

## Gwent Police's approach to efficiency is judged to be 'good' - HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

## This year, HMIC found that Gwent Police:

- is good at understanding demand;
- has detailed plans for making best use of technology and digital services; and
- is developing a plan to make savings whilst protecting frontline services.

## **HM Inspector of Constabulary Wendy Williams said:**

"HMIC has judged Gwent Police to be 'good' at efficiently keeping people safe and reducing crime. Building on its performance in our 2015 inspection, Gwent Police continues to provide an efficient service.

"During our inspection we found that Gwent Police had a good understanding of the demand for its services and was able to understand trends and to allocate officers in advance to tackle crime. The force has also developed good collaborations with partners including other forces, the ambulance service, academic institutions and the private sector, to deal with demand more efficiently."

"I was particularly impressed to find that Gwent Police has a comprehensive investment strategy with detailed plans for investment in information technology. This investment has allowed officers and staff more time to have direct contact with members of the public.

"I am pleased to find that the force can demonstrate a well researched savings plan for the future and hopes to achieve this without a negative impact on frontline service." HMIC will report on its findings of police forces' legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

## **Notes to editors**

- Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
- 2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC's Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime. To answer this question we looked at three areas:
  - 1. How well does the force use its resources to meet demand?
  - 2. How sustainable and affordable is the workforce model?
  - 3. How sustainable is the force's financial position for the short and long term?
- 3. Two of the 43 forces in England and Wales received an 'outstanding' grade in HMIC's efficiency inspection (Durham and West Midlands).
- 4. Eight forces received a 'requires improvement' grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
- 5. The remaining 33 forces were judged as 'good'.
- 6. No forces were judged to be 'inadequate'.
- 7. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
- 8. Last year (2015), five forces were 'outstanding' (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a 'requires improvement' grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an 'inadequate' grade (Humberside) and the remaining 29 forces were judged as 'good'. These reports are available on our website.
- 9. For further information, HMIC's press office can be contacted during office hours from 8:30am 5:00pm (GMT) Monday Friday on 020 3513 0600.
- 10. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.