



Inspecting policing
in the public interest

PEEL

Police **E**ffectiveness **E**fficiency **L**egitimacy
Assessment

2014

PEEL: The Approach

- An annual assessment of police forces and their contribution to policing
- It is based on a number of high-level questions about how well each force:
 - *Carries out its responsibilities including cutting crime, protecting the vulnerable, tackling anti-social behaviour, dealing with emergencies and other calls for service (**effectiveness**)*
 - *Provides value for money (**efficiency**)*
 - *Operates fairly, ethically and within the law (**legitimacy**)*
- The questions include consideration of:
 - *service user experience;*
 - *leadership; staff capability and well-being.*

PEEL: 3 Pillars

- We refer to...
Effectiveness, Efficiency and Legitimacy as 'The Pillars'
- Each Pillar has a different number of high-level questions
 - *Effectiveness has 6*
 - *Efficiency has 3*
 - *Legitimacy has 4*

PEEL: 3 Pillars - 13 Questions

Effectiveness

How effective is the force at preventing offending and reducing crime?

How effective is the force at investigating offending?

How effective is the force at protecting those at greatest risk of harm?

How effective is the force at tackling anti-social behaviour?

How effective is the force at tackling serious, organised and complex crime?

How effective is the force at meeting its commitments under the Strategic Policing Requirement?

Efficiency

To what extent is the force efficient ?

To what extent is the force taking steps to ensure a secure financial position for the short and long term?

To what extent has the force got an affordable way of providing policing?

Legitimacy

What are the public perceptions of the force?

To what extent does the force respond to calls for service appropriately?

To what extent does the force ensure that the workforce act with integrity?

To what extent are the data and information provided by the force of a high quality?

PEEL: Answering the questions

- Evidence will be drawn from inspections carried out or reported in the 12 months prior to the publication of the PEEL assessment
- We are in transition from one way of inspecting forces (based solely on thematic inspections) to the new PEEL way which will combine our thematic inspections with new annual inspections of all 43 forces.
- These new annual all force inspections are designed to provide ‘graded judgments’.

PEEL: Answering the questions - sources

- Inspections using new PEEL methods
 - *Crime*
 - *Valuing the Police 4 (VtP4)*
 - *Police Integrity and Corruption (PIC)*
- Inspections using other methods
 - *Domestic Abuse*
 - *Crime Data Integrity*
 - *Strategic Policing Requirement*
 - *Custody*
- Inspections commissioned by Police and Crime Commissioners

PEEL: Graded judgments

- 6 questions will be given one of four graded judgments:
 - *Outstanding*
 - *Good*
 - *Requires improvement*
 - *Inadequate*
- Graded judgments will be in the following pillars
 - *Effectiveness: 3 questions answered by Crime*
 - *Efficiency: 3 questions answered by VtP4*
 - *Legitimacy: 0*

PEEL: 3 Pillars- 13 Questions- 6 Judgments

Effectiveness

How effective is the force at preventing offending and reducing crime?

How effective is the force at investigating offending?

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How effective is the force at tackling anti-social behaviour?

How effective is the force at tackling serious, organised and complex crime?

How effective is the force at meeting its commitments under the Strategic Policing Requirement?

Efficiency

To what extent is the force efficient?

To what extent is the force taking steps to ensure a secure financial position for the short and long term?

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Legitimacy

What are the public perceptions of the force?

To what extent does the force respond to calls for service appropriately?

To what extent does the force ensure that the workforce act with integrity?

To what extent are the data and information provided by the force of a high quality?

Blue Questions will have a graded judgment

PEEL: Pillar assessments

- An assessment will be made of each pillar using the answers to the questions it includes
 - *Effectiveness has 6 questions (of which 3 will have a graded judgment)*
 - *Efficiency has 3 questions (of which 3 will have a graded judgment)*
 - *Legitimacy has 4 questions (of which 0 will have a graded judgment)*
- As all 3 of the Efficiency pillar questions have graded judgments, there will be a graded judgement at the pillar level.

Effectiveness

Efficiency

Legitimacy

PEEL: HMI's force assessment

- Using their professional judgment, an HMI will make an overall assessment of each force
- The assessment will contain positive and negative comment but the balance will be determined by the evidence
- The assessment will be at a point in time

Publication of the 1st PEEL Assessment

- On 27 November 2014, HMIC will publish:
 - *43 force assessments on its website; and*
 - *a report of Her Majesty's Chief Inspector of Constabulary's national assessment of policing . This will contain a national overview of the performance of all police forces and will include those police forces which are not funded by the Home Office, e.g. British Transport Police and Civil Nuclear Constabulary.*
- Learning from this 1st PEEL assessment and our consultation with the public will help to shape the design of future PEEL assessments.



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