



City of London Police's approach to efficiency judged 'requires improvement' by HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

This year, City of London was found to:

- **be good at understanding current public demand for services;**
- **have assessed well 'hidden crimes', such as child sexual exploitation, modern slavery and domestic abuse, which pose a threat to its communities;**
- **need to do more to assess inefficiencies and the work it can do with other organisations;**
- **need to develop a better plan to assess and record the skills and capabilities of its workforce; and**
- **require improvements to the way it prepares for future demand including workforce planning and procuring better ICT.**

HM Inspector of Constabulary Matt Parr said:

"The outcomes of this year's HMIC's efficiency inspection of City of London Police were disappointing. Although it has a good understanding of current demand, the force was found to need to do more on how it plans to keep people safe and reduce crime in the future.

"The force's lack of coherent long-term strategy is of particular concern and we recommend that, by 31 May 2017, it puts in place a workforce plan, completes an ICT strategy and undertakes a detailed analysis of future demand for its services.

“The force should also consider how it can improve collaboration. Working with local authorities and other emergency services will help it better prepare for future demand.

“However, City of London should be praised for the work it has done to assess ‘hidden’ or unreported crime, including domestic abuse and modern slavery. Such work shows that, given the right planning and financial arrangements, the force is able to look at crimes which pose a risk to its communities. This is this be commended.

“Taking these factors into account, I judge that City of London Police requires improvement at efficiently keeping the public safe and reducing crime. I look forward to returning to see what progress the force makes following our recommendations”.

HMIC will report on its findings of all police forces’ legitimacy - the way that forces are fair and ethical - at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

Notes to editors

1. Her Majesty’s Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC’s Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime.
3. To answer this question we looked at three areas:
 1. How well does the force use its resources to meet demand?
 2. How sustainable and affordable is the workforce model?
 3. How sustainable is the force’s financial position for the short and long term?
4. Two of the 43 forces in England and Wales received an ‘outstanding’ grade in HMIC’s efficiency inspection (Durham and West Midlands).
5. Eight forces received a ‘requires improvement’ grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
6. The remaining 33 forces were judged as ‘good’.
7. No forces were judged to be ‘inadequate’.
8. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
9. Last year (2015), five forces were ‘outstanding’ (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a ‘requires improvement’ grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an ‘inadequate’ grade (Humberside) and the remaining 29 forces were judged as ‘good’. These reports are available [on our website](#).

10. For further information, HMIC's press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
11. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.