

HMIC Value for Money Profiles 2012

Surrey Police

compared with all forces in England and Wales

*The forces in the most similar group can be identified
in the charts in this section by using the key below*

- a** Surrey
- b** Dorset
- c** Sussex
- d** Thames Valley

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Introduction

How can forces and Police and Crime Commissioners (PCCs) make the right decisions about improving value for money? While a private sector organisation can point to the 'bottom line' as the rationale for their choices, there is no agreed equation which derives value for money for policing. However, forces do have one key advantage over the private sector: access to detailed information from other similar organisations.

By exploiting the benefits of similarity, forces can reduce complexity. How? By comparing their own costs and performance with those of organisations facing similar conditions. HMIC's value for money profiles are designed for that purpose. They enable local managers and PCCs to ask the right questions, and expose areas where costs are high or performance could be improved. This also makes them integral to HMIC's approach to risk-based inspections.

The profiles are best used as part of a comprehensive performance review system. Many forces are already doing this, using the data contained in the profiles to decide where their attention should best be focused. Those forces have found that challenging costs and performance is never straight forward. There are always a range of plausible reasons that need to be assessed. A sceptical attitude is best. Never let a good story get in the way of the facts!

With these uses in mind, the profiles are designed to be:

- Relevant – using the most useful, nationally available information
- Accurate - as data is subject to a systematic quality assurance process (described below)
- Timely - produced in October each year, when key budget decisions are taken.
- Easy to use - information presented in a structured and logical format. Time saved by viewing several related charts and tables per page (or screen). Profiles can be used as a booklet and present extremely well on iPads or other tablet devices.
- Focused – key differences identified, showing the impact of the difference between force and average. In addition, chevrons highlight the largest differences.
- Unbiased - the facts, without the application of arbitrary weightings
- Balanced - compares relative performance with relative expenditure

Use them as a reference document.

How to use the profiles

The purpose of the profiles is to help you compare your force with others. Most of the data is presented as bar charts so you can see the range of forces and where your force sits. A horizontal line runs across each bar chart and represents the simple average.

Your force is highlighted in black, but you will also notice some other forces highlighted in a darker blue. This group of forces are considered to be most similar to your force, sharing similar demographic characteristics. For this reason they make for a better comparison than with other forces. They are generally referred to as the MSG or the most similar group.

The bulk of forces fall into defined clusters to form a Group, but there are a few who are less closely clustered. These are the Metropolitan Police, Dyfed-Powys, Surrey and the City of London. These forces are still included within a most similar group, but their appearance as an outlier needs to be treated with more caution.

The MSG was designed to more fairly compare levels of crime between forces, rather than costs. They do not take account of the fact that some areas, such as London, have higher costs than elsewhere. However, they are still useful as a cost comparison as forces in a high crime MSG such as that for large urban forces are likely to have more resources, such as more police officers per head of population.

The profiles are presented in the form of logic trees with the data broken down progressively from left to right. By following the branches of the logic tree, you can identify the reason(s) for difference between your force and the others. For example, is this force spending more on police officers because there are more of them (officers per population) or because they are more expensive (cost per officer).

The small blue tables on most pages include key numerical data presented in the charts. Often they include a more detailed list of functions and costs. Reading from left to right, the tables include: a short description of the function (or crime type), followed by the volumes (e.g. Staff numbers / costs or numbers of crimes); the ratio for comparison such as your force's cost per head of population and the average costs per head of population (either the "all" England and Wales average or the "Group" MSG average).

To the right of the main table, we show how much more or less it is costing your force as a result of costs being higher or lower than the average. The more detailed financial pages include a further table. This shows whether your force spends disproportionately more than the average on police officers. Taking the call centre function for example, you might question why some forces have disproportionately higher police officer costs compared with the average.

You will notice the appearance of chevrons against some cost of difference calculations. These figures are highlighted if the indicator puts the force in the top or bottom ten percent and the effect of the difference is greater than £1 per head of population.

GUIDANCE PAGE - How to read a profile

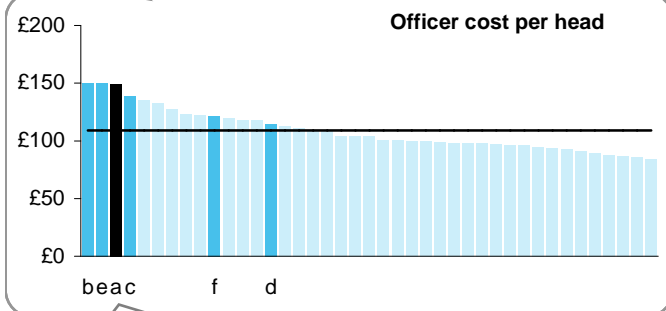
POLICE OFFICERS

2012/13 estimates £ per head of population

These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs.

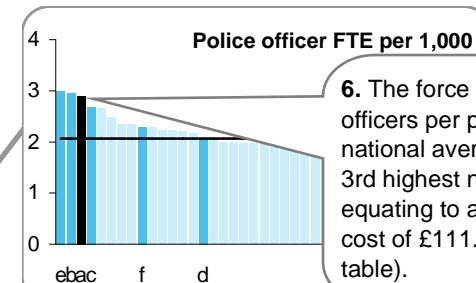
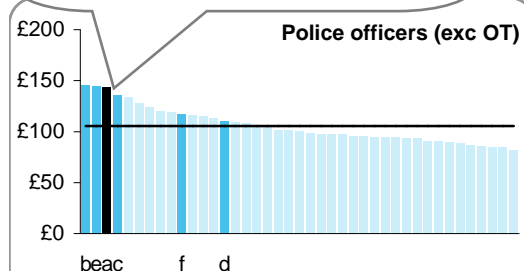
1. Logic trees breakdown left to right, comparing force (a) to most similar group (highlighted) as well as all forces in England and Wales.

are also presented.
Home Office published FTE
n at 31st March 2012, and so

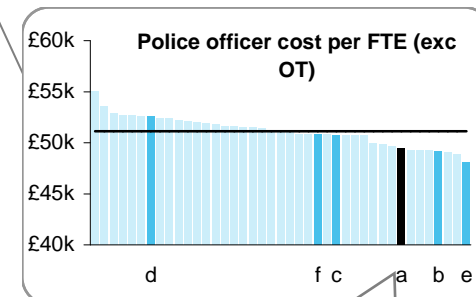


2. The force has some of the highest officer costs per pop nationally...

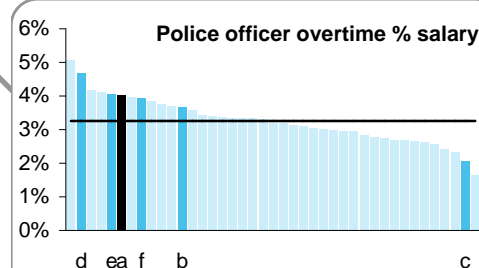
4. This chart shows a breakdown of the previous chart, revealing overtime has little bearing on officer costs.



6. The force has more officers per pop than national average and the 3rd highest nationally, equating to a difference in cost of £111.2m (see table).



7. The cost of individual officers in force are relatively low.



3. ...equating to a difference of £105.3m to national average.

	£m	£/head	Avg	Diff. £m
Police officers (exc. OT)	376.6	143.2	105.5	99.3 <<
Police overtime	15.1	5.8	3.5	6.1 <<
Total	391.8	149.0	108.9	105.3 <<

PO overtime % salary	% sal	Avg	Diff. £m
National functions	0.4%	0.1%	1.0
Other	3.6%	3.1%	1.9
Total	4.0%	3.3%	2.8

	Avg	Diff. £m
FTE/1,000	2.89	111.2 <<
£000/FTE	£49.5k	£51.1k

Budgeted FTE 2012/13 (POA 7,608
FTE Mar 12 (ADR502) 7,498

5. They are in line with most similar group but £3m above national average.

N.B Outliers are highlighted with red chevrons and fall within the top or bottom 10% of forces, where applicable with a financial value of more than £1 per head.

Source: POA Statistics 2012/13 estimates and ADR502

Data quality

HMIC gives every force the opportunity to check their Chartered Institute of Public Finance and Accountancy (CIPFA) financial estimates data and Home Office management data (excluding crime data which is checked by the Home Office) through a systematic quality assurance process:

- CIPFA apply arithmetic and reconciliation checks
- Each force is asked to check their statistical outliers
- Each force receives a draft profile to check again
- HMIC resolves inconsistencies identified by ourselves and forces

Each year forces identify some anomalies or inconsistencies, which HMIC try hard to resolve. HMIC strongly encourage forces to make the necessary changes, but forces are responsible for the data they have submitted. As a result some anomalies may remain.

There are a number of ways to identify them. First, where significantly higher than average costs in one function are also shown against lower than average costs in another related function. One example is extremely high HR costs compared with extremely low training costs. Second, where costs are surprisingly low or high. Lastly, some urban forces are reporting comparatively low rates of criminal damage and anti social behaviour incidents. This probably reflects differences in the ability of IT systems to capture all the data.

Validity of comparisons

Collaboration and contracting out A few forces have raised concerns about the validity of staff comparisons between forces involved in collaborations and/or contracting out and others. Forces that lead collaboration by providing services to other forces, are concerned that higher staff numbers will reflect badly in their comparisons and distort the MSG averages. Others suggest that the comparison of non staff costs, when some forces are contracting out large parts of their organisation, is less than useful.

While we are aware of these issues, we are not yet convinced of the need to remove the relevant pages. Instead we have included an additional summary expenditure page by function, opposite the summary staffing page. Comparison of the net cost or staffing numbers by function, makes it clear which forces are involved in collaboration with other forces and which with the private sector. The non staff costs page is also retained because it so clearly identifies forces – currently Lincolnshire and Cleveland – who have undertaken large scale initiatives.

To help further with comparisons, an appendix includes a list of forces that have contracted out some or most of their custody function as well as those involved in Private Finance Initiatives (PFI). This provides some context, especially when comparing premises costs where a PFI scheme is involved.

Earned income vs. government grant Another concern, identified by North Wales Police, concerns the recording of Criminal Record Bureau (CRB) funding. Most forces have coded CRB funding as earned income while others have coded it as a grant. The POA guidance clearly states that CRB income be coded to grants. The relevant forces have been contacted and asked to submit corrections which are included.

Use of budgeted and actual staff numbers The profiles include staff numbers drawn from two data sets: the Home Office annual data return (ADR 502) which is a snapshot on 31st March of full time equivalent staff in post and the police objective analysis which counts the average, budgeted, full time equivalent staff.

In general the profiles use police objective analysis (POA) budgeted staff numbers to make detailed financial comparisons between forces. POA is a relatively recent invention and prior to 2011-12, had not been checked by HMIC. Consequently, it cannot provide a time series long enough to show changing trends. For this purpose the ADR is used because it can display data, which has been checked, over several years. ADR staff numbers are mostly used to present overall staff trends: police officers, PCSOs or police staff. Occasionally they are used to compare measures of police activity between forces.

Although the profiles show the budgeted POA and ADR 502 ftes side by side, there is no expectation that they be the same for two main reasons. First, the POA staff numbers are an average over the following financial year (2012-13), while the ADR is a snapshot at the end of the previous year (March 31st 2012). Second, the POA counts budgeted staff and will therefore include vacant posts, while the ADR counts the actual staff in post. You may notice a large difference between the two data for police staff numbers. This may be due to reductions in staff numbers between the end of one financial year and the start of the next.

Restorative justice For a force to submit a count of Restorative justice (RJ) to the Home Office, the only requirement is for the force to have a local policy in place. As there is no definition that would allow comparison, RJs are unlikely to be a National Statistic and are not included in the profiles.

New data sets

Emergency and priority incidents per population The data shows how the demands on your force for the two highest priority calls differ from your most similar forces and others. Total emergency and priority incidentsⁱ are broken down into those related to crime, anti social behaviour (ASB) and other incidents. This data is drawn from force command and control systems and therefore will not include all recorded crimes or incidents.

A striking feature of other EP incidents is that the average exceeds that for the averages of crime and ASB. Further research by HMIC at six forcesⁱⁱ has revealed that a handful of categories included in 'other incidents' account for around 50 percent of the total. These invariably include: concerns for welfare (which can include individuals with mental health problems and other vulnerable people, such as the elderly or children), domestic incidents, suspicious circumstances, traffic collisions and ASB classified as nuisance.

ⁱ Lower priorities, scheduled calls, have not been used as these data were found to be unreliable. The main reason is that scheduled calls are not always recorded on command and control systems; often they are recorded on separate systems for appointments.

ⁱⁱ The emergency and priority (EP) incident classifications are based on ACPO/NPIA definitions to make the data more comparable (see "National Contact Management Principles and Guidance", ACPO and NPIA, London, 2010). Emergency incidents are defined as aiming to get to victim within 15mins or 20 mins in rural locations. Priority incidents are generally those with an estimated time of arrival of within 60 mins. Some forces do not distinguish between these categories, so they are combined in the charts.

As this data is new we have encountered some minor problems, which we would like to draw to your attention. While some further local checking may be required, we feel the information remains useful for comparative purposes – especially where there are large differences. You may like to check two aspects. First, the incident data includes a small proportion of calls classified as ‘admin’ incidents, for instance when officers use the command and control system as a means of making sure that an urgent task is carried out by others. Admin incidents represent a small proportion, often less than 5 percent. Second, we know of some forces which provided incidents with duplicate incidents included. The percentages are again small, these forces are as follows: Avon and Somerset, Dyfed Powys, Metropolitan Police, Norfolk, North Yorkshire and South Yorkshire.

Lower priority, scheduled calls have not been used as these data were found to be unreliable. The main reason is that scheduled calls are not always recorded on command and control systems, often they are recorded on separate systems for appointments.

Ribbon charts showing longer term trends, 2001-02 to 2011-12, for some crimes by force. Four types of crime rates are shown because of their distinctive patterns: violence with injury, vehicle theft (including interference), burglaries (all) and criminal damage.

The purpose of these charts is to examine the trends for your force compared with similar forces set against the rest. If your recent trends differ from the similar forces, and the general pattern, then you should review the likely causes and locations.

A few observations on the main four charts. A general feature is the reduction in the range of crime rates between forces over the period. This suggests that forces are becoming more similar in some respects, although part of this convergence is likely due to changes in recording. For example, the violence with injury chart shows large variations in crime recording, certainly until 2005-06 when the National Crime Recording Standards (NCRS) were being implemented. (2008-09 is the baseline year used in the profiles). It also shows that the introduction of NCRS had little impact on one force.

No crime rates – we show four year trends and a comparison with the all force average. The highest no crime rate is for rape.

Council tax yield – this chart shows the variation in the yield per head for your force compared with others for £1 change in Council tax.

Common queries

The three most common queries received last year are worth repeating. The first was about the rule applied to highlight particular differences. The difference is highlighted if the indicator puts the force in the top or bottom 10 percent and the effect of the difference is greater than £1 per head of population. The other query was about the population base. The profiles adopt the mid year 2010 population estimate to align with Home Office publications especially crime rates. Rather than basing the workforce mix calculations on police officer percentages of the workforce we have used police officer costs as a percentage of gross costs for two reasons. First, it takes better account of comparisons where some forces have contracted out services, such as custody. Second, the costs of police officers vary between forces.

A final word...

Almost without exception forces have made changes to their data. Like last year, several have also raised detailed points and we would especially like to thank those who have taken the trouble to give us feedback. We count within this group two regular contributors: Thames Valley Police and Lancashire, but this year add North Wales, South Wales, Northamptonshire and Northumbria Police as each made important points.

I am always keen to hear from users how the profiles can be improved. If you have any suggestions, or any analysis which you think might be useful to include please contact me: lawrenceroymorris33@hmic.gsi.gov.uk or 0203 513 0517.

Section One – Workforce and Costs

INTRODUCTION

This section looks at both how a force deploys its workforce and the associated costs of each of the 12 headline categories within the Police Objective Analysis (POA). POA subcategory information on costs is also presented.

POA 2012/13 estimates are used for all cost and workforce data unless stated otherwise. These data are taken as a snapshot as at 9th October. Any updates to the data which are made after this time will not be reflected in the profile.

Workforce data comprises full-time equivalent (FTE) figures. In POA estimates these are calculated as the number of staff budgeted for each staff type. Within support services, staff levels are less likely to be affected by local demographics and are therefore additionally presented as cost of function as a percentage of total cost.

Local policing workforce by function

The POA data is initially divided into twelve groups:

- Local policing
- Dealing with the public
- Roads policing
- Specialist operations
- Intelligence
- Investigations
- Investigative support
- Criminal justice
- Support functions
- Police authority
- Central costs
- National policing

Throughout the profiles the chart scales differ and the differences shown may not be as significant as they first appear.

Key to the data and calculations

Net revenue expenditure: The profiles use a different calculation for net revenue expenditure to Chartered Institute of Public Finance and Accountancy (CIPFA); it is calculated as total expenditure minus earned income to show the total cost of policing to the taxpayer.

Earned income: Where earned income is referred to, this covers partnership income, sales fees charges and rents, special police services, reimbursed income and interest.

Averages: All averages in this section (unless otherwise stated) are simple, unweighted England and Wales averages, which include the force in question. As the Metropolitan Police and City of London Police data distorts the chart scales, they have been excluded from all force profiles except for their own

Difference to most similar group (MSG) / All force: Differences are calculated on standardised data, as opposed to absolute values. Calculation is as follows: (Force cost per head - MSG cost per head) * population.

Police officer as % of gross expenditure: We have chosen to show the proportion of spend on officer (and overtime) by function. Calculation is as follows: (Police officer spend + Police officer overtime) / Gross Revenue Expenditure (GRE).

Personel ADR datasets: ADR datasets (other than crime) have been refreshed and run from live data, during week commencing 24th September.

How to use this section

Users may wish to focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted with red chevrons and fall within the top or bottom 10% of forces; where applicable with a financial value of more than £1 per head. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge. Staffing levels should also be considered in the context of workforce modernisation, collaboration efforts and the outsourcing of services.

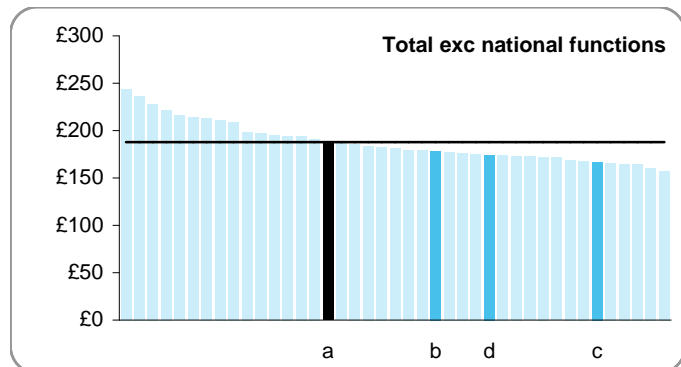
EXPENDITURE

2012/13 estimates £ per head of population

These charts give an overview of what policing in each force costs per head of population.

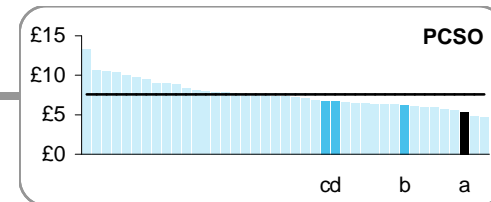
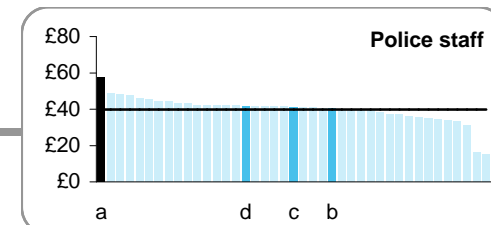
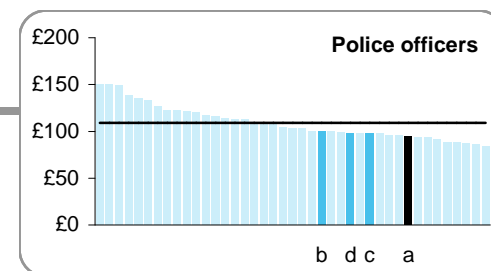
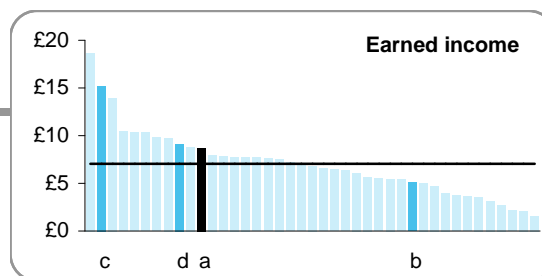
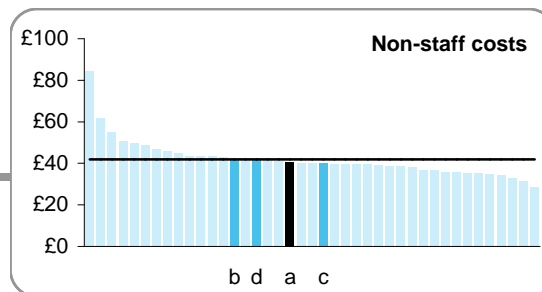
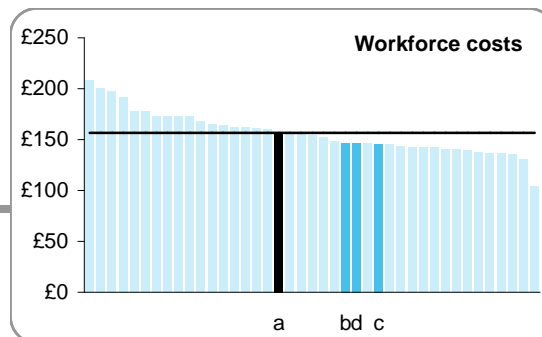
NB: the profiles calculate net revenue expenditure as total expenditure minus earned income to show the total cost of policing to the taxpayer.

NB: This is different from net revenue expenditure (NRE) as reported in POA data.



Population 1,127k

	£m	£/head	Avg	Diff. £m
Police officers	106.3	94	109	-16.7
Police staff	64.8	58	40	19.9 <<
PCSOs	6.1	5	8	-2.4 <<
Workforce	177.2	157	157	0.7
Non-staff costs	45.9	41	42	-1.4
Earned income	-9.9	-9	-7	-1.9
Net revenue exp.	213.2	189	191	-2.5
Total exc national	211.3	187	188	-0.3



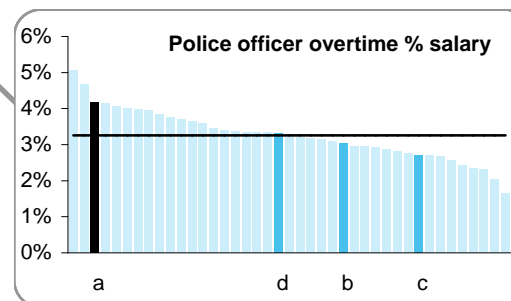
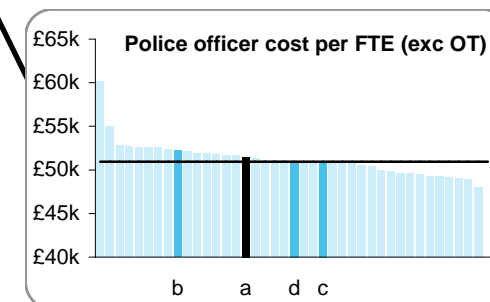
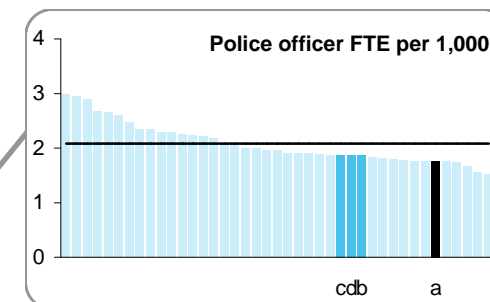
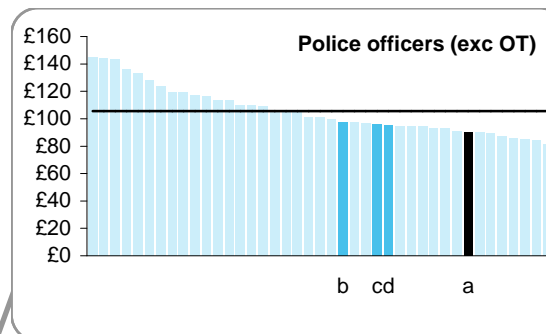
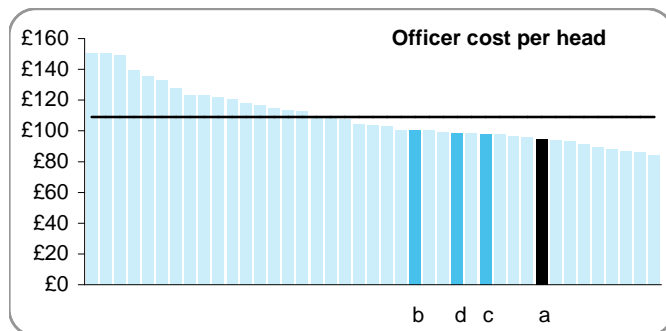
Source: POA estimates 2012/13

POLICE OFFICERS

2012/13 estimates £ per head of population

These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs.

Estimated FTE numbers for the year 2012/13 are also presented. An additional data table compares these with Home Office published FTE figures (ADR502), which are a snapshot taken at 31st March 2012, and so will not necessarily be the same.



	£m	£/head	Avg	Diff. £m
Police officers (exc. OT)	102.0	90.5	105.6	-17.1
Police overtime	4.3	3.8	3.5	0.4
Total	106.3	94.3	109.1	-16.7

PO overtime % salary	% sal	Avg	Diff. £m
National functions	0.0%	0.1%	-0.1
Other	4.1%	3.1%	1.0
Total	4.2%	3.3%	0.9

		Avg	Diff. £m
FTE/1,000	1.76	2.08	-18.7
£000/FTE	£51.5k	£50.9k	1.2

Budgeted FTE 2012/13 (POA)	1,980
FTE Mar 12 (ADR502)	1,974

Here and on next page, flagged as outlier where the two figures differ by more than 5%

Source: POA Statistics 2012/13 estimates and ADR502

POLICE STAFF AND POLICE COMMUNITY SUPPORT OFFICERS (PCSO)

2012/13 estimates £ per head of population

These charts break down police staff and PCSO costs into more detail.

Estimated FTE numbers for the year 2012/13 are also presented. An additional data table compares these with Home Office published FTE figures (ADR502), which are a snapshot taken at 31st March 2012, and so will not necessarily be the same.

Home Office staff FTE data includes S38, and excludes temporary contract staff and traffic wardens while POA includes traffic wardens.

POLICE STAFF

£m	£/head	Avg	Diff. £m
65	57.5	39.9	19.9 <<

	Avg	Diff. £m
FTE/1,000	1.83	1.26 <<
£000/FTE	31.5k	32.0k -1.1

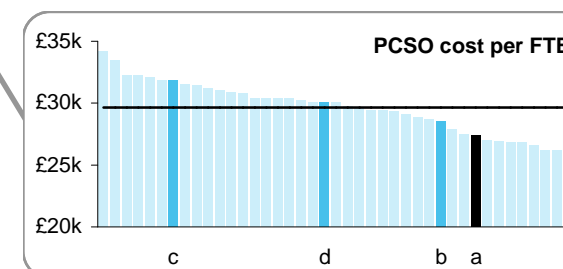
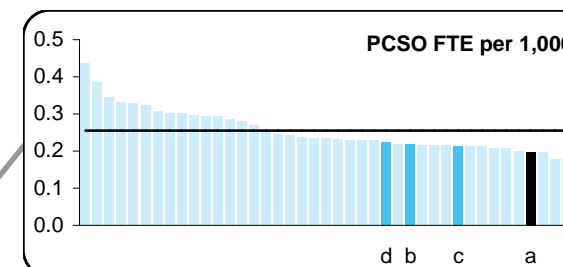
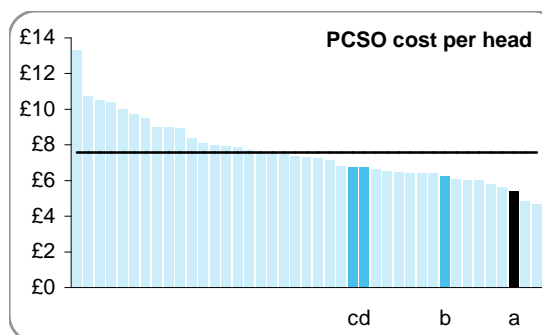
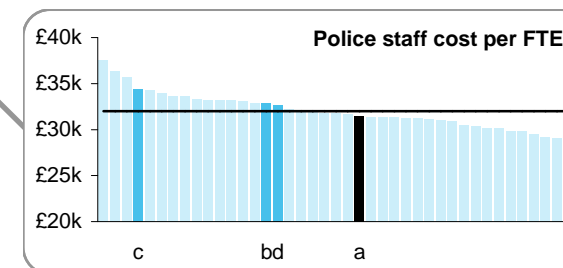
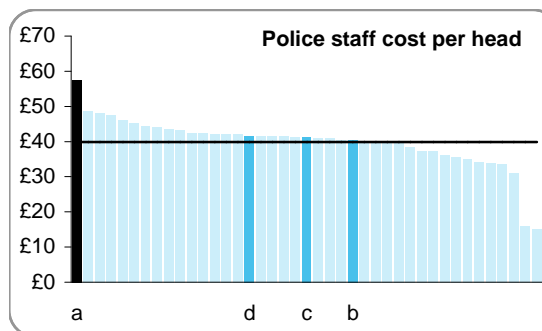
Budgeted FTE 2012/13 (POA)	2,060 <<
FTE Mar 12 (ADR502)	1,715

PCSOs

£m	£/head	Avg	Diff. £m
6.1	5.4	7.6	-2.4 <<

	Avg	Diff. £m
FTE/1,000	0.20	0.26 <<
£000/FTE	£27.4k	£29.6k -0.5

Budgeted FTE 2012/13 (POA)	222
FTE Mar 12 (ADR502)	228



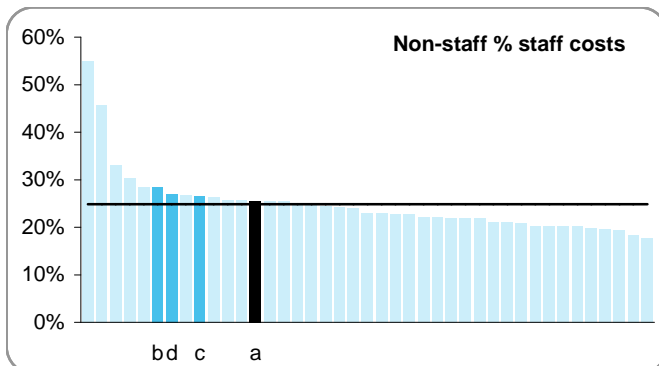
Source: POA Statistics 2012/13 estimates and ADR502

Surrey

NON-STAFF COSTS AS PERCENTAGE OF WORKFORCE COSTS

2012/13 estimates

These charts provide information about non-staff costs broken down into specific types of running costs. Non-staff costs are shown as a percentage of staff costs, as non-staff costs are largely dependent on the number of staff working for an organisation. Third party payments include mutual aid from other police authorities, contributions to inter-authority services, transfer payments and national levies.



Staff costs £177m

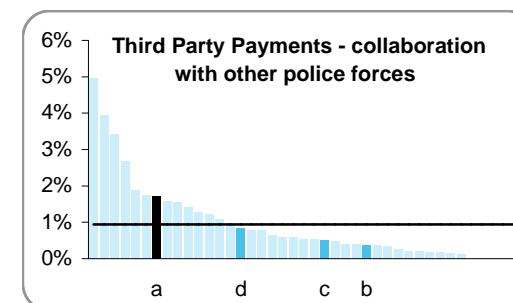
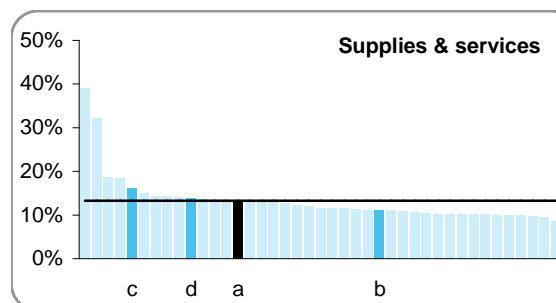
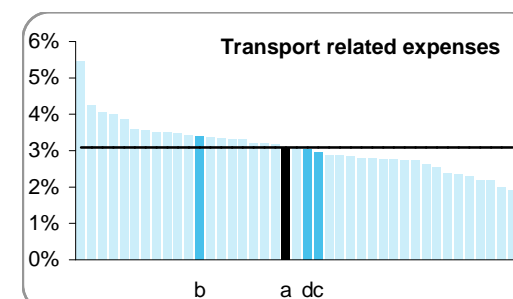
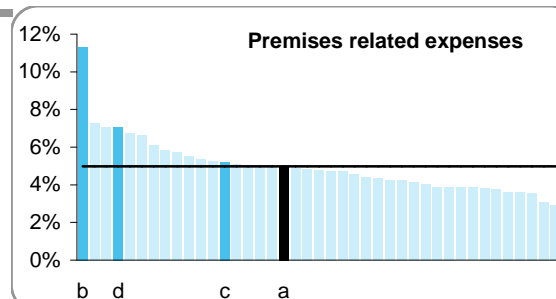
	£m	% staff	Avg	Diff. £m
Supplies & services*	23.3	13.1%	13.3%	-0.21
Premises	8.8	4.9%	5.0%	-0.05
Transport	5.5	3.1%	3.1%	0.00
Collaboration payments	3.0	1.7%	0.9%	1.35
Other employee exps**	4.8	2.7%	2.6%	0.29
Non-staff costs	45.4	25.6%	24.8%	1.38

Capital financing	0.5	0.3%	2.5%	-3.84
Total	45.9	25.9%	27.3%	-2.45

Source: POA estimates 2012/13

* Inc 3rd party payments exc collaboration

** Inc temporary & agency staff, injury & ill health costs

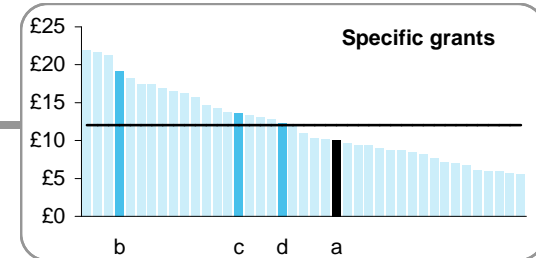
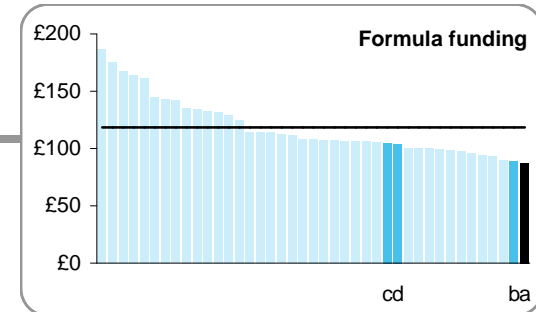
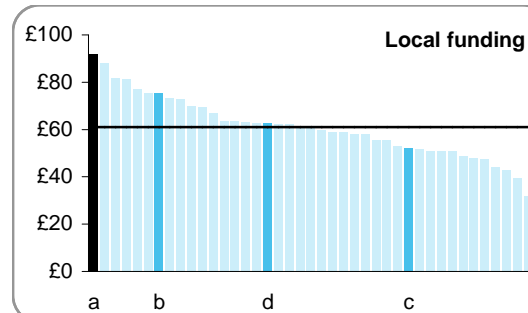
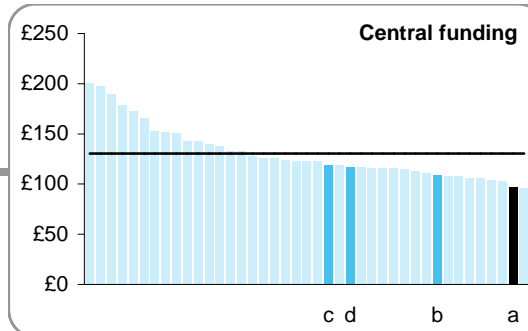
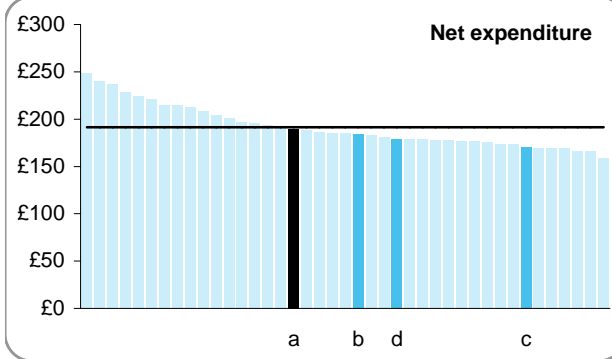


FINANCING OF EXPENDITURE

2012/13 estimates £ per head of population

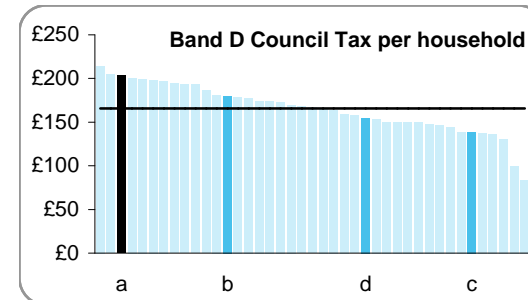
These charts show how the force funds its expenditure broken down into more detail using POA finance data. Central funding is broken down into formula based funding, and government grants, which are not formula based. Local funding is comprised of council tax and use of reserves.

Note: forces in Wales did not receive an increase in government grant for agreeing to freeze or reduce council tax but did receive a four year grant from the Welsh Government for an additional 500 PCSO's across Wales.

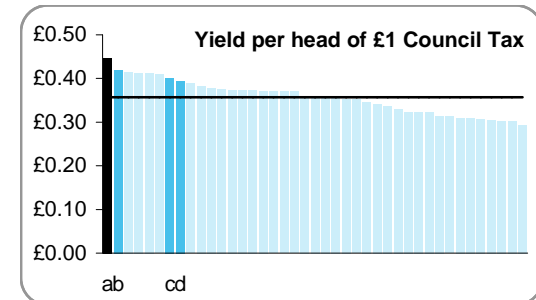


Population 1,127k

	£m	£/head	Avg
Central funding			
Formula funding*	98	87	118
Specific grants	11	10	12
Local funding			
Council tax	103	91	60
Reserves (transfers)	1	1	1
Net revenue exp.	213	189	191



Band D tax rate	Avg
£203	£166



Council Tax £/head	Yield of £1 CT	Avg
£91	£0.45	£0.36

* Sum of Police Grant, Non-Domestic Rates, & Revenue Support Grant

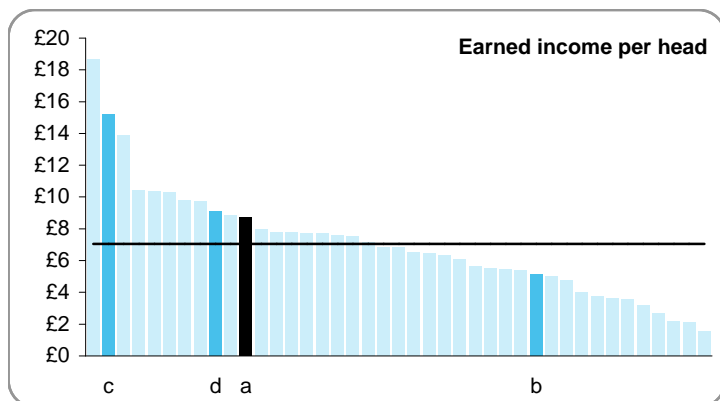
Source: POA estimates 2012/13

Surrey

EARNED INCOME

2012/13 estimates £ per head of population

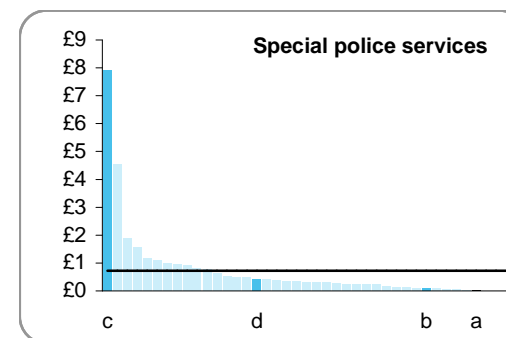
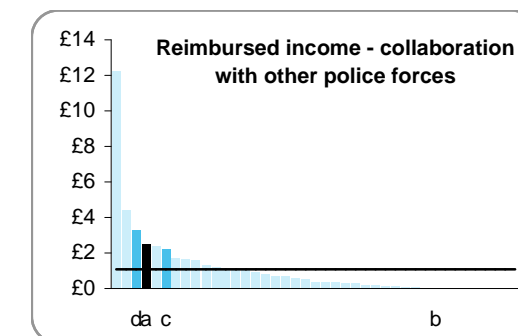
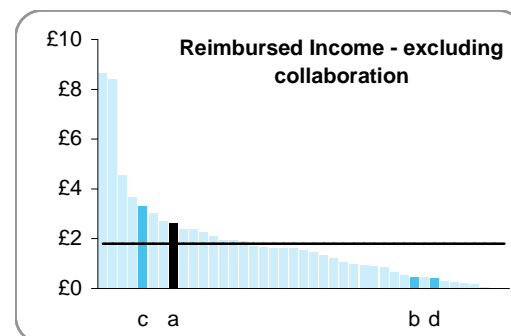
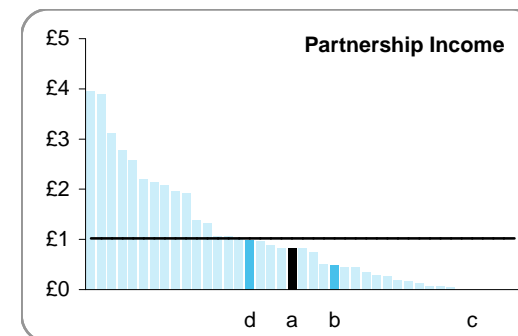
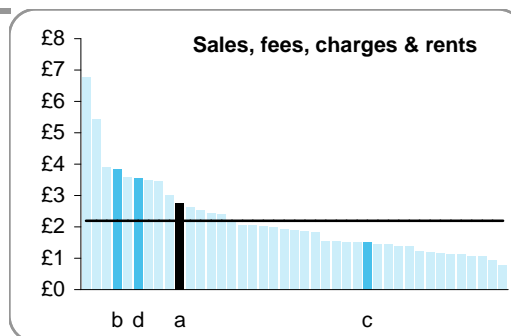
These charts break down information into different categories of 'earned' or external income using POA. This is the income removed from GRE in order to calculate NRE and does not include government grants.



Population 1,127k

	£m	£/head	Avg	Diff. £m
Sales, fees, charges & rents	3.1	2.7	2.2	0.6
Reimbursed Income				
- Collaboration	2.8	2.5	1.1	1.6
- Exc collaboration	3.0	2.6	1.8	0.9
Partnership income	0.9	0.8	1.0	-0.2
Special police services	0.0	0.0	0.7	-0.8
Interest	0.1	0.1	0.2	-0.2
Total earned income	9.9	8.7	7.1	1.9

Source: POA estimates 2012/13

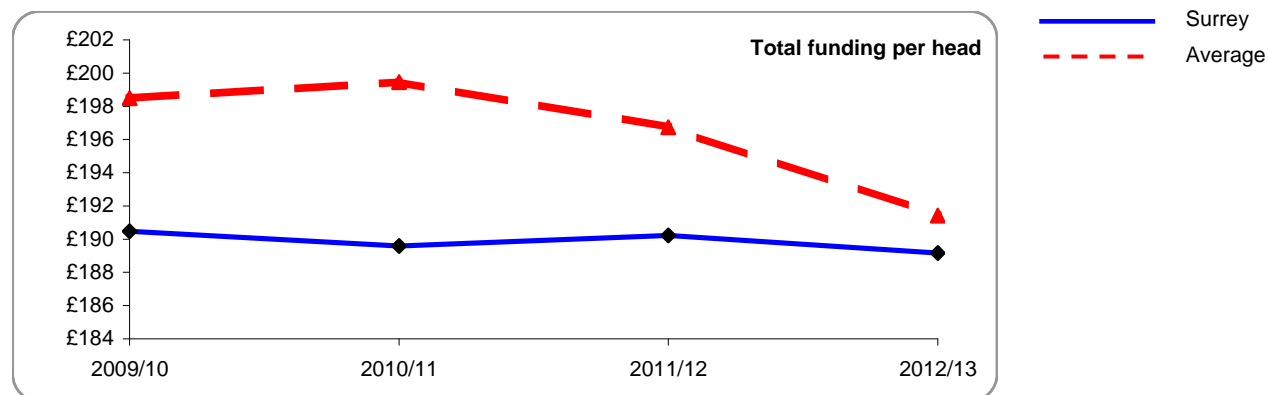


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FUNDING SOURCE TRENDS

2009/10 - 2010/11 actuals and estimates for 2011/12 - 2012/13 £ per head of population

These charts show how the financial position and funding of forces has changed since 2009/10.
Please note that estimates of reserves are unreliable, and that these figures are not adjusted for inflation.



£ per 1000	2009/10	2010/11	2011/12	2012/13	Change
Central gov funding	102.8	103.4	101.4	97.2	-5%
Reserves	2.8	-1.1	1.1	0.9	
Council tax	84.8	87.2	87.7	91.1	7%
Total funding	190.5	189.6	190.2	189.2	-1%

Average	2009/10	2010/11	2011/12	2012/13	Change
Central gov funding	142.4	145.9	137.9	130.4	-8%
Reserves	0.4	-3.6	1.3	1.3	
Council tax	55.7	57.2	57.5	59.7	7%
Total funding	198.5	199.5	196.7	191.4	-4%

Band D tax rate	£194	£199	£199	£203
Average	£157	£162	£162	£166

Source: CIPFA statistics; POA Statistics 2012/13 estimates

Surrey

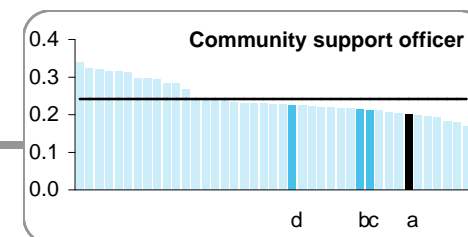
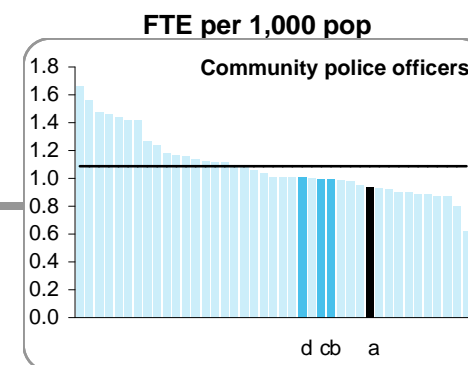
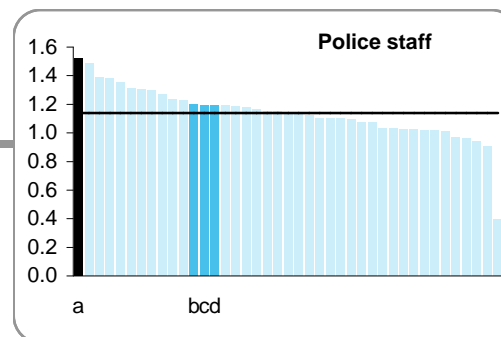
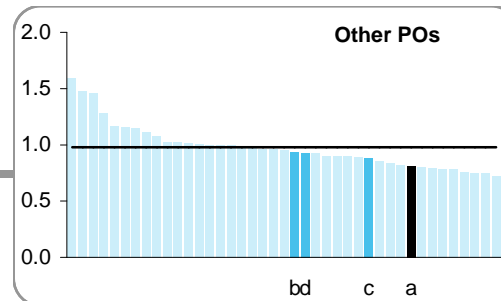
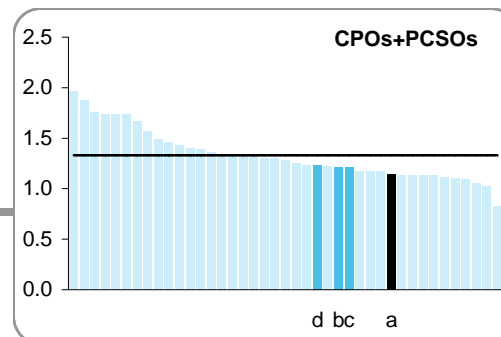
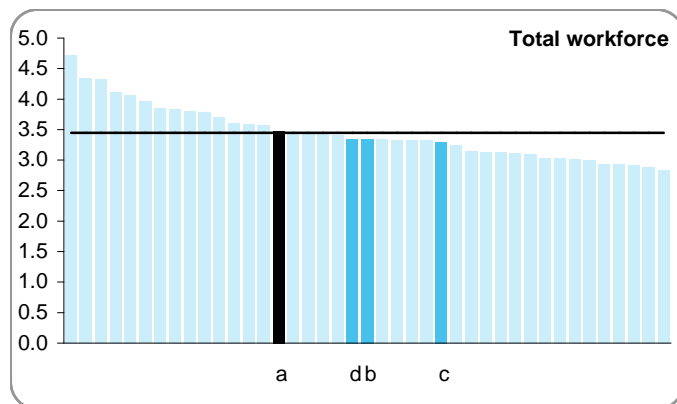
WORKFORCE - SUMMARY

March 2012

These charts show the overall police workforce per 1,000 population which are then broken down into police officers, police staff and PCSOs.

We have subdivided officers into community police officers (CPO - those within neighbourhood response, traffic roles and probationers) and others, and therefore used ADR 502 and 601 as the data source.

Specials numbers are headcount as opposed to FTE.



Population 1,127k

	FTE	per 1,000	Avg	Diff	% Total	Avg
Community POs	1,055	0.94	1.09	-171	27%	31%
PCSOs	228	0.20	0.24	-45	6%	7%
Sub-total	1,283	1.14	1.33	-216	33%	38%
Other POs	918	0.81	0.98	-184	23%	28%
Police staff	1,715	1.52	1.14	431	44%	33%
Total	3,916	3.47	3.45	30	100%	100%

Special constables	345	0.31	0.32	-15
Contractors	56	0.05	0.03	24

Source: ADR 502 / 601 March 2012

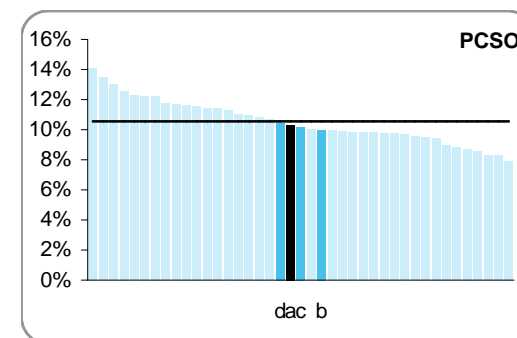
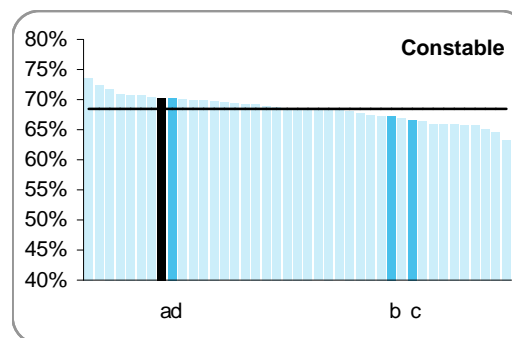
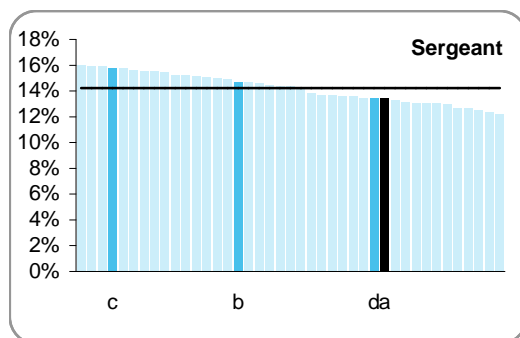
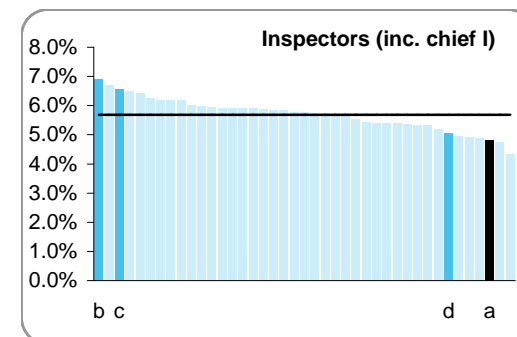
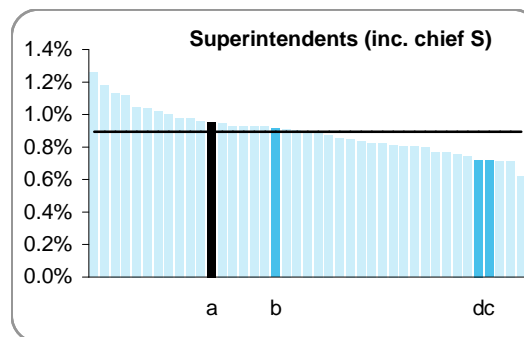
Surrey

POLICE OFFICERS/PCSOs BY RANK

March 2012 % of FTE

These charts show the percentage of the total officer and PCSO workforce by rank. The chart for superintendents includes chief superintendents, and the chart for inspectors includes chief inspectors. Association of Chief Police Officers (ACPO) are officers above the rank of chief superintendents.

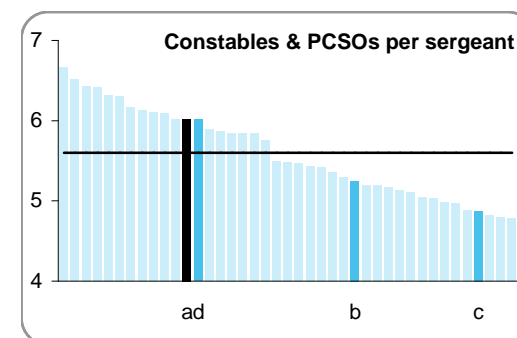
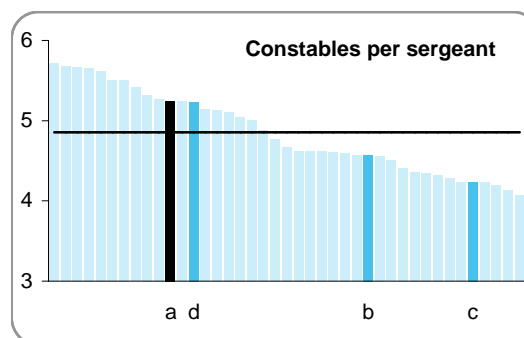
Two further charts show numbers of constables (and PCSOs) per sergeant giving an indication of the supervision requirement for each sergeant.



	FTE	%	Avg
ACPO	4	0.2%	0.2%
Chief superintendent	5	0.2%	0.3%
Superintendent	16	0.7%	0.6%
Chief inspector	19	0.9%	1.2%
Inspector	87	4.0%	4.5%
Sergeant	295	13.4%	14.2%
Constable	1,548	70.3%	68.5%
PCSO	228	10.3%	10.5%
Force total	2,201	100.0%	100.0%

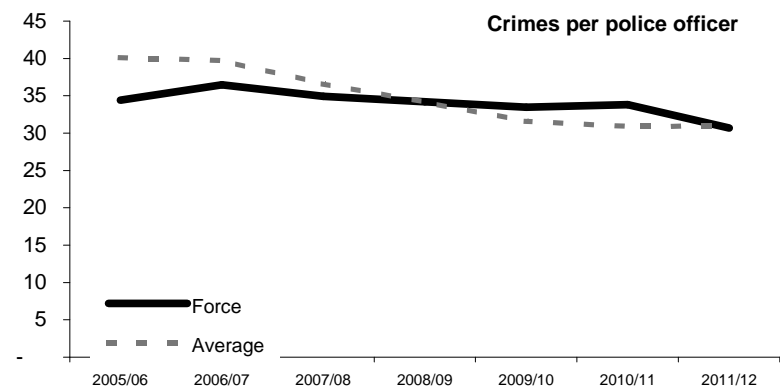
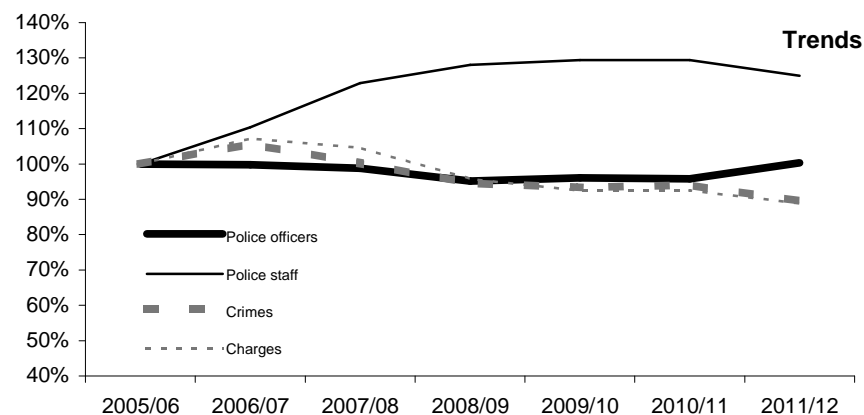
Constables per sergeant	5.2	4.9
Const. & PCSOs per Sergeant	6.0	5.6

Source: ADR 502 March 2012



WORKFORCE & CRIME TRENDS

These charts compare trends of all officers and total crime excluding fraud and forgery. Charges data also exclude fraud and forgery. We have opted to show totals in order to maintain both consistency and better data quality over time.
Note: PCSO are not shown.
These charts should be used to highlight relative changes rather than absolute values.

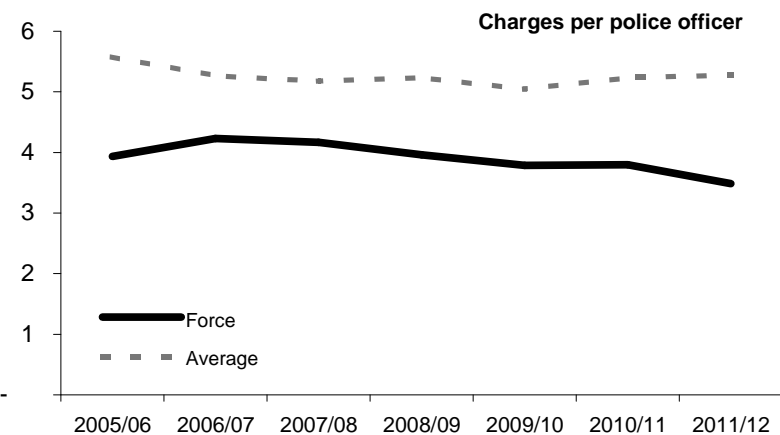


	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Police officers	1,967	1,963	1,944	1,872	1,890	1,885	1,974
Police staff	1,617	1,784	1,987	2,070	2,092	2,092	2,021
All crime ex F&F	67,737	71,569	67,880	64,025	63,214	63,748	60,580
Charges ex F&F	7,743	8,301	8,097	7,415	7,156	7,162	6,876

Crimes/officer	34	36	35	34	33	34	31
National Avg	40	40	37	34	32	31	31

Charges/officer	3.9	4.2	4.2	4.0	3.8	3.8	3.5
National Avg	5.6	5.3	5.2	5.2	5.0	5.2	5.3

% crime victim-based				86.5%	86.3%	85.5%	85.9%
National Avg				88.1%	87.7%	87.5%	87.6%



Source: ADR 502 March 2012 and Home Office Crime :08/09

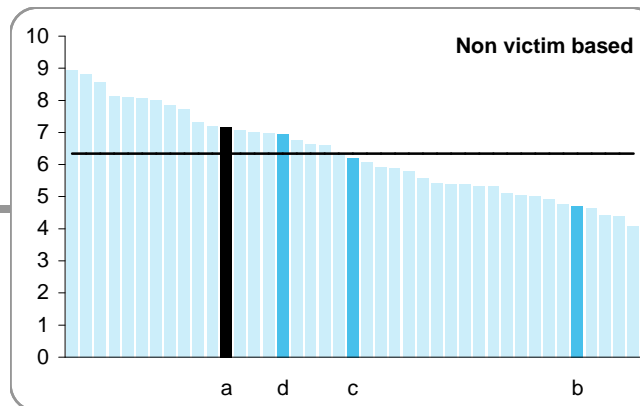
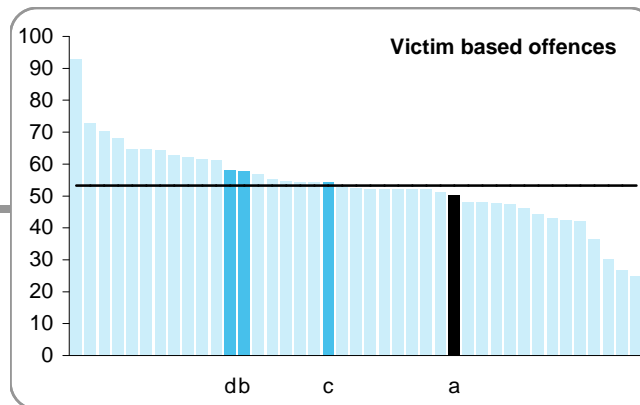
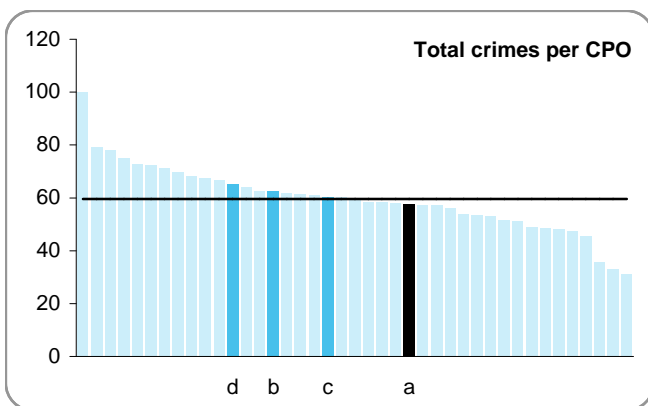
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COMMUNITY POLICE OFFICERS AND CRIME

March 2012 workforce, 2011/12 crime

These charts show numbers of police officers allocated to community duties in relation to the amount of crime in the force. While police officers are not just dealing with crime, the numbers of crimes per police officer allocated to CPO (Community police officers - see Workforce Summary) gives some indication of how busy these officers are compared to their peer group of forces.

Detail on crime can be found in section two.



Community police officers	1,055
Total police officers	1,974

Crime	N	per CPO	Avg	per all PO's	Avg
Victim based	53,024	50	53	27	28
Non victim based	7,556	7	6	4	3
Total exc fraud	60,580	57	60	31	31

Source: ADR 601 March 2012

Source: Home Office Crime Statistics 2011/12

Surrey

Force breakdown against group average - staff
POA 12/13 ESTIMATES

Population 1,127k

	Budgeted staff FTE			Staff per head FTE / 1,000 pop			Group average FTE / 1,000 pop			Diff from group FTE			% of total PO+PS	
	PO	PS	Total	PO	PS	Total	PO	PS	Total	PO	PS	Total	Force	Group
Neighbourhood	322	261	583	0.29	0.23	0.52	0.26	0.22	0.49	28	7	36	14%	15%
Incident response	471	57	527	0.42	0.05	0.47	0.58	0.02	0.60	-180	34	-145	13%	18%
Local investigation	353	265	617	0.31	0.23	0.55	0.25	0.09	0.34	70	168	239	15%	10%
Other	22	101	124	0.02	0.09	0.11	0.04	0.06	0.10	-21	34	13	3%	3%
Local policing	1,168	683	1,851	1.04	0.61	1.64	1.13	0.39	1.52	-102	244	142	44%	45%
Dealing with the public	31	429	460	0.03	0.38	0.41	0.03	0.30	0.33	1	92	93	11%	10%
Road policing	107	33	140	0.09	0.03	0.12	0.09	0.03	0.12	6	-2	3	3%	4%
Specialist operations	112	34	146	0.10	0.03	0.13	0.12	0.02	0.14	-27	10	-17	3%	4%
Intelligence	121	116	237	0.11	0.10	0.21	0.09	0.07	0.16	24	32	55	6%	5%
Investigations	265	127	392	0.23	0.11	0.35	0.18	0.06	0.24	61	55	116	9%	7%
Investigative support	5	109	114	0.00	0.10	0.10	0.00	0.08	0.08	2	19	20	3%	2%
Custody	45	106	150	0.04	0.09	0.13	0.04	0.04	0.08	-2	61	59	4%	2%
Other	0	150	150	0.00	0.13	0.13	0.02	0.17	0.19	-25	-36	-61	4%	6%
Criminal justice	45	256	301	0.04	0.23	0.27	0.06	0.20	0.27	-27	25	-2	7%	8%
ICT	0	70	70	0.00	0.06	0.06	0.00	0.07	0.07	0	-8	-8	2%	2%
Human resources	1	81	82	0.00	0.07	0.07	0.00	0.05	0.06	-2	22	20	2%	2%
Training	40	35	75	0.04	0.03	0.07	0.04	0.03	0.07	-8	0	-8	2%	2%
Other	30	279	309	0.03	0.25	0.27	0.02	0.25	0.28	3	-6	-2	7%	8%
Support functions	71	465	536	0.06	0.41	0.48	0.07	0.41	0.47	-6	8	2	13%	14%
Police authority	0	8	8	0.00	0.01	0.01	0.00	0.01	0.01	0	-1	-1	0%	0%
Central costs	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0	0	0	0%	0%
Total exc national	1,925	2,260	4,185	1.71	2.00	3.71	1.77	1.58	3.35	-70	481	411	100%	100%
National policing	55	22	77	0.05	0.02	0.07	0.07	0.02	0.09	-27	0	-26		
Total	1,980	2,282	4,262	1.76	2.02	3.78	1.84	1.60	3.44	-96	481	385		

Source: POA estimates 2012/13

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'

Force breakdown against group average - cost
POA 12/13 ESTIMATES

Population 1,127k

	Budgeted spend £m	Spend per head		Diff from group £m	% of total		% PO *	
		Force	Group		Force	Group	Force	Group
Neighbourhood	24.2	21.5	19.7	2.0	11%	11%	68%	64%
Incident response	26.5	23.5	28.8	-6.1	13%	16%	90%	97%
Local investigation	27.9	24.7	16.0	9.9	13%	9%	66%	85%
Other	5.9	5.2	6.0	-0.8	3%	3%	42%	50%
Local policing	84.5	74.9	70.5	5.0	40%	40%	72%	84%
Dealing with the public	14.8	13.1	11.6	1.8	7%	7%	12%	15%
Road policing	5.7	5.1	5.5	-0.4	3%	3%	66%	66%
Specialist operations	10.0	8.9	7.3	1.8	5%	4%	56%	69%
Intelligence	10.6	9.4	7.6	2.0	5%	4%	53%	59%
Investigations	19.7	17.5	13.2	4.8	9%	7%	70%	76%
Investigative support	6.1	5.4	5.0	0.5	3%	3%	5%	4%
Custody	7.4	6.6	7.6	-1.1	4%	4%	36%	33%
Other	4.6	4.1	6.3	-2.6	2%	4%	0%	17%
Criminal justice	12.0	10.7	13.9	-3.7	6%	8%	22%	26%
ICT	9.2	8.2	7.5	0.7	4%	4%	0%	0%
Human resources	3.7	3.3	2.4	1.0	2%	1%	1%	5%
Training	3.9	3.5	3.9	-0.5	2%	2%	0%	0%
Other	27.9	24.7	25.0	-0.3	13%	14%	14%	15%
Support functions	44.8	39.7	38.8	1.0	21%	22%	10%	11%
Police authority	1.3	1.1	1.0	0.1	1%	1%	0%	0%
Central costs	1.8	1.6	2.3	-0.8	1%	1%	0%	0%
Total exc national	211.3	187.4	176.7	12.1	100%	100%	47%	51%
National policing	2.0	1.8	4.0	-2.5				
Total	213.2	189.2	180.6	9.6				

* PO salaries + overtime as
% of gross expenditure

Source: POA estimates 2012/13

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'

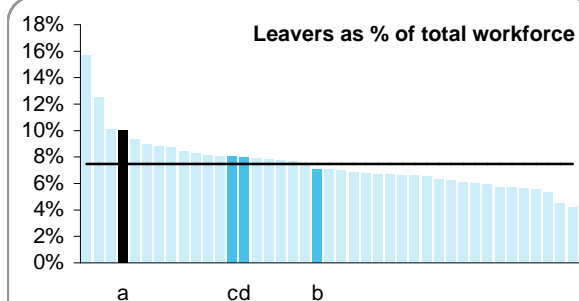
LEAVERS

2011-12

These charts show the percentage of the workforce that left the force between 31st March 2011 and 2012; using 31st March 2011 as the baseline.

Officers are broken down into those who transferred or left the service. Because of the current financial climate, we have costed the salary impact of staff leaving the service. However, PCSOs leaving forces may return as police officers.

NB: The leavers figures are FTE.



	Strength * Leavers	% Force	Avg Salary £m		
Police officers	1,885				
Exc transfers		106	5.6%	4.8%	
Transfers		6	0.3%	0.3%	
Leaving force		112	5.9%	5.1%	5.8
PCSO	229	25	10.9%	6.4%	0.7
Police staff	2,092	284	13.6%	11.4%	8.9
Force total	4,206	420	10.0%	7.5%	15.4

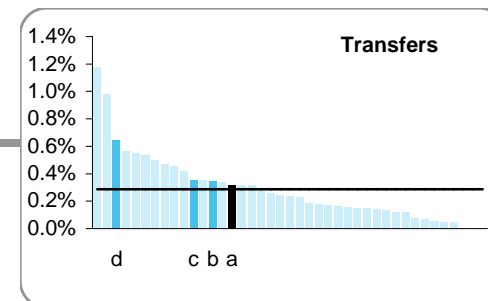
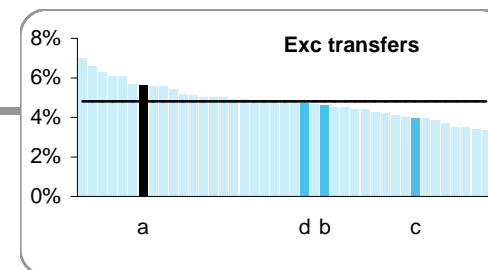
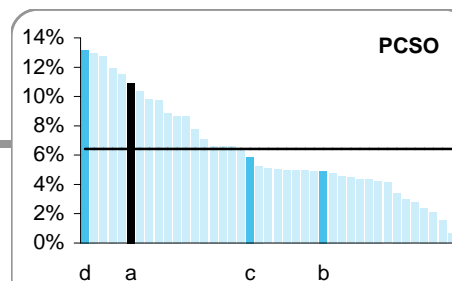
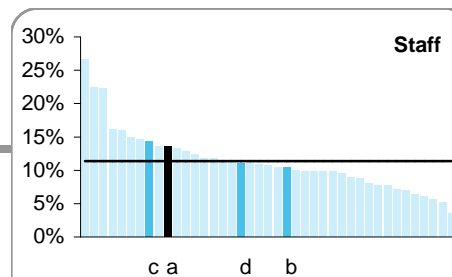
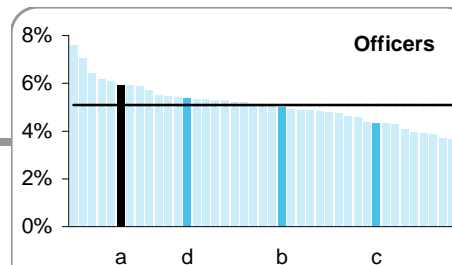
* as at Mar 11

All leavers

Source: ADR531 (as at 31/03/12)

Source: ADR531 (as at 31/09/11)

Source: ADR502 (as at 31/03/11)

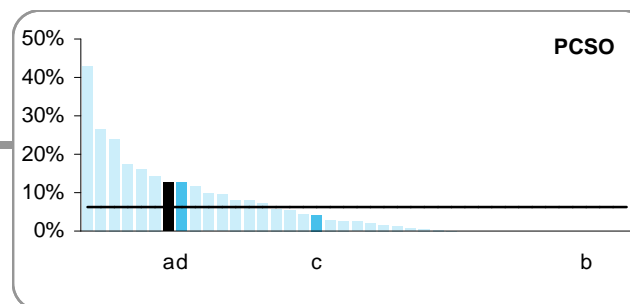
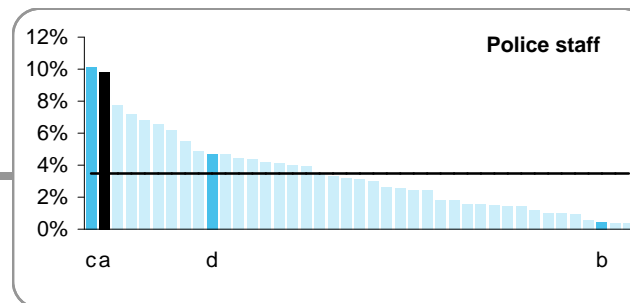
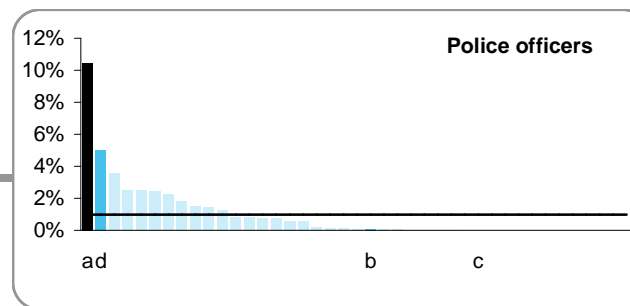
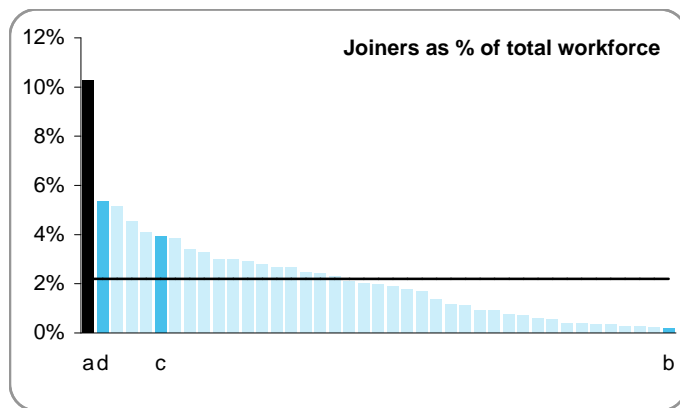


JOINERS

2011-12

These charts show the percentage of the workforce that joined the force in 2011/12, against a baseline of 2010/11.

NB: The joiners figures are FTE.



	Strength*	Joiners	%	Avg
Police officers	1,885	197	10.5%	1.0%
PCSO	229	29	12.6%	6.2%
Police staff	2,092	206	9.8%	3.5%
Overall	4,206	432	10.3%	2.2%

* as at Mar 11

Source: ADR521 & ADR 502 (as at 31/03/12 and 30/09/2011)

SICKNESS & RECUPERATIVE RESTRICTED

March 2012

These charts show sickness absence broken down into short and medium term (28 days and less) and long term (more than 28 days).

Officers on restricted duties (i.e. officers who, because of a disability or other limiting factor, are unable to undertake the full range of operational duties) and recuperative duties (officers returning to work in a phased way after injury or illness) are included separately.

NB: The gaps towards the left of some charts indicate that data is not available or has not been included; absence above 12% of the workforce and zero absence have been excluded.

	Strength *	FTE	%	Avg
Officers	1,974			
Long term absence		34	1.7%	1.7%
Sickness absence		35	1.8%	2.1%
PCSO	228			
Long term absence		2	0.9%	1.7%
Sickness absence		3	1.5%	2.0%
Staff	2,021			
Long term absence		43	2.1%	1.7%
Sickness absence		33	1.6%	2.1%

* as at Mar 12

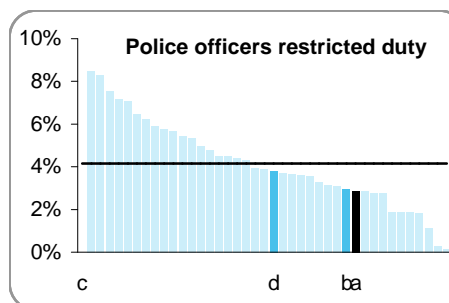
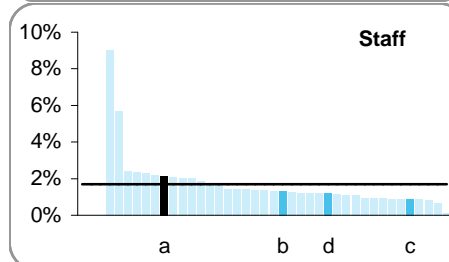
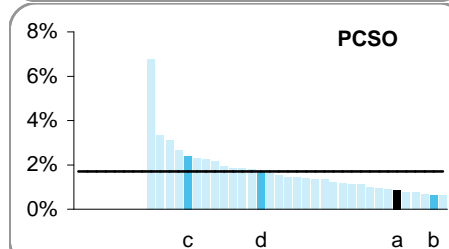
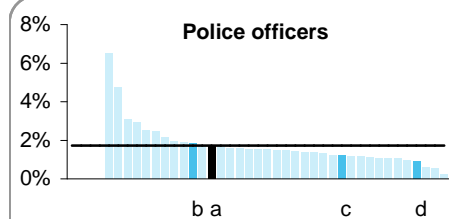
Long term absence: 2010/11-Q4

Officers	1,974			
Recuperative		13	0.7%	2.1%
Restricted		54	2.9%	4.2%

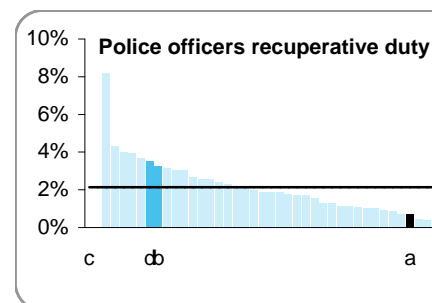
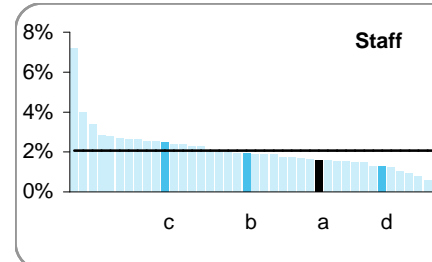
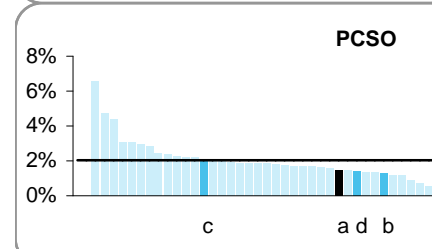
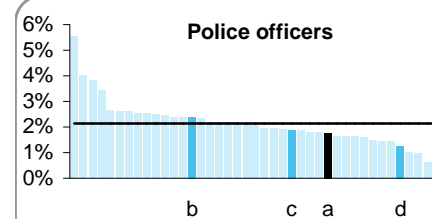
Source: ADR 502, 551 and 554 (as at 31/03/12)

ADR 554 figures are headcount not FTE

Long-term absence



Short and medium term absence



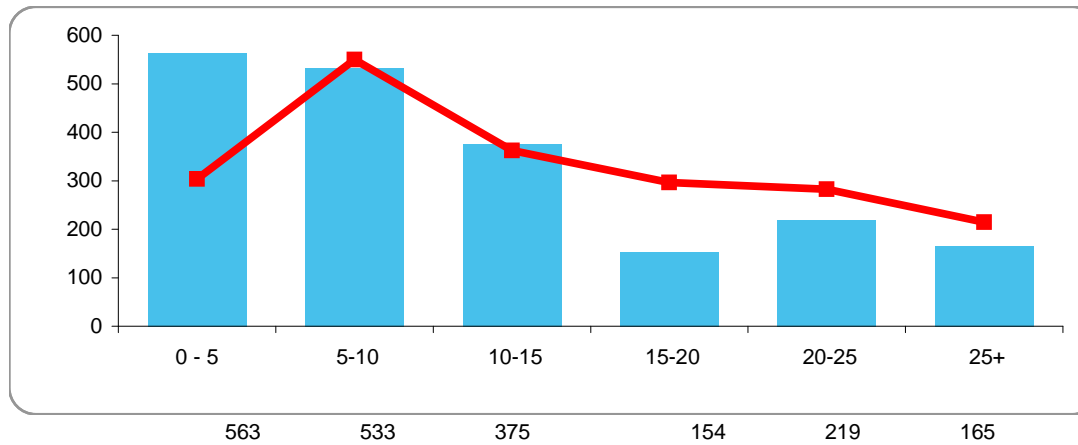
Surrey

POLICE OFFICERS LENGTH OF SERVICE

These charts show the number of officers by length of service. A more detailed breakdown of 25 – 30 years is provided for planning purposes, shown by projected retirement dates. Salary costs are presented using the average cost of a police officer.

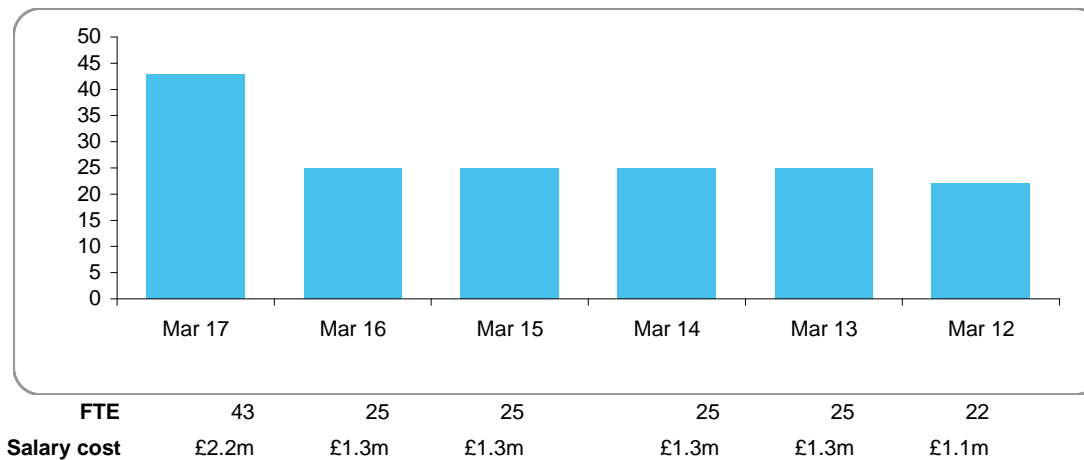
ALL OFFICERS

National average



Total
2,009

25 YEARS OR MORE - Projected retirement



Total
165
£8.5m

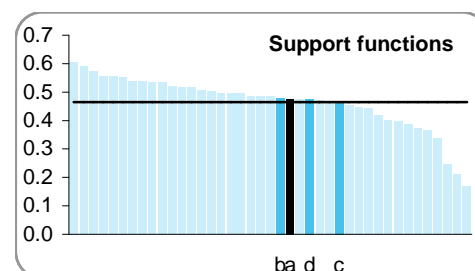
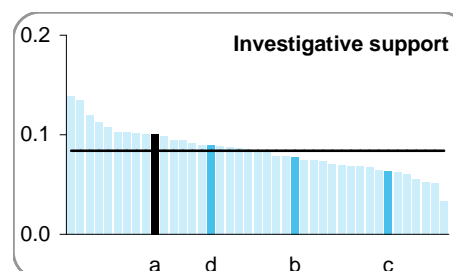
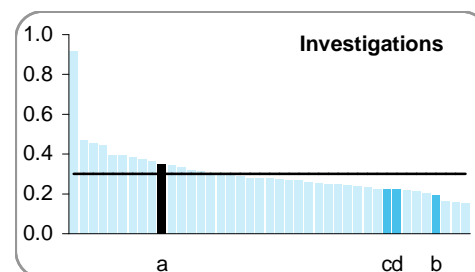
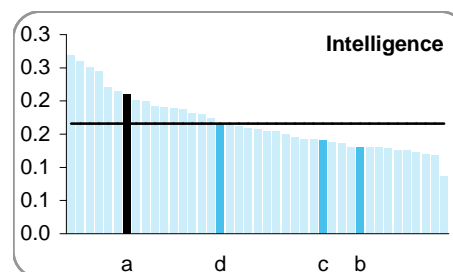
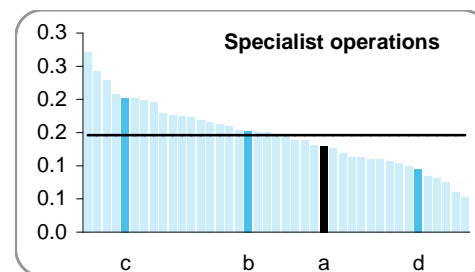
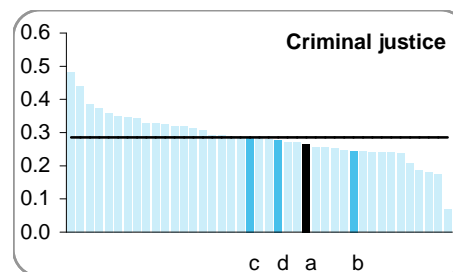
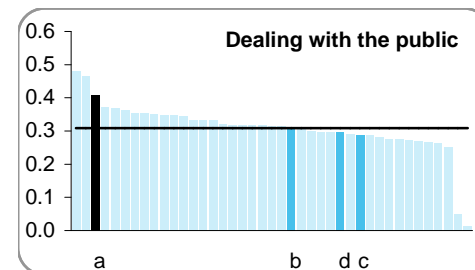
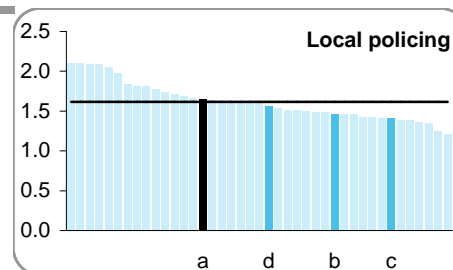
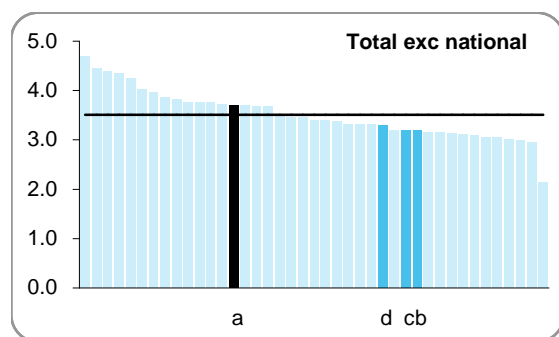
Source: ADR 582 (as at 31/03/12)

Surrey

WORKFORCE BY FUNCTION

Budgeted FTE 2012/13 per 1,000

These charts show the workforce costs by function in terms of FTE per 1,000 population. For definitions of the workforce categories, please refer to Appendix 2.

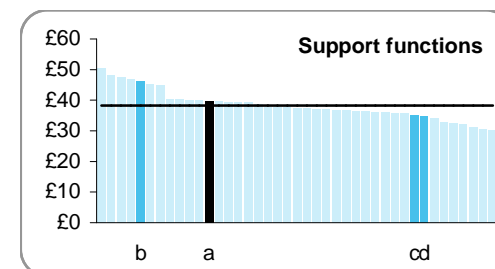
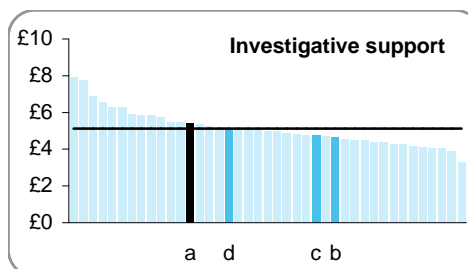
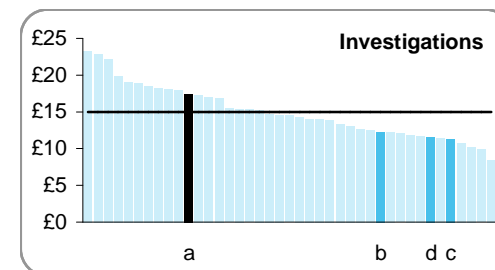
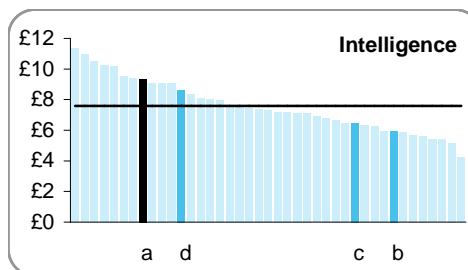
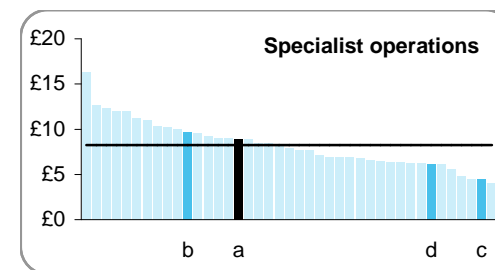
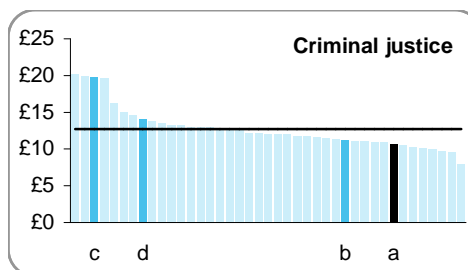
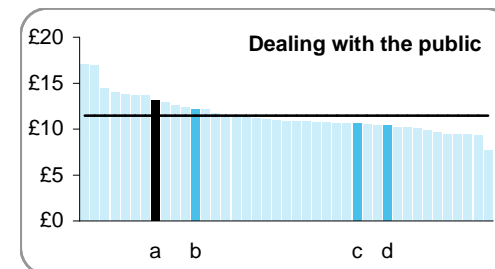
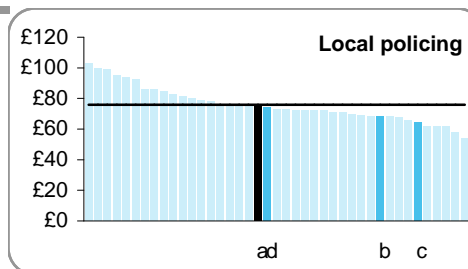
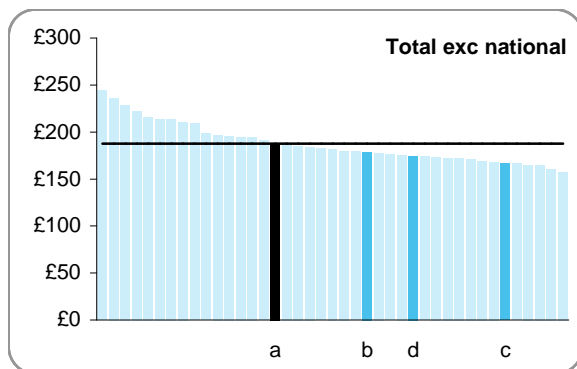


Source: POA estimates 2012/13

NET REVENUE EXPENDITURE BY FUNCTION

Cost per head of population by function

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'.



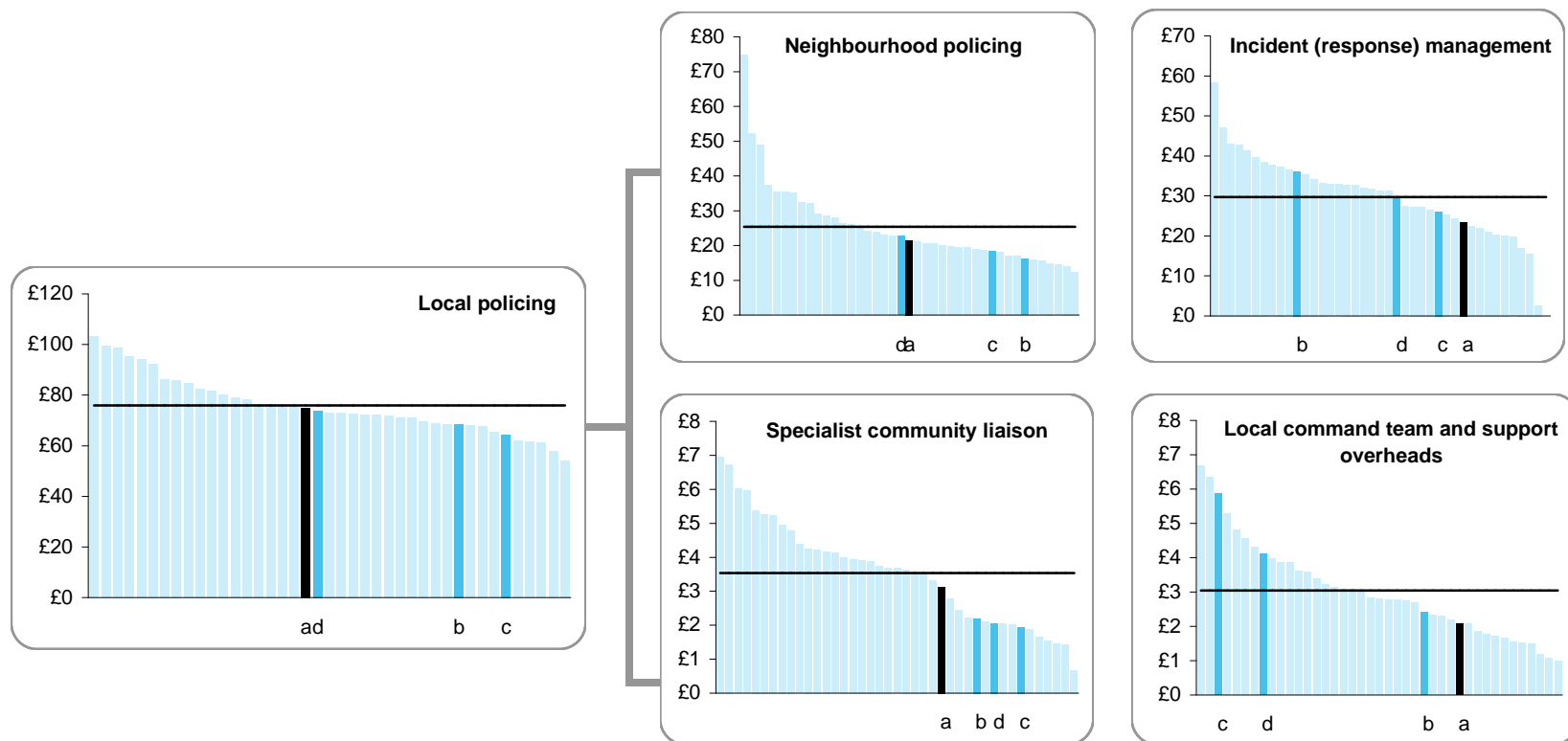
Population 1,127k

			Averages		Diff £m	
	£m	£/head	All	MSG	All	MSG
Local policing	84.5	74.9	75.9	70.5	-1.1	5.0
Dealing with the public	14.8	13.1	11.5	11.6	1.9	1.8
Criminal justice	12.0	10.7	12.7	13.9	-2.3	-3.7
Road policing	5.7	5.1	5.8	5.5	-0.8	-0.4
Specialist operations	10.0	8.9	8.2	7.3	0.7	1.8
Intelligence	10.6	9.4	7.6	7.6	2.0	2.0
Investigations	19.7	17.5	15.0	13.2	2.8	4.8
Investigative support	6.1	5.4	5.1	5.0	0.3	0.5
Support functions	44.8	39.7	38.3	38.8	1.6	1.0
Police authority	1.3	1.1	1.2	1.0	-0.1	0.1
Central costs	1.8	1.6	6.4	2.3	-5.4	-0.8
Total exc national	211.3	187.4	187.7	176.7	-0.3	12.1

National policing	2.0	1.8	3.7	4.0	-2.2	-2.5
Total	213.2	189.2	191.4	180.6	-2.5	9.6

Source: POA estimates 2012/13

LOCAL POLICING including local investigation/ prisoner processing
Objectives – cost per head of population

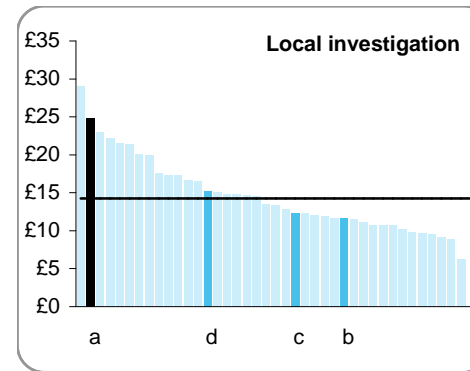


Population 1,127k

	Averages				Diff £m		% PO * MSG	
	£m	£/head	All	MSG	All	MSG	% PO *	MSG
Neighbourhood policing	24.2	21.5	25.4	19.7	-4.4	2.0	68%	64%
Incident (response) manageme	26.5	23.5	29.7	28.8	-7.0	-6.1	90%	97%
Local Investigation	27.9	24.7	14.3	16.0	11.8	9.9	66%	85%
Specialist community liaison	3.5	3.1	3.5	2.3	-0.4	0.9	23%	38%
Command team & support	2.3	2.1	3.0	3.6	-1.1	-1.7	69%	63%
Total local policing	84.5	74.9	75.9	70.5	-1.1	5.0	72%	84%
Total exc local investigation	56.6	50.2	61.7	54.5	-13.0	-4.9	75%	80%

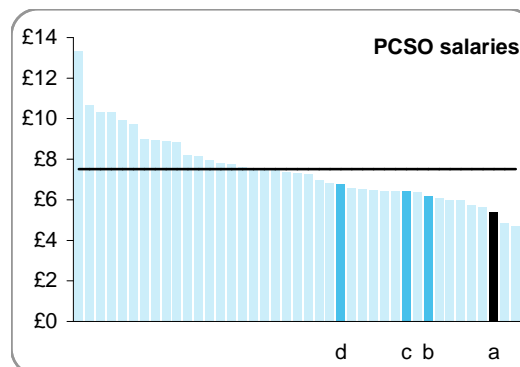
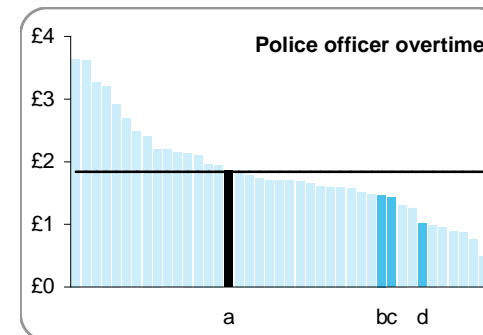
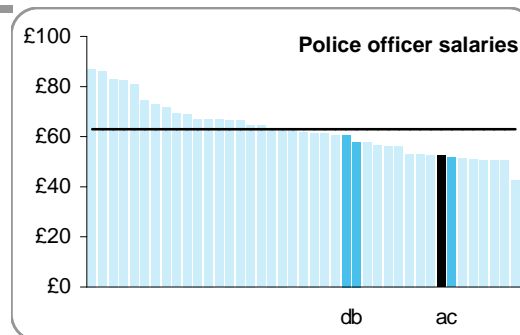
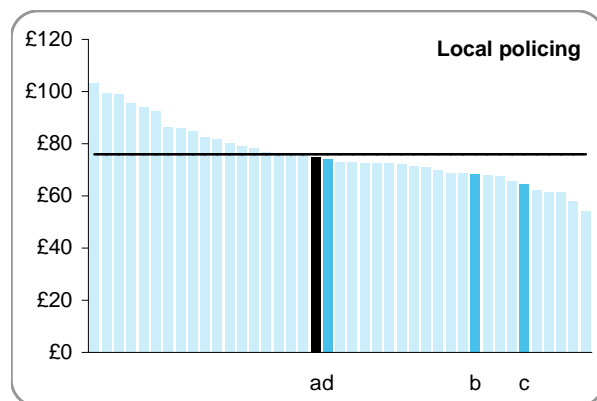
Source: POA estimates 2012/13

* PO salaries + overtime as % of gross expenditure



LOCAL POLICING

Use of resources



Staffing	FTE	FTE/1000	Averages	
			All	MSG
Police officers	1,168	1.04	1.28	1.13
PCSOs	222	0.20	0.25	0.21
Police staff	461	0.41	0.08	0.18

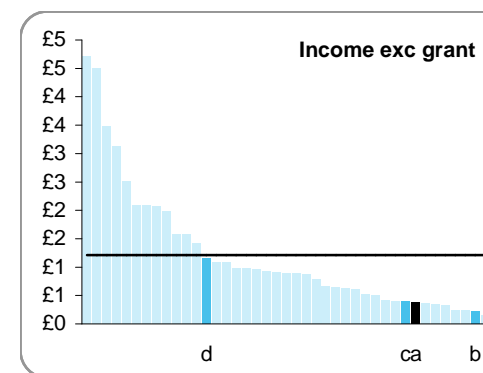
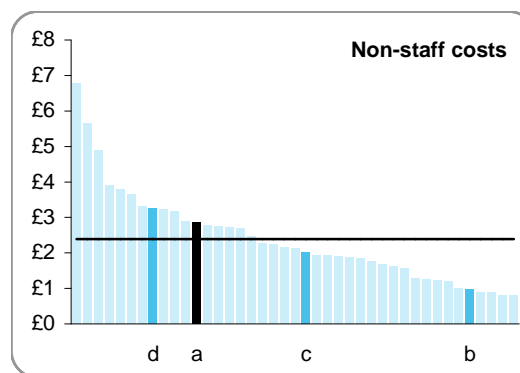
Diff FTE	
All	MSG
-275	-102
-65	-16
368	260

Expenditure	£m	£/head	All	
			All	MSG
PO salaries	59.1	52.4	62.9	55.7
PO overtime	2.1	1.9	1.8	1.4
PCSOs	6.1	5.4	7.5	6.2
Police staff	14.4	12.7	2.4	5.4
Non-staff costs	3.2	2.9	2.4	2.3
Income	-0.4	-0.4	-1.2	-0.5
Total cost	84.5	74.9	75.9	70.5

All		MSG	
-11.9	-3.6	0.0	0.5
-2.4	-0.9	11.6	8.3
0.5	0.7	0.9	0.2
-1.1	5.0		

Cost/fte		All		MSG	
Police officers	£51k	£49k	£49k		
PCSOs	£27k	£30k	£29k		
Staff	£31k	£29k	£30k		

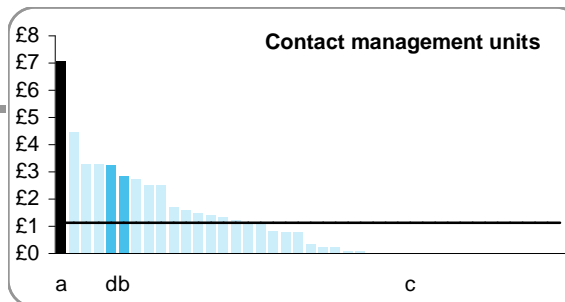
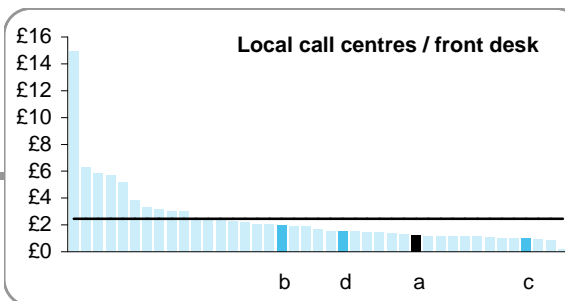
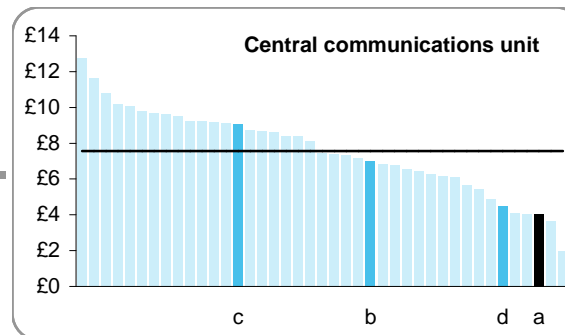
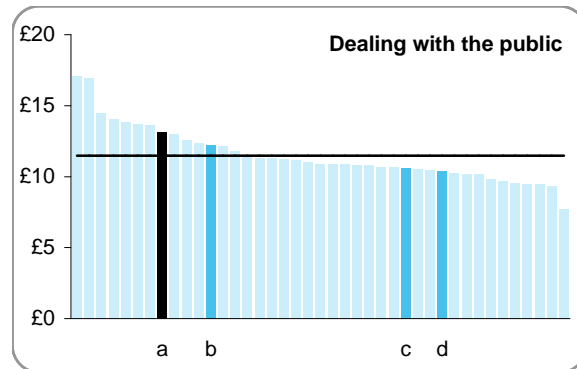
All		MSG	
1.7	1.4	-0.5	-0.4
0.9	0.3		



Source: POA estimates 2012/13
HMIC

DEALING WITH THE PUBLIC

Objectives – cost per head of population



Population 1,127k

Averages

	£m	£/head	All	MSG
Central communications unit	4.6	4.1	7.6	6.1
Local call centres/front desk	1.4	1.2	2.4	1.4
Contact management units	8.0	7.1	1.1	3.3
Command team & support	0.9	0.8	0.3	0.7
Total dealing with the public	14.8	13.1	11.5	11.6

Source: POA estimates 2012/13

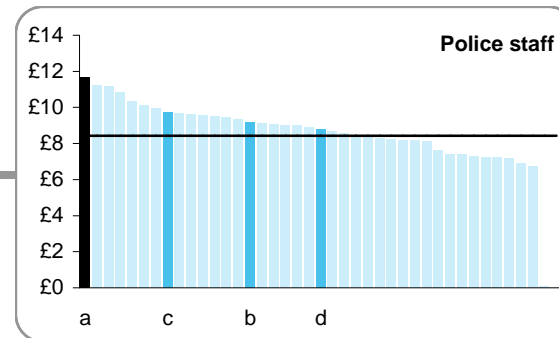
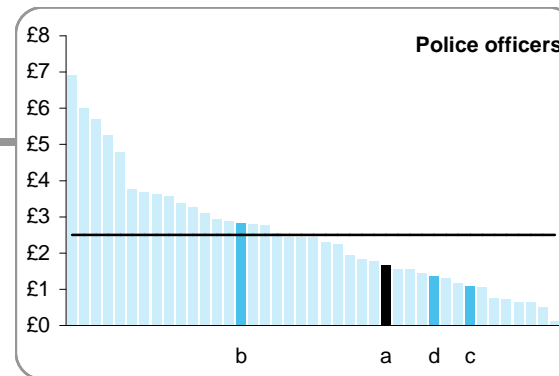
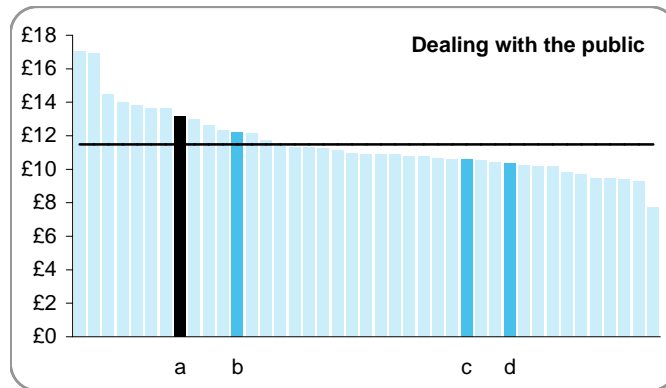
Diff £m

All	MSG
-4.0	-2.4
-1.4	-0.2
6.7	4.3
0.5	0.1
1.9	1.8

% PO	MSG
19%	22%
0%	2%
3%	1%
65%	43%
12%	15%

DEALING WITH THE PUBLIC

Use of resources



Staffing	Averages		Diff FTE	
	FTE	FTE/1000	All	MSG
Police officers	31	0.03	0.04	0.03
Police Staff	429	0.38	0.26	0.30

Expenditure	Averages		Diff FTE	
	£m	£/head	All	MSG
Police officers	1.9	1.6	2.5	1.7
Police staff +PCSO	13.2	11.7	8.4	9.8
Non-staff costs	0.1	0.1	0.6	0.1
Income	-0.3	-0.3	-0.1	-0.1
Total cost	14.8	13.1	11.5	11.6

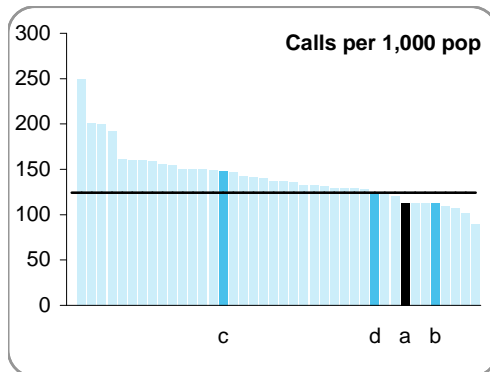
Cost/fte	Averages		Diff FTE	
	All	MSG	All	MSG
Police officers	£59k	£55k	£64k	
Police Staff	£29k	£31k	£32k	

Source: POA estimates 2012/13

999 CALLS

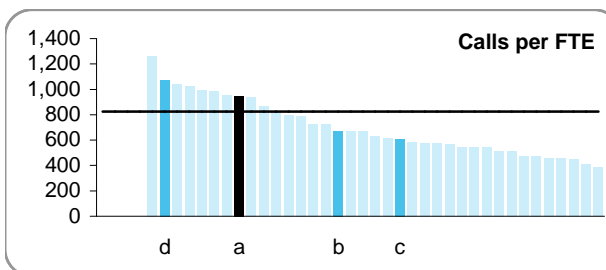
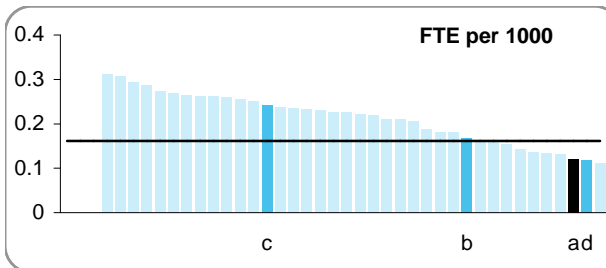
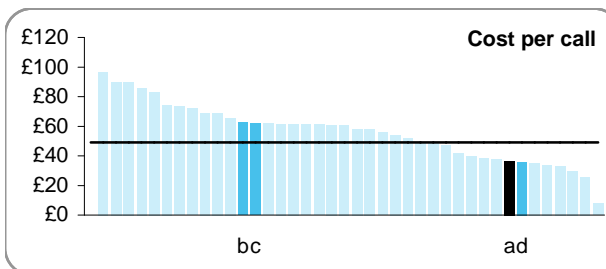
2011/12

Data taken from ADR 441, showing the number of calls per 1,000 population and per staff within central communications units (CCU) and also within CCU + Front Desk combined to account for differences in force structure. Cost per call is calculated using the same function.



Population	1,127k
Calls received	127,064

Central communications unit only



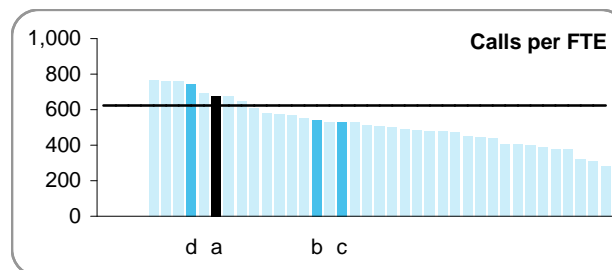
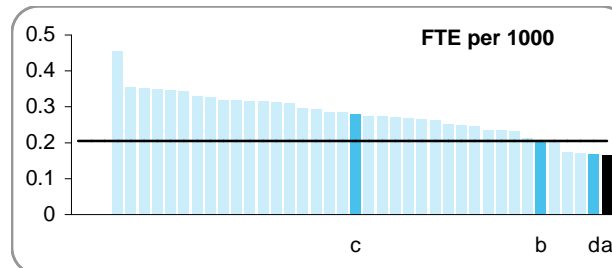
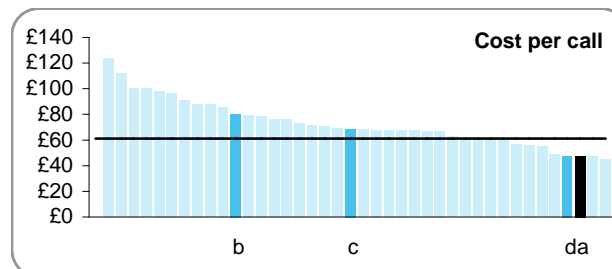
FTE staff	135
Gross cost	£4.6m

		Avg
FTE/1000 pop	0.12	0.16
Calls per FTE	945	825
Calls per 1000	113	124

Cost per call	£37	£49
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Source: POA data

CCU + Front Desk



FTE staff	187
Gross cost	£6.0m

		Avg
FTE/1000 pop	0.17	0.20
Calls per FTE	679	624
Calls per 1000	113	124

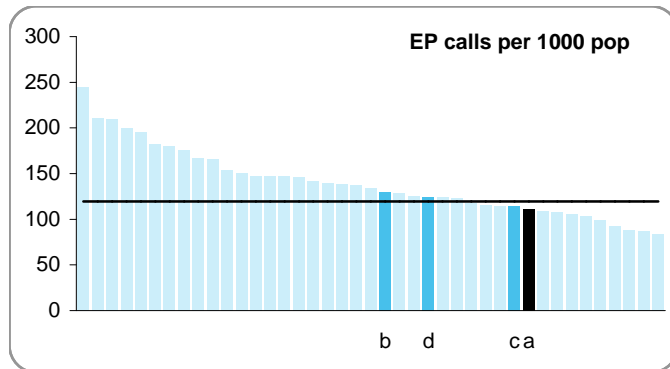
Cost per call	£48	£61
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Source: ADR 441

EMERGENCY & PRIORITY (EP) CALLS PER POPULATION

2011-12

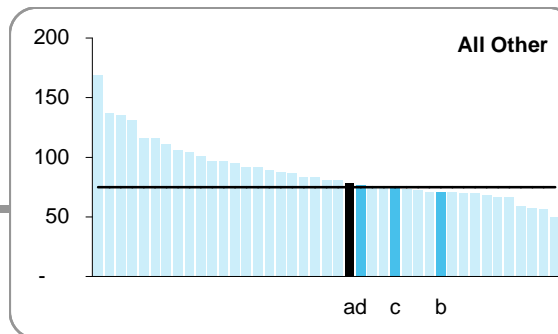
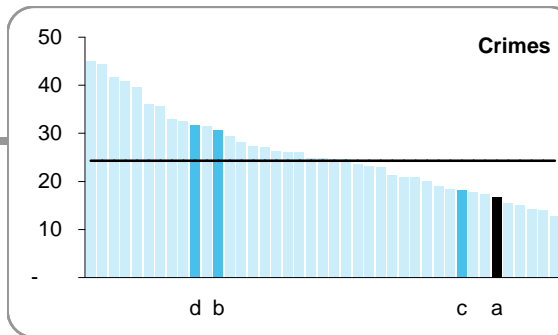
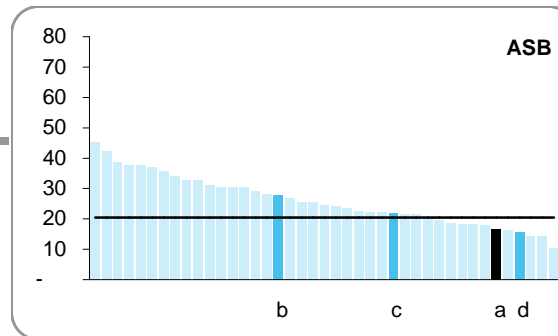
Number of emergency (aim to arrive within 15 minutes in urban and 20 minutes in rural areas) and priority (aim to arrive within 60 minutes) graded closing incident codes, showing incidents per population.



Population 1,127k

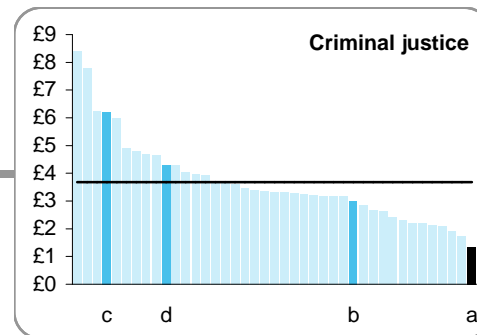
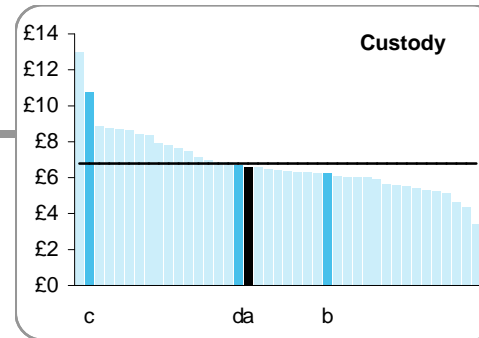
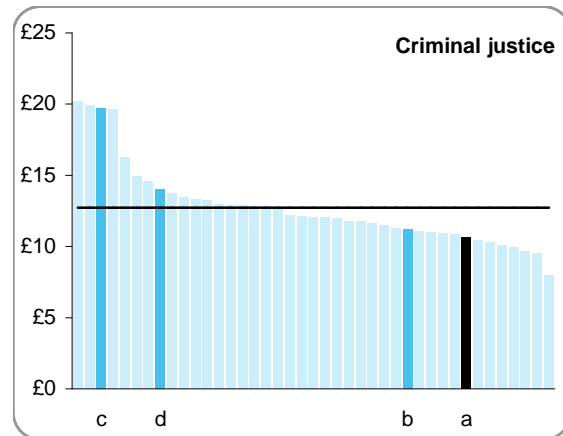
Calls

	Calls	Calls/1000	MSG Avg
ASB	18,548	16	20
Crimes	18,898	17	24
All Other	87,659	78	75
EP Total	125,105	111	120



CRIMINAL JUSTICE ARRANGEMENTS

Objectives – cost per head of population



Population 1,127k

			Averages		Diff £m		% PO MSG	
	£m	£/head	All	MSG	All	MSG	% PO	MSG
Custody *	7.4	6.6	6.8	7.6	-0.2	-1.1	36%	33%
Criminal justice	1.5	1.4	3.7	3.7	-2.6	-2.7	0%	24%
Police national computer	0.5	0.5	0.8	1.0	-0.4	-0.6	0%	1%
Criminal records bureau	1.0	0.9	0.4	0.4	0.6	0.6	0%	0%
Property officer / stores	0.0	0.0	0.3	0.2	-0.3	-0.2	na	0%
Coroner assistance	0.5	0.4	0.2	0.3	0.2	0.1	0%	0%
Fixed penalty scheme	0.9	0.8	0.2	0.3	0.7	0.6	0%	2%
Command team & support	0.1	0.1	0.3	0.4	-0.3	-0.4	0%	41%
Total criminal justice arrangements	12.0	10.7	12.7	13.9	-2.3	-3.7	22%	26%

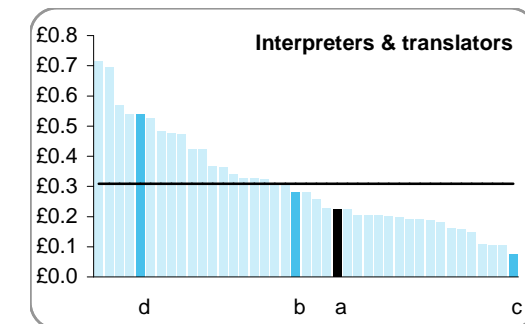
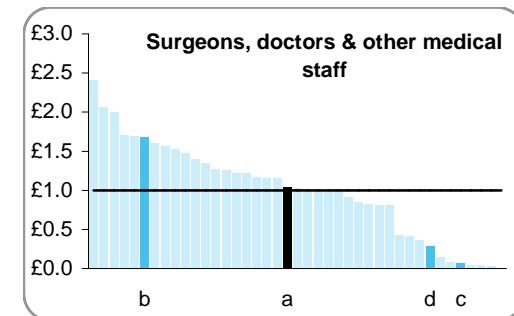
Source: POA estimates 2012/13

* Appendix 3 lists the forces that outsource custody

Note: Custody above includes

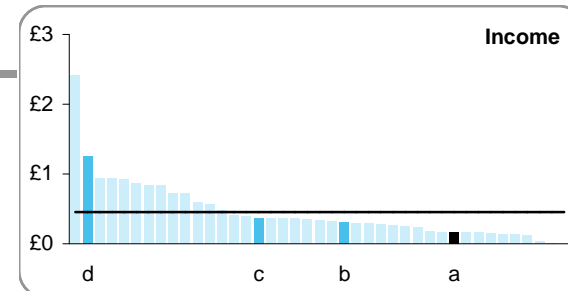
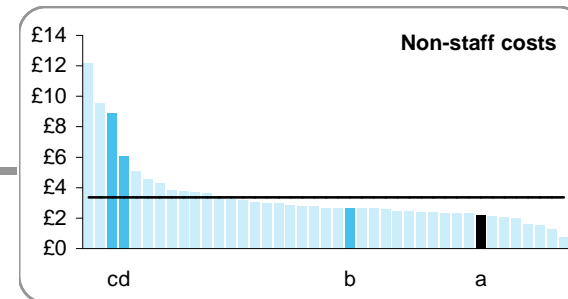
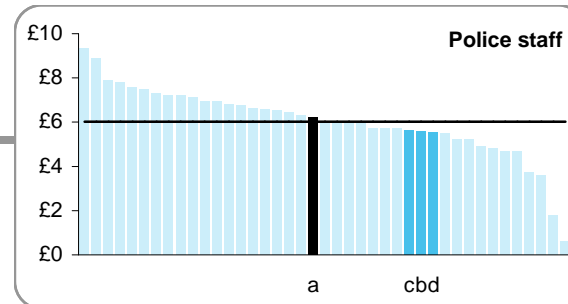
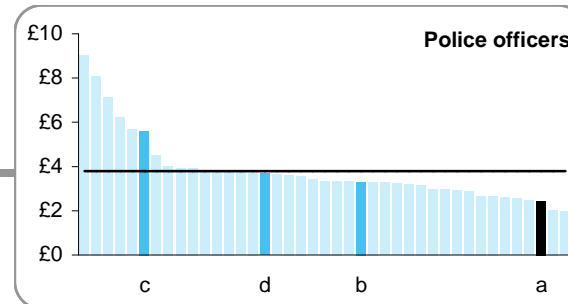
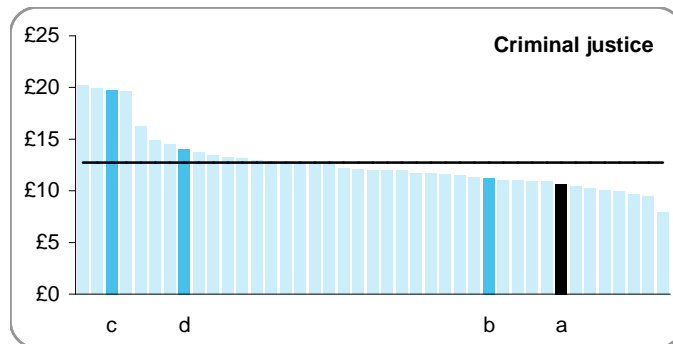
Surgeons, doctors & other medical	1.2	1.04	1.00	0.77	0.0	0.3
Interpreters & translators	0.3	0.23	0.31	0.28	-0.1	-0.1

Source: CIPFA Police Estimates Statistics 2012-13, as POA data was incomplete within these objectives.



CRIMINAL JUSTICE ARRANGEMENTS

Use of resources



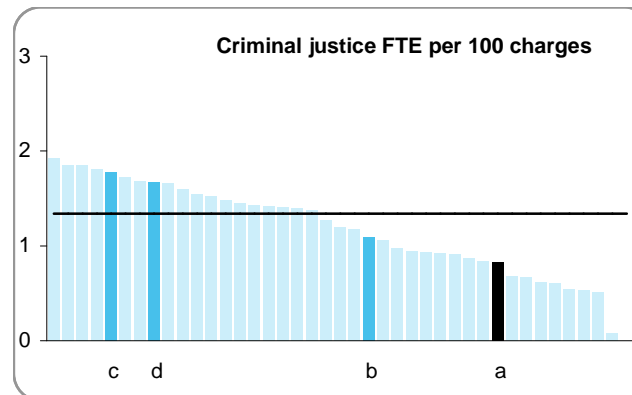
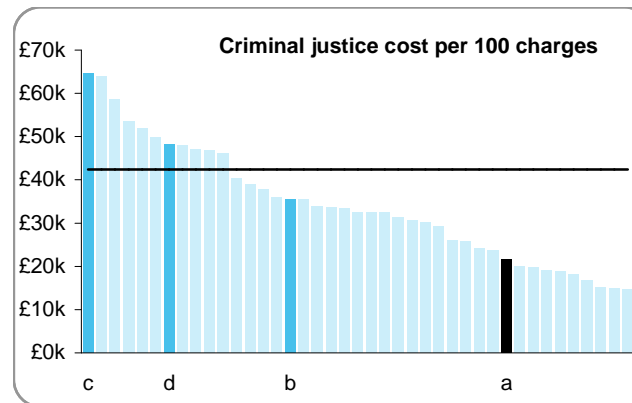
		<i>Averages</i>		<i>Diff FTE</i>	
Staffing	FTE FTE/1000	All	MSG	All	MSG
Police officers	45 0.04	0.07	0.06	-31	-27
Police Staff	256 0.23	0.22	0.20	10	25
		<i>Diff £m</i>			
Expenditure	£m £/head	All	MSG	All	MSG
Police officers	2.7 2.4	3.8	3.8	-1.5	-1.5
Police staff +PCSO	7.0 6.2	6.0	5.7	0.2	0.6
Non-staff costs	2.4 2.2	3.4	4.9	-1.4	-3.1
Income	-0.2 -0.2	-0.5	-0.5	0.3	0.4
Total cost	12.0 10.7	12.7	13.9	-2.3	-3.7
		<i>Diff £m</i>			
Cost/FTE		All	MSG	All	MSG
Police officers	£59k	£55k	£58k	0.2	0.0
Police Staff	£27k	£27k	£28k	0.0	-0.2

Source: POA estimates 2012/13

CRIMINAL JUSTICE

Staffing and cost compared to charges

These charts show the NRE cost of criminal justice (as opposed to criminal justice arrangements) per 100 charges. FTE within the criminal justice function is then shown per 100 charges. Crimes stated are those recorded on Crimesec3



Charges	7,069
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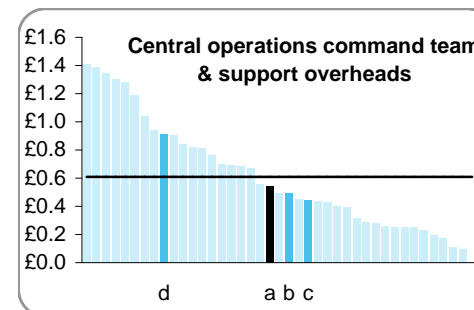
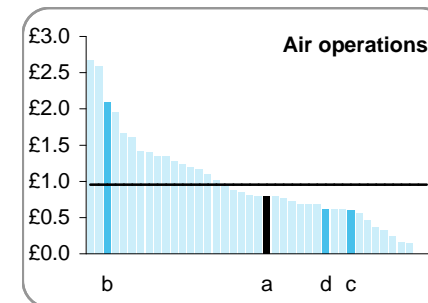
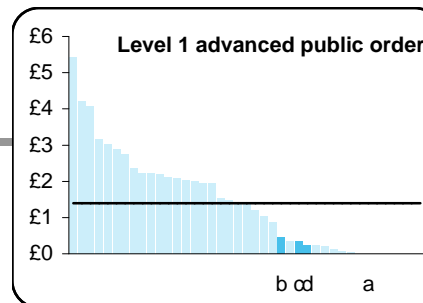
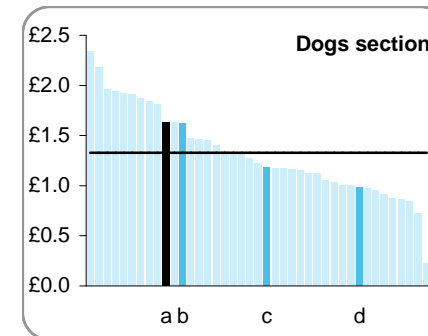
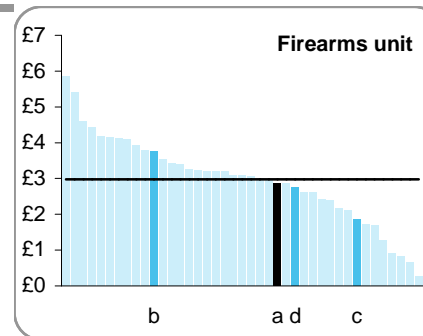
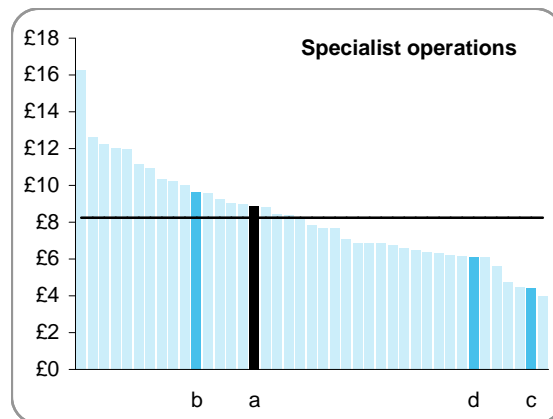
	per 100 charges		Group
Criminal justice FTE	59	0.8	1.3
Criminal justice cost	£1.5m	£22k	£42k

Source: POA estimates 2012/13

Diff
-36
-£1.5m

SPECIALIST OPERATIONS

Objectives – cost per head of population



Population 1,127k

	Averages			
	£m	£/head	All	MSG
Firearms unit	3.3	2.9	3.0	2.8
Dogs section	1.8	1.6	1.3	1.4
Lev 1 adv public order	0.0	0.0	1.4	0.3
Air operations	0.9	0.8	1.0	1.0
Civil contingencies	3.3	2.9	0.7	1.0
Specialist terrain	0.1	0.1	0.1	0.3
Mounted police	0.0	0.0	0.2	0.1
Airports & ports	0.0	0.0	0.0	-0.2
Command team & support	0.6	0.5	0.6	0.6
Total specialist operations	10.0	8.9	8.2	7.3

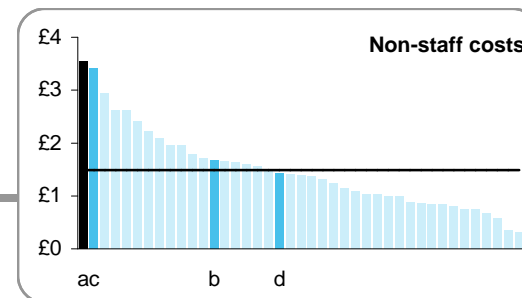
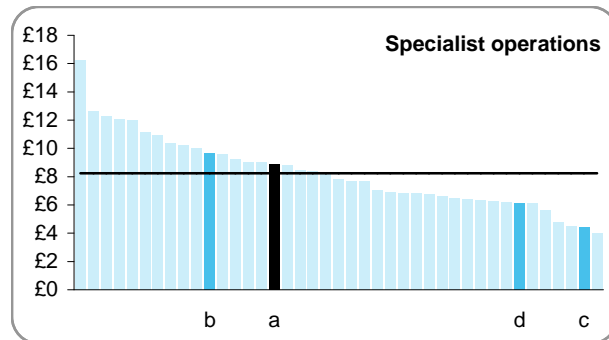
	Diff £m	
	All	MSG
Firearms unit	-0.1	0.1
Dogs section	0.3	0.3
Lev 1 adv public order	-1.6	-0.3
Air operations	-0.2	-0.3
Civil contingencies	2.6	2.2
Specialist terrain	0.0	-0.3
Mounted police	-0.2	-0.1
Airports & ports	0.0	0.2
Command team & support	-0.1	-0.1
Total specialist operations	0.7	1.8

	% PO MSG	
	% PO	MSG
Firearms unit	87%	93%
Dogs section	78%	87%
Lev 1 adv public order	na	63%
Air operations	14%	24%
Civil contingencies	42%	53%
Specialist terrain	97%	84%
Mounted police	na	18%
Airports & ports	na	16%
Command team & support	12%	59%
Total specialist operations	56%	69%

Staffing	FTE
Firearms unit	67
Dogs section	44
Lev 1 adv public order	-

SPECIALIST OPERATIONS

Use of resources



Averages					Diff FTE	
Staffing	FTE	FTE/1000	All	MSG	All	MSG
Police officers	112	0.10	0.13	0.12	-36	-27
Police Staff	34	0.03	0.01	0.02	18	12

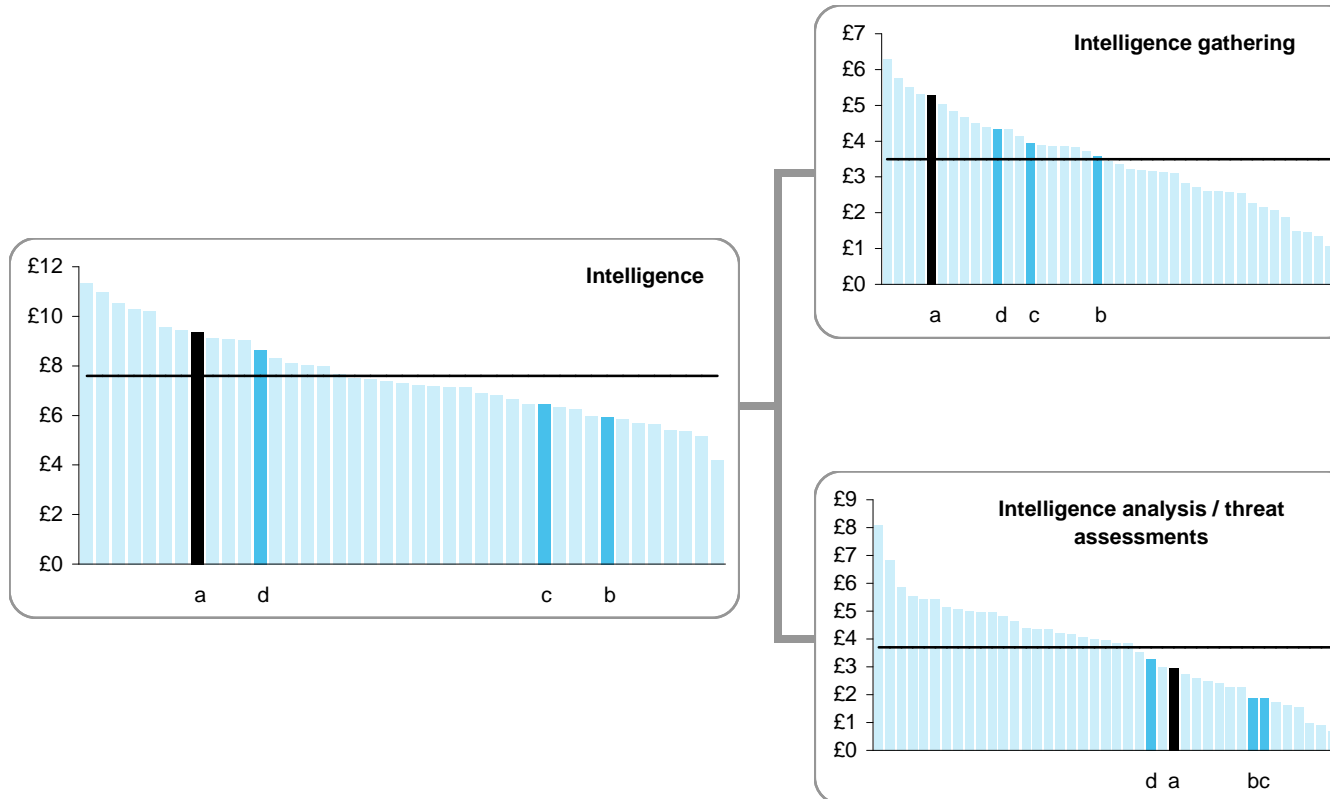
Diff £m					Diff £m	
Expenditure	£m	£/head	All	MSG	All	MSG
PO salaries	5.7	5.1	6.8	6.5	-1.9	-1.6
PO overtime	0.7	0.6	0.3	0.4	0.3	0.3
Police staff	1.1	1.0	0.5	0.7	0.6	0.3
Non-staff costs	4.0	3.5	1.5	2.5	2.3	1.2
Income	-1.5	-1.3	-0.8	-2.8	-0.6	1.7
Total cost	10.0	8.9	8.2	7.3	0.7	1.8

Diff £m				Diff £m	
Cost/fte		All	MSG	All	MSG
Police officers	£51k	£52k	£52k	-0.1	-0.2
Police staff	£32k	£32k	£34k	0.0	-0.1

Source: POA estimates 2012/13

INTELLIGENCE

Objectives – cost per head of population



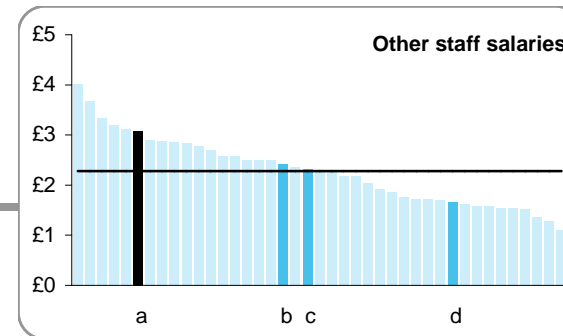
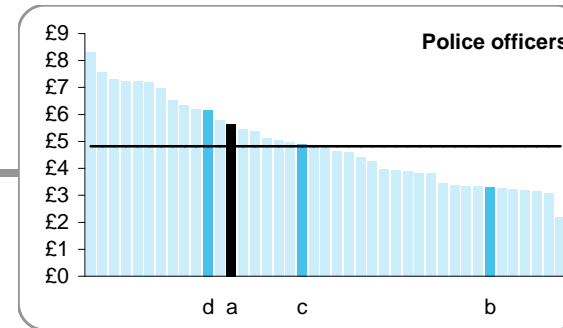
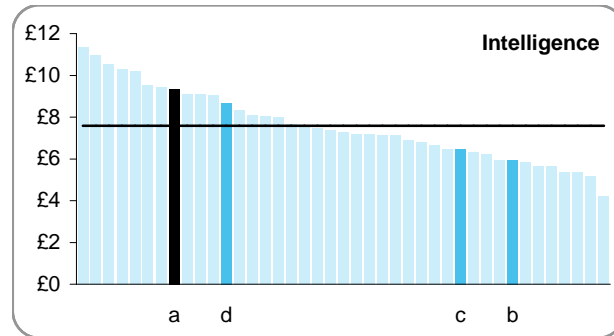
Population 1,127k

			Averages		Diff £m		% PO MSG	
	£m	£/head	All	MSG	All	MSG	% PO	MSG
Intelligence gathering	6.0	5.3	3.5	4.3	2.0	1.1	68%	72%
Intelligence analysis/threat assessments	3.3	3.0	3.7	2.5	-0.8	0.5	20%	36%
Command team & support	1.3	1.1	0.4	0.8	0.8	0.3	46%	57%
Total intelligence	10.6	9.4	7.6	7.6	2.0	2.0	53%	59%

Source: POA estimates 2012/13

INTELLIGENCE

Use of resources



Averages				
Staffing	FTE	FTE/1000	All	MSG
Police officers	121	0.11	0.09	0.09
Police staff	116	0.10	0.07	0.07

Diff FTE	
All	MSG
18	24
32	32

Expenditure	£m	£/head	All	MSG
Police officers	6.4	5.6	4.9	5.0
Police staff	3.5	3.1	2.3	2.4
Non-staff costs	2.2	2.0	0.7	1.1
Income	-1.5	-1.3	-0.3	-0.9
Total cost	10.6	9.4	7.6	7.6

Diff £m	
All	MSG
0.8	0.7
0.9	0.8
1.5	1.0
-1.2	-0.5
2.0	2.0

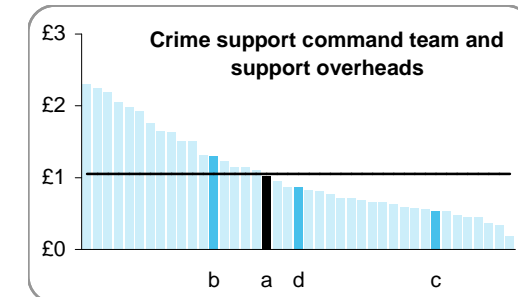
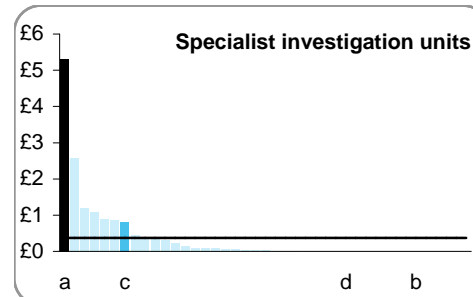
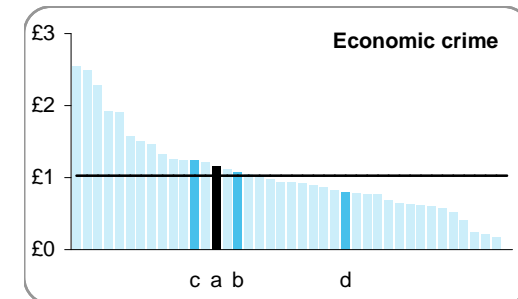
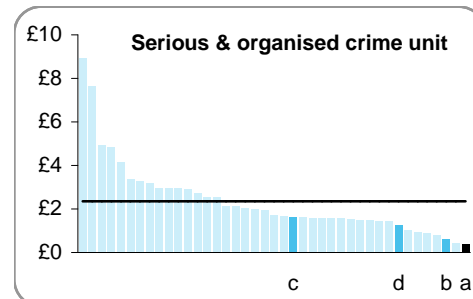
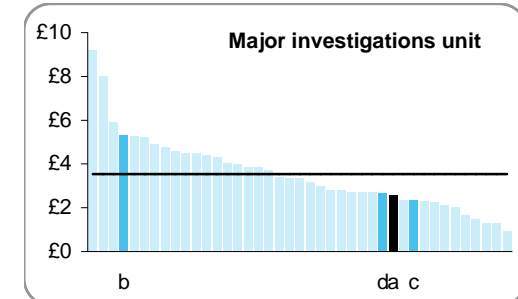
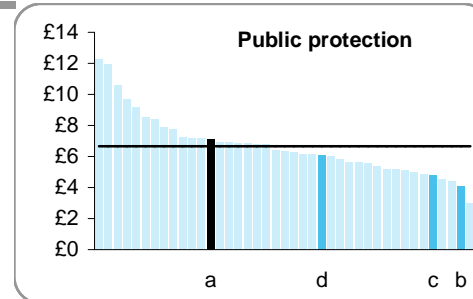
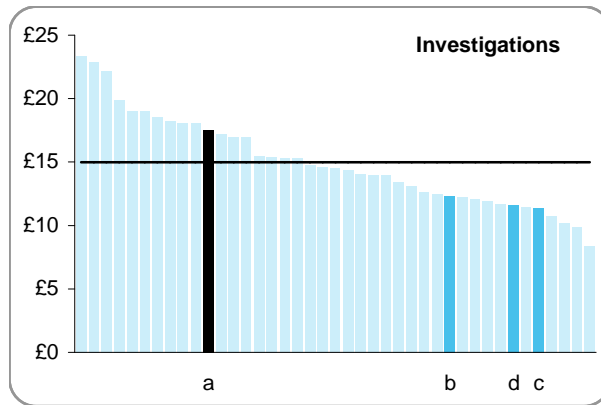
Cost/fte	All	MSG
Police officers	£51k	£53k £56k
Police staff	£30k	£30k £31k

Diff £m	
All	MSG
-0.2	-0.6
-0.1	-0.2

Source: POA estimates 2012/13

INVESTIGATIONS exc local investigation/prisoner processing

Objectives – cost per head of population



Population 1,127k

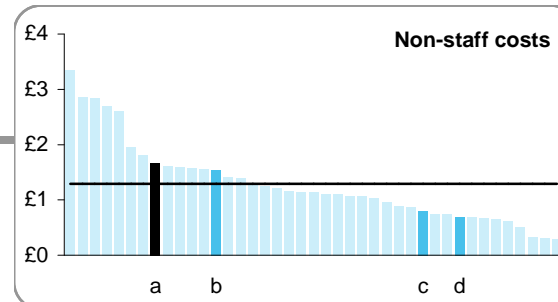
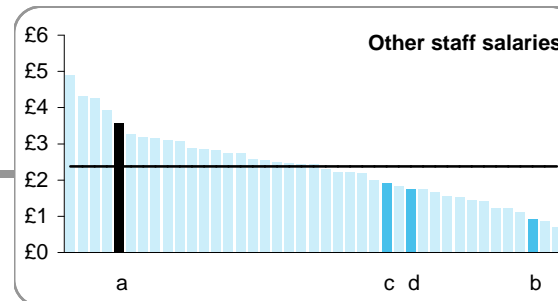
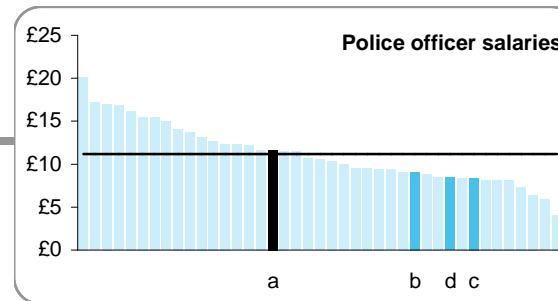
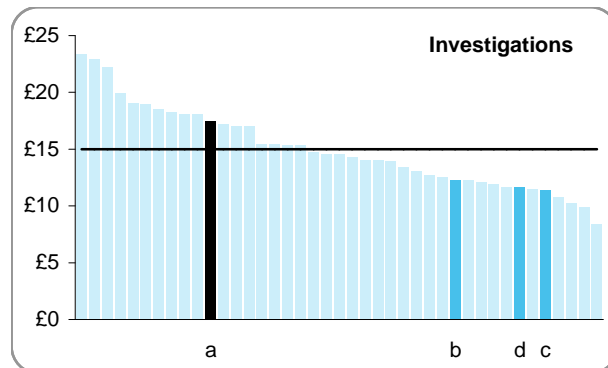
	Averages			
	£m	£/head	All	MSG
Public protection	8.0	7.08	6.66	5.50
Major investigations unit	2.9	2.56	3.55	3.22
Serious/organised crime unit	0.4	0.35	2.35	0.95
Economic crime	1.3	1.16	1.03	1.06
Specialist investigation units	6.0	5.31	0.37	1.53
Command team & support	1.1	1.02	1.05	0.93
Total	19.7	17.48	15.00	13.19

Diff £m	
All	MSG
0.5	1.8
-1.1	-0.7
-2.3	-0.7
0.1	0.1
5.6	4.3
0.0	0.1
2.8	4.8

% PO	MSG
84%	88%
57%	74%
34%	57%
35%	54%
72%	32%
65%	45%
70%	76%

INVESTIGATIONS

Use of resources



Staffing	FTE	FTE/1000	Averages		Diff FTE	
			All	MSG	All	MSG
Police officers	265	0.23	0.23	0.18	10	61
Police staff	127	0.11	0.07	0.06	43	55

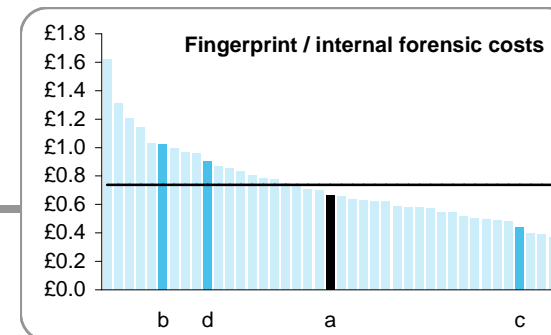
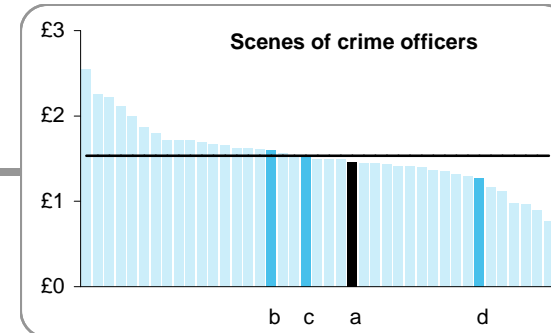
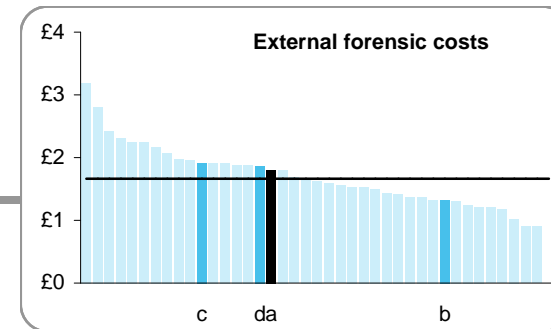
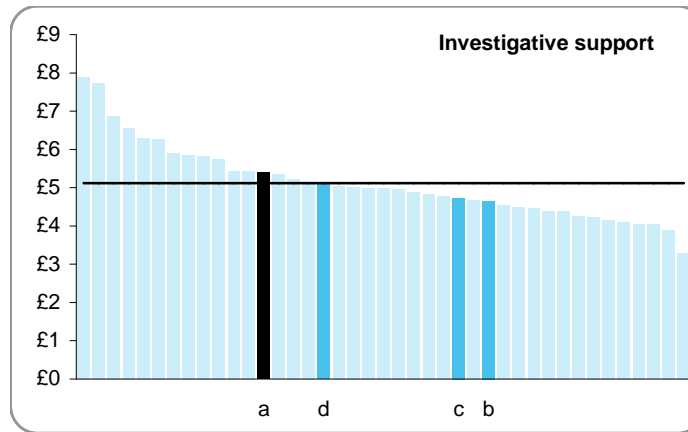
Expenditure	£m	£/head	Averages		Diff £m	
			All	MSG	All	MSG
PO salaries	13.1	11.6	11.2	9.4	0.5	2.5
PO overtime	1.0	0.8	0.6	0.8	0.2	0.1
Police staff	4.0	3.6	2.4	2.0	1.3	1.7
Non-staff costs	1.9	1.7	1.3	1.2	0.4	0.6
Income	-0.2	-0.2	-0.5	-0.2	0.3	0.0
Total cost	19.7	17.5	15.0	13.2	2.8	4.8

Cost/FTE		Averages		Diff £m	
		All	MSG	All	MSG
Police officers	£49k	£50k	£52k	0.0	-0.7
Police staff	£31k	£31k	£31k	0.0	0.0

Source: POA estimates 2012/13

INVESTIGATIVE SUPPORT

Objectives – cost per head of population



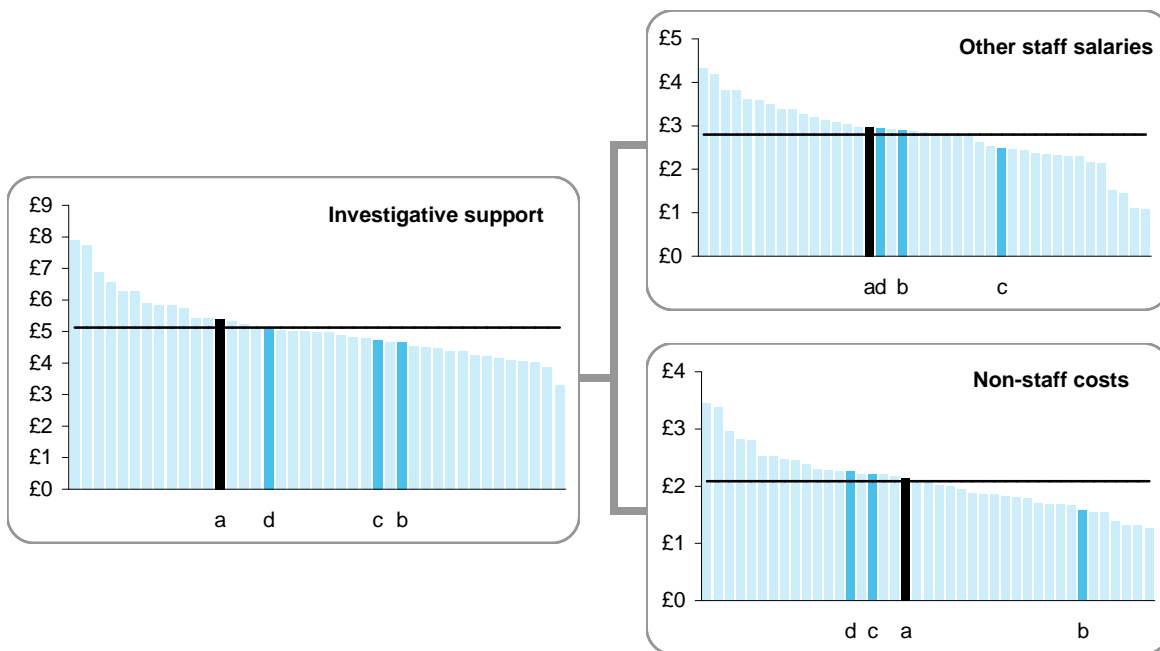
Population 1,127k

			Averages		Diff £m		% PO	
	£m	£/head	All	MSG	All	MSG		MSG
External forensic costs	2.0	1.81	1.67	1.73	0.2	0.1	0%	0%
Scenes of crime officers	1.6	1.46	1.53	1.46	-0.1	0.0	0%	0%
Fingerprint/DNA bureau	0.8	0.67	0.74	0.76	-0.1	-0.1	0%	0%
Photographic image recovery	0.6	0.54	0.28	0.33	0.3	0.2	24%	6%
Other forensic services	0.4	0.34	0.72	0.48	-0.4	-0.2	0%	24%
Command team & support	0.7	0.58	0.18	0.22	0.4	0.4	27%	7%
Total investigative support	6.1	5.39	5.12	4.97	0.3	0.5	5%	4%

HMIC Source: POA estimates 2012/13

INVESTIGATIVE SUPPORT

Use of resources



Staffing	FTE	FTE/1000	All	MSG
Police officers	5	0.00	0.01	0.00
Police staff	109	0.10	0.08	0.08

Expenditure	£m	£/head	Avg	MSG
PO salaries	0.3	0.3	0.3	0.2
Police staff	3.4	3.0	2.8	2.8
Non-staff costs	2.4	2.1	2.1	2.0
Income	0.0	0.0	0.0	-0.1
Total cost	6.1	5.4	5.1	5.0

Cost/fte	Avg	MSG
Police officers	£64k	£53k £63k
Police staff	£30k	£35k £35k

Diff FTE

All	MSG
-1	2
20	19

Diff £m

All	MSG
0.0	0.1
0.2	0.2
0.1	0.1
0.0	0.1
0.3	0.5

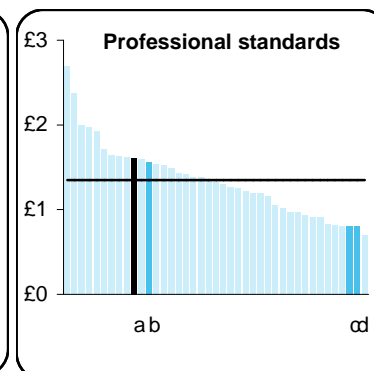
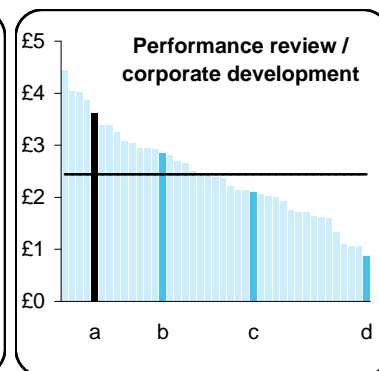
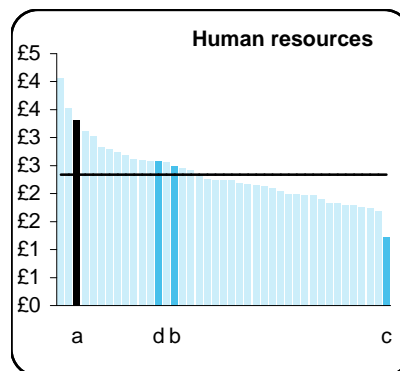
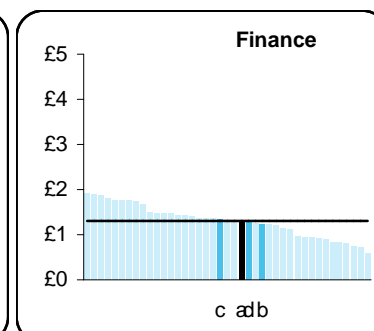
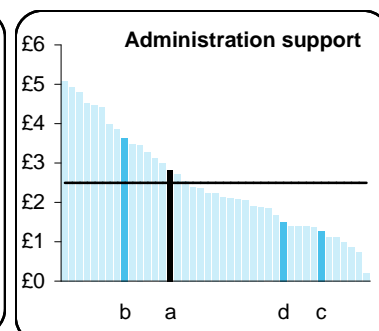
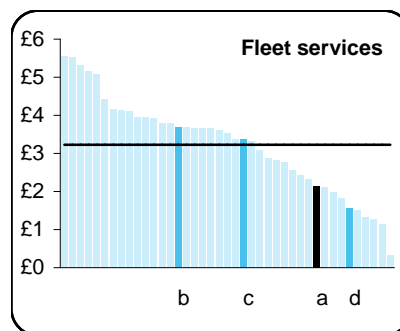
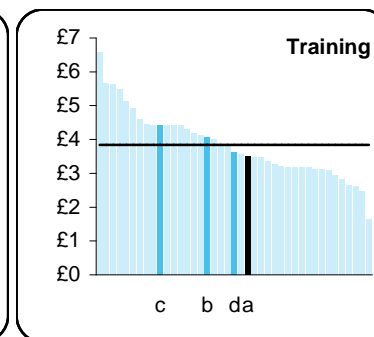
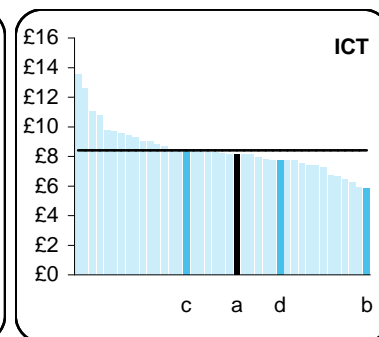
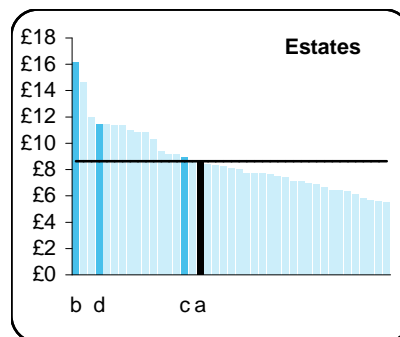
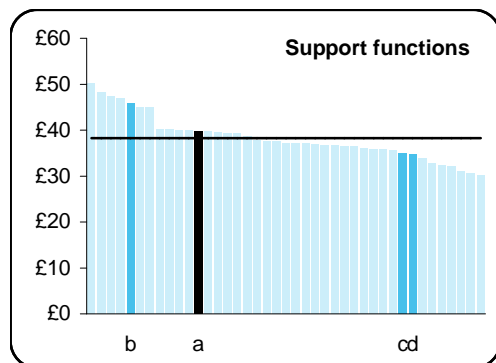
Diff £m

All	MSG
0.1	0.0
-0.6	-0.5

Source: POA estimates 2012/13

SUPPORT FUNCTIONS

Objectives – cost per head of population



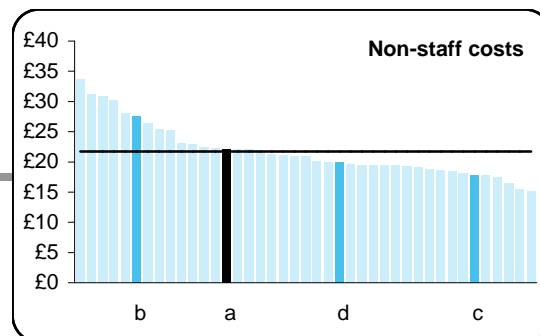
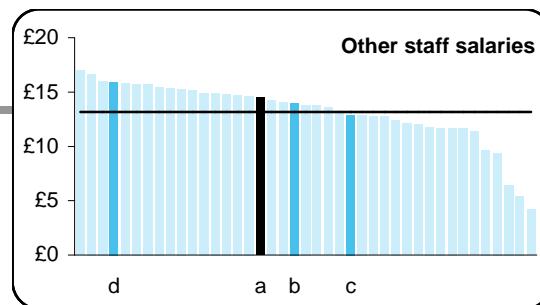
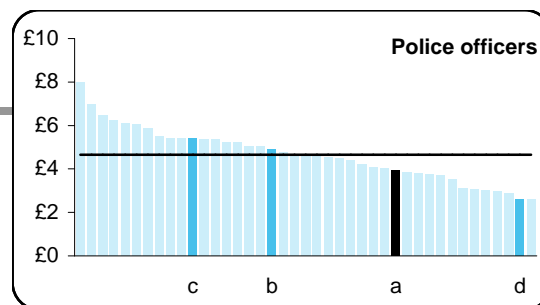
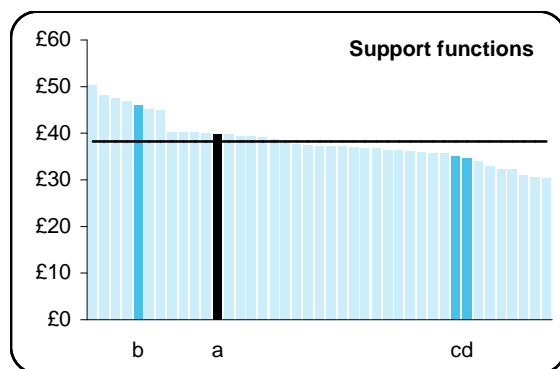
Population 1,127

	Averages				Diff £m	
	£m	£/head	All	MSG	All	MSG
Estates/building costs	9.6	8.5	8.6	11.3	-0.1	-3.1
ICT	9.2	8.2	8.4	7.5	-0.3	0.7
Training	3.9	3.5	3.8	3.9	-0.4	-0.5
Fleet services	2.4	2.1	3.2	2.7	-1.2	-0.6
Administration support	3.2	2.8	2.5	2.3	0.4	0.6
Human resources	3.7	3.3	2.3	2.4	1.1	1.0
Finance	1.5	1.3	1.3	1.3	0.0	0.0
Performance review	4.1	3.6	2.4	2.4	1.3	1.4
Professional standards	1.8	1.6	1.3	1.2	0.3	0.5
All other	5.3	4.7	4.2	3.9	0.6	0.9
Total	44.8	39.7	38.3	38.8	1.6	1.0

Source: POA estimates 2012/13

SUPPORT FUNCTIONS

Use of resources



Averages				
Staffing	FTE	FTE/1000	All	MSG
Police officers	71	0.06	0.07	0.07
Police staff	465	0.41	0.39	0.41

Diff FTE	
All	MSG
-11	-6
23	8

Expenditure				
	£m	£/head	All	MSG
Police officers	4.5	4.0	4.7	4.2
Police staff	16.4	14.5	13.2	14.3
Non-staff costs	24.9	22.1	21.7	21.8
Income	-0.9	-0.8	-1.3	-1.5
Total cost	44.8	39.7	38.3	38.8

Diff £m	
All	MSG
-0.8	-0.3
1.5	0.2
0.4	0.3
0.5	0.8
1.6	1.0

Cost/FTE		All	MSG
Police officers	£62k	£62k	£61k
Police staff	£35k	£33k	£35k

Diff £m	
All	MSG
0.0	0.1
0.7	0.0

Source: POA estimates 2012/13

SUPPORT FUNCTIONS

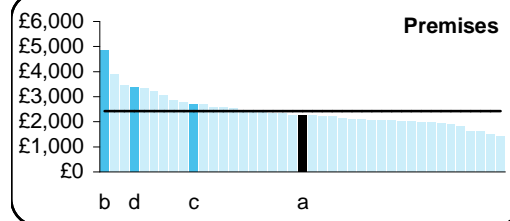
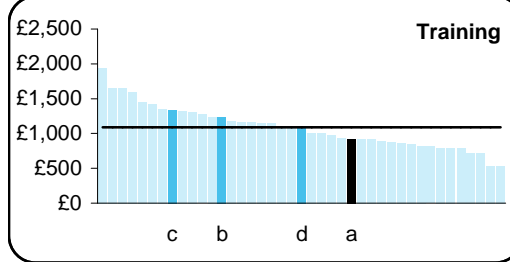
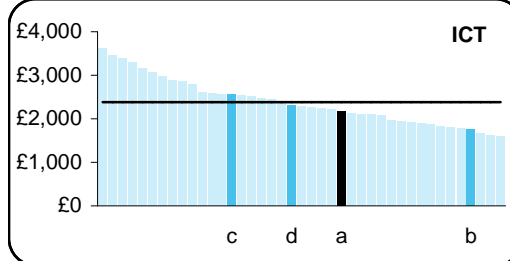
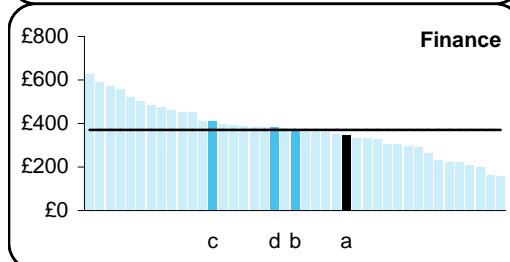
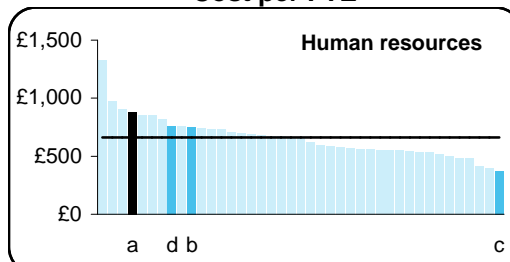
These charts provide a detailed breakdown of support service functions as a cost per FTE and a percentage of total NRE.

Total FTE	4,262
Total NRE	£213m

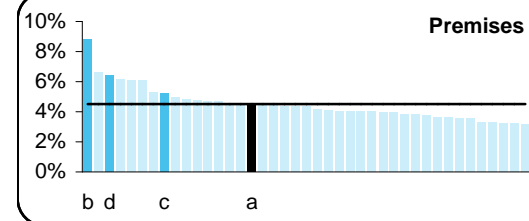
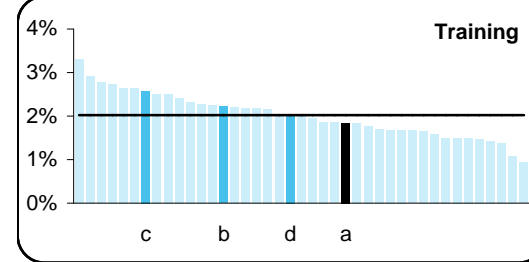
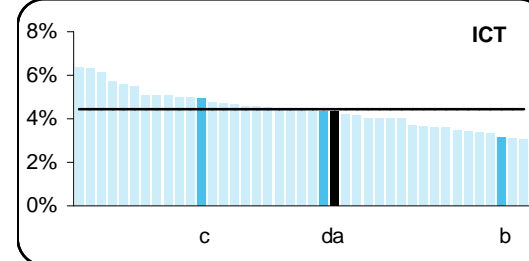
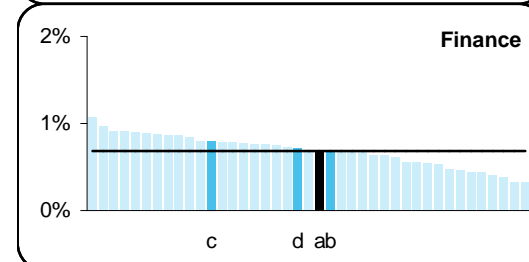
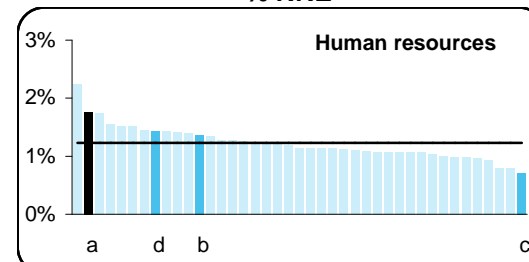
	Cost £m	per FTE	Avg	Diff £m
Human resources	3.74	£877	£661	0.9
Finance	1.48	£346	£370	-0.1
ICT	9.21	£2,161	£2,385	-1.0
Training	3.94	£924	£1,087	-0.7
Premises	9.60	£2,253	£2,425	-0.7

	% NRE	Avg	Diff £m
Human resources	1.8%	1.2%	1.1
Finance	0.7%	0.7%	0.0
ICT	4.3%	4.4%	-0.2
Training	1.8%	2.0%	-0.4
Premises	4.5%	4.5%	0.0

Cost per FTE

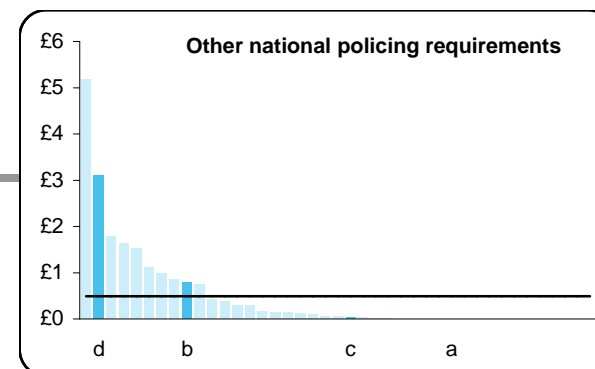
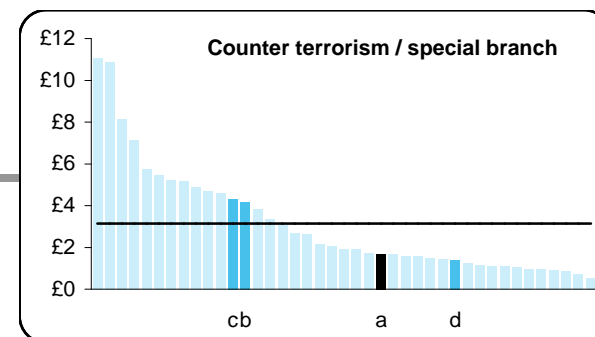
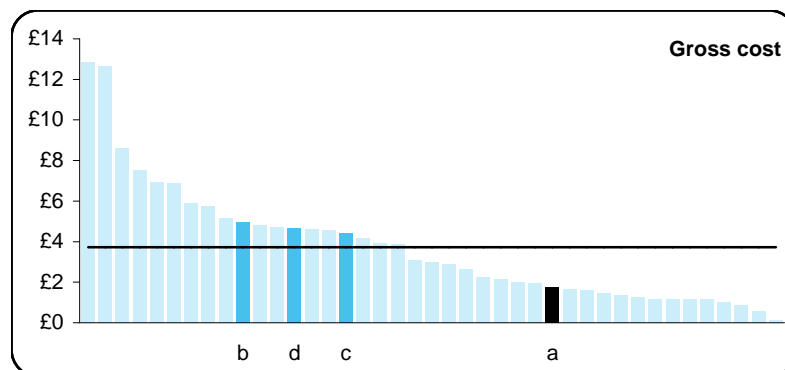


% NRE



NATIONAL POLICING

Objectives – cost per head of population



Population 1,127k

	£m	£/head	Averages	
			All	MSG
Counter terrorism/special branch	1.9	1.70	3.14	2.90
Other national policing requirements	0.0	0.00	0.49	0.99
Hosting national services	0.0	0.00	0.02	0.00
Secondments (out of force)	0.1	0.06	0.00	0.00
ACPO projects / initiatives	0.0	0.00	0.07	0.06
Total	2.0	1.76	3.72	3.95

Diff £m	
All	MSG
-1.6	-1.4
-0.6	-1.1
0.0	0.0
0.1	0.1
-0.1	-0.1
-2.2	-2.5

% PO	MSG
65%	76%
na	68%
na	0%
100%	46%
na	0%
84%	83%

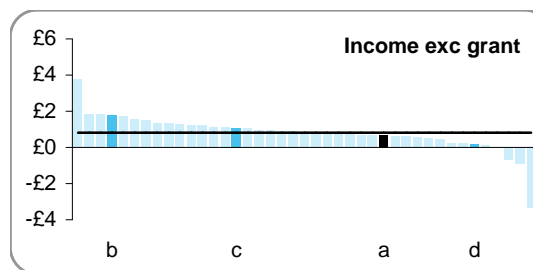
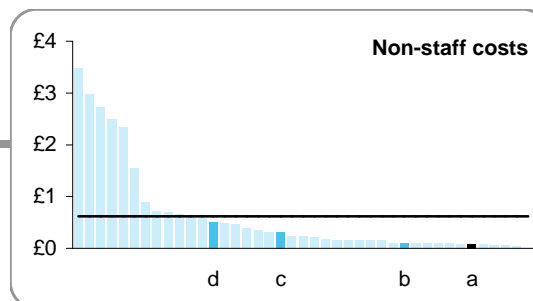
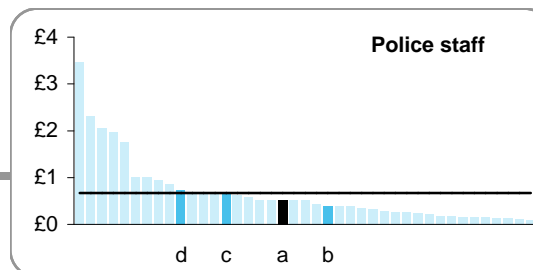
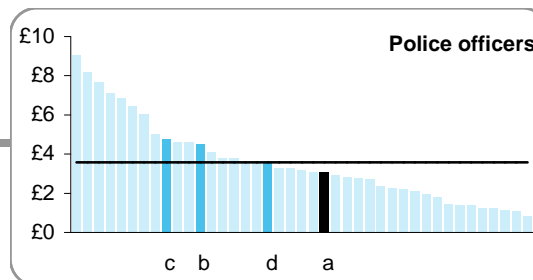
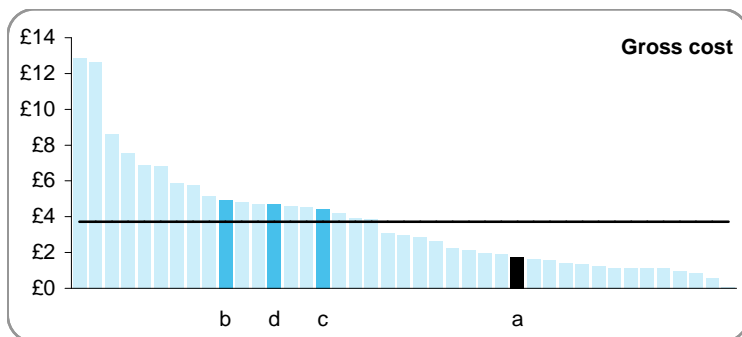
Specific grants	1.2	1.09	2.91	3.02
Cost net of grants	0.8	0.67	0.81	0.93

-2.1	-2.2
-0.2	-0.3

Source: POA estimates 2012/13

NATIONAL POLICING

Use of resources



Averages					Diff FTE	
Staffing	FTE	FTE/1000	All	MSG	All	MSG
Police officers	55	0.05	0.06	0.07	-15	-27
PCSOs	-	-	0.00	0.00	0	0
Police staff	22	0.02	0.02	0.02	-1	0

Diff £m					Diff £m	
Expenditure	£m	£/head	All	MSG	All	MSG
Police officers	3.4	3.1	3.6	4.0	-0.6	-1.0
Police staff	0.6	0.5	0.7	0.6	-0.2	-0.1
Non-staff costs	0.1	0.1	0.6	0.2	-0.6	-0.2
Income	-2.1	-1.9	-1.1	-0.8	-0.8	-1.2
Total cost	2.0	1.8	3.7	4.0	-2.2	-2.5

Specific grants	1.2	1.1	2.9	3.0	-2.1	-2.2
Cost net of grants	0.8	0.7	0.8	0.9	-0.2	-0.3

Diff £m				Diff £m	
Cost/fte		All	MSG	All	MSG
Police officers	£62k	£55k	£53k	0.4	0.5
Police staff	£25k	£32k	£29k	na	na

Source: POA estimates 2012/13

WORKFORCE MIX

The table below uses POA data to look at differences in the proportion of workforce that are police staff and PCSOs, compared to the proportion that are officers. For each POA category the percentage of workforce who are staff and PCSOs in your force are compared to levels in other forces.

This comparison is done twice:

- 1) Comparing your force to the median percentage (i.e. 'middle' ratio of staff to officers where 21 forces report a high %staff and or PCSO and 21 forces report a lower %).
- 2) Comparing your force to the upper quartile (the percentage above which only a quarter of forces report higher staff and or PCSO).

Each time, the number of posts this change represents to your force is calculated, along with the cost of this difference (based on the number of posts and the difference between the median cost per office and median cost per police staff/PCSO). These average costs include overtime but exclude agency staff and are calculated separately for each of the chosen POA categories.

Please note, the cost of difference is indicative and not a 'saving' opportunity as it is unlikely that the full differences could be realised in any given case.

The analysis focuses on thirteen POA categories where our analysis found significant costs of difference between forces.

The analysis does not include specials or look at the 'Local Policing' POA category (where most specials are counted and where a different analytical approach would be required).

Note: If total staff numbers per population in a particular category are less than a quarter of the national median for that category then the relevant rows in the table are left blank. This is because such low numbers either indicate a problem with the data or that the relevant function may be contracted out (and hence the calculations are not applicable).

	Current staffing			Difference			Difference			Difference in median pay
	Police officers	Staff /PCSO	%Staff/ PCSOs	National median %	from median (no. of posts)	Cost of difference	National UQ %	from UQ (no. of posts)	Cost of difference	
Criminal Justice	0	59	100%	93%	0	£0k	97%	0	£0k	£30k
Central Communications Unit	17	118	87%	88%	0	£10k	95%	10	£254k	£25k
Intelligence Analysis	13	93	88%	58%	0	£0k	75%	0	£0k	£23k
Administration Support	5	22	82%	100%	5	£177k	100%	5	£177k	£37k
Local Call Centres / Front Desk	0	53	100%	100%	0	£0k	100%	0	£0k	£25k
Training	40	47	54%	44%	0	£0k	57%	3	£55k	£18k
Intelligence Gathering	102	12	11%	24%	15	£298k	36%	29	£574k	£20k
Custody	45	106	70%	57%	0	£0k	61%	0	£0k	£26k
Contact Management Units	4	244	98%	95%	0	£0k	100%	4	£98k	£25k
Human Resources	1	81	99%	100%	1	£24k	100%	1	£24k	£24k
Other Forensic Services	0	8	100%	89%	0	£0k	97%	0	£0k	£20k
Scenes of Crime Officers	0	48	100%	100%	0	£0k	100%	0	£0k	£16k
Grand Total	226	889			21	£509k		51	£1,182k	

Source: POA estimates 2012/13

Total CoD per population £0.5

£1.0

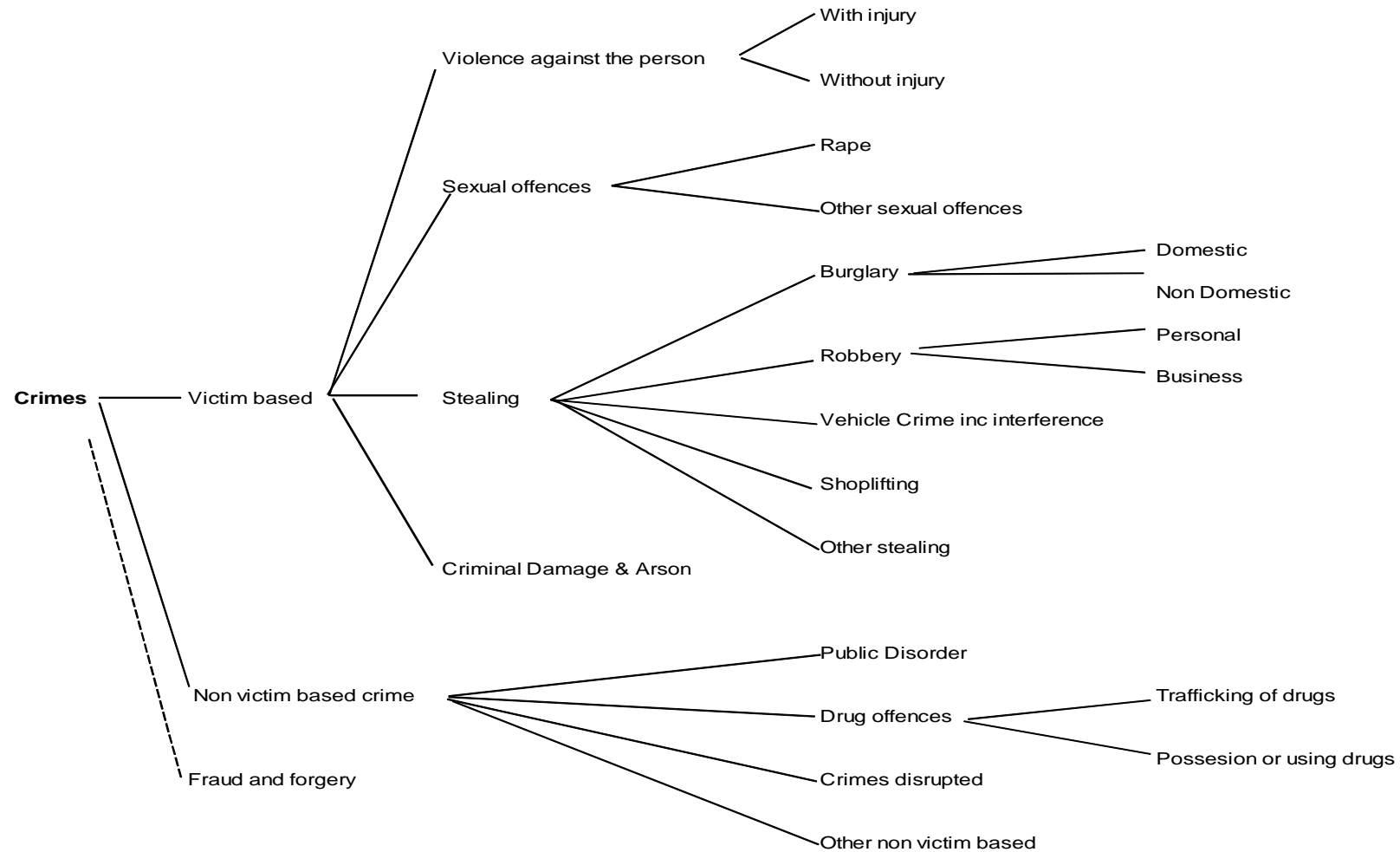
Surrey

Section Two - Offences & Outcomes

INTRODUCTION

This section focuses on criminal offences dealt with by each force and resulting outcomes. Crime and sanction detections are presented in the format developed by HMIC in consultation with stakeholders as displayed below.

The intention is to differentiate between crimes that are victim based, and those that are driven by police activity.



Data is shown as offences per 1,000 population.

Definitions of offences in each category can be found in Appendix 1.

Note that fraud and forgery are generally excluded from all crime as we recognise that the recording in this area is not as robust as other crime categories.

A sanction detection means that a recorded crime has been resolved by the police. The types of outcomes are:

- > Caution - police have identified a suspect and issued them with a caution
- > Penalty notice for disorder - a fine issued by the police for anti-social behaviour, as well as shoplifting, criminal damage and possession of cannabis
- > Charge summons - the suspect has been charged and/or brought to court
- > Taken into consideration (TIC) - courts take this offence into consideration when sentencing for other crimes
- > Cannabis warning

We acknowledge that 24 forces are returning data on community resolutions / restorative justice, and that these will affect sanction detection rates. These forces are listed in Appendix 3.

Expected sanction detection volumes are calculated by modelling what force detections would be should the force align to the peer average.

MSG averages are generally used in this section. The averages quoted are simple unweighted averages and not weighted national averages.

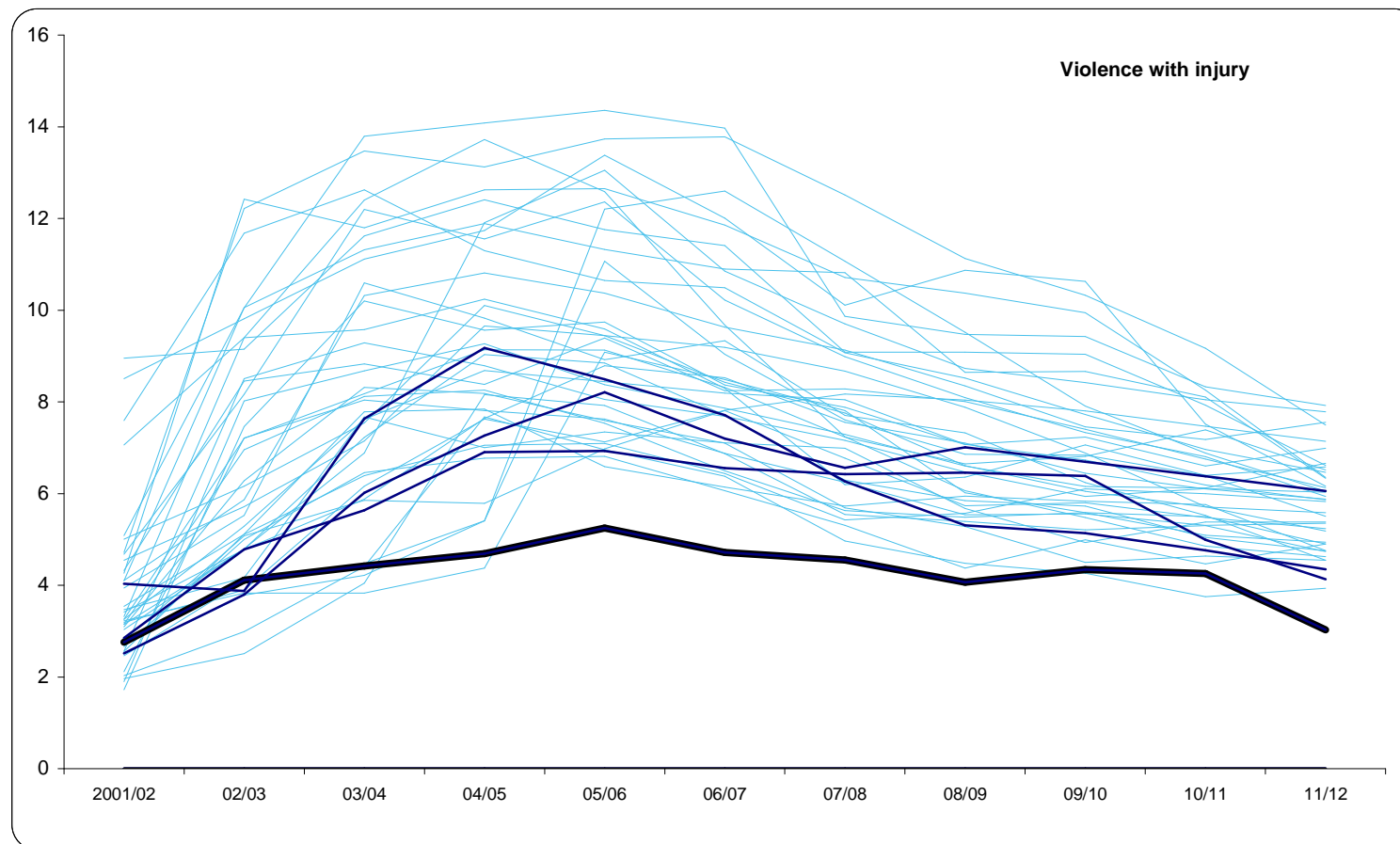
Changes over time for crimes and sanction detections are measured against the baseline of 2008/09 due to the introduction of public order offences.

LONG TERM TRENDS – RIBBON CHARTS

Crime rate per 1,000 pop from 2001/02

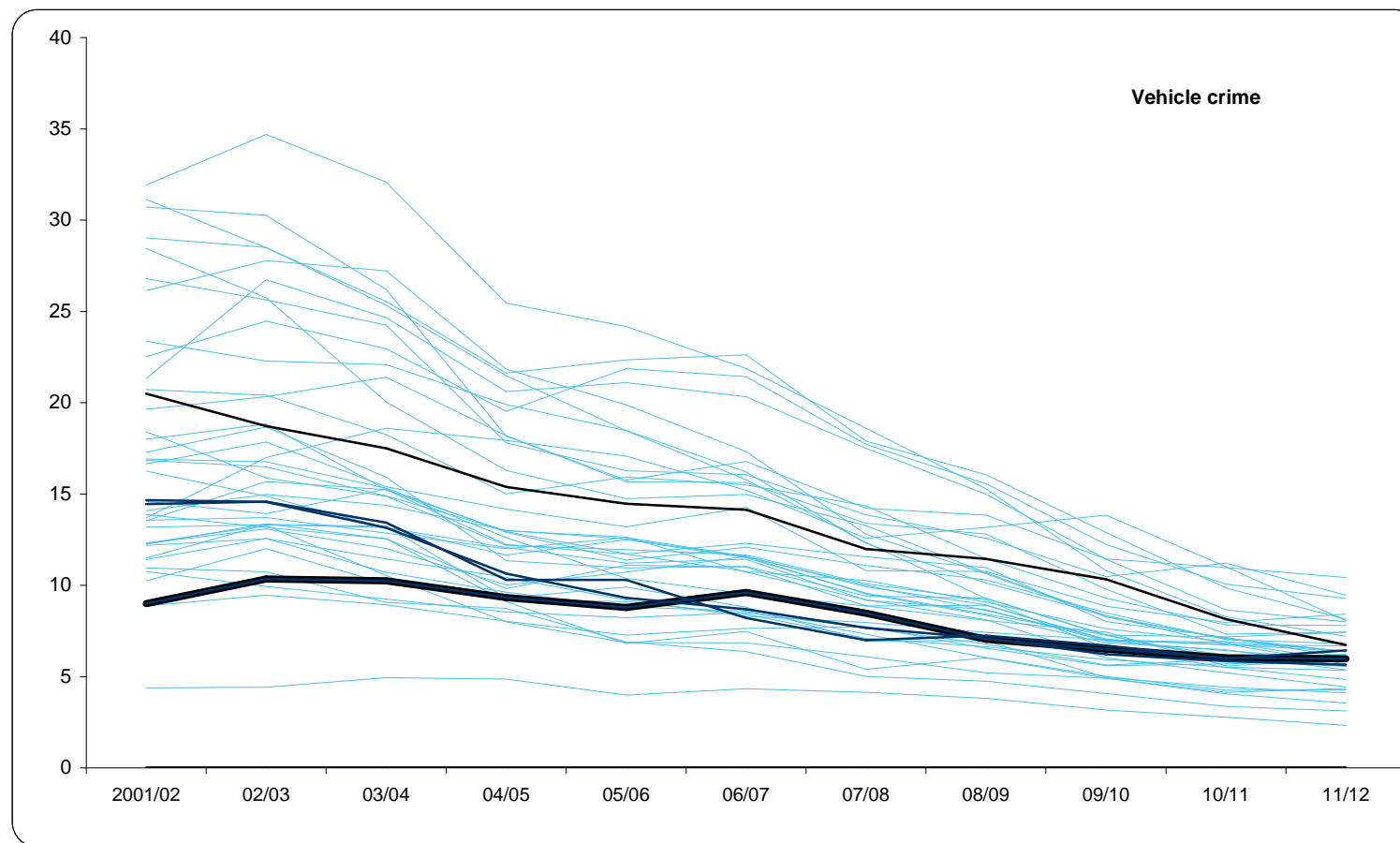
Note range = max - min rate

The first three charts show interesting longer term trends across all forces, notably a reduction in variance between the start and end of the period.



Your force	2.8	4.1	4.4	4.7	5.2	4.7	4.5	4.1	4.3	4.3	3.0
Group	3.0	4.1	5.9	7.0	7.2	6.5	5.9	5.7	5.6	5.1	4.4
All forces	3.7	6.5	8.2	9.0	9.4	8.7	7.7	7.1	6.7	6.2	5.7
Range	7.2	9.9	10.0	9.7	9.1	9.3	8.0	7.1	6.4	5.4	4.9

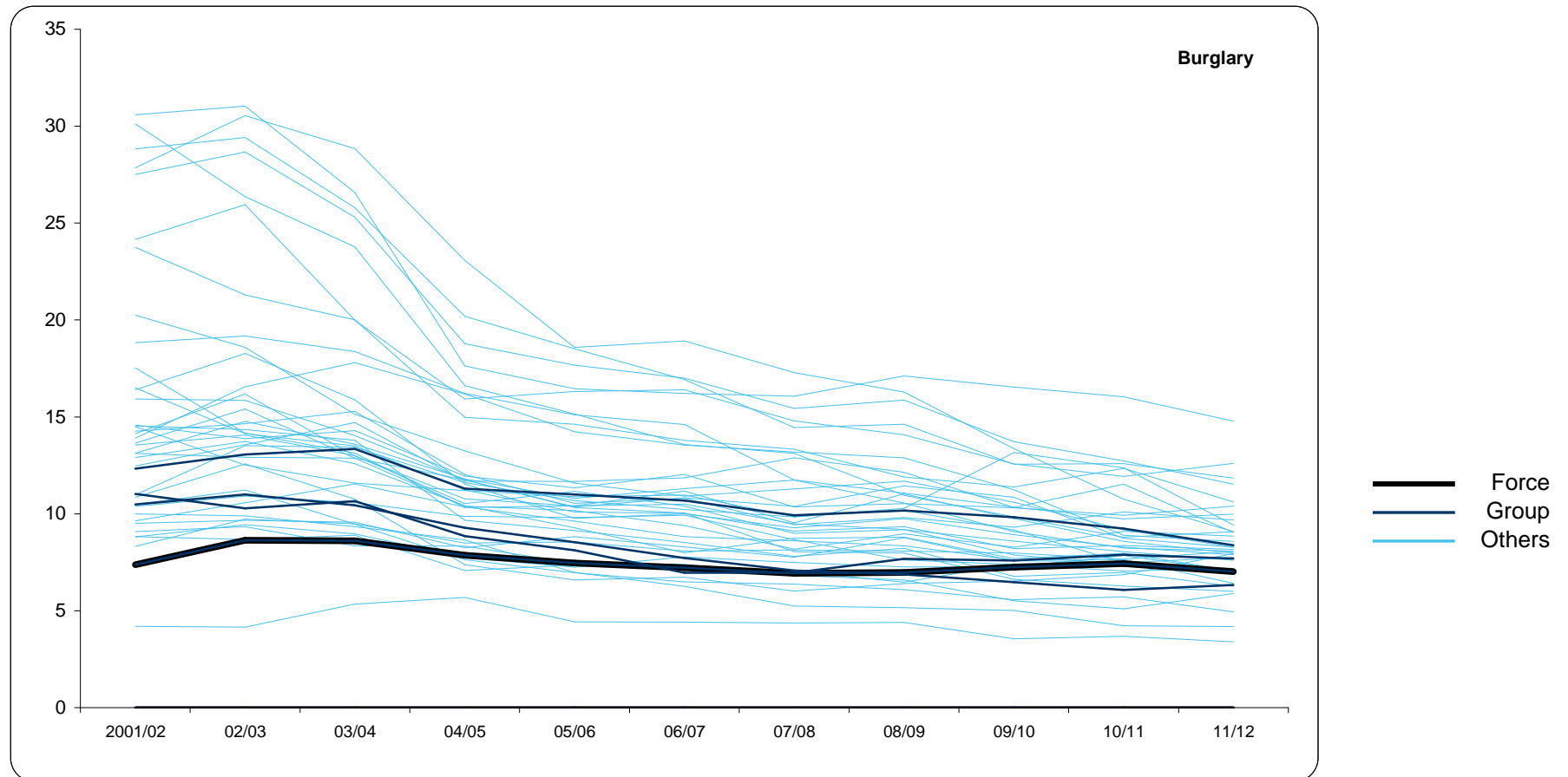
Surrey



Your force	9.0	10.3	10.2	9.3	8.8	9.6	8.5	7.0	6.5	6.0	6.0
Group	14.7	14.5	13.6	11.4	10.7	10.2	8.8	8.2	7.4	6.5	6.2
All forces	17.2	17.5	16.2	13.5	12.8	12.4	10.5	9.4	7.7	6.7	6.2
Range	27.5	30.3	27.1	20.6	20.2	18.3	14.5	12.3	10.7	8.4	8.1

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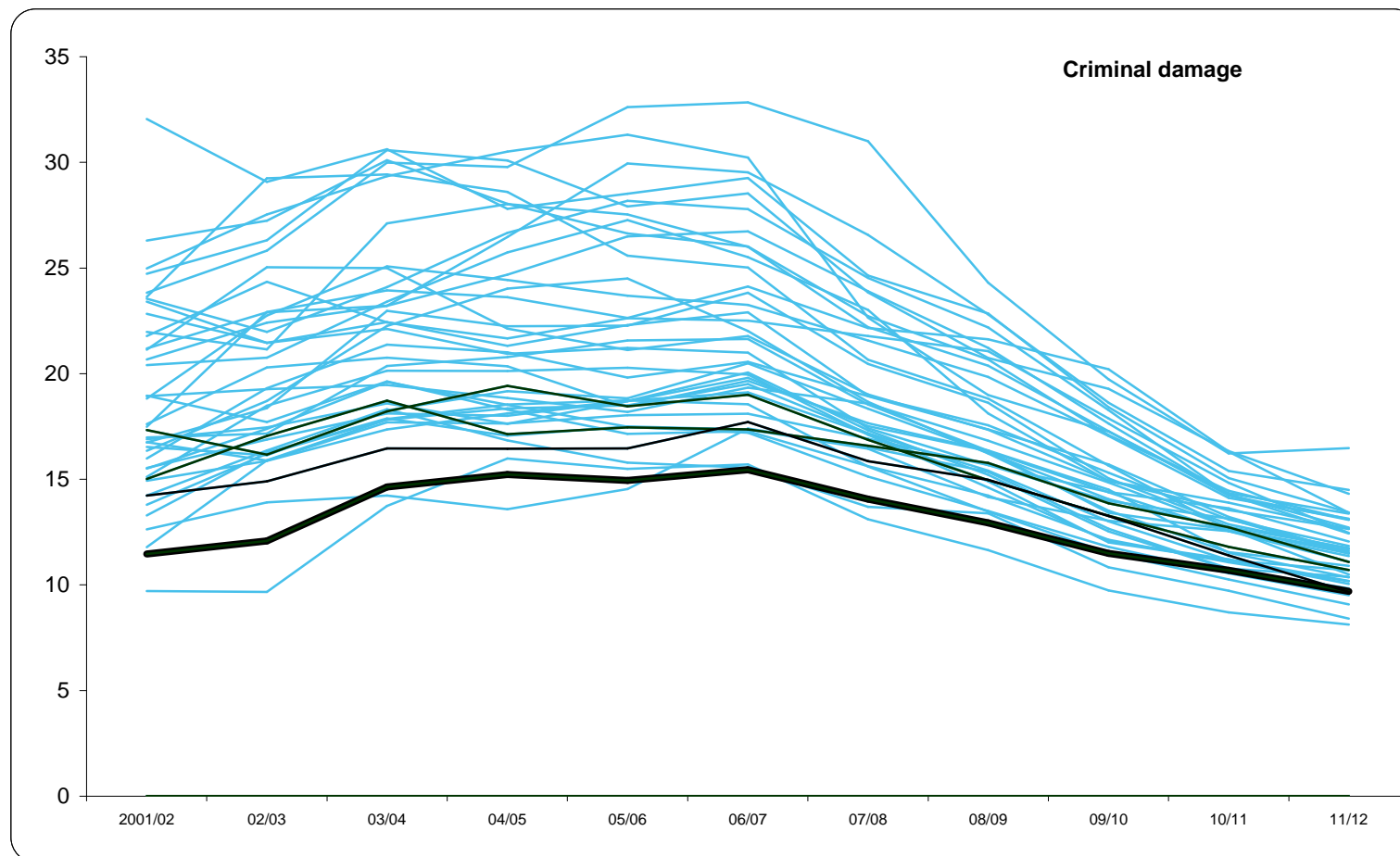
Note range = max - min rate



Burglary is shown per population to maintain consistency

Your force	7.4	8.6	8.6	7.9	7.5	7.2	6.9	7.0	7.3	7.4	7.0
Group	10.3	10.7	10.8	9.3	8.8	8.1	7.7	7.9	7.8	7.7	7.4
All forces	15.0	15.3	14.3	11.7	10.8	10.5	9.8	9.8	9.0	8.6	8.2
Range	26.4	26.9	23.5	17.4	14.2	14.5	12.9	12.7	13.0	12.4	11.4

Surrey



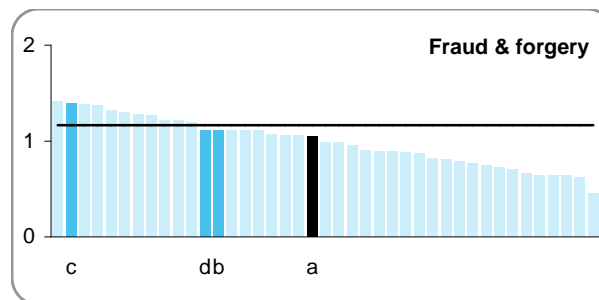
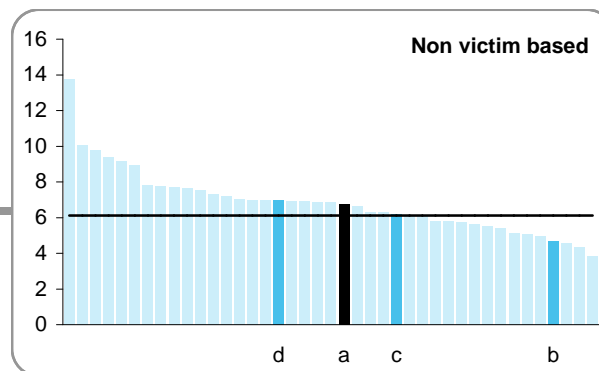
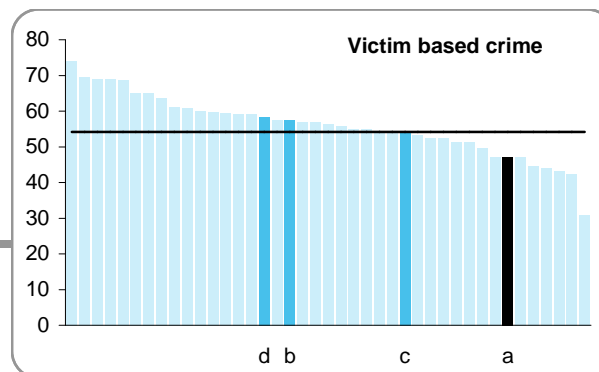
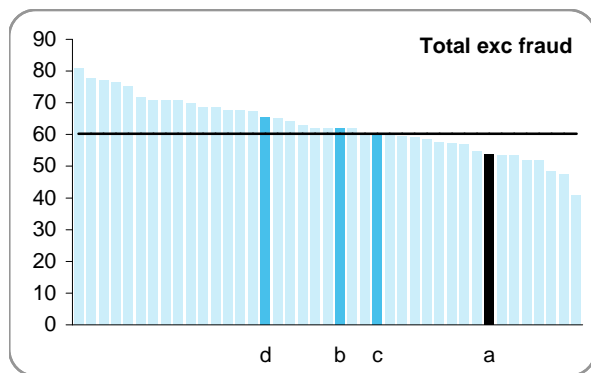
— Force
 — Group
 — Others

Your force	11.5	12.1	14.6	15.2	14.9	15.5	14.1	12.9	11.5	10.7	9.7
Group	14.5	15.1	17.0	17.1	16.8	17.4	15.8	14.7	13.0	11.7	10.3
All forces	18.4	19.8	21.6	21.6	21.6	21.8	19.3	17.3	14.8	12.8	11.5
Range	22.3	19.6	16.9	16.9	18.1	17.4	17.9	12.6	10.5	7.6	8.3

Surrey

RECORDED OFFENCES - ALL CRIMES

2011/12 per 1,000 population



Population 1,127k

	Offences	per 1000	MSG	Difference	
Victim based	53,024	47.0	54.1	-8,010	-13%
Non victim based	7,556	6.7	6.1	653	9%
Total exc fraud	60,580	53.7	60.3	-7,357	-11%

Fraud & forgery	1,177	1.0	1.2
Grand total	61,757	54.8	61.4

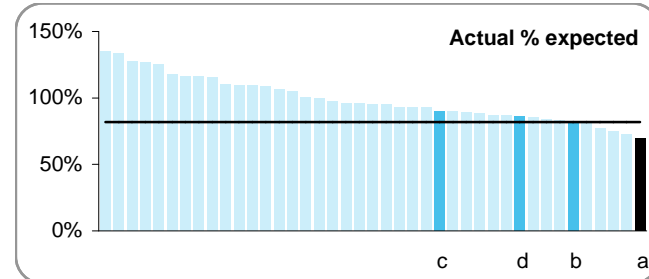
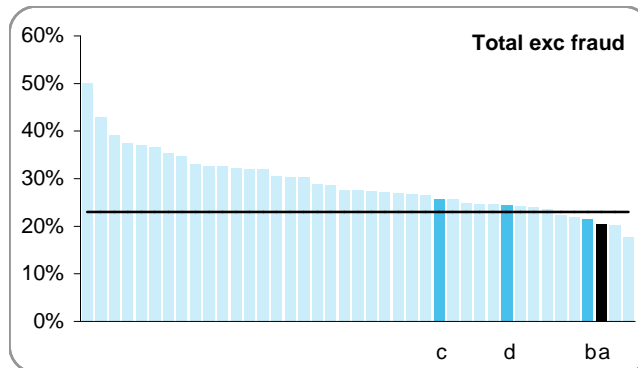
Source: Home Office Crime Statistics 2011/12

SANCTION DETECTIONS - ALL CRIMES

The actual % expected figures shows your detection rate as a percentage of the **national** average detection rate. Hence if above 100%, you are achieving more sanction detections than the national average.

As at March 2012, 23 forces submitted data on community resolutions / restorative justice - this will negatively affect sanction detection rates.

Forces reporting these data are listed in Appendix 3.

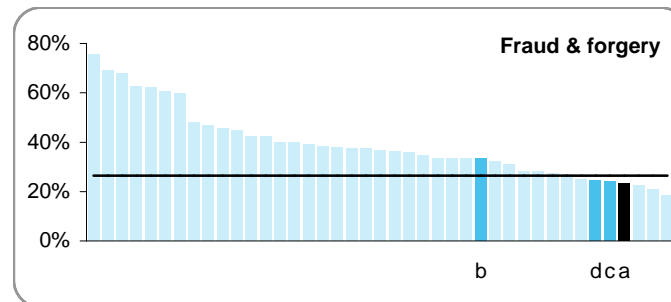
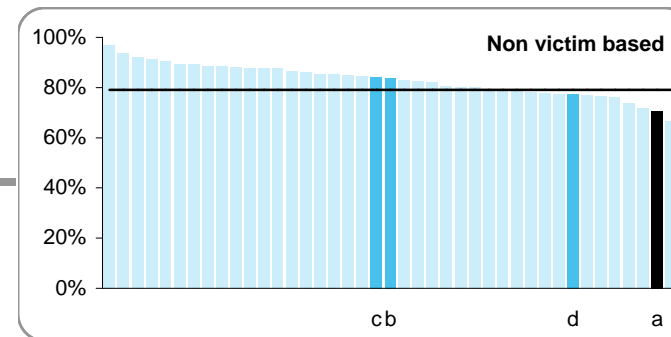
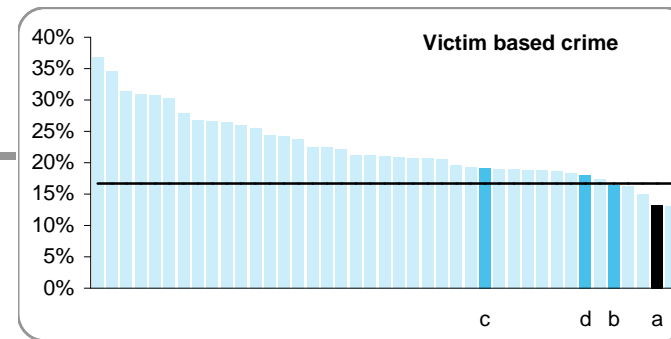


	Offences	SDs	%	MSG	Exp	Diff
Victim based	53,024	6,996	13%	17%	8,734	-1,738
Non victim based	7,556	5,347	71%	79%	5,963	-616
Total exc fraud	60,580	12,343	20%	23%	14,697	-2,354

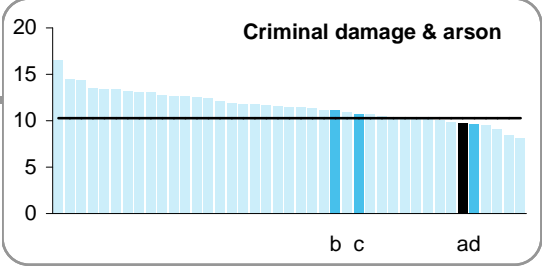
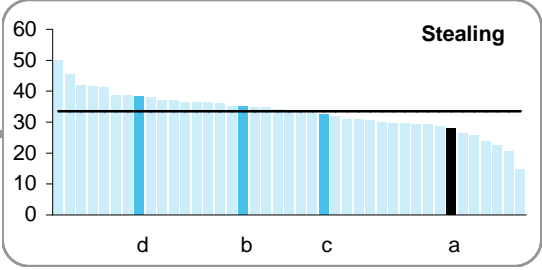
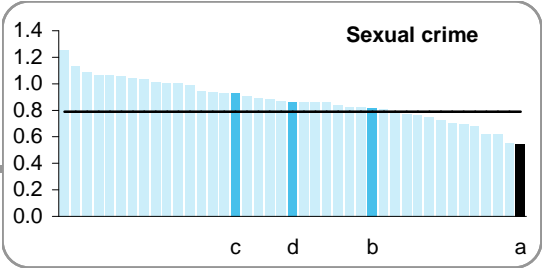
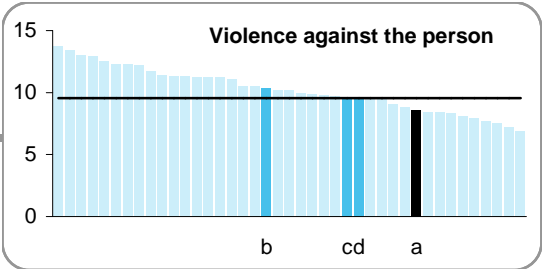
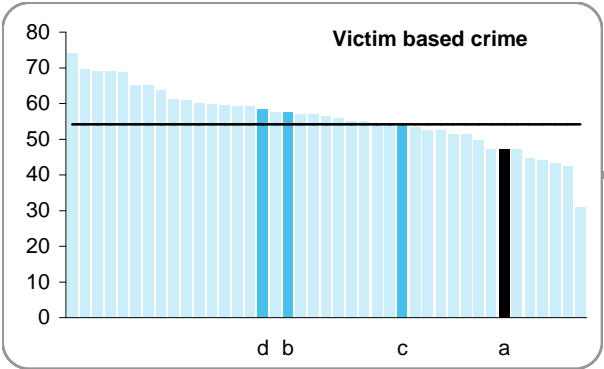
Actual % expected 69%

Fraud & forgery	1,177	276	23%	26%	311	-35
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Source: Home Office Crime Statistics 2011/12



RECORDED OFFENCES - VICTIM BASED
2011/12 per 1,000 population

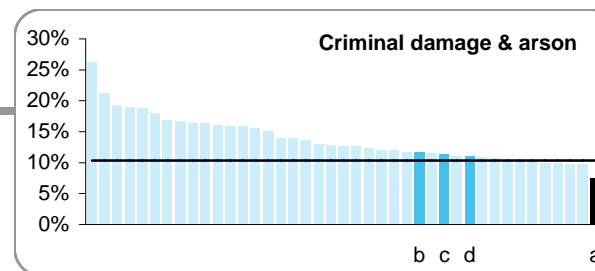
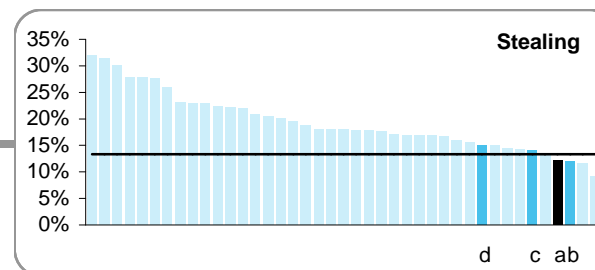
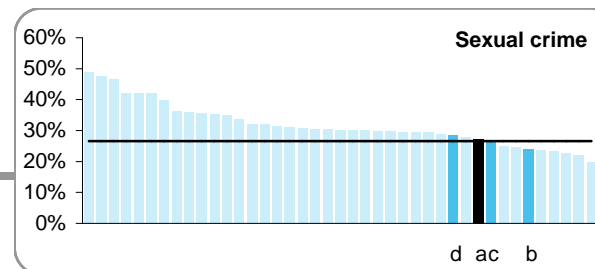
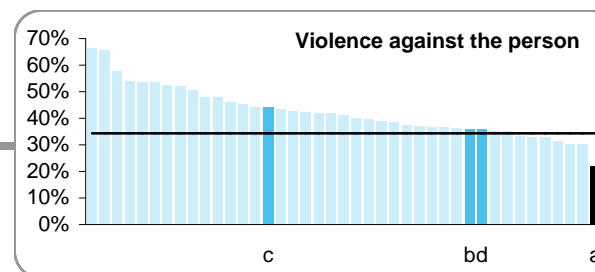
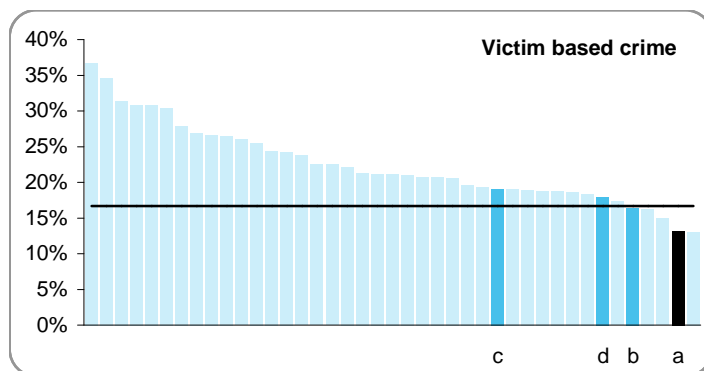


Population 1,127k

	Offences	per 1000	MSG	Difference	
Violence against the person	9,699	8.6	9.5	-1,061	-10%
Sexual offences	619	0.5	0.8	-271	-30%
Stealing	31,774	28.2	33.5	-6,007	-16%
Criminal damage & arson	10,932	9.7	10.3	-671	-6%
Victim based offences	53,024	47.0	54.1	-8,010	-13%

Source: Home Office Crime Statistics 2011/12

SANCTION DETECTIONS - VICTIM BASED

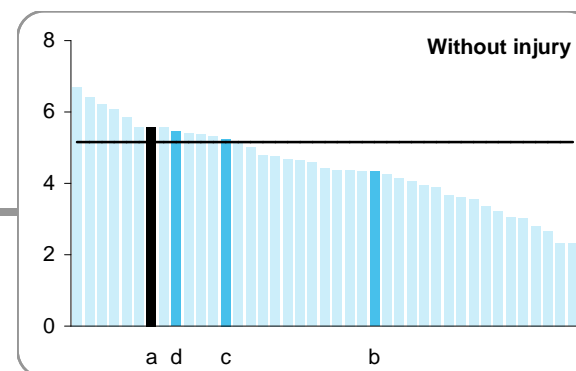
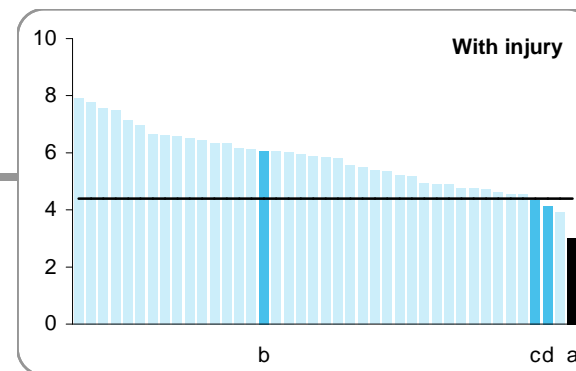
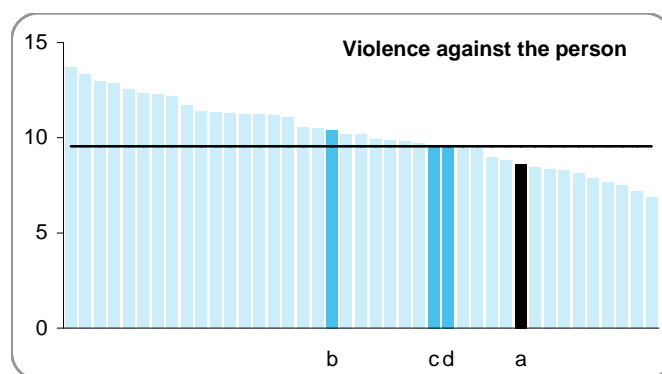


	Offences	SDs	%	MSG	Exp	Diff
Violence against the person	9,699	2,134	22%	34%	3,307	-1,173
Sexual offences	619	169	27%	27%	166	3
Stealing	31,774	3,878	12%	13%	4,130	-252
Criminal damage & arson	10,932	815	7%	10%	1,131	-316
Victim based offences	53,024	6,996	13%	17%	8,734	-1,738

Source: Home Office Crime Statistics 2011/12

Surrey

RECORDED OFFENCES - VIOLENCE AGAINST THE PERSON
2011/12 per 1,000 population

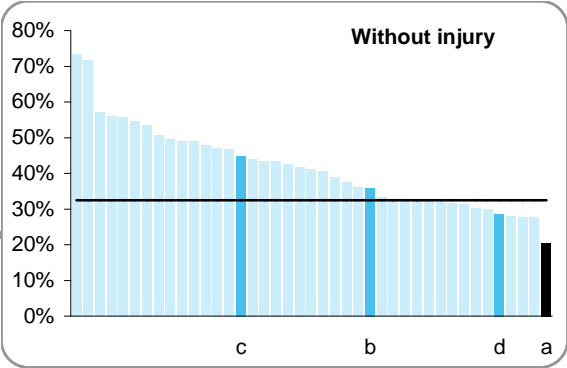
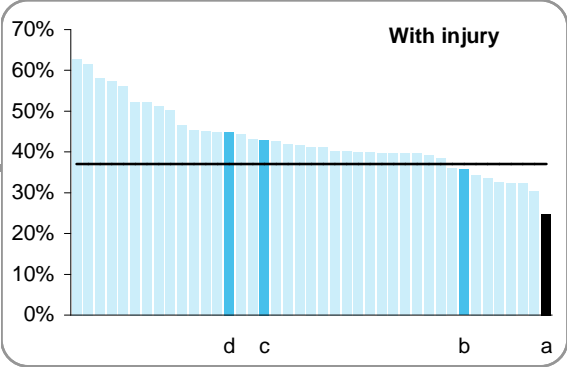
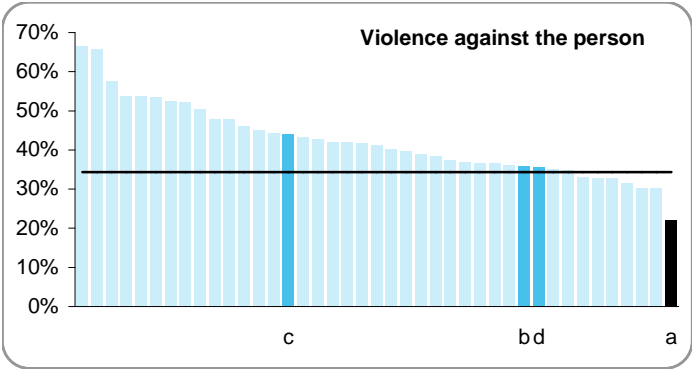


Population 1,127k

	Offences	per 1000	MSG	Difference	
With injury	3,415	3.0	4.4	-1,536	-31%
Without injury	6,284	5.6	5.2	475	8%
Violence against person	9,699	8.6	9.5	-1,061	-10%

Source: Home Office Crime Statistics 2011/12

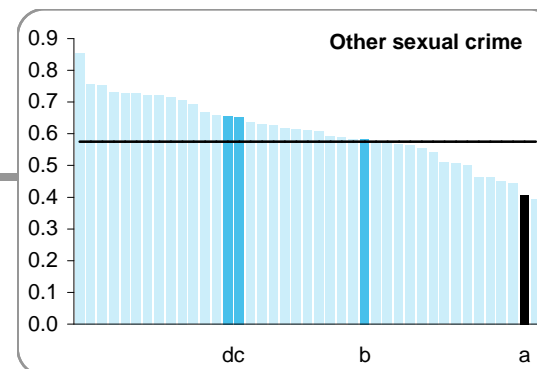
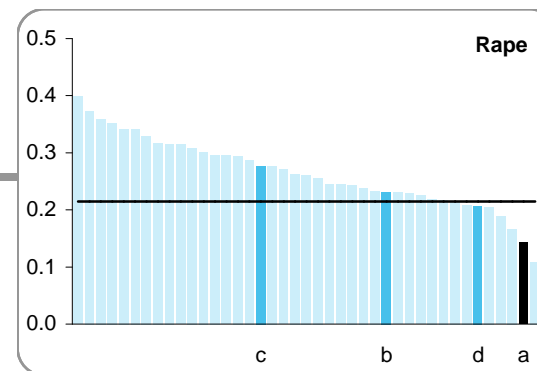
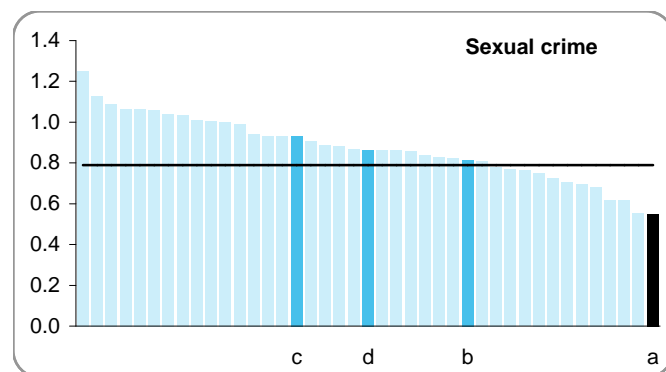
SANCTION DETECTIONS - VIOLENCE AGAINST THE PERSON



	Offences	SDs	%	MSG	Exp	Diff
With injury	3,415	845	25%	37%	1,266	-421
Without injury	6,284	1,289	21%	32%	2,042	-753
Violence against person	9,699	2,134	22%	34%	3,307	-1,173

Source: Home Office Crime Statistics 2011/12

RECORDED OFFENCES - SEXUAL OFFENCES
2011/12 per 1,000 population

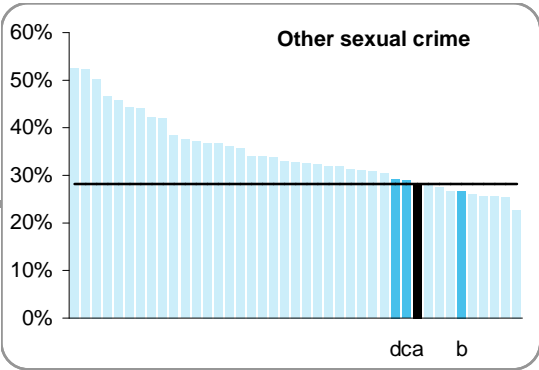
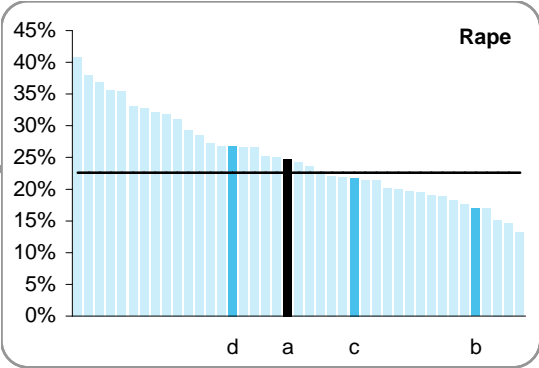
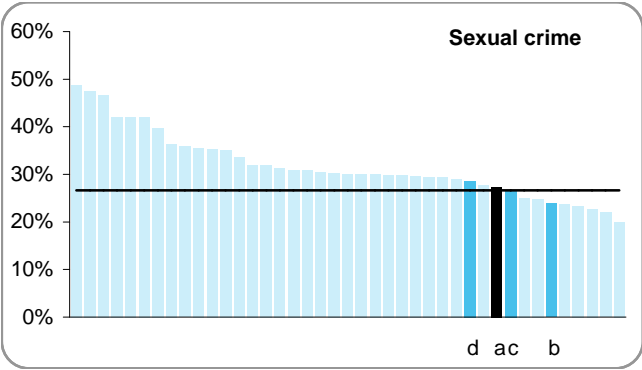


Population 1,127k

	Offences	per 1000	MSG	Difference	
Rape	161	0.14	0.21	-81	-33%
Other sexual offences	458	0.41	0.57	-190	-29%
Sexual offences	619	0.55	0.79	-271	-30%

Source: Home Office Crime Statistics 2011/12

SANCTION DETECTIONS - SEXUAL OFFENCES

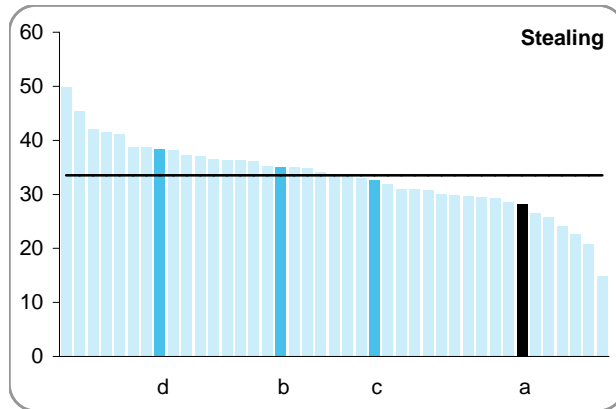


	Offences	SDs	%	Msg	Exp	Diff
Rape	161	40	25%	23%	36	4
Other sexual offences	458	129	28%	28%	129	0
Sexual offences	619	169	27%	27%	166	3

Source: Home Office Crime Statistics 2011/12

RECORDED OFFENCES - STEALING

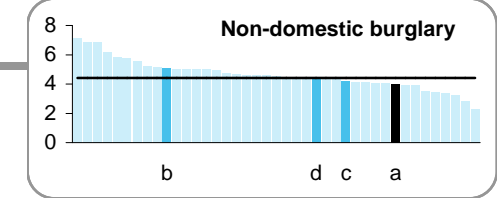
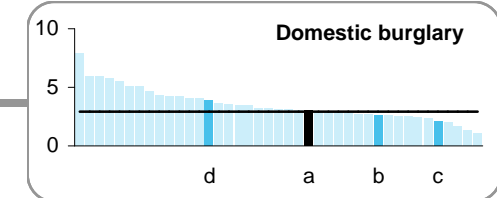
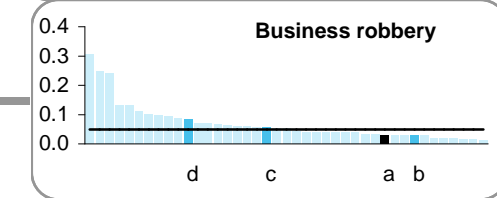
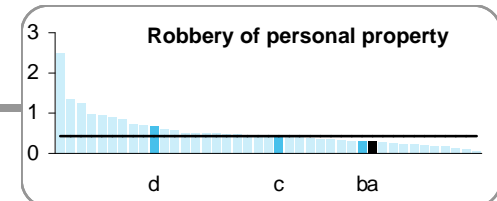
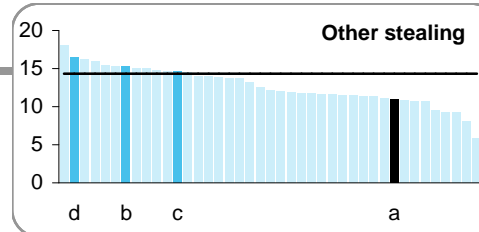
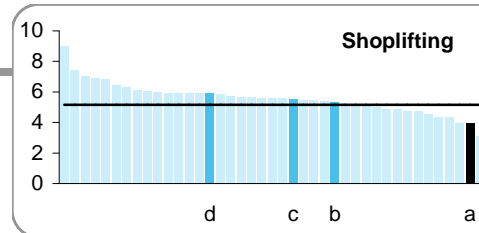
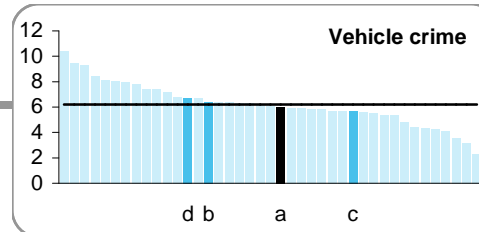
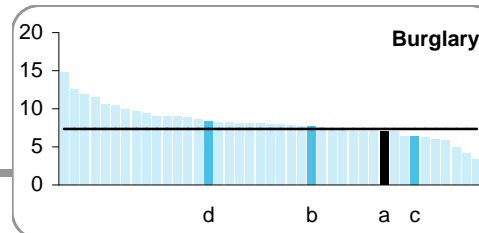
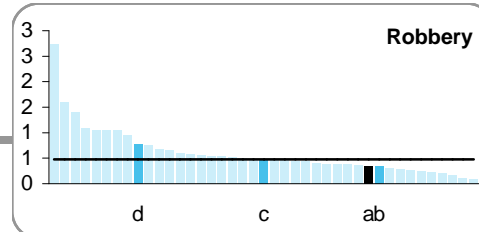
2011/12 per 1,000 population



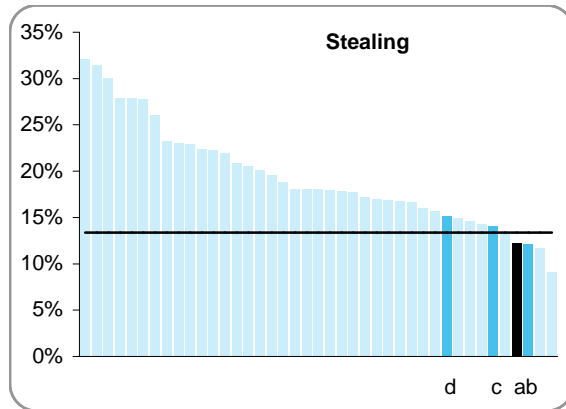
Population 1,127k

	Offences	per 1000	MSG	Difference	
Robbery					
Personal	340	0.3	0.4	-141	-29%
Business	35	0.0	0.0	-21	-37%
	375	0.3	0.5	-162	-30%
Burglary					
Domestic	3,404	3.0	2.9	98	3%
Non-domestic	4,504	4.0	4.4	-481	-10%
	7,908	7.0	7.4	-383	-5%
Vehicle crime	6,736	6.0	6.2	-253	-4%
Shoplifting	4,461	4.0	5.2	-1,353	-23%
Other stealing	12,294	10.9	14.3	-3,855	-24%
Stealing	31,774	28.2	33.5	-6,007	-16%

Source: Home Office Crime Statistics 2011/12



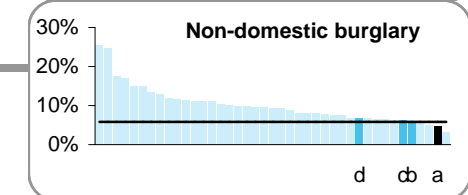
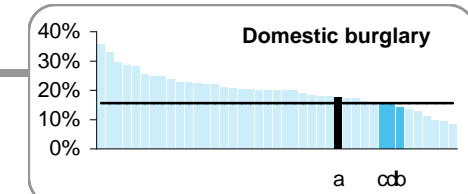
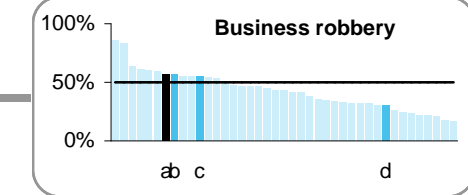
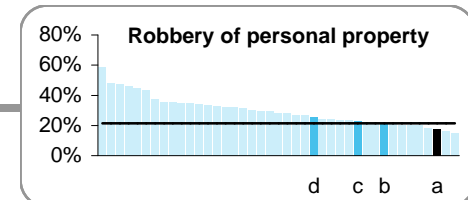
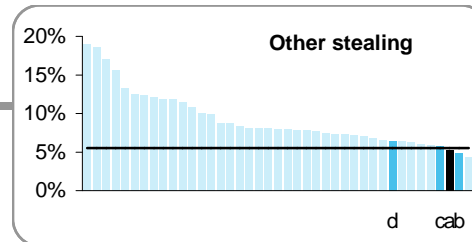
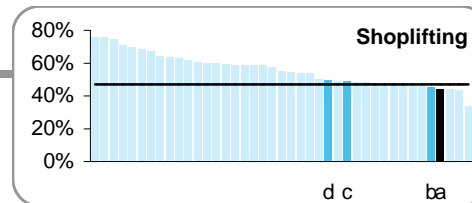
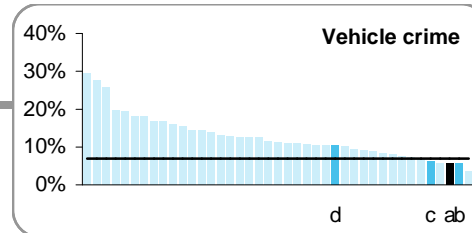
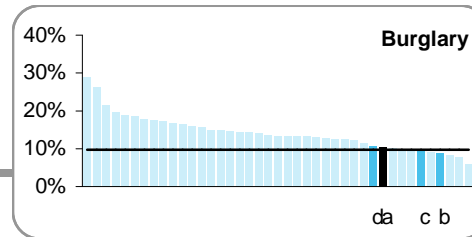
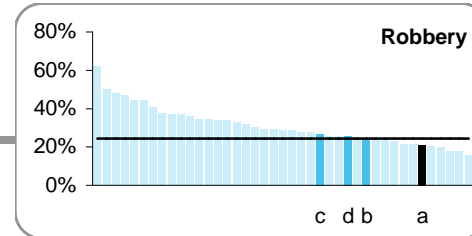
SANCTION DETECTIONS - STEALING



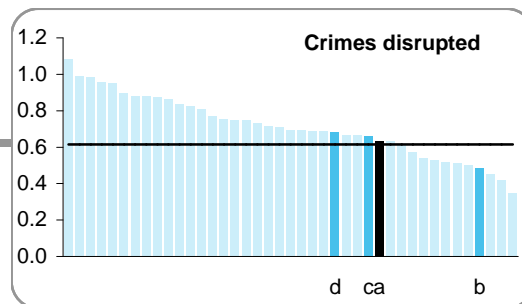
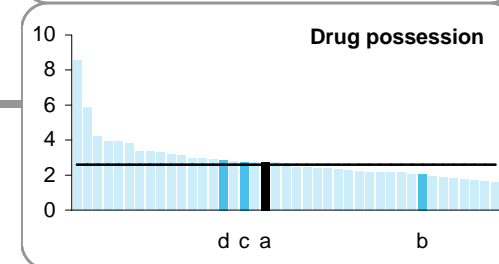
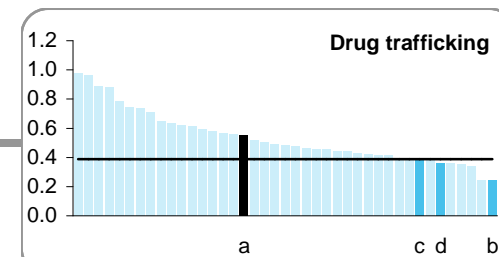
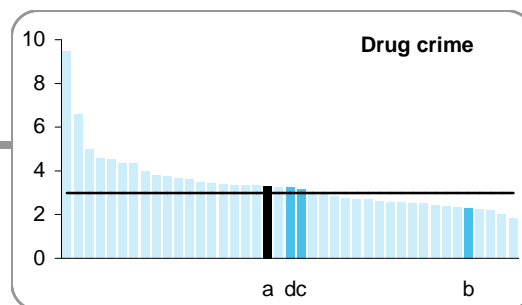
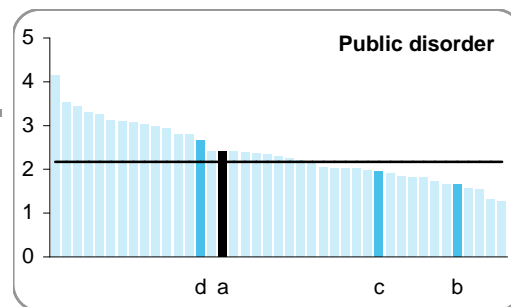
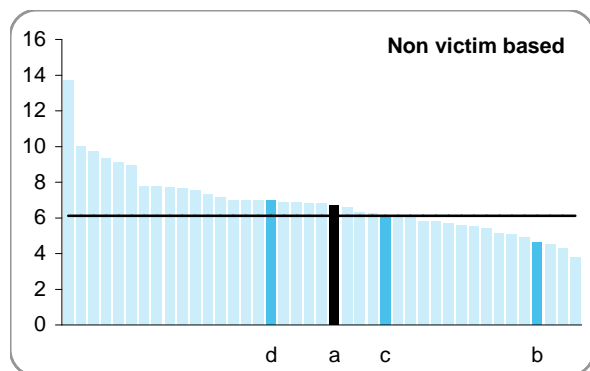
Population 1,127k

	Offences	SDs	%	MSG	Exp	Diff
Robbery						
Personal	340	59	17%	22%	73	-14
Business	35	20	57%	50%	17	3
	375	79	21%	24%	91	-12
Burglary						
Domestic	3,404	600	18%	16%	534	66
Non-domestic	4,504	211	5%	6%	262	-51
	7,908	811	10%	10%	796	15
Vehicle crime	6,736	378	6%	7%	470	-92
Shoplifting	4,461	1,976	44%	47%	2,095	-119
Other stealing	12,294	634	5%	6%	678	-44
Stealing	31,774	3,878	12%	13%	4,130	-252

Source: Home Office Crime Statistics 2011/12



RECORDED OFFENCES - NON VICTIM BASED
2011/12 per 1,000 population

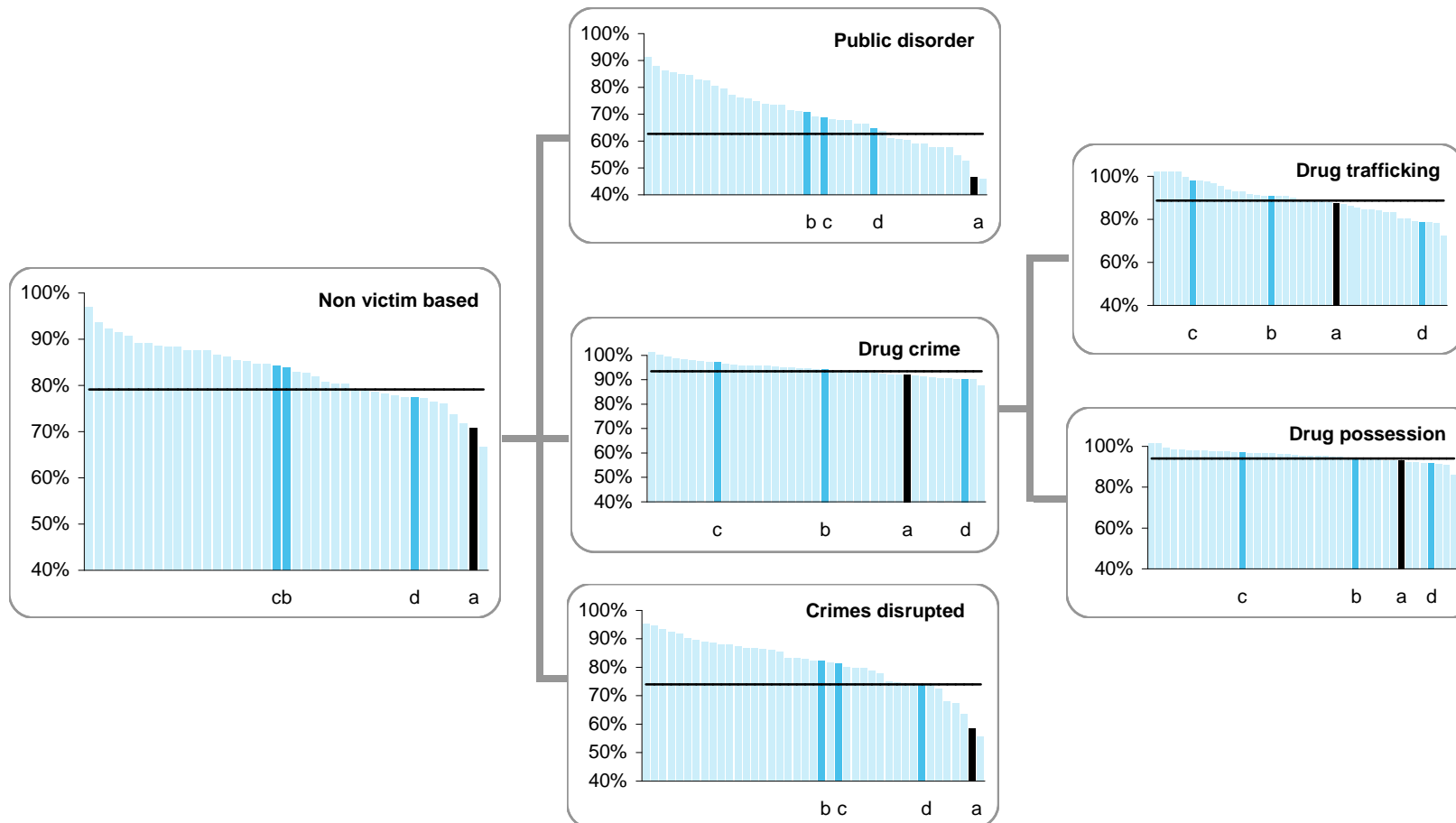


Population 1,127k

	Offences	per 1000	MSG	Difference	
Drug trafficking	623	0.6	0.4	186	42%
Drug possession	3,080	2.7	2.6	143	5%
Drug offences	3,703	3.3	3.0	329	10%
Public disorder	2,718	2.4	2.2	271	11%
Crimes disrupted	716	0.6	0.6	23	3%
Other non victim based	419	0.4	0.3	31	8%
Non victim based	7,556	6.7	6.1	653	9%

Source: Home Office Crime Statistics 2011/12

SANCTION DETECTIONS - NON VICTIM BASED

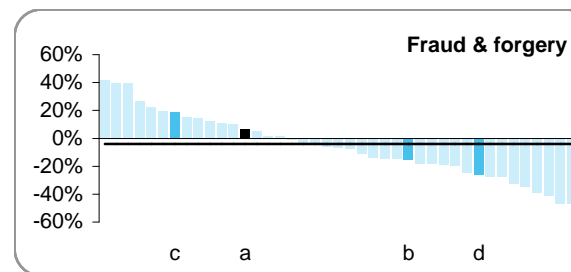
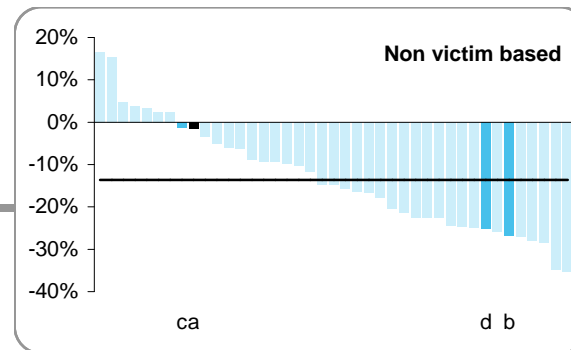
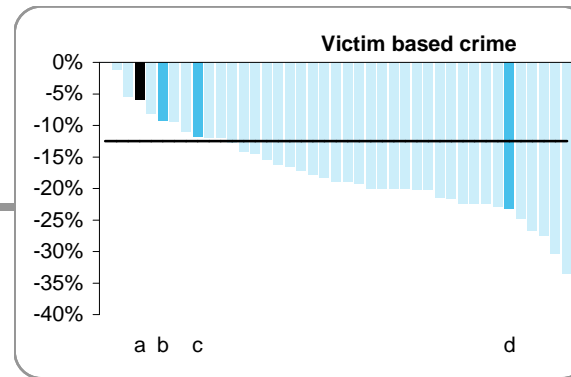
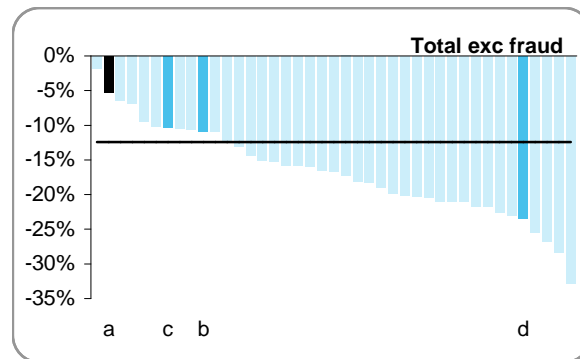


	Offences	SDs	%	MSG	Exp	Diff
Drug trafficking	623	546	88%	89%	553	-7
Drug possession	3,080	2,865	93%	94%	2,899	-34
Drug offences	3,703	3,411	92%	93%	3,452	-41
Public disorder	2,718	1,264	47%	63%	1,702	-438
Crimes disrupted	716	418	58%	74%	530	-112
Other non victim based	419	254	61%	67%	279	-25
Non victim based	7,556	5,347	71%	79%	5,963	-616

Source: Home Office Crime Statistics 2011/12

Surrey

RECORDED OFFENCES - ALL CRIMES
Change 2008/09 to 2011/12



	2008/09	2011/12	Change	MSG
Victim based	56,354	53,024	-6%	-13%
Non victim based	7,671	7,556	-1%	-14%
Total exc fraud	64,025	60,580	-5%	-13%

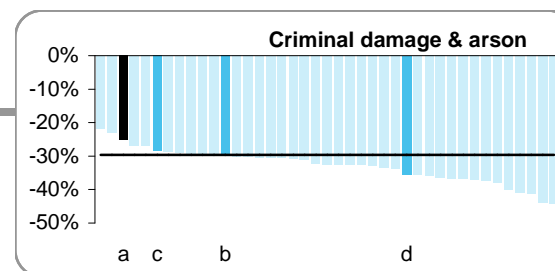
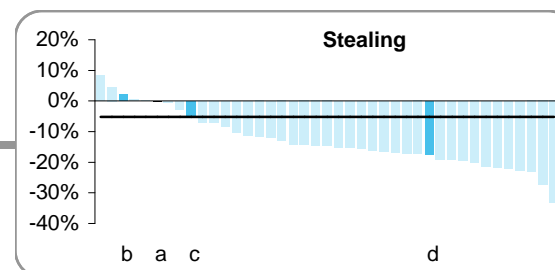
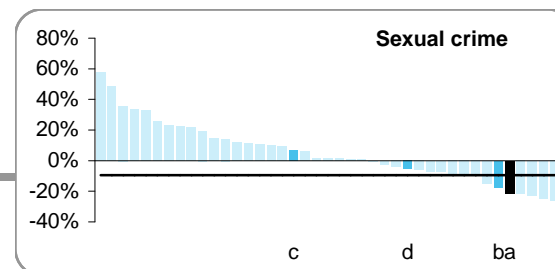
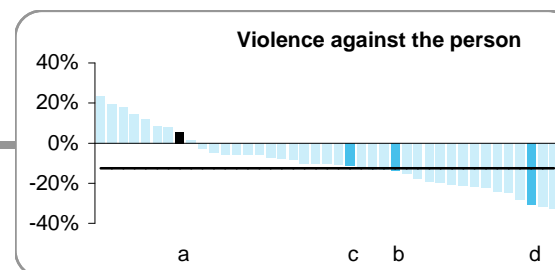
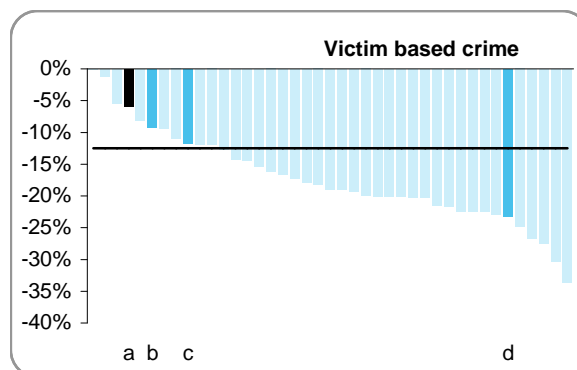
Fraud & forgery	1,107	1,177	6%	-4%
All crime	65,132	61,757	-5%	-12%

Source: Home Office Crime Statistics 2011/12

Surrey

RECORDED OFFENCES - VICTIM BASED

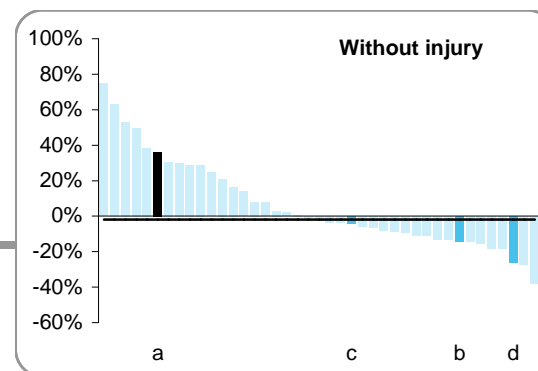
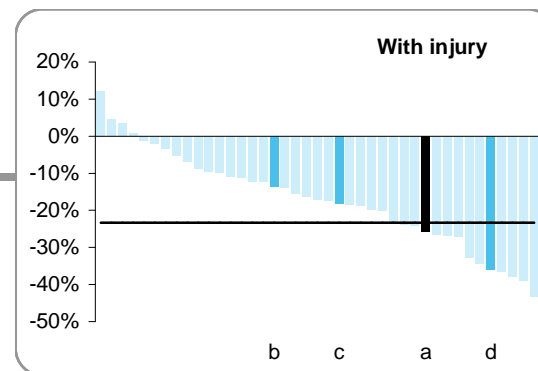
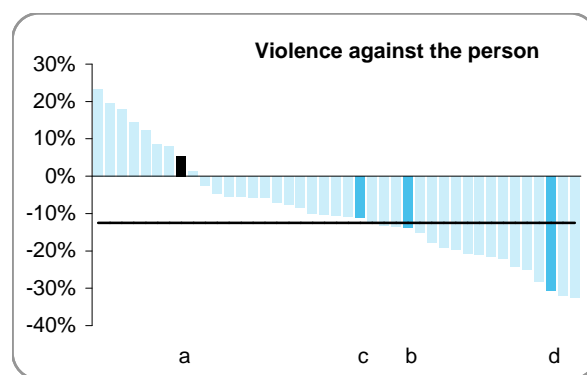
Change 2008/09 to 2011/12



	2008/09	2011/12	Change	MSG
Violence against person	9,197	9,699	5%	-12%
Sexual offences	787	619	-21%	-9%
Stealing	31,791	31,774	0%	-5%
Criminal damage & arson	14,579	10,932	-25%	-30%
Victim based offences	56,354	53,024	-6%	-13%

Source: Home Office Crime Statistics 2011/12

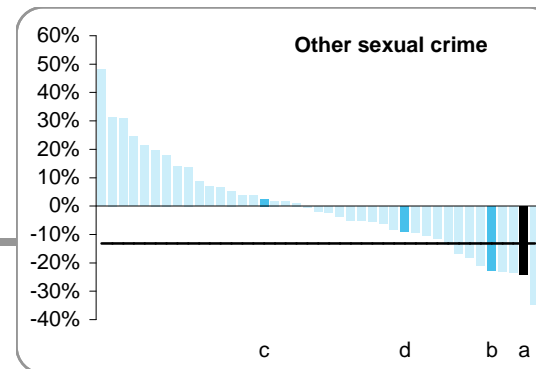
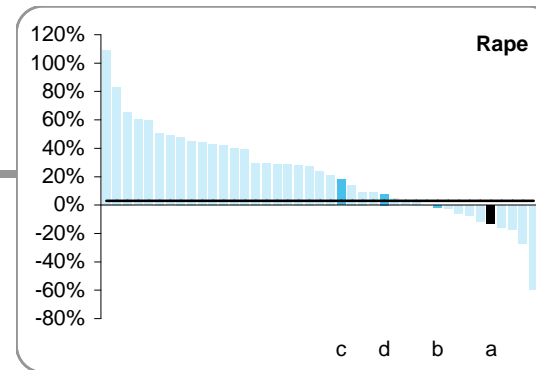
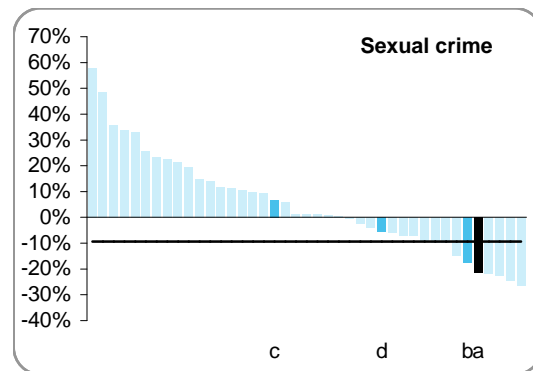
RECORDED OFFENCES - VIOLENCE AGAINST THE PERSON **Change 2008/09 to 2011/12**



	2008/09	2011/12	Change	MSG
With injury	4,586	3,415	-26%	-23%
Without injury	4,611	6,284	36%	-2%
Violence against person	9,197	9,699	5%	-12%

Source: Home Office Crime Statistics 2011/12

RECORDED OFFENCES - SEXUAL OFFENCES **Change 2008/09 to 2011/12**

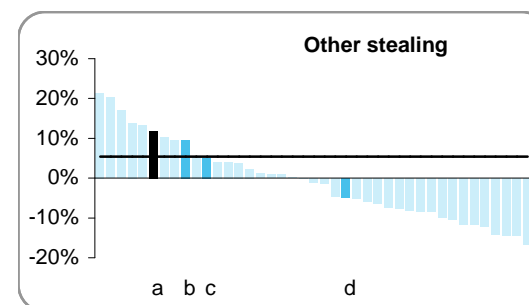
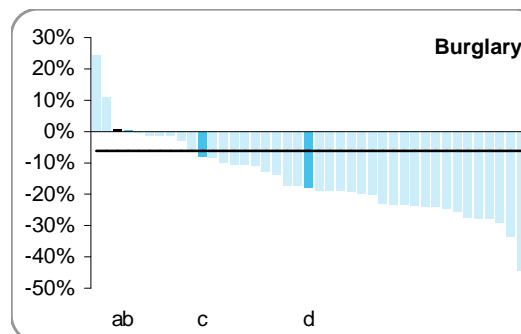
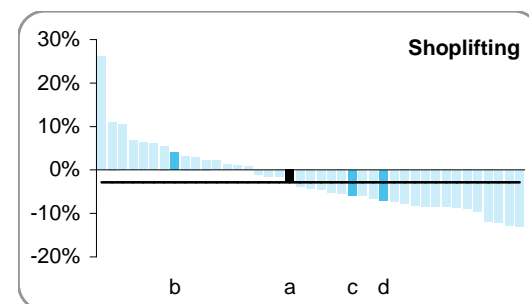
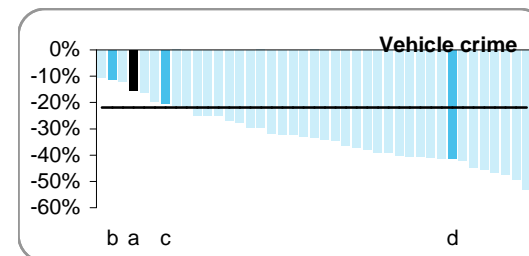
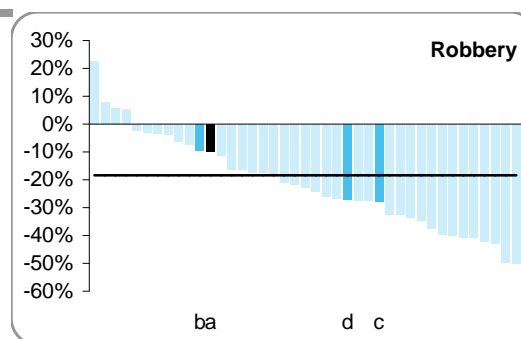
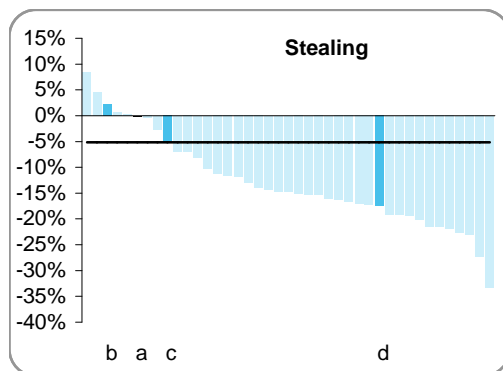


	2008/09	2011/12	Change	MSG
Rape	185	161	-13%	3%
Other sexual offences	602	458	-24%	-13%
Sexual offences	787	619	-21%	-9%

Source: Home Office Crime Statistics 2011/12

RECORDED OFFENCES - STEALING

Change 2008/09 to 2011/12



Population 1,127k

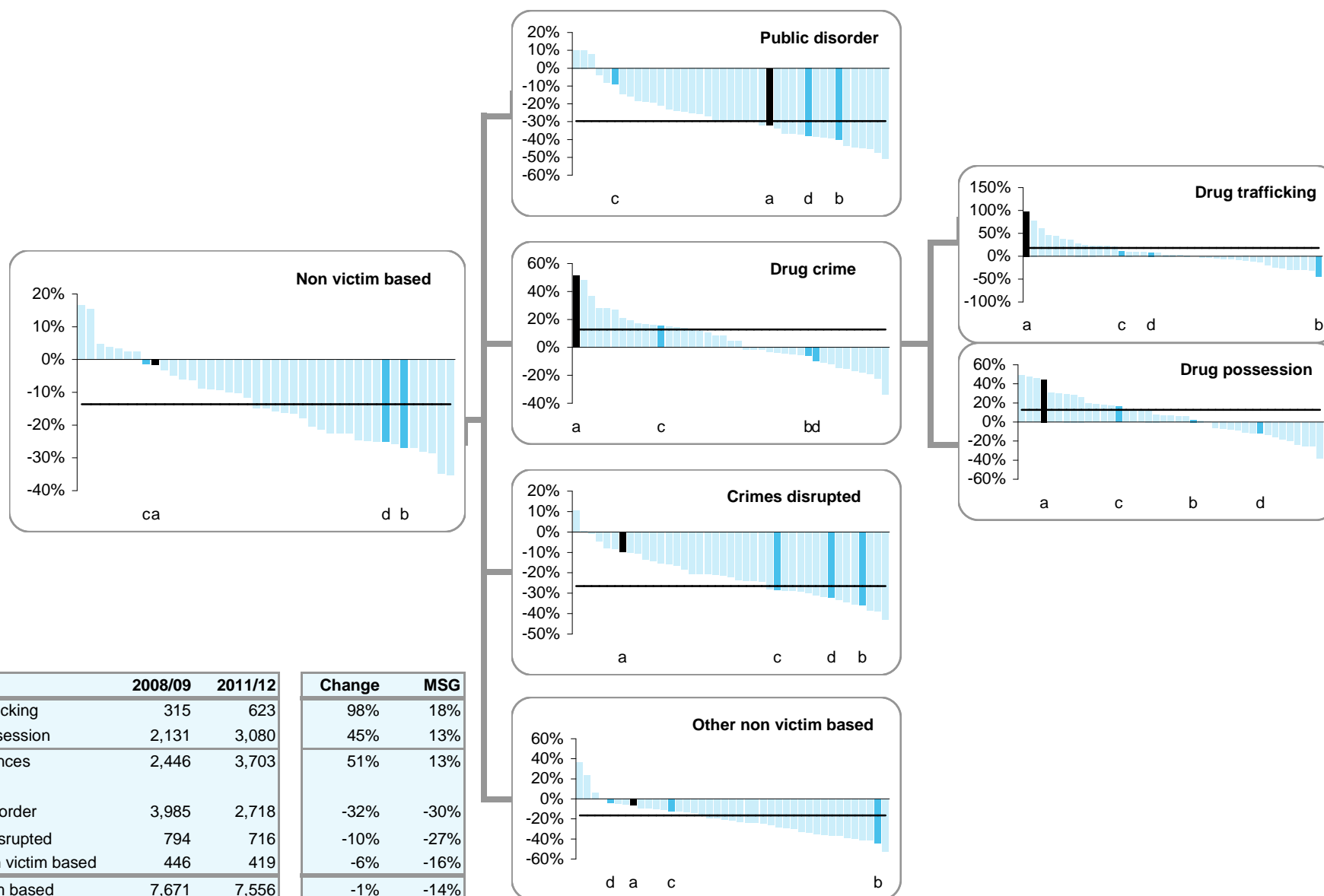
	2008/09	2011/12	Change	MSG
Robbery				
Personal	334	340	2%	-14%
Business	81	35	-57%	-41%
	415	375	-10%	-18%
Burglary				
Domestic	3,321	3,404	2%	-9%
Non-domestic	4,538	4,504	-1%	-4%
	7,859	7,908	1%	-6%
Vehicle crime	7,943	6,736	-15%	-22%
Shoplifting	4,583	4,461	-3%	-3%
Other stealing	10,991	12,294	12%	5%
Stealing	31,791	31,774	0%	-5%

Source: Home Office Crime Statistics 2011/12

Surrey

RECORDED OFFENCES - NON VICTIM BASED

Change 2008/09 to 2011/12



Source: Home Office Crime Statistics 2011/12

Surrey

CHANGE IN SANCTION DETECTIONS %

	2008/09	2011/12	Change	Msg
Victim based	15%	13%	-2%	-1%
Non victim based	70%	71%	1%	1%
All crime exc fraud & forgery	22%	20%	-2%	-1%
Fraud & forgery	38%	23%	-15%	-9%
Victim based				
Violence against the person	30%	22%	-8%	1%
Sexual offences	21%	27%	6%	4%
Stealing	13%	12%	-1%	-2%
Criminal damage & arson	9%	7%	-2%	-1%
Non victim based				
Public disorder	56%	47%	-9%	-6%
Drug offences	93%	92%	-1%	0%
Crimes disrupted	73%	58%	-15%	-3%
Other non victim based	63%	61%	-2%	2%
Violence against the person (VAP)				
VAP with injury	29%	25%	-4%	2%
VAP without Injury	31%	21%	-10%	0%
Sexual offences				
Rape	12%	25%	12%	8%
Other sexual offences	24%	28%	4%	3%
Stealing				
Personal robbery	20%	17%	-3%	1%
Business robbery	37%	57%	20%	13%
Domestic burglary	11%	18%	6%	2%
Non Domestic burglary	5%	5%	0%	-1%
Vehicle crime	6%	6%	-1%	0%
Shoplifting	48%	44%	-3%	-7%
Other stealing	8%	5%	-3%	-2%
Drugs				
Drug trafficking	90%	88%	-3%	-2%
Drug possession	94%	93%	-1%	1%

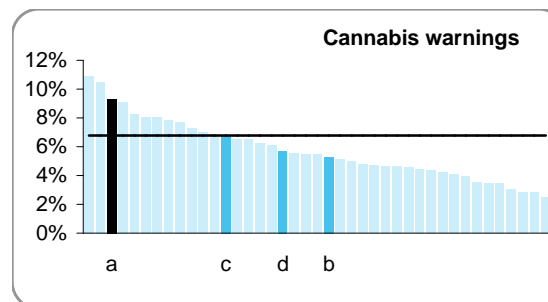
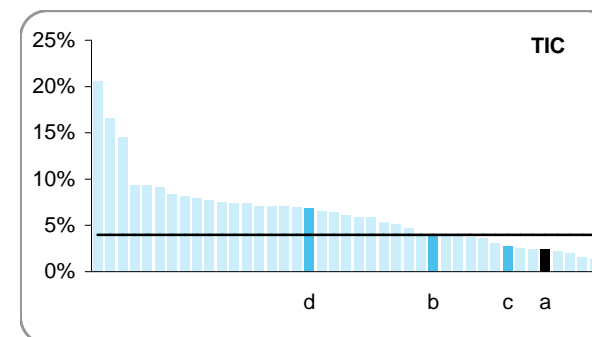
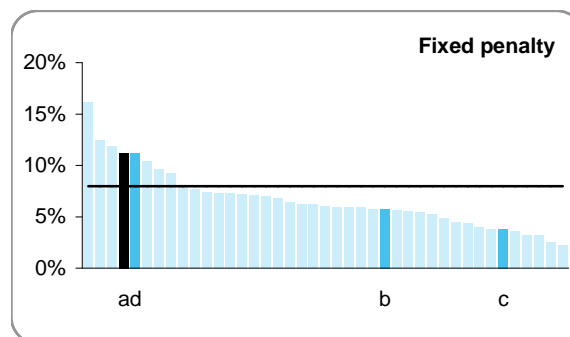
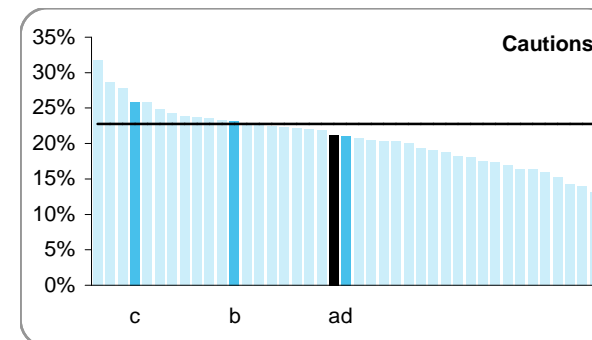
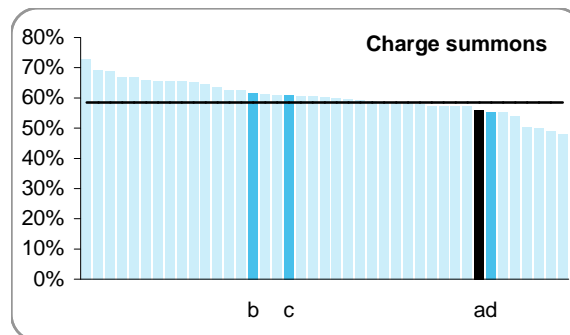
Note: Please be aware that community resolutions / restorative justice may impact on changes in sanction detection rates.

Source: Home Office Crime Statistics 2011/12

Surrey

SANCTION DETECTIONS BY TYPE 2011/12

These charts show how different types of sanction detections are used.



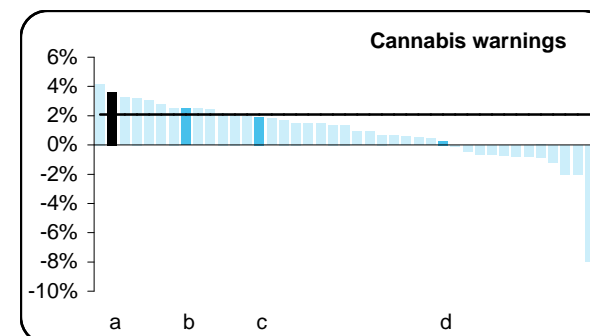
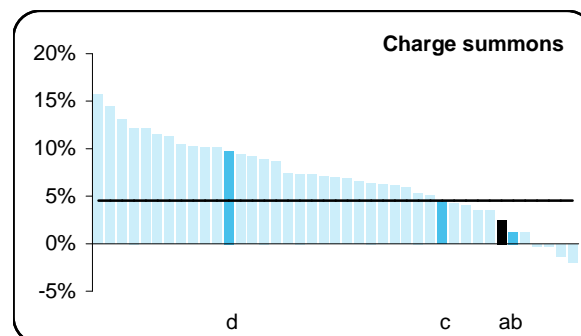
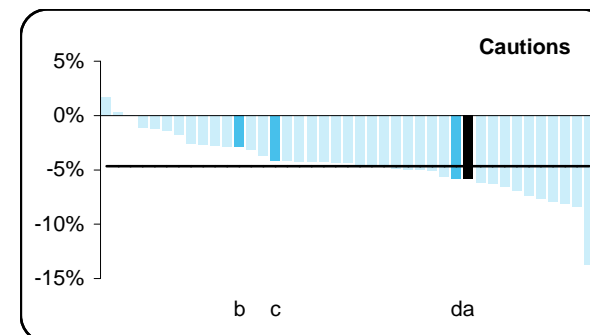
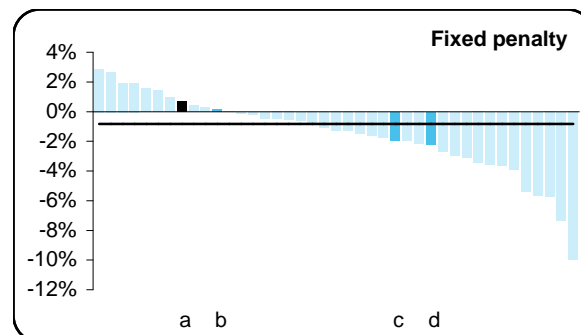
	%	MSG
Charge summons	56%	58%
Cautions	21%	23%
Penalty notices	11%	8%
Cannabis warnings	9%	7%
Taken into consideration	2%	4%
Total	100%	100%

Source: Home Office Crime Statistics 2011/12

CHANGES IN DETECTION TYPES

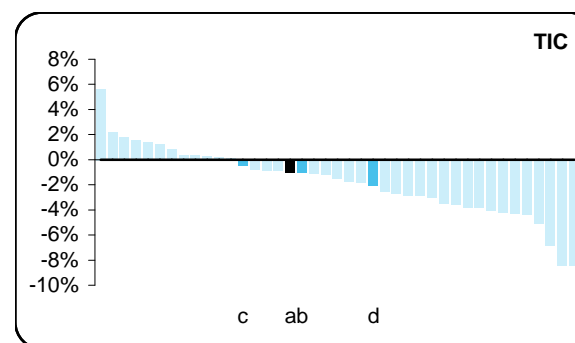
Changes 2008/09 to 2011/12

These charts show how the proportions of the types of sanction detections have changed since 2008/09. Note that up to 2008/09 cannabis warnings were recorded as FPN detections, from this point they have moved into 'Other'.



	2008/09	2011/12	Change	MSG
Charge summons	54%	56%	2%	5%
Cautions	27%	21%	-6%	-5%
Penalty notices	10%	11%	1%	-1%
Cannabis warnings	6%	9%	4%	2%
Taken into consideration	3%	2%	-1%	0%
Total	100%	100%		

Source: Home Office Crime Statistics 2011/12



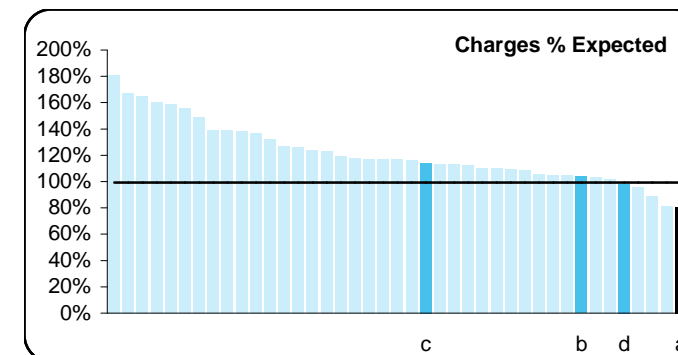
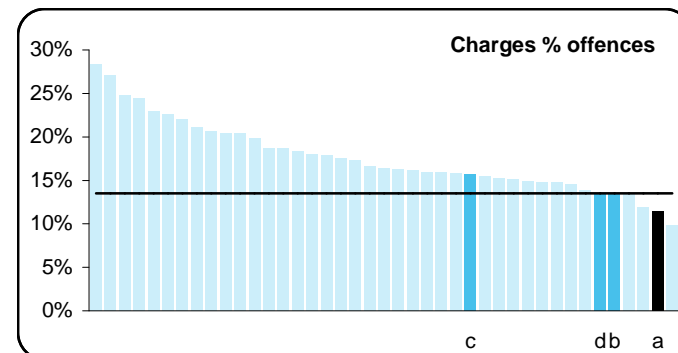
CHARGES

2011/12

These charts and tables show the overall charge rates and compare them with the expected charge rates. The expected charge rates show what the force would have achieved if they had matched the average for each crime type. The term charges relates to crime offences cleared up by means of charge or summons.

	Offences	Charges	%	MSG	Diff from expected
Victim based					
VAP with injury	3,415	626	18%	25%	-245
VAP without Injury	6,284	912	15%	22%	-456
Rape	161	40	25%	23%	4
Other sexual offences	458	112	24%	24%	1
Domestic burglary	3,404	274	8%	9%	-28
Non-domestic burglary	4,504	153	3%	4%	-25
Robbery of personal property	340	57	17%	21%	-14
Business robbery	35	18	51%	48%	1
Vehicle crime	6,736	263	4%	4%	-25
Shoplifting	4,461	1,137	25%	28%	-110
Other stealing	12,294	424	3%	4%	-9
Criminal damage & arson	10,932	525	5%	6%	-175
Non-victim based					
Public disorder	2,718	761	28%	38%	-276
Drug trafficking	623	445	71%	71%	6
Drug possession	3,080	629	20%	27%	-187
Crimes disrupted	716	299	42%	55%	-93
Other non victim based	419	201	48%	54%	-25
Total exc fraud	60,580	6,876	11%	13%	-1,658
Fraud & forgery	1,177	193	16%	18%	-14
All crime	61,757	7,069	11%	14%	-1,671

Source: Home Office Crime Statistics 2011/12



The level of expected charges is based on MSG average charge rates, whereas expected sanction detections shown on p61 are based on average rates for all forces

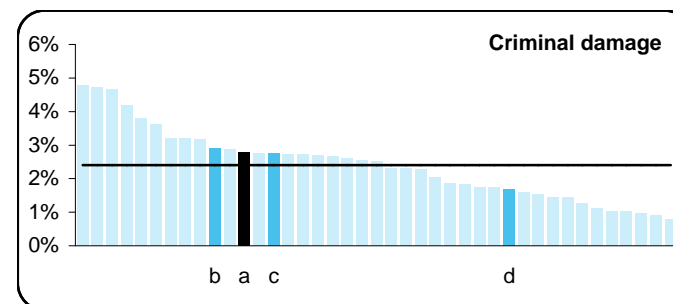
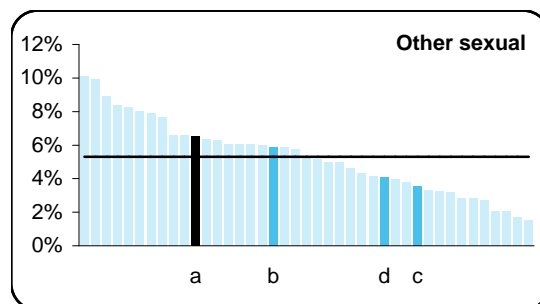
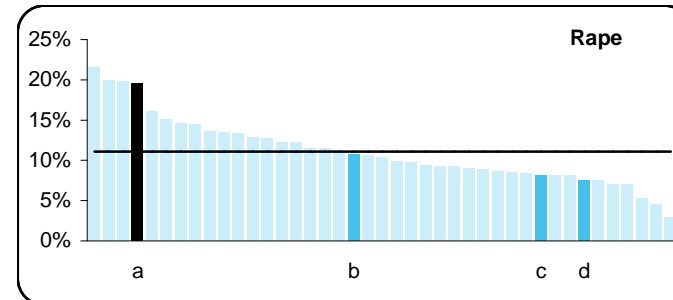
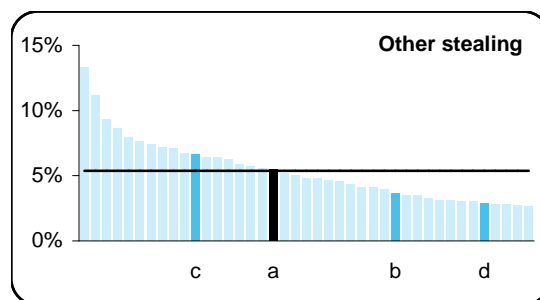
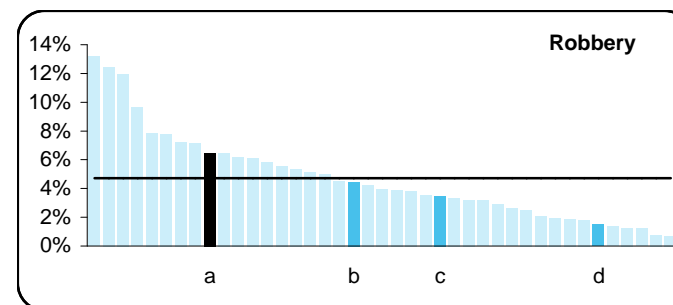
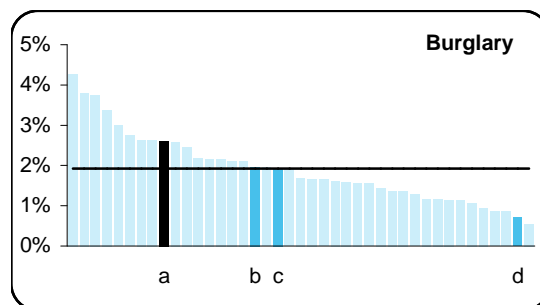
NO CRIME

These charts show the 'no crime rate' (number of 'no crimes' divided by total recorded crime).

This information gives a more rounded picture of a force's crime recording practises.

A crime could be no crimed where it is considered to have been recorded in error or where, having been recorded, additional verifiable information becomes available that determines that no crime was committed.

Outliers in the table below are highlighted for those in the top and bottom 10% nationally.



	2008/09	2009/10	2010/11	2011/12	Average
Burglary	3.2%	3.4%	2.8%	2.6%	1.9%
Robbery	9.8%	7.7%	8.3%	6.5%	4.7%
Other stealing	7.4%	9.0%	7.9%	5.5%	5.4%
Rape	21.6%	20.0%	25.7%	19.5%	11.1%
Other sexual	7.8%	9.6%	8.1%	6.5%	5.3%
Criminal damage	4.3%	4.3%	3.7%	2.8%	2.4%

Source: Home Office Crime Statistics 2011/12

Please note:

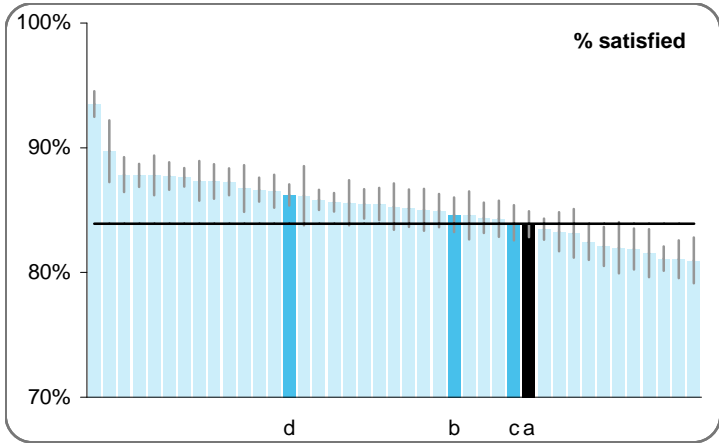
The proportion of 'no crimes' does not in itself infer high or low compliance with the overall requirements of the HOCR. Levels of 'no criming' are particularly susceptible to local recording practice and the IT systems in use. A police force having a high level of 'no crimes' may be indicative of that force having a local recording process that captures all reports as crimes at the first point of contact and before any further investigation has taken place to consider the full facts.

OVERALL SATISFACTION

2011/12 percentage satisfied

These charts show user satisfaction for the 'whole experience' (excluding road traffic collisions).

95% confidence intervals are also shown.



		Avg
Satisfaction	83.9%	83.9%
Confidence interval	1.0%	0.2%

Source: Victims of Crime Survey 2011/12

Surrey

Appendix 1 – Crime Codes

Offences included in each category

1. Victim-based

1.1. Violence against the person

1.1.1. Violence with injury

- 1 Murder
- 4.2 Infanticide
- 4.1 Manslaughter
- 2 Attempted murder
- 37.1 Causing death by aggravated vehicle taking
- 4.10 Corporate manslaughter
- 4.3 Intentional destruction of a viable unborn child
- 4.4 Causing death by dangerous driving
- 4.6 Causing death by careless driving under influence of drink or drugs
- 4.7 Causing or allowing death of child or vulnerable person
- 4.8 Causing death by careless or inconsiderate driving
- 4.4/6 Historic code
- 4.4/6/8 Historic code
- 4.9 Causing death by driving: unlicensed drivers etc.
- 5A Wounding or carrying out an act endangering life (GBH with intent)
- 5B Use of substance or object to endanger life
- 8F Inflicting grievous bodily harm without intent
- 8G Actually bodily harm and other injury
- 8A Less serious wounding
- 8D Racially or religiously aggravated less serious wounding
- 5 Wounding or other act endangering life
- 8H Racially or religiously aggravated inflicting grievous bodily harm without intent
- 8J Racially or religiously aggravated actual bodily harm and other injury
- 8K Poisoning or female genital mutilation

1.1.2. Violence without injury (excl crime prevention and public order offences, inc kidnapping)

- 8C Historic - harassment and public fear
- 8E Historic - harassment and public fear (RRA)
- 8M Racially or religiously aggravated harassment
- 8L Harassment
- 7 Endangering life at sea
- 6 Endangering railway passengers
- 3 Threat or conspiracy to murder
- 3B Threats to kill
- 3A Conspiracy to murder
- 36 Kidnapping
- 14 Procuring illegal abortion
- 13 Child abduction
- 12 Abandoning child under two years
- 11 Cruelty to and neglect of children
- 105B Racially or religiously aggravated assault without injury
- 105A Assault without injury
- 104 Assault without injury on a constable

1.2. Sexual offences

1.2.1. Rape

- 19A Rape of a female
- 19B Rape of a male
- 19C Rape of a female aged 16 and over
- 19D Rape of a female child under 16
- 19E Rape of a female child under 13
- 19F Rape of a male aged 16 and over
- 19G Rape of a male child under 16
- 19H Rape of a male child under 13

1.2.2. Other sexual offences (excluding rape)

- 17A Sexual assault on a male aged 13 and over
- 17B Sexual assault on a male child under 13
- 20A Sexual assault on a female aged 13 and over
- 20B Sexual assault on a female child under 13
- 21 Sexual activity involving a child under 13
- 22A Causing sexual activity without consent
- 22B Sexual activity involving child under 16
- 23 Incest or familial sexual offences
- 70 Sexual activity etc with a person with a mental disorder
- 71 Abuse of children through prostitution and pornography
- 72 Trafficking for sexual exploitation
- 73 Abuse of position of trust of a sexual nature
- 88A Sexual grooming
- 88C Other miscellaneous sexual offences
- 88D Unnatural sexual offences
- 88E Exposure and voyeurism
- 16 Buggery
- 17 Indecent assault on a male
- 18 Gross indecency between males
- 20 Indecent assault on a female
- 22 Unlawful sexual intercourse with a girl under 16
- 25 Abduction of female
- 74 Gross indecency with a child
- 139 Indecent exposure

1.3. Acquisitive crime

1.3.1. Burglary

1.3.1.1. Domestic burglary

- 28 Domestic Burglary
- 28A Burglary in a dwelling
- 28B Attempted burglary in a dwelling
- 28C Distraction burglary in a dwelling
- 28D Attempted distraction burglary in a dwelling
- 29 Aggravated burglary in a dwelling

1.3.1.2. Non-domestic burglary

- 30 Historic code
- 30A Burglary in a building other than a dwelling
- 30B Attempted burglary in a building other than a dwelling
- 31 Aggravated burglary in a building other than a dwelling
- 30 Historic code

1.3.2.1. Robbery - personal

- 34B Robbery of personal property

1.3.2.2. Robbery - business

- 34A Robbery of business property

1.3.3. Vehicle crime

- 37.2 Aggravated vehicle taking
- 48 Theft or unauthorised taking of motor vehicle
- 2.0007 - of which, attempted theft of a vehicle
- 126 Interfering with a motor vehicle
- 45 Theft from vehicle

1.3.4. Shoplifting

- 46 Shoplifting

1.3.5. Other acquisitive crime

- 39 Theft from the person
- 40 Theft in a dwelling other than from an automatic machine or meter
- 44 Theft or unauthorised taking of a pedal cycle
- 49 Other theft
- 35 Blackmail
- 41 Theft by an employee
- 42 Theft of mail
- 43 Dishonest use of electricity
- 47 Theft from automatic machine or meter
- 53B Preserved other fraud and repealed fraud offences (pre Fraud Act 2006)

1.4. Criminal damage & arson

- 56 Arson
- 56A Arson endangering life
- 56B Arson not endangering life
- 58A Criminal damage to a dwelling
- 58B Criminal damage to a building other than a dwelling
- 58C Criminal damage to a vehicle
- 58D Other criminal damage
- 58E Racially or religiously aggravated criminal damage to a dwelling
- 58F Racially or religiously aggravated criminal damage to a building other than a dwelling
- 58G Racially or religiously aggravated criminal damage to a vehicle
- 58H Racially or religiously aggravated other criminal damage

2. Non victim-based Crime

2.1. Public disorder

- 9A Public fear, alarm or distress
- 9B Racially or religiously aggravated public fear, alarm or distress
- 64 Riot
- 65 Violent disorder
- 66 Other offences against the State or public order
- 62 Treason
- 63 Treason - felony

2.2. Drug offences

2.2.1. Drug trafficking

92A Trafficking in controlled drugs

2.2.2. Drug possession

92C Other drug offences

92D Possession of controlled drugs (excl. cannabis)

92E Possession of controlled drugs (cannabis)

92B Historic code possession of controlled drugs

2.3. Crimes disrupted

8B Historic code - possession of weapons

5C Possession of items to endanger life

10A Possession of firearms with intent

10B Possession of firearms offences

10C Possession of other weapons

10D Possession of article with blade or point

33 Going equipped for stealing, etc

53J Possession of articles for use in fraud

54 Handling stolen goods

59 Threat or possession with intent to commit criminal damage

61A Possession of false documents

90 Other knife offences

2.4. Other state-based offences

15 Concealing an infant death close to birth

26 Bigamy

55 Bankruptcy and insolvency

67 Perjury

68 Libel

75 Betting, gaming and lotteries

76 Aiding suicide

78 Immigration Acts

79 Perverting the course of justice

80 Absconding from lawful custody

81 Other firearms offences

82 Customs and Revenue offences

83 Bail offences

84 Trade descriptions etc

85 Health and Safety offences

86	Obscene publications etc
87	Protection from eviction
89	Adulteration of food
91	Public health offences
94	Planning laws
95	Disclosure, obstruction, false or misleading statements etc
99	Other notifiable offences (class 98/99)
802	Dangerous driving
814	Fraud, forgery etc associated with vehicle or driver records
27	Soliciting for the purposes of prostitution
24	Exploitation of prostitution
38	Profiting from or concealing knowledge of the proceeds of crime
69	Offender management act
53H	Making or supplying articles for use in fraud

3. Fraud & forgery

51	Fraud by company director
52	False accounting
53C	Fraud by false representation: cheque, plastic card and online bank accounts (not PSP)
53D	Fraud by false representation: other frauds
53E	Fraud by failing to disclose information
53F	Fraud by abuse of position
60	Forgery or use of false drug prescription
61	Other forgery
53A	Cheque and credit card fraud (pre Fraud Act 2006)
53G	Obtaining services dishonestly (to be discontinued)

Appendix 2 – POA Categories

POA data are split into 12 categories, which sub-divide into headings as follows:

1) Local policing

- a. Neighbourhood policing
- b. Incident (response) management
- c. Local investigation
- d. Specialist community liaison
- e. Local command team and support overheads

2) Dealing with the public

- a. Local call centres / front desk
- b. Central communications unit
- c. Contact management units
- d. Dealing with the public command team and support overheads

3) Criminal justice arrangements

- a. Custody / prisoner handling
- b. Criminal justice
- c. Police national computer
- d. Criminal record bureau
- e. Coroner assistance
- f. Fixed penalty schemes (central ticket office)
- g. Property officer / stores
- h. Criminal justice arrangements command team and support overheads

4) Road policing

- a. Traffic units
- b. Traffic wardens / police community support officers - traffic
- c. Vehicle recovery
- d. Casualty reduction partnership
- e. Road policing command team and support overheads

5) Specialist operations

- a. Central operations command team and support overheads
- b. Air operations
- c. Mounted police
- d. Specialist terrain
- e. Dogs section
- f. Level 1 advanced public order
- g. Airport & ports policing unit
- h. Firearms unit
- i. Civil contingencies and planning

6) Intelligence

- a. Central intelligence command team and support overheads
- b. Intelligence analysis / threat assessments
- c. Intelligence gathering

7) Specialist investigations

- a. Crime support command team and support overheads
- b. Major investigation unit
- c. Economic crime (including regional asset recovery team)
- d. Specialist investigation units
- e. Serious & organised crime unit
- f. Public protection

8) Investigative support

- a. Scenes of crime officers
- b. External forensic costs
- c. Fingerprint / dna bureau
- d. Photographic image recovery
- e. Other forensic services
- f. Investigative support command team and support overheads

9) National policing

- a. Secondments (out of force)
- b. Counter terrorism / special branch
- c. ACPO projects / initiatives
- d. Hosting national services
- e. Other national policing requirements

10) Support functions

- a. Human resources
- b. Finance
- c. Legal
- d. Fleet services
- e. Estates / central building costs
- f. Information communication technology
- g. Professional standards
- h. Press and media
- i. Performance review / corporate development
- j. Procurement
- k. Training
- l. Administration support
- m. Force command
- n. Support to associations and trade unions
- o. Freedom of information
- p. Social club support and force band
- q. Insurance / risk management
- r. Catering

11) Police authority

- a. Democratic representation
- b. Police authority support
- c. Other costs
- d. Yreasury management
- e. Internal audit

12) Central costs

- a. Revenue contribution to capital
- b. Capital financing
- c. Pensions and exit costs

Appendix 3

Restorative Justice / Community resolutions

Forces who return data on RJ / CR (to Mar-12)

Force	Approx RJ (inc other)
Avon & Somerset	5,287
Cambridgeshire	1,273
Derbyshire	5,829
Devon and Cornwall	5,380
Dorset	236
Dyfed-Powys	197
Essex	3,213
Gloucestershire	2,594
Greater Manchester	2,601
Gwent	205
Hampshire	4,038
Leicestershire	27
Lincolnshire	6
Merseyside	2,117
Norfolk	1,992
Northamptonshire	2,509
Northumbria	2,011
Suffolk	4,003
Surrey	3,492
Sussex	3,891
Thames Valley	4,663
Warwickshire	383
West Mercia	4,540
Wiltshire	1,202

Outsourcing of Custody

Forces who outsource custody (as at 26/07/2012)

Force	with
Cleveland	Reliance
Norfolk	Reliance
Suffolk	Reliance
Sussex	Reliance
TVP	Reliance
Warwickshire	Reliance
West Mercia	Reliance
Lancashire	G4S
Lincolnshire	G4S
South Wales	G4S
Staffordshire	G4S