



## **Staffordshire Police's approach to efficiency judged to be 'good' - HMIC**

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

### **This year, HMIC found that Staffordshire Police:**

- **is good at understanding current and future demand;**
- **has worked to understand under reported crime; and**
- **has more work to complete to understand the impact of savings on the service it provides to the public.**

### **HM Inspector of Constabulary Wendy Williams said:**

"Staffordshire Police has again performed well, following our latest efficiency inspection. In particular, the force has a good understanding of both current and future demand, although the latter could be undermined by the under-recording of some offences.

"The force is also developing a better understanding of the less obvious demands on its resources. For instance, the force is challenging itself to understand and deal with demand that is less likely to be reported directly, such as child sexual exploitation. It is a positive sign that the force is taking that extra step to be better prepared for such demands.

"The force seeks to understand how inefficient internal processes create additional strain on its services. The force has carried out reviews in local crime teams and used software to remove inefficiencies. This work has laid the ground for achieving further benefits implementing it across the force.

"There are some areas that Staffordshire Police needs to improve; the force needs to develop its plans for providing sustainable services in the event of any changes to future funding."

HMIC will report on its findings of police forces' legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

## Notes to editors

1. Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC's Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime. To answer this question we looked at three areas:
  1. How well does the force use its resources to meet demand?
  2. How sustainable and affordable is the workforce model?
  3. How sustainable is the force's financial position for the short and long term?
3. Two of the 43 forces in England and Wales received an 'outstanding' grade in HMIC's efficiency inspection (Durham and West Midlands).
4. Eight forces received a 'requires improvement' grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
5. The remaining 33 forces were judged as 'good'.
6. No forces were judged to be 'inadequate'.
7. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
8. Last year (2015), five forces were 'outstanding' (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a 'requires improvement' grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an 'inadequate' grade (Humberside) and the remaining 29 forces were judged as 'good'. These reports are available [on our website](#).
9. For further information, HMIC's press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
10. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.