A Sexual grooming
 - 88C Other miscellaneous sexual offences
 - 88D Unnatural sexual offences
 - 88E Exposure and voyeurism

- 28D Attempted distraction burglary in a dwelling
- 29 Aggravated burglary in a dwelling
- 31 Aggravated burglary in a building other than a dwelling
- 45 Theft from vehicle
- 48 Theft or unauthorised taking of motor vehicle

- 43 Dishonest use of electricity
- 47 Theft from automatic machine or meter
- 49 Other theft
- 49A Making off without payment

1.5. Criminal damage and arson

- 1.5.1. Criminal damage
 - 58A Criminal damage to a dwelling
 - 58B Criminal damage to a building other than a dwelling
 - 58C Criminal damage to a vehicle
 - 58D Other criminal damage
 - 58E Racially or religiously aggravated criminal damage to a dwelling (outcomes only)

1.5.2. Arson

56A Arson endangering life

2. Other crimes against society

2.1. Drug offences

- 2.1.1. Trafficking of drugs
 - 92A Trafficking in controlled drugs
- 2.1.2. Possession of drugs
 - 92C Other drug offences
 - 92D Possession of controlled drugs (excl. Cannabis)

2.2. Possession of weapons offences

- 10A Possession of firearms with intent
- 10B Possession of firearms offences
- 10C Possession of other weapons

2.3. Public order offences

- 9A Public fear, alarm or distress
- 9B Racially or religiously aggravated public fear, alarm or distress
- 62 Treason (outcomes only)
- 62A Violent disorder

2.4. Miscellaneous crimes

- 15 Concealing an infant death close to birth
- 24 Exploitation of prostitution
- 26 Bigamy
- 27 Soliciting for the purposes of prostitution
- 33 Going equipped for stealing, etc
- 33A Making, supplying or possessing articles for use in fraud
- 38 Profiting from or concealing knowledge of the proceeds of crime
- 53H Making or supplying articles for use in fraud (outcomes only)
- 53J Possession of articles for use in fraud (outcomes only)
- 54 Handling stolen goods
- 59 Threat or possession with intent to commit criminal damage
- 60 Forgery or use of false drug prescription
- 61 Other forgery
- 61A Possession of false documents
- 67 Perjury
- 68 Libel (outcomes only)
- 69 Offender Management Act offences
- 75 Betting, gaming and lotteries (outcomes only)

- 58F Racially or religiously aggravated criminal damage to a building other than a dwelling (outcomes only)
- 58G Racially or religiously aggravated criminal damage to a vehicle (outcomes only)
- 58H Racially or religiously aggravated other criminal damage (outcomes only)
- 58J Racially or religiously aggravated criminal damage
- 56B Arson not endangering life

- 92E Possession of controlled drugs (Cannabis)
- 10D Possession of article with blade or point
- 81 Other firearms offences
- 90 Other knives offences
- 63 Treason felony (outcomes only)
- 64 Riot (outcomes only)
- 65 Violent disorder (outcomes only)
- 66 Other offences against the State or public order
- 76 Aiding suicide
- 78 Immigration Acts (outcomes only)
- 79 Perverting the course of justice
- 80 Absconding from lawful custody
- 802 Dangerous driving
- 814 Fraud, forgery etc associated with vehicle or driver records
- 82 Customs and Revenue offences (outcomes only)
- 83 Bail offences
- 84 Trade descriptions etc (outcomes only)
- 85 Health and Safety offences (outcomes only)
- 86 Obscene publications etc
- 87 Protection from eviction (outcomes only)
- 89 Adulteration of food (outcomes only)
- 91 Public health offences (outcomes only)
- 94 Planning laws (outcomes only)
 - 95 Disclosure, obstruction, false or misleading statements etc
 - 96 Wildlife
 - 99 Other notifiable offences

3. Fraud offences

- 51 Fraud by company director (outcomes only)
- 52 False accounting (outcomes only)
- 53B Preserved other fraud and repealed fraud offences (pre Fraud Act 2006) (outcomes only)
- 53C Fraud by false representation: cheque, plastic card and online bank accounts (not PSP) (outcomes only)
- * At March 2013 ONS publication crime code 53B was categorised under fraud offences.

Crime committed against children

Offences included in each category

Crime against children

Rape

- 19D Rape of a female child under 16
- 19E Rape of a female child under 13
- 19G Rape of a male child under 16
- 19H Rape of a male child under 13

Sexual offences / abuse

- 17B Sexual assault on a male child under 13
- 20B Sexual assault on a female child under 13
- 21 Sexual activity involving a child under 13
- 22B Sexual activity involving child under 16
- 71 Abuse of children through sexual exploitation
- 73 Abuse of position of trust of a sexual nature
- 88A Sexual grooming

Cruelty / other

- 11 Cruelty to and neglect of children (outcomes only)
- 11A Cruelty to children/young persons
- 4.3 Intentional destruction of a viable unborn child
- 4.7 Causing or allowing death of child or vulnerable person
- 12 Abandoning child under two years (outcomes only)
- 13 Child abduction
- 15 Concealing an infant death close to birth

Other offences against children not included

(It is not possible to distinguish between adult and child victims within these crime types.)

- 23 Incest or familial sexual offences
- 86 Obscene publications etc
- 99 Other notifiable offences

- 53D Fraud by false representation: other frauds (outcomes only)
- 53E Fraud by failing to disclose information (outcomes only)
- 53F Fraud by abuse of position (outcomes only)
- 55 Bankruptcy and insolvency (outcomes only)

Annex 2 - Outcome Types

	Outcome group / type
1	Charged/Summonsed
4	Taken into consideration
	Out-of-court (formal)
2	Caution - youths
3	Caution - adults
6	Penalty Notices for Disorder
	Out-of-court (informal)
7	Cannabis/Khat warning
8	Community resolution
	Prosecution prevented or not in the public interest
5	Offender died
9	Not in public interest (CPS)
10	Not in public interest (Police)
11	Prosecution prevented – suspect under age
12	Prosecution prevented – suspect too ill
13	Prosecution prevented – victim/key witness dead/too ill
17	Prosecution time limit expired
15	Evidential difficulties (suspect identified; victim supports action)
	Evidential difficulties (victim does not support action)
14	Evidential difficulties: suspect not identified; victim does not support further action
16	Evidential difficulties: suspect identified; victim does not support further action
18	Investigation complete - no suspect identified
20	Action undertaken by another body/agency

Outcomes 20 (action undertaken by another body/agency) and 21 (further investigation to support formal action not in the pblic interest) have been excluded.

Source: Home Office Crime Outcome Statistics for year ending March 2016, as published October 2016

Outcome Types

- Outcome 1 Charge / Summons: A person has been charged or summonsed for the crime (irrespective of any subsequent acquittal at Court).
- Outcome 2 Caution youths: A youth offender has been cautioned by the police.
- Outcome 3 Caution adults: An adult offender has been cautioned by the police.
- Outcome 4 Taken into Consideration (TIC): The offender admits the crime by way of a formal police interview and asks for it to be taken into consideration by the court. There must be an interview where the suspect has made a clear and reliable admission of the offence and which is corroborated with additional verifiable auditable information connecting the suspect to the crime.
- Outcome 5 Offender died: The offender has died before proceeding could be initiated.

(cont.)

Outcome 6	Penalty Notices for Disorder: A Penalty Notice for Disorder (or other relevant notifiable offence) has been lawfully issued under Section 1 – 11 of the Criminal Justice and Police Act 2001.
Outcome 7	Cannabis/Khat Warning: A warning for cannabis or khat possession has been issued in accordance with College of Policing guidance.
	Note: Khat warnings were introduced from 24 June 2014 and numbers are likely to be small.
Outcome 8	Community Resolution: A Community Resolution (with or without formal (Restorative Justice) has been applied in accordance with
	College of Policing guidance.
Outcome 9	Not in public interest (CPS): Prosecution not in the public interest (CPS decision). The Crown Prosecution Service (CPS) by virtue of
e alcomite e	their powers under the Criminal Justice Act 2003 decides not to prosecute or authorise any other formal action.
Outcome 10	Not in public interest (Police) (from April 2014): Formal action against the offender is not in the public interest (Police decision).
Outcome 11	Prosecution prevented – suspect under age (from April 2014): Prosecution prevented – named suspect identified but is below the age of
Outcome II	criminal responsibility.
Outcome 12	Prosecution prevented – suspect too ill (from April 2014): Prosecution prevented – Named suspect identified but is too ill (physical or
Outcome 12	mental health) to prosecute.
Outcome 13	Prosecution prevented – victim/key witness dead/too ill (from April 2014): Named suspect identified but victim or key witness is dead or
Outcome 15	too ill to give evidence.
Outcome 14	Evidential difficulties: suspect not identified; victim does not support further action (from April 2014): Evidential difficulties victim based –
Outcome 14	named suspect not identified. The crime is confirmed but the victim declines or is unable to support further police action to identify the
	offender.
0 (1) (1)	
Outcome 15	Evidential difficulties (suspect identified; victim supports action) (from April 2014): Evidential difficulties named suspect identified – the
	crime is confirmed and the victim supports police action but evidential difficulties prevent further action. This includes cases where the
	suspect has been identified, the victim supports action, the suspect has been circulated as wanted but cannot be traced and the crime is
	finalised pending further action.
Outcome 16	Evidential difficulties: suspect identified; victim does not support further action (from April 2014): Evidential difficulties victim based –
	named suspect identified. The victim does not support (or has withdrawn support from) police action.
Outcome 17	Prosecution time limit expired (from April 2014): Suspect identified but prosecution time limit has expired (from April 2014).
Outcome 18	Investigation complete – no suspect identified (from April 2014): The crime has been investigated as far as reasonably possible – case
	closed pending further investigative opportunities becoming available.
Outcome 19	National Fraud Intelligence Bureau filed (NFIB only) (from April 2014): A crime of fraud has been recorded but has not been allocated for
	investigation because the assessment process at the NFIB has determined there are insufficient lines of enquiry to warrant such
	dissemination.
Outcome 20	Action undertaken by another body/agency (from April 2015): Further action resulting from the crime report will be undertaken by another
	body or agency other than the police, subject to the victim (or person acting on their behalf) being made aware of the action being taken.
	Note: during 2014/15 (and therefore in this publication), these were included within outcome 18.
Outcome 21	Not in the public interest – suspect identified (from January 2016) Further investigation resulting from the crime report that could provide
	evidence sufficient to support formal action being taken against the suspect is not in the public interest – police decision.

Annex 3 – POA Categories

POA data are split into 12 categories, which sub-divide into headings as follows:

POA estimates are used for all cost and workforce data unless stated otherwise. These data are taker

- a. Neighbourhood policing
- b. Incident (response) management
- c. Local investigation *
- d. Specialist community liaison
- e. Local policing command team and support overheads

2) Dealing with the public

- a. Front desk
- b. Central communications unit
- c. Dealing with the public command team and support overheads

3) Criminal justice arrangements

- a. Custody (now include other custody costs)
- b. Police doctors/nurses and surgeons
- c. Interpreters and translators
- d. Criminal justice
- e. Police national computer
- f. Criminal record bureau
- g. Coroner assistance
- h. Fixed penalty schemes (central ticket office)
- i. Property officer / stores
- j. Criminal justice arrangements command team and support overheads

4) Road policing

- a. Traffic units
 - b. Traffic wardens / police community support officers traffic
 - c. Vehicle recovery
- d. Casualty reduction partnership
- e. Road policing command team and support overheads

9) National policing

- a. Secondments (out of force)
- b. Counter terrorism / special branch
- c. NPCC projects / initiatives
- d. Hosting national services
- e. Other national policing requirements

10) Support functions

- a. Human resources
- b. Finance
- c. Legal
- d. Fleet services
- e. Estates / central building costs
- f. Information communication technology
- g. Professional standards
- h. Press and media
- i. Performance review / corporate development
- j. Procurement
- k. Training
- I. Administration support
- m. Force command
- n. Support to associations and trade unions
- o. Social club support and force band
- p. Insurance / risk management
- q. Catering

5) Operational support

- a. Operational Support Command Team and Support Overheads
- b. Air operations
- c. Mounted police
- d. Specialist terrain
- e. Dogs section
- f. Advanced public order
- g. Airport and ports policing unit
- h. Firearms unit
- i. Civil Contingencies
- j. Event

6) Intelligence

- a. Intelligence command team and support overheads
- b. Intelligence analysis / threat assessments
- c. Intelligence gathering

Investigations

- a. Investigations command team and support overheads
- b. Major investigation unit
- c. Economic crime (including regional asset recovery team)
- d. Specialist investigation units
- e. Serious and organised crime unit
- f. Local investigation/ prisoner processing*
- g. Cyber crime

8) Investigative support

- a. Scenes of crime officers
- b. External forensic costs
- c. Fingerprint / internal forensic costs
- d. Photographic image recovery
- e. Other forensic services
- f. Investigative support command team and support overheads
- 11) Police & Crime Commissioner
 - a. Cost of the democratic process
 - b. Office of Police Crime Commissioner
 - c. Share of any Formal Shared Service Arrangement
 - d. Commissioned services
- 12) Central costs
 - a. Revenue contribution to capital
 - b. Capital financing
 - c. Pensions and exit costs

13) Public protection (previously 7f)a. Witness protectionb. Child protection

c. Adult protection

* Local investigation is included under local policing rather than investigations

Annex 4 - Coding of POA categories

Local policing

- V Neighbourhood policing
- V Incident (response) management
- V Specialist community liaison
- V Local command team and support overheads

Dealing with the public

- F Local call centres / front desk
- F Central communications unit
- F Contact management units
- **F** Command team and support overheads

Road policing

- V Traffic units
- V Traffic wardens / PCSOs traffic
- F Vehicle recovery
- F Casualty reduction partnership
- F Command team and support overheads

Operational support

- F Command team and support overheads
- F Air operations
- V Mounted police
- F Specialist terrain
- V Dogs section
- F Advanced public order
- F Airports and ports policing unit
- V Firearms unit
- O Civil contingencies
- V Events

Intelligence

- O Command team and support overheads
- O Intelligence analysis / threat assessments
- F Intelligence gathering

Public protection

- F Witness protection
- F Child protection
- F Adult protection

Investigations

HMIC

- F Command team and support overheads
- F Major investigations unit
- F Economic crime (including regional asset recovery team)
- F Specialist investigation units
- F Serious and organised crime unit
- F Local investigation/ prisoner processing*
- F Cyber crime

Investigative support

- **F** Scenes of crime officers
- O External forensic costs
- O Fingerprint / internal forensic costs
- Photographic image recovery
- **O** Other forensic services
- O Command team and support overheads

Criminal justice arrangements

- F Custody
- F Police doctors / nurses and surgeons
- F Interpreters and translators
- F Other custody costs
- O Criminal justice
- O Police national computer
- O Criminal records bureau
- **O** Coroner assistance
- **O** Fixed penalty schemes (central ticket office)
- B Property officer / stores
- **O** Command team and support overheads

Support functions

- B Human resources
- B Finance
- B Legal services
- B Fleet services
- B Estates / central building costs
- B Information communication technology
- O Professional standards
- B Press and media
- **B** Performance review / corporate development
- B Procurement
- B Training
- B Administration support
- O Force command
- B Support to associations and trade unions
- B Social club support and force band
- B Insurance / risk management
- B Catering

Police and Crime Commissioner

X Cost of police crime commissioner

Page 94

- X Office of police crime commissioner
- X Other costs

* Local investigation is included here under local policing rather than investigations

Central costs

- X Revenue contribution to capital
- X Capital financing
- X Pensions and exit costs

National policing

- X Secondments (out of force)
- X Counter terrorism / special branch
- X ACPO projects / initiatives
- X Hosting national services
- X Other national policing requirements
- V = Visible operational front line
- F = Non-visible front line
- O = Frontline support
- B = Business support X = Excluded (not coded)

Outliers

This page provides the areas in which the force is an outlier in costs. The force's figures are compared to the spend of other forces. To be flagged as an outlier, the spend must be one of the highest 10% or lowest 10% of any force and the effect of the difference is greater than £1 per head of population. The difference (Diff) calculations are the net cost of the difference in spend to the average per head of all forces.

	£m	£/head	Avg	Diff £m
OVERALL COSTS National policing	1.1	0.9	4.3	-4.2
COSTS BY OBJECTIVE	£m	£/head	Avg	Diff £m
Intelligence analysis / threat assessments	2.3	1.8	3.4	-2.0
National policing				
Counter terrorism/special branch	1.1	0.8	3.7	-3.6
National policing	1.1	0.9	4.3	-4.2