





Part 3: Our reports

37
reports published

Our reports

Between 31 March 2020 and 31 March 2021, we published 37 reports, which are all available on our website.

As well as our work with the 43 Home Office forces, and the other inspectorates, we carried out various other inspections. These are part of our statutory duties to inspect non-Home Office police forces and certain other law enforcement agencies. We gave our reports for these inspections to the relevant Secretaries of State. Except where national security considerations precluded it, these were then published on our website.

Information sources

The Inspectors of Constabulary obtain information about police forces in seven principal ways:

- in the police and crime plan in respect of each force, to enable them to understand the priorities of the local policing body;
- through in-force inspections (otherwise referred to as fieldwork), and the work which forces do to prepare for in-force inspections;
- through regular monitoring of and liaison with forces, primarily through the inspectorate's force liaison staff and the contacts maintained by Inspectors of Constabulary and force liaison leads with chief officers, local policing bodies and others;
- through the formal provision of information and documents requested of forces for the purposes of inspection (including their data returns to the inspectorate and their force management statements);
- from their annual data returns to the Home Office;
- from information provided by forces to the Chartered Institute of Public Finance and Accountancy in relation to the costs of individual and specific police functions such as investigations, call-handling, response and corporate support;

- from information and intelligence available from sources outside policing, including in media reports, reports of proceedings in Parliament and local institutions, other regulatory bodies or inspectorates concerned with safeguarding and the prevention of crime and disorder or their consequences, academic bodies, public policy institutions (such as think tanks) and commentators, and official publications such as the Crime Survey of England and Wales.

Over the next few pages, we have listed our reports, along with:

- a short description of the inspection's focus;
- the names of the other inspectorates, if it was a joint inspection;
- the publication date; and
- the name(s) of Her Majesty's Inspector(s) (HMI) responsible for the inspection.



Reports published

31 March 2020 to 31 March 2021

PEEL inspections

Published:
9 July
2020

A Call for Help: Police Contact Management Through Call Handling and Control Rooms in 2018/19

Inspection of how police control rooms handle calls and manage contact from the public.

Lead HMI: Phil Gormley

Published:
10 September
2020

The Police Service of Northern Ireland – an Inspection of How Well the Service Treats Its Workforce and the People of Northern Ireland

Inspection of the legitimacy of the Police Service of Northern Ireland, with an update on its effectiveness and efficiency.

Lead HMI: Matt Parr

Published:
21 July
2020

PEEL Spotlight Report: The Hard Yards – Police to Police Collaboration

Inspection of how forces collaborate in order to provide better, more efficient services to the public.

Lead HMI: Matt Parr

Published:
12 November
2020

An Inspection of the National Crime Agency's Relationship With Regional Organised Crime Units

Inspection of how effectively the National Crime Agency works with the regional organised crime unit network to tackle serious and organised crime.

Lead HMI: Matt Parr

Child protection inspections

Published:
17 March
2020 –
24 March
2021

National Child Protection Inspections

Inspections, re-visit inspections and post-inspection reviews of how the police protect children, in six forces.

Lead HMI: Wendy Williams

Published:
2 September
2020

Joint Inspection of Child Protection Arrangements in Newport

Inspection of the multi-agency response to abuse and neglect, including how local services responded to child exploitation.

Joint inspection with Care Inspectorate Wales, Healthcare Inspectorate Wales, HMI Probation and Estyn

Lead HMI: Wendy Williams

Published:
14 April
2020

Joint Targeted Area Inspection of the Multi-Agency Response to Children's Mental Health in East Sussex

Inspection of the multi-agency response to children's mental health in East Sussex.

Joint inspection with Ofsted, the Care Quality Commission and HMI Probation

Lead HMI: Wendy Williams

Published:
9 December
2020

'Feeling Heard': Partner Agencies Working Together to Make a Difference for Children With Mental Ill Health

Overview of six joint targeted area inspections of the multi-agency response to children's mental ill health.

Joint inspection with Ofsted, the Care Quality Commission and HMI Probation

Lead HMI: Wendy Williams

Specialist inspections

Published:
21 April
2020

Unannounced Inspections of Police Custody Suites

Inspections of police custody suites to evaluate strategy, treatment and conditions, individual rights and healthcare of people in custody. We inspected one force area and the British Transport Police.

Joint inspection with
HMI Prisons

Lead HMI: Wendy Williams

Published:
27 April
2020

An Inspection of British Transport Police's Ability to Minimise Disruption on the Rail Network

Inspection of how well British Transport Police aligns its priorities with the rail industry and minimises the disruption caused by police matters such as trespassing or fatalities.

Lead HMI: Matt Parr

Published:
11 May
2020

The Royal Gibraltar Police Inspection 2020

Inspection of the Royal Gibraltar Police's progress since 2016, and a new inspection of its legitimacy, including its ethical behaviour.

Lead HMI: Matt Parr

Published:
14 July
2020

An Inspection of the National Crime Agency's Criminal Intelligence Function

Inspection of how well the National Crime Agency discharges its criminal intelligence function, including its capabilities, resourcing and ability to assess the threat from serious and organised crime.

Lead HMI: Matt Parr

Published:
15 July
2020

Roads Policing: Not Optional – An Inspection of Roads Policing in England and Wales

Inspection of how effectively the road network of England and Wales is policed.

Lead HMI: Matt Parr

Published:
24 July
2020

Crime Data Integrity Inspections

Inspections of forces' progress against recommendations we made in our 2014 Crime Data Integrity inspections. We inspected four forces.

Lead HMI: Matt Parr

Published:
10 December
2020

An Inspection of the Service Provided to Victims of Crime by Greater Manchester Police

Inspection of the extent to which Greater Manchester Police provides a good service to victims of crime.

Lead HMI: Zoë Billingham

Published:
25 September
2020

An Inspection of St Helena Police

Inspection of the St Helena Police Service, including its arrangements, detention, custody, investigation, victim care and public engagement.

Lead HMI: Matt Parr

Published:
19 January
2021

Impact of the Pandemic on the Criminal Justice System: A Joint View of the Criminal Justice Chief Inspectors on the Criminal Justice System's Response to COVID-19

Joint inspection of the criminal justice system's response to COVID-19.

Joint inspection with HM Crown Prosecution Service Inspectorate, HMI Prisons and HMI Probation

Lead HMI: Wendy Williams, Sir Thomas Winsor

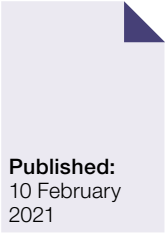
Published:
8 December
2020

Pre-Charge Bail and Released Under Investigation: Striking a Balance

Inspection of the police and Crown Prosecution Service's responses to pre-charge bail changes and the use of released under investigation.

Joint inspection with HM Crown Prosecution Service Inspectorate

Lead HMI: Wendy Williams

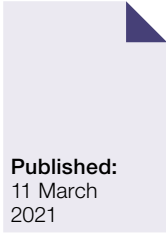


Published:
10 February
2021

An Inspection of the Effectiveness of the Regional Organised Crime Units

Inspection of how effectively and efficiently the Regional Organised Crime Units tackle the threat from serious and organised crime.

Lead HMI: Matt Parr

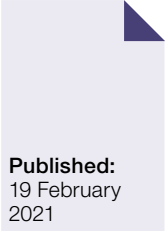


Published:
11 March
2021

Getting the Balance Right? An Inspection of How Effectively the Police Deal With Protests

Inspection of how the police manage protests, assessing whether the police use their powers effectively and whether they have the right powers to respond to protests.

Lead HMI: Matt Parr

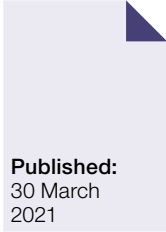


Published:
19 February
2021

Integrated Vulnerability Inspection Post-Inspection Review: Cleveland Police

Inspection of how Cleveland Police responds to, assesses, safeguards, investigates and protects vulnerable victims.

Lead HMI: Wendy Williams

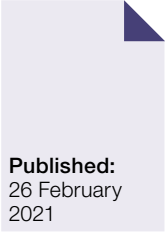


Published:
30 March
2021

An Inspection of the Metropolitan Police Service's Policing of a Vigil Held in Commemoration of Sarah Everard

Inspection of how the Metropolitan Police Service handled the policing of the vigil in memory of Sarah Everard on Clapham Common on Saturday 13 March 2021.

Lead HMI: Matt Parr



Published:
26 February
2021

Disproportionate Use of Police Powers – A Spotlight on Stop and Search and the Use of Force

Inspection of the police's use of force and stop and search, focusing on disproportionality towards Black, Asian and minority ethnic people.

Lead HMI: Wendy Williams

Non-inspection publications

Published:
2 July
2020

State of Policing – the Annual Assessment of Policing in England and Wales 2019

Report on our inspections under section 54(4A) of the Police Act 1996 (as amended by the Police Reform and Social Responsibility Act 2011), including Her Majesty's Chief Inspector of Constabulary's assessment of the efficiency and effectiveness of police in England and Wales for 2019.

Lead HMI:
Sir Thomas Winsor

Published:
8 December
2020

Research into Victim and Suspect Experiences of Changes to the Police and Crime Act 2017

HMICFRS commissioned BritainThinks to research victims' and suspects' experiences of changes made as a result of the Policing and Crime Act 2017.

Lead HMI: Wendy Williams

Published:
17 December
2020

Safe to Share? Liberty and Southall Black Sisters' Super-Complaint on Policing and Immigration Status

Report investigating a super-complaint about how the police treat victims of crime and witnesses with insecure immigration status.

Lead HMI:
Sir Thomas Winsor

Published:
25 March
2021

Policing Inspection Programme and Framework 2020/21

HM Chief Inspector of Constabulary's 2020/21 Inspection Programme and Framework – prepared under Schedule 4A to the Police Act 1996.

Lead HMI:
Sir Thomas Winsor

References

Part 1

- 1 See: <https://policememorial.org.uk/rollofhonour.php>
- 2 As before.
- 3 As before.
- 4 *Policing in the pandemic: The police response to the coronavirus pandemic during 2020*, HMICFRS, 20 April 2021. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/the-police-response-to-the-coronavirus-pandemic-during-2020/>
- 5 *State of Policing: The Annual Assessment of Policing in England and Wales 2019*, Her Majesty's Chief Inspector of Constabulary, 2 July 2020. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/state-of-policing-the-annual-assessment-of-policing-in-england-and-wales-2019/>
- 6 *Update on Coronavirus FPNs issued by police – March 2021*, NPCC, 26 March 2021. Available at: <https://news.npcc.police.uk/releases/update-on-coronavirus-fpns-issued-by-police-march-2021>
- 7 See: <https://www.derbyshire.police.uk/news/derbyshire/news/news/forcewide/2021/january/review-into-fixed-penalty-notices-issued-last-week-has-now-concluded/>
- 8 *Coronavirus: Public reassured over lockdown policing rules*, BBC News, 10 April 2020. Available at: <https://www.bbc.co.uk/news/uk-52245937>
- 9 *The Government response to covid-19: fixed penalty notices, Fourteenth Report of Session 2019–21*, Joint Committee on Human Rights, 27 April 2021, page 25. Available at: <https://publications.parliament.uk/pa/jt5801/jtselect/jtrights/1364/1364.pdf>
- 10 *Joint Committee on Human Rights: Every Fixed Penalty Notice issued under coronavirus Regulations must be reviewed*, Joint Committee on Human Rights, 27 April 2021. Available at: <https://committees.parliament.uk/committee/93/human-rights-joint-committee/news/154842/joint-committee-on-human-rights-every-fixed-penalty-notice-issued-under-coronavirus-regulations-must-be-reviewed/>
- 11 Between April and June 2020, during the first lockdown, total crime decreased by 15 percent, increased again by 19 percent between July to September 2020 when the restrictions were eased, and from October to December 2020 decreased again by 7 percent when restrictions were reintroduced.

The greatest decrease was in theft-related offences, such as shoplifting, burglaries and theft from the person. This was, no doubt, linked to more shops being closed and people staying at home. An increase in proactive police activity in crime hotspots in April to June 2020 saw a 15 percent increase in drug offences.

Many offences, particularly serious ones, did not diminish either in volume or in severity. These included many of the activities of organised crime gangs, firearm-related offences and offences committed online.

See: *Crime in England and Wales: year ending December 2020*, Office for National Statistics, 13 May 2021. Available at: <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingdecember2020>

- 12 *National Strategic Assessment of Serious and Organised Crime 2021*, National Crime Agency, 2021. Available at: <https://www.nationalcrimeagency.gov.uk/who-we-are/publications/533-national-strategic-assessment-of-serious-and-organised-crime-2021/file>
- 13 *The Strategic Policing Requirement 2015*, Home Office, March 2015. Available at: <https://www.gov.uk/government/publications/strategic-policing-requirement>
- 14 *State of Policing: The Annual Assessment of Policing in England and Wales 2018*, Her Majesty's Chief Inspector of Constabulary, 4 July 2019. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/state-of-policing-the-annual-assessment-of-policing-in-england-and-wales-2018/>
- 15 *Online Harms White Paper*, HM Government, April 2019. Available at: <https://www.gov.uk/government/consultations/online-harms-white-paper>
- 16 *Official Report*, House of Commons, 12 May 2021 (Col 7WS).
- 17 *State of Policing: The Annual Assessment of Policing in England and Wales 2018*, Her Majesty's Chief Inspector of Constabulary, 4 July 2019. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/state-of-policing-the-annual-assessment-of-policing-in-england-and-wales-2018/>
- 18 *Domestic abuse in England and Wales overview: November 2020*, Office for National Statistics, 25 November 2020. Available at: <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/domesticabuseinenglandandwalesoverview/november2020>
- 19 *Impact of the pandemic on the Criminal Justice System: a joint view of the Criminal Justice Chief Inspectors on the Criminal Justice System's response to COVID-19*, Criminal Justice Joint Inspectorates, 19 January 2021, page 16. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/impact-of-the-pandemic-on-the-criminal-justice-system/>
- 20 *Prisoners locked up for 23 hours due to Covid rules is 'dangerous'*, BBC News, 20 October 2020. Available at: <https://www.bbc.co.uk/news/uk-54607813>
- 21 Inspections by HMI Probation in 2018 and 2020 found that, overall, probation services provided services to tackle service users' offending-related factors in more than half of all cases. Accommodation needs were met in 58 percent of cases; there is therefore a substantial shortfall. In 48 percent of inspected cases, there were links to drugs, but there were only sufficient interventions in only 44 percent of those cases. See: *2019/2020 Annual Report: inspection of probation services*, Her Majesty's Inspectorate of Probation, December 2020, pages 32–34. Available at: <https://www.justiceinspectorates.gov.uk/hmiprobation/wp-content/uploads/sites/5/2020/12/2019-2020-Annual-Report-Inspection-of-probation-services-1.pdf>

- 22 Before their release, prisoners can apply for a £46 discharge grant and a £50 grant towards their first night's accommodation, which is paid directly to the housing provider.
- 23 Between 2018 and 2019, 11,435 people were released from prison in England with no stable accommodation. Recall rates for prisoners who did not have settled accommodation (63 percent) were nearly double that for those who did (35 percent). See: *Accommodation and support for adult offenders in the community and on release from prison in England*, Her Majesty's Inspectorate of Probation, July 2020, pages 6–8. Available at: <https://www.justiceinspectorates.gov.uk/hmiprobation/wp-content/uploads/sites/5/2020/07/FINAL-Accommodation-Thematic-inspection-report-v1.0.pdf>
- 24 *2019/2020 Annual Report: inspection of probation services*, Her Majesty's Inspectorate of Probation, December 2020, page 4. Available at: <https://www.justiceinspectorates.gov.uk/hmiprobation/wp-content/uploads/sites/5/2020/12/2019-2020-Annual-Report-Inspection-of-probation-services-1.pdf>
- 25 The Coronavirus Act 2020 amended the Care Act 2014 to enable local authorities to streamline assessment arrangements and prioritise care to meet the most urgent and acute needs.
- 26 *Policing and mental health: Picking up the pieces*, HMICFRS, 27 November 2018, page 3. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/policing-and-mental-health-picking-up-the-pieces/>
- 27 As before.
- 28 An inspection is underway by all four criminal justice inspectorates (HMICFRS, HMCPSP, HMI Prisons and HMI Probation) into people suffering from mental ill health and the criminal justice system. This is the first time this has been assessed since Lord Bradley's report of April 2009. See: *The Bradley Report: Lord Bradley's review of people with mental health problems or learning disabilities in the criminal justice system*, Lord Keith Bradley, Department of Health, London 2009.
- 29 *Are we listening? Review of children and young people's mental health services*, Care Quality Commission, March 2018, page 3. Available at: <https://www.cqc.org.uk/publications/themed-work/are-we-listening-review-children-young-peoples-mental-health-services>
- 30 According to Professor Tanya Byron in her column of 7 June 2021, published in *The Times*.
- 31 See: <https://www.legislation.gov.uk/ukxi/2011/2744/made>
- 32 As before, paragraph 9.
- 33 See: <https://www.legislation.gov.uk/ukxi/2012/2553/schedule/1/made>
- 34 At the time of writing, some improvement has been made in the magistrates' court backlog, but the situation varies across England and Wales. In the Crown Courts, the backlog of trials at national level is still increasing, although the situation varies across England and Wales.

- 35 *Impact of the pandemic on the Criminal Justice System: a joint view of the Criminal Justice Chief Inspectors on the Criminal Justice System's response to COVID-19*, Criminal Justice Joint Inspectorates, 19 January 2021, page 22. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/impact-of-the-pandemic-on-the-criminal-justice-system/>
- 36 As before, page 26.
- 37 As before, page 21.
- 38 *Criminal legal aid review – latest proposals are insufficient*, the Law Society, 28 February 2020. Available at: <https://www.lawsociety.org.uk/topics/criminal-justice/criminal-legal-aid-review-latest-proposals-insufficient>
- 39 *State of Policing: The Annual Assessment of Policing in England and Wales 2018*, Her Majesty's Chief Inspector of Constabulary, 4 July 2019. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/state-of-policing-the-annual-assessment-of-policing-in-england-and-wales-2018/>
- 40 As before.
- 41 *Progress delivering the Emergency Services Network*, National Audit Office, 7 May 2019. Available at: <https://www.nao.org.uk/wp-content/uploads/2019/05/Progress-delivering-the-Emergency-Services-Network.pdf>
- 42 *Written response to Public Accounts Committee*, Home Office, 13 October 2020. Available at: <https://committees.parliament.uk/publications/3098/documents/29035/default/>
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- 44 *Written response to Public Accounts Committee*, Home Office, 13 October 2020, page 2. Available at: <https://committees.parliament.uk/publications/3098/documents/29035/default>
- 45 The PNC contains 12 million individual records, which are used by policing, the NCA, wider law enforcement, Her Majesty's Court and Tribunal Service and a wide number of other agencies.
- 46 *Written response to question asked by Liz Saville Roberts MP*, Home Office, 18 November 2020. Available at: <https://questions-statements.parliament.uk/written-questions/detail/2020-11-02/110205>
- 47 *Deletion of PNC Records: Response and Recovery*, UK Parliament, 8 February 2021. Available at: <https://hansard.parliament.uk/Commons/2021-02-08/debates/21020856000011/DeletionOfPNCRecordsResponseAndRecovery>
- 48 *Police officer uplift, England and Wales, quarterly update to 31 March 2021*, Home Office, 29 April 2021. Available at: <https://www.gov.uk/government/statistics/police-officer-uplift-quarterly-update-to-march-2021/police-officer-uplift-england-and-wales-quarterly-update-to-31-march-2021>

- 49 *Police Workforce, England and Wales, 31 March 2019, second edition*, statistical bulletin 11/19, Home Office, 18 July 2019, page 17. Available at: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/831726/police-workforce-mar19-hosb1119.pdf
- 50 *Shining a light on betrayal: Abuse of position for a sexual purpose*, HMICFRS, 27 September 2019. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/shining-a-light-on-betrayal-abuse-of-position-for-a-sexual-purpose/>
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- 52 *Disproportionate use of police powers: A spotlight on stop and search and the use of force*, HMICFRS, 26 February 2021. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/disproportionate-use-of-police-powers-a-spotlight-on-stop-and-search-and-the-use-of-force/>
- 53 Data provided by Sussex Police.
- 54 *State of Policing: The Annual Assessment of Policing in England and Wales 2018*, Her Majesty's Chief Inspector of Constabulary, 4 July 2019. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/state-of-policing-the-annual-assessment-of-policing-in-england-and-wales-2018/>

Part 2

- 1 *Disproportionate use of police powers: A spotlight on stop and search and the use of force*, HMICFRS, 26 February 2021. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/disproportionate-use-of-police-powers-a-spotlight-on-stop-and-search-and-the-use-of-force/>
- 2 In our inspection reports and other published documents, we often refer to 'victims' of crime. In very many cases, the people in question are victims and offences have been committed against them, and the position is clear.
However, and depending on context, it must be understood that when we use this term in relation to circumstances where it has not been established that an offence has been committed, or who is the person against whom an offence was committed, we are referring to the person who (a) says he or she is the person against whom that offence was or may be committed; or (b) is said or considered by another person to be the person against whom that offence was or may be committed.
In using the term 'victim', there is no suggestion that the fundamental criminal justice principle of the presumption of innocence of a suspect or accused person is being disregarded.

- 3 *Disproportionate use of police powers: A spotlight on stop and search and the use of force*, HMICFRS, 26 February 2021. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/disproportionate-use-of-police-powers-a-spotlight-on-stop-and-search-and-the-use-of-force/>
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- 5 Letter from Independent Office for Police Conduct to the Metropolitan Police Service setting out recommendations, 21 August 2020. Available at: https://policeconduct.gov.uk/sites/default/files/Documents/recommendations/IOPC_thematic_stop_and_search_learning_recommendations_to_MPS_21Aug2020.pdf
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- 7 See: <https://www.gov.uk/government/publications/serious-and-organised-crime-strategy-2018>
- 8 *Tackling serious and organised crime*, National Audit Office, 28 June 2019. Available at: <https://www.nao.org.uk/wp-content/uploads/2019/03/Tackling-serious-and-organised-crime.pdf>
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- 10 *Policing in the pandemic: The police response to the coronavirus pandemic during 2020*, HMICFRS, 20 April 2021. Available at: <https://www.justiceinspectorates.gov.uk/hmicfrs/publications/the-police-response-to-the-coronavirus-pandemic-during-2020/>
- 11 *'Safe to share? Report on Liberty and Southall Black Sisters' super-complaint on policing and immigration*, College of Policing, HMICFRS and IOPC, December 2020. Available at: <https://www.gov.uk/government/publications/police-data-sharing-for-immigration-purposes-a-super-complaint>
- 12 See: <https://www.gov.uk/government/collections/police-super-complaints>