

Promoting improvements in policing to make everyone safer

## Greater Manchester Police's approach to efficiency judged to be 'good' by HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to forecast demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

## This year HMIC found Greater Manchester Police:

- has very good understanding of current demand;
- is developing work to understand future demand;
- is investing substantially in technology, including technology to allow frontline staff to spend longer in communities; and
- works closely with other public services to make better use of reducing resources.

## HM Inspector of Constabulary Mike Cunningham said:

"For the second year running, we've judged that Greater Manchester Police is 'good' in how it efficiently manages its resources and matches them to current and likely future demand. The work the force has undertaken with the London School of Economics has given it a very good understanding of current demand and it is now applying the same academic rigour to understanding new and emerging issues.

"Greater Manchester Police has robust plans in place in which they identify savings they can make up until 2020, in order to invest in technology and in recruiting more officers. The force has some understanding of the skill gaps it has in its workforce and has started to address these through recruitment and promotion.

"Greater Manchester Police works well to collaborate with other forces but its closest partnerships are with other public service organisations with which they share ambitious plans to provide an integrated public service, making better use of reducing resources."

"Overall, I am pleased to judge Greater Manchester Police as 'good' at efficiently keeping the public safe and reducing crime."

HMIC will report on its findings of police forces' legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

## Notes to editors

- Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
- 2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC's Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime.
- 3. To answer this question we looked at three areas:
  - 1. How well does the force use its resources to meet demand?
  - 2. How sustainable and affordable is the workforce model?
  - 3. How sustainable is the force's financial position for the short and long term?
- 4. Two of the 43 forces in England and Wales received an 'outstanding' grade in HMIC's efficiency inspection (Durham and West Midlands).
- 5. Eight forces received a 'requires improvement' grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
- 6. The remaining 33 forces were judged as 'good'.
- 7. No forces were judged to be 'inadequate'.
- 8. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
- Last year (2015), five forces were 'outstanding' (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a 'requires improvement' grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an 'inadequate' grade (Humberside) and the remaining 29 forces were judged as 'good'. These reports are available <u>on our website</u>.
- For further information, HMIC's press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
- 11. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.