

# HMIC Value for Money Profiles 2012

## Merseyside Police

compared with all forces in England and Wales

*The forces in the most similar group can be identified  
in the charts in this section by using the key below*

- a** Merseyside
- b** Cleveland
- c** Greater Manchester
- d** Northumbria
- e** West Midlands

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## Introduction

How can forces and Police and Crime Commissioners (PCCs) make the right decisions about improving value for money? While a private sector organisation can point to the 'bottom line' as the rationale for their choices, there is no agreed equation which derives value for money for policing. However, forces do have one key advantage over the private sector: access to detailed information from other similar organisations.

By exploiting the benefits of similarity, forces can reduce complexity. How? By comparing their own costs and performance with those of organisations facing similar conditions. HMIC's value for money profiles are designed for that purpose. They enable local managers and PCCs to ask the right questions, and expose areas where costs are high or performance could be improved. This also makes them integral to HMIC's approach to risk-based inspections.

The profiles are best used as part of a comprehensive performance review system. Many forces are already doing this, using the data contained in the profiles to decide where their attention should best be focused. Those forces have found that challenging costs and performance is never straight forward. There are always a range of plausible reasons that need to be assessed. A sceptical attitude is best. Never let a good story get in the way of the facts!

With these uses in mind, the profiles are designed to be:

- Relevant – using the most useful, nationally available information
- Accurate - as data is subject to a systematic quality assurance process (described below)
- Timely - produced in October each year, when key budget decisions are taken.
- Easy to use - information presented in a structured and logical format. Time saved by viewing several related charts and tables per page (or screen). Profiles can be used as a booklet and present extremely well on iPads or other tablet devices.
- Focused – key differences identified, showing the impact of the difference between force and average. In addition, chevrons highlight the largest differences.
- Unbiased - the facts, without the application of arbitrary weightings
- Balanced - compares relative performance with relative expenditure

Use them as a reference document.

## How to use the profiles

The purpose of the profiles is to help you compare your force with others. Most of the data is presented as bar charts so you can see the range of forces and where your force sits. A horizontal line runs across each bar chart and represents the simple average.

Your force is highlighted in black, but you will also notice some other forces highlighted in a darker blue. This group of forces are considered to be most similar to your force, sharing similar demographic characteristics. For this reason they make for a better comparison than with other forces. They are generally referred to as the MSG or the most similar group.

The bulk of forces fall into defined clusters to form a Group, but there are a few who are less closely clustered. These are the Metropolitan Police, Dyfed-Powys, Surrey and the City of London. These forces are still included within a most similar group, but their appearance as an outlier needs to be treated with more caution.

The MSG was designed to more fairly compare levels of crime between forces, rather than costs. They do not take account of the fact that some areas, such as London, have higher costs than elsewhere. However, they are still useful as a cost comparison as forces in a high crime MSG such as that for large urban forces are likely to have more resources, such as more police officers per head of population.

The profiles are presented in the form of logic trees with the data broken down progressively from left to right. By following the branches of the logic tree, you can identify the reason(s) for difference between your force and the others. For example, is this force spending more on police officers because there are more of them (officers per population) or because they are more expensive (cost per officer).

The small blue tables on most pages include key numerical data presented in the charts. Often they include a more detailed list of functions and costs. Reading from left to right, the tables include: a short description of the function (or crime type), followed by the volumes (e.g. Staff numbers / costs or numbers of crimes); the ratio for comparison such as your force's cost per head of population and the average costs per head of population (either the "all" England and Wales average or the "Group" MSG average).

To the right of the main table, we show how much more or less it is costing your force as a result of costs being higher or lower than the average. The more detailed financial pages include a further table. This shows whether your force spends disproportionately more than the average on police officers. Taking the call centre function for example, you might question why some forces have disproportionately higher police officer costs compared with the average.

You will notice the appearance of chevrons against some cost of difference calculations. These figures are highlighted if the indicator puts the force in the top or bottom ten percent and the effect of the difference is greater than £1 per head of population.

## GUIDANCE PAGE - How to read a profile

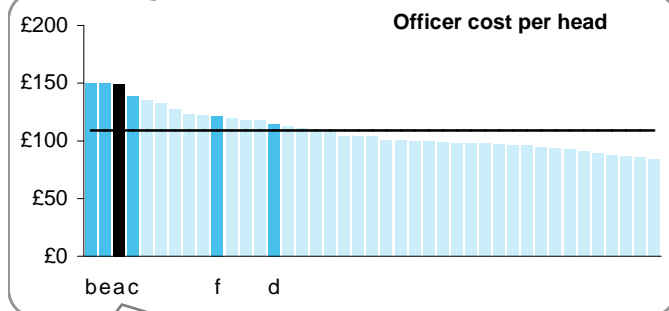
### POLICE OFFICERS

2012/13 estimates £ per head of population

These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs.

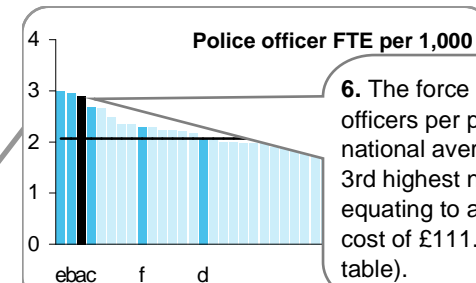
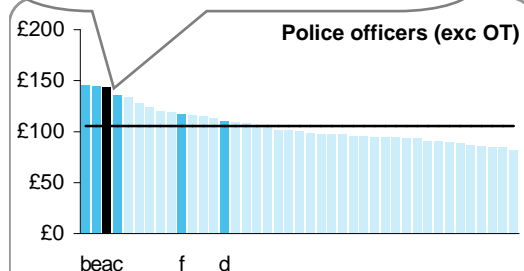
1. Logic trees breakdown left to right, comparing force (a) to most similar group (highlighted) as well as all forces in England and Wales.

are also presented.  
Home Office published FTE  
n at 31st March 2012, and so

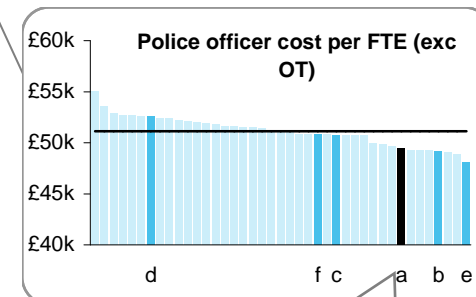


2. The force has some of the highest officer costs per pop nationally...

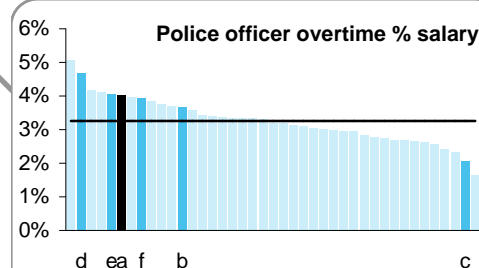
4. This chart shows a breakdown of the previous chart, revealing overtime has little bearing on officer costs.



6. The force has more officers per pop than national average and the 3rd highest nationally, equating to a difference in cost of £111.2m (see table).



7. The cost of individual officers in force are relatively low.



3. ...equating to a difference of £105.3m to national average.

	£m	£/head	Avg	Diff. £m
Police officers (exc. OT)	376.6	143.2	105.5	99.3 <<
Police overtime	15.1	5.8	3.5	6.1 <<
Total	391.8	149.0	108.9	105.3 <<

PO overtime % salary	% sal	Avg	Diff. £m
National functions	0.4%	0.1%	1.0
Other	3.6%	3.1%	1.9
Total	4.0%	3.3%	2.8

	Avg	Diff. £m
FTE/1,000	2.89	111.2 <<
£000/FTE	£49.5k	£51.1k

Budgeted FTE 2012/13 (POA 7,608  
FTE Mar 12 (ADR502) 7,498

5. They are in line with most similar group but £3m above national average.

N.B Outliers are highlighted with red chevrons and fall within the top or bottom 10% of forces, where applicable with a financial value of more than £1 per head.

Source: POA Statistics 2012/13 estimates and ADR502

Borsetshire

## Data quality

HMIC gives every force the opportunity to check their Chartered Institute of Public Finance and Accountancy (CIPFA) financial estimates data and Home Office management data (excluding crime data which is checked by the Home Office) through a systematic quality assurance process:

- CIPFA apply arithmetic and reconciliation checks
- Each force is asked to check their statistical outliers
- Each force receives a draft profile to check again
- HMIC resolves inconsistencies identified by ourselves and forces

Each year forces identify some anomalies or inconsistencies, which HMIC try hard to resolve. HMIC strongly encourage forces to make the necessary changes, but forces are responsible for the data they have submitted. As a result some anomalies may remain.

There are a number of ways to identify them. First, where significantly higher than average costs in one function are also shown against lower than average costs in another related function. One example is extremely high HR costs compared with extremely low training costs. Second, where costs are surprisingly low or high. Lastly, some urban forces are reporting comparatively low rates of criminal damage and anti social behaviour incidents. This probably reflects differences in the ability of IT systems to capture all the data.

## Validity of comparisons

**Collaboration and contracting out** A few forces have raised concerns about the validity of staff comparisons between forces involved in collaborations and/or contracting out and others. Forces that lead collaboration by providing services to other forces, are concerned that higher staff numbers will reflect badly in their comparisons and distort the MSG averages. Others suggest that the comparison of non staff costs, when some forces are contracting out large parts of their organisation, is less than useful.

While we are aware of these issues, we are not yet convinced of the need to remove the relevant pages. Instead we have included an additional summary expenditure page by function, opposite the summary staffing page. Comparison of the net cost or staffing numbers by function, makes it clear which forces are involved in collaboration with other forces and which with the private sector. The non staff costs page is also retained because it so clearly identifies forces – currently Lincolnshire and Cleveland – who have undertaken large scale initiatives.

To help further with comparisons, an appendix includes a list of forces that have contracted out some or most of their custody function as well as those involved in Private Finance Initiatives (PFI). This provides some context, especially when comparing premises costs where a PFI scheme is involved.

**Earned income vs. government grant** Another concern, identified by North Wales Police, concerns the recording of Criminal Record Bureau (CRB) funding. Most forces have coded CRB funding as earned income while others have coded it as a grant. The POA guidance clearly states that CRB income be coded to grants. The relevant forces have been contacted and asked to submit corrections which are included.

**Use of budgeted and actual staff numbers** The profiles include staff numbers drawn from two data sets: the Home Office annual data return (ADR 502) which is a snapshot on 31st March of full time equivalent staff in post and the police objective analysis which counts the average, budgeted, full time equivalent staff.

In general the profiles use police objective analysis (POA) budgeted staff numbers to make detailed financial comparisons between forces. POA is a relatively recent invention and prior to 2011-12, had not been checked by HMIC. Consequently, it cannot provide a time series long enough to show changing trends. For this purpose the ADR is used because it can display data, which has been checked, over several years. ADR staff numbers are mostly used to present overall staff trends: police officers, PCSOs or police staff. Occasionally they are used to compare measures of police activity between forces.

Although the profiles show the budgeted POA and ADR 502 ftes side by side, there is no expectation that they be the same for two main reasons. First, the POA staff numbers are an average over the following financial year (2012-13), while the ADR is a snapshot at the end of the previous year (March 31st 2012). Second, the POA counts budgeted staff and will therefore include vacant posts, while the ADR counts the actual staff in post. You may notice a large difference between the two data for police staff numbers. This may be due to reductions in staff numbers between the end of one financial year and the start of the next.

**Restorative justice** For a force to submit a count of Restorative justice (RJ) to the Home Office, the only requirement is for the force to have a local policy in place. As there is no definition that would allow comparison, RJs are unlikely to be a National Statistic and are not included in the profiles.

### **New data sets**

**Emergency and priority incidents per population** The data shows how the demands on your force for the two highest priority calls differ from your most similar forces and others. Total emergency and priority incidents<sup>i</sup> are broken down into those related to crime, anti social behaviour (ASB) and other incidents. This data is drawn from force command and control systems and therefore will not include all recorded crimes or incidents.

A striking feature of other EP incidents is that the average exceeds that for the averages of crime and ASB. Further research by HMIC at six forces<sup>ii</sup> has revealed that a handful of categories included in 'other incidents' account for around 50 percent of the total. These invariably include: concerns for welfare (which can include individuals with mental health problems and other vulnerable people, such as the elderly or children), domestic incidents, suspicious circumstances, traffic collisions and ASB classified as nuisance.

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<sup>i</sup> Lower priorities, scheduled calls, have not been used as these data were found to be unreliable. The main reason is that scheduled calls are not always recorded on command and control systems; often they are recorded on separate systems for appointments.

<sup>ii</sup> The emergency and priority (EP) incident classifications are based on ACPO/NPIA definitions to make the data more comparable (see "National Contact Management Principles and Guidance", ACPO and NPIA, London, 2010). Emergency incidents are defined as aiming to get to victim within 15mins or 20 mins in rural locations. Priority incidents are generally those with an estimated time of arrival of within 60 mins. Some forces do not distinguish between these categories, so they are combined in the charts.

As this data is new we have encountered some minor problems, which we would like to draw to your attention. While some further local checking may be required, we feel the information remains useful for comparative purposes – especially where there are large differences. You may like to check two aspects. First, the incident data includes a small proportion of calls classified as ‘admin’ incidents, for instance when officers use the command and control system as a means of making sure that an urgent task is carried out by others. Admin incidents represent a small proportion, often less than 5 percent. Second, we know of some forces which provided incidents with duplicate incidents included. The percentages are again small, these forces are as follows: Avon and Somerset, Dyfed Powys, Metropolitan Police, Norfolk, North Yorkshire and South Yorkshire.

Lower priority, scheduled calls have not been used as these data were found to be unreliable. The main reason is that scheduled calls are not always recorded on command and control systems, often they are recorded on separate systems for appointments.

**Ribbon charts showing longer term trends, 2001-02 to 2011-12**, for some crimes by force. Four types of crime rates are shown because of their distinctive patterns: violence with injury, vehicle theft (including interference), burglaries (all) and criminal damage.

The purpose of these charts is to examine the trends for your force compared with similar forces set against the rest. If your recent trends differ from the similar forces, and the general pattern, then you should review the likely causes and locations.

A few observations on the main four charts. A general feature is the reduction in the range of crime rates between forces over the period. This suggests that forces are becoming more similar in some respects, although part of this convergence is likely due to changes in recording. For example, the violence with injury chart shows large variations in crime recording, certainly until 2005-06 when the National Crime Recording Standards (NCRS) were being implemented. (2008-09 is the baseline year used in the profiles). It also shows that the introduction of NCRS had little impact on one force.

**No crime rates** – we show four year trends and a comparison with the all force average. The highest no crime rate is for rape.

**Council tax yield** – this chart shows the variation in the yield per head for your force compared with others for £1 change in Council tax.

### **Common queries**

The three most common queries received last year are worth repeating. The first was about the rule applied to highlight particular differences. The difference is highlighted if the indicator puts the force in the top or bottom 10 percent and the effect of the difference is greater than £1 per head of population. The other query was about the population base. The profiles adopt the mid year 2010 population estimate to align with Home Office publications especially crime rates. Rather than basing the workforce mix calculations on police officer percentages of the workforce we have used police officer costs as a percentage of gross costs for two reasons. First, it takes better account of comparisons where some forces have contracted out services, such as custody. Second, the costs of police officers vary between forces.

### **A final word...**

Almost without exception forces have made changes to their data. Like last year, several have also raised detailed points and we would especially like to thank those who have taken the trouble to give us feedback. We count within this group two regular contributors: Thames Valley Police and Lancashire, but this year add North Wales, South Wales, Northamptonshire and Northumbria Police as each made important points.

I am always keen to hear from users how the profiles can be improved. If you have any suggestions, or any analysis which you think might be useful to include please contact me: lawrenceroymorris33@hmic.gsi.gov.uk or 0203 513 0517.



## Section One – Workforce and Costs

### INTRODUCTION

This section looks at both how a force deploys its workforce and the associated costs of each of the 12 headline categories within the Police Objective Analysis (POA). POA subcategory information on costs is also presented.

POA 2012/13 estimates are used for all cost and workforce data unless stated otherwise. These data are taken as a snapshot as at 9th October. Any updates to the data which are made after this time will not be reflected in the profile.

Workforce data comprises full-time equivalent (FTE) figures. In POA estimates these are calculated as the number of staff budgeted for each staff type. Within support services, staff levels are less likely to be affected by local demographics and are therefore additionally presented as cost of function as a percentage of total cost.

### Local policing workforce by function

The POA data is initially divided into twelve groups:

- Local policing
- Dealing with the public
- Roads policing
- Specialist operations
- Intelligence
- Investigations
- Investigative support
- Criminal justice
- Support functions
- Police authority
- Central costs
- National policing

Throughout the profiles the chart scales differ and the differences shown may not be as significant as they first appear.

## Key to the data and calculations

Net revenue expenditure: The profiles use a different calculation for net revenue expenditure to Chartered Institute of Public Finance and Accountancy (CIPFA); it is calculated as total expenditure minus earned income to show the total cost of policing to the taxpayer.

Earned income: Where earned income is referred to, this covers partnership income, sales fees charges and rents, special police services, reimbursed income and interest.

Averages: All averages in this section (unless otherwise stated) are simple, unweighted England and Wales averages, which include the force in question. As the Metropolitan Police and City of London Police data distorts the chart scales, they have been excluded from all force profiles except for their own

Difference to most similar group (MSG) / All force: Differences are calculated on standardised data, as opposed to absolute values. Calculation is as follows: (Force cost per head - MSG cost per head) \* population.

Police officer as % of gross expenditure: We have chosen to show the proportion of spend on officer (and overtime) by function. Calculation is as follows: (Police officer spend + Police officer overtime) / Gross Revenue Expenditure (GRE).

Personel ADR datasets: ADR datasets (other than crime) have been refreshed and run from live data, during week commencing 24th September.

## How to use this section

Users may wish to focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted with red chevrons and fall within the top or bottom 10% of forces; where applicable with a financial value of more than £1 per head. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge. Staffing levels should also be considered in the context of workforce modernisation, collaboration efforts and the outsourcing of services.

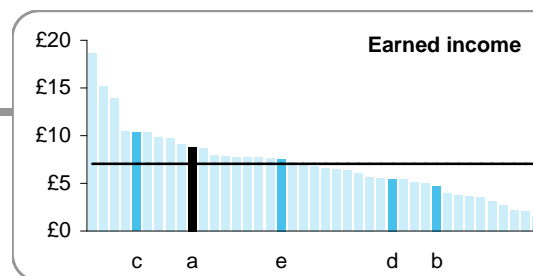
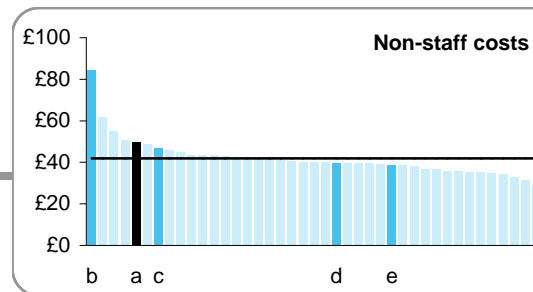
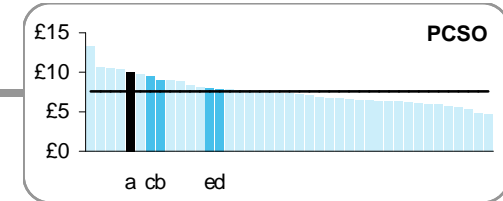
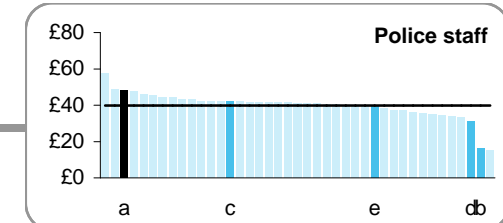
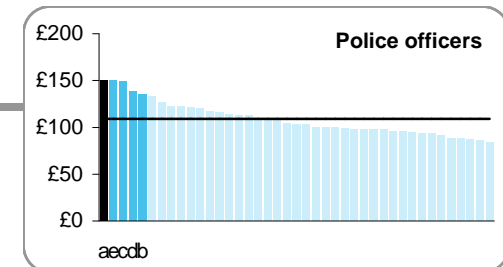
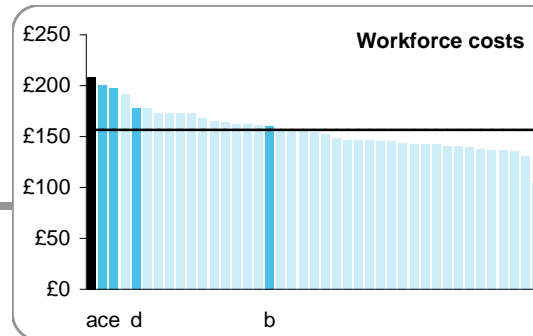
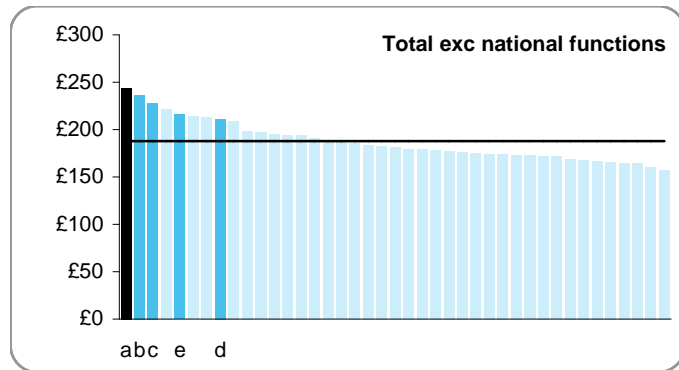
## EXPENDITURE

### 2012/13 estimates £ per head of population

These charts give an overview of what policing in each force costs per head of population.

NB: the profiles calculate net revenue expenditure as total expenditure minus earned income to show the total cost of policing to the taxpayer.

NB: This is different from net revenue expenditure (NRE) as reported in POA data.



Population 1,353k

	£m	£/head	Avg	Diff. £m
Police officers	203.5	150	109	55.8 <<
Police staff	65.1	48	40	11.2 <<
PCSOs	13.5	10	8	3.3
Workforce	282.1	208	157	70.3 <<
Non-staff costs	66.9	49	42	10.2
Earned income	-12.0	-9	-7	-2.4
Net revenue exp.	337.1	249	191	78.0 <<
Total exc national	330.6	244	188	76.6 <<

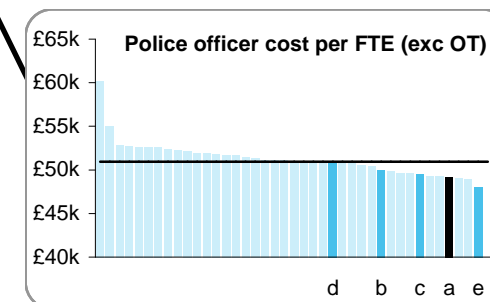
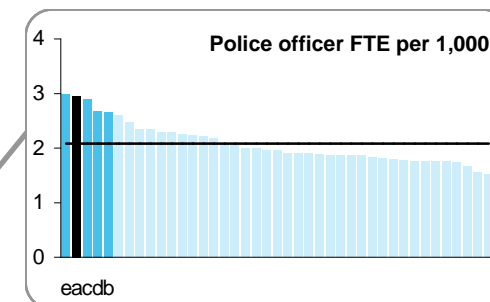
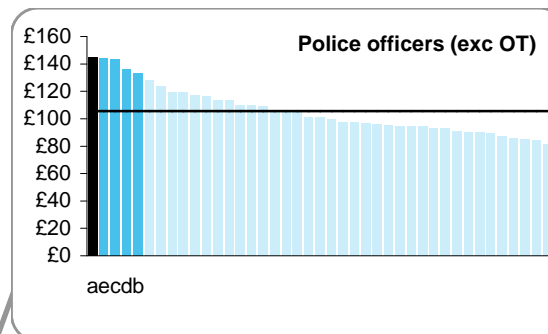
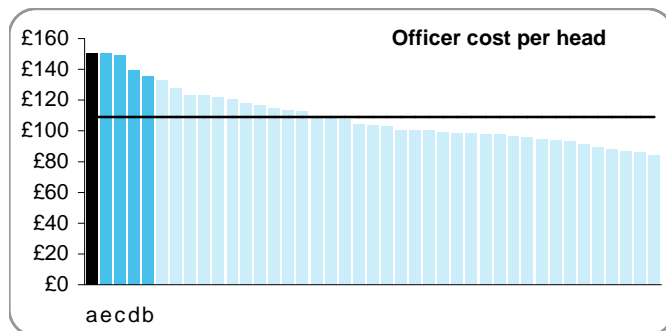
Source: POA estimates 2012/13

## POLICE OFFICERS

### 2012/13 estimates £ per head of population

These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs.

Estimated FTE numbers for the year 2012/13 are also presented. An additional data table compares these with Home Office published FTE figures (ADR502), which are a snapshot taken at 31st March 2012, and so will not necessarily be the same.



	£m	£/head	Avg	Diff. £m
Police officers (exc. OT)	196.3	145.0	105.6	53.3 <<
Police overtime	7.2	5.3	3.5	2.5 <<
Total	203.5	150.3	109.1	55.8 <<

PO overtime % salary	% sal	Avg	Diff. £m
National functions	0.1%	0.1%	-0.1
Other	3.6%	3.1%	0.9
Total	3.7%	3.3%	0.8

	Avg	Diff. £m
FTE/1,000	2.95	2.08 59.9 <<
£000/FTE	£49.1k	£50.9k -7.2 <<

Budgeted FTE 2012/13 (POA)	3,995
FTE Mar 12 (ADR502)	4,083

Here and on next page, flagged as outlier where the two figures differ by more than 5%

Source: POA Statistics 2012/13 estimates and ADR502

## POLICE STAFF AND POLICE COMMUNITY SUPPORT OFFICERS (PCSO)

### 2012/13 estimates £ per head of population

These charts break down police staff and PCSO costs into more detail.

Estimated FTE numbers for the year 2012/13 are also presented. An additional data table compares these with Home Office published FTE figures (ADR502), which are a snapshot taken at 31st March 2012, and so will not necessarily be the same.

Home Office staff FTE data includes S38, and excludes temporary contract staff and traffic wardens while POA includes traffic wardens.

#### POLICE STAFF

£m	£/head	Avg	Diff. £m
65	48.1	39.9	11.2 <<

	Avg	Diff. £m
FTE/1,000	1.51	1.26
£000/FTE	31.9k	32.0k
		-0.3

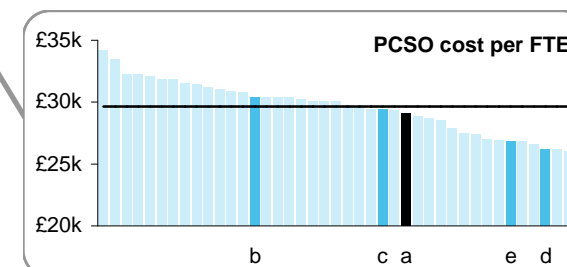
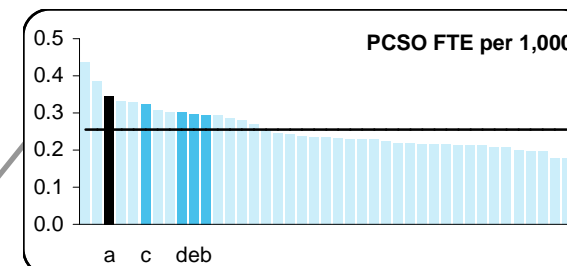
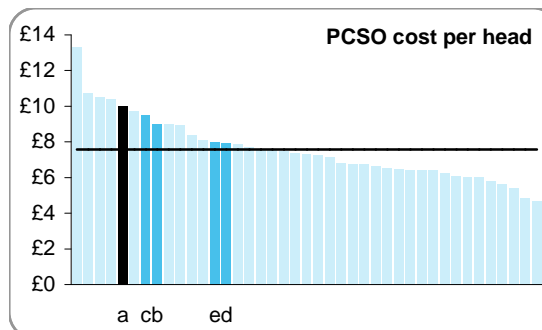
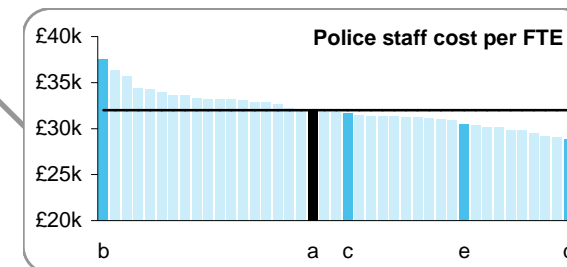
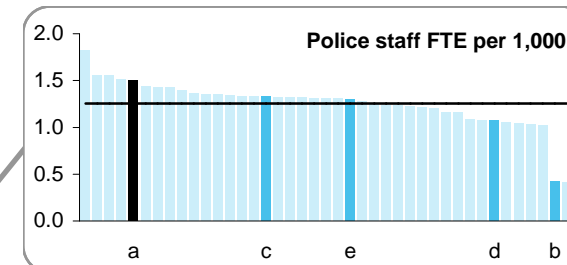
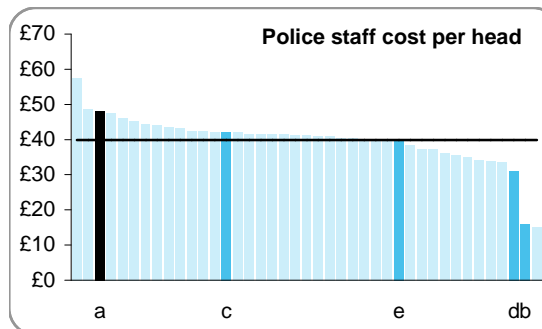
Budgeted FTE 2012/13 (POA)	2,043 <<
FTE Mar 12 (ADR502)	1,885

#### PCSOs

£m	£/head	Avg	Diff. £m
13.5	10.0	7.6	3.3

	Avg	Diff. £m
FTE/1,000	0.34	0.26
£000/FTE	£29.1k	£29.6k
		-0.3 <<

Budgeted FTE 2012/13 (POA)	466 <<
FTE Mar 12 (ADR502)	426



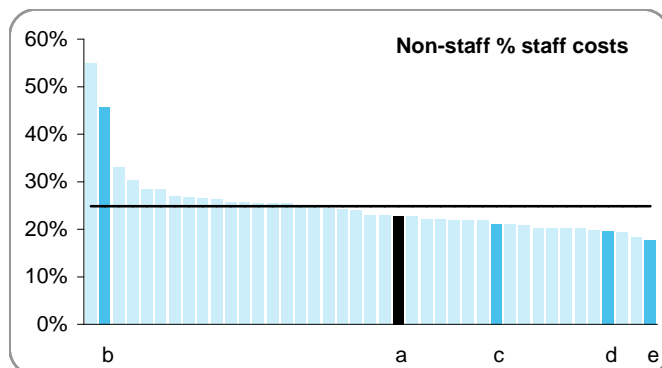
Source: POA Statistics 2012/13 estimates and ADR502

Merseyside

## NON-STAFF COSTS AS PERCENTAGE OF WORKFORCE COSTS

2012/13 estimates

These charts provide information about non-staff costs broken down into specific types of running costs. Non-staff costs are shown as a percentage of staff costs, as non-staff costs are largely dependent on the number of staff working for an organisation. Third party payments include mutual aid from other police authorities, contributions to inter-authority services, transfer payments and national levies.



Staff costs £282m

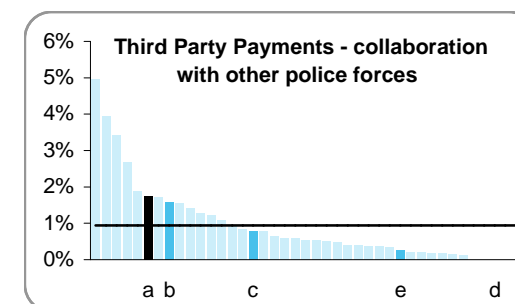
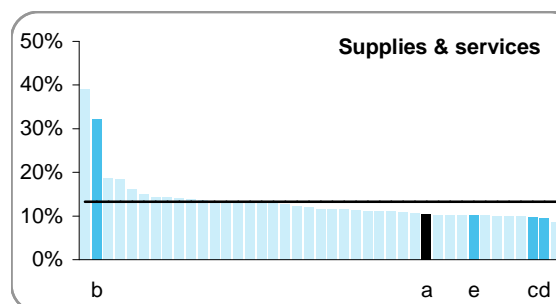
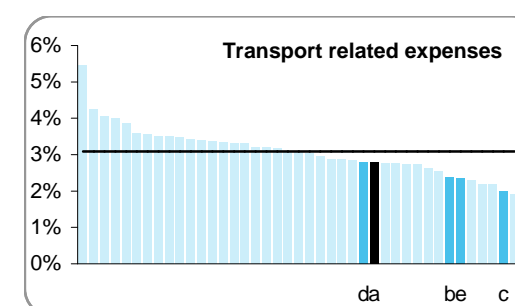
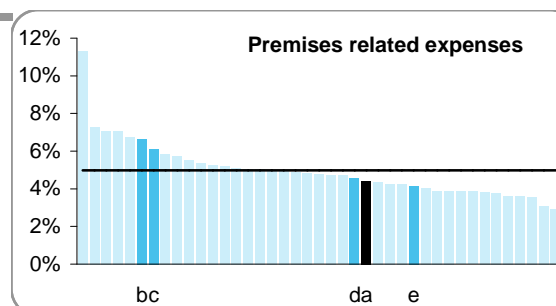
	£m	% staff	Avg	Diff. £m
Supplies & services*	29.3	10.4%	13.3%	-8.05
Premises	12.5	4.4%	5.0%	-1.55
Transport	7.9	2.8%	3.1%	-0.84
Collaboration payments	4.9	1.7%	0.9%	2.23
Other employee exps**	9.8	3.5%	2.6%	2.58
Non-staff costs	64.4	22.8%	24.8%	-5.62

Capital financing	2.5	0.9%	2.5%	-4.44
Total	66.9	23.7%	27.3%	-10.07

Source: POA estimates 2012/13

\* Inc 3rd party payments exc collaboration

\*\* Inc temporary & agency staff, injury & ill health costs



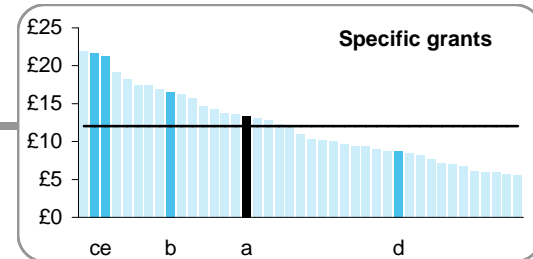
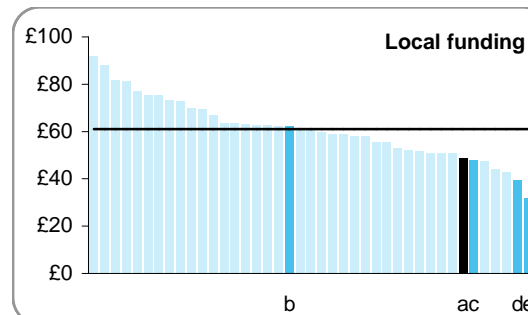
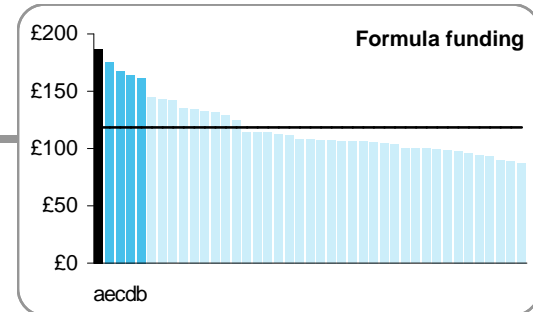
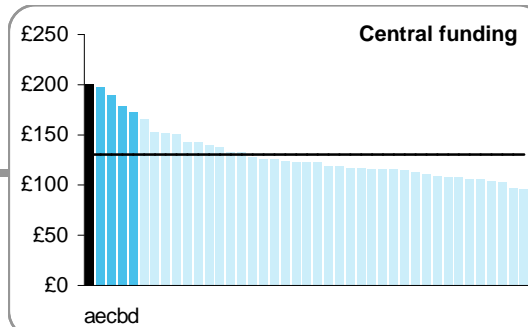
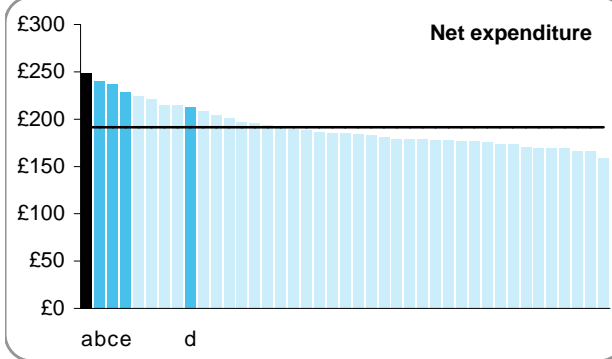
Merseyside

## FINANCING OF EXPENDITURE

### 2012/13 estimates £ per head of population

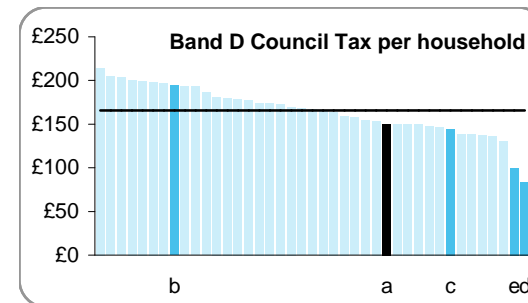
These charts show how the force funds its expenditure broken down into more detail using POA finance data. Central funding is broken down into formula based funding, and government grants, which are not formula based. Local funding is comprised of council tax and use of reserves.

Note: forces in Wales did not receive an increase in government grant for agreeing to freeze or reduce council tax but did receive a four year grant from the Welsh Government for an additional 500 PCSO's across Wales.

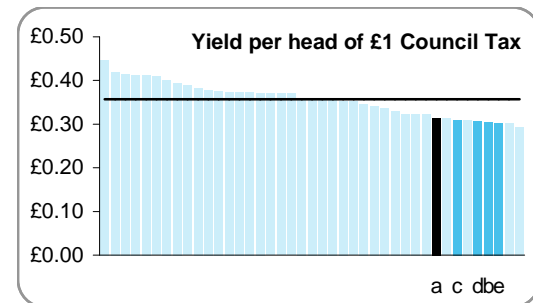


Population 1,353k

	£m	£/head	Avg
<b>Central funding</b>			
Formula funding*	253	187	118
Specific grants	18	13	12
<b>Local funding</b>			
Council tax	64	47	60
Reserves (transfers)	2	1	1
Net revenue exp.	337	249	191



Band D tax rate	Avg
£151	£166



Council Tax £/head	Yield of £1 CT	Avg
£47	£0.31	£0.36

\* Sum of Police Grant, Non-Domestic Rates, & Revenue Support Grant

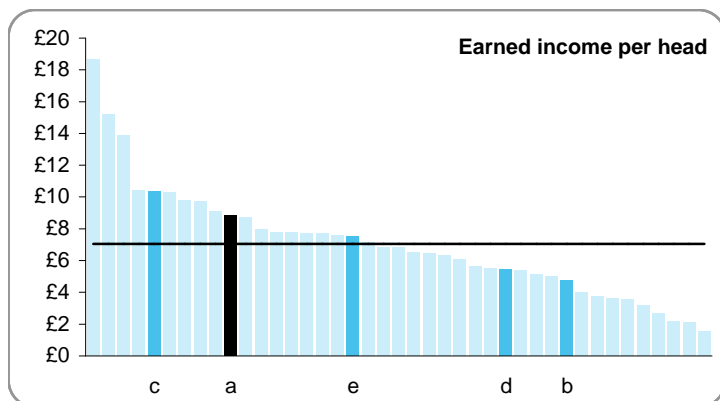
Source: POA estimates 2012/13

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## EARNED INCOME

### 2012/13 estimates £ per head of population

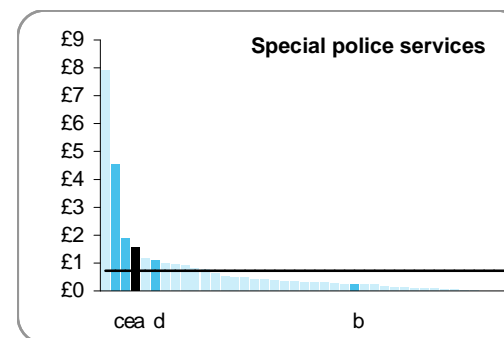
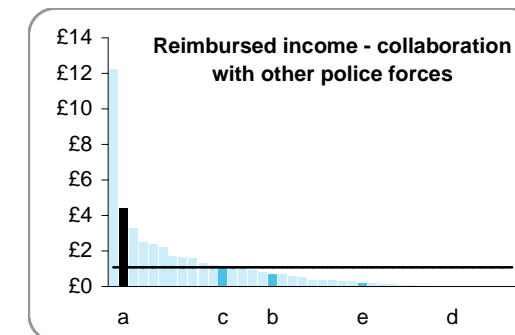
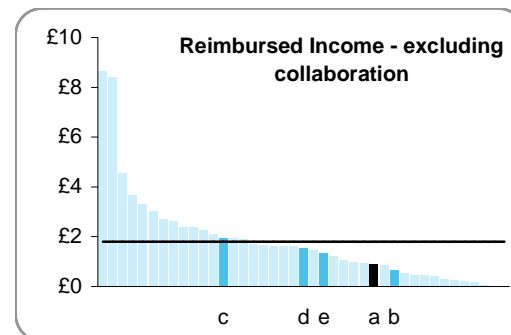
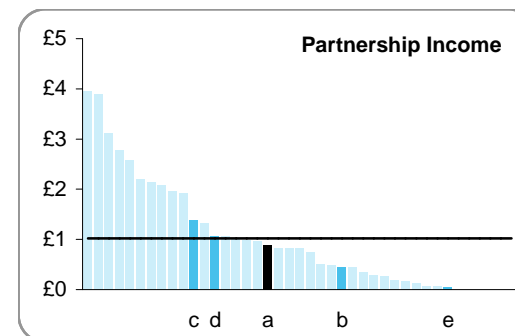
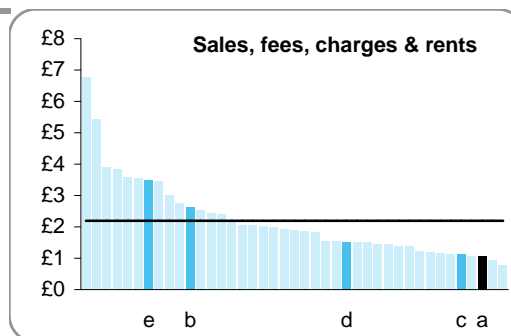
These charts break down information into different categories of 'earned' or external income using POA. This is the income removed from GRE in order to calculate NRE and does not include government grants.



Population 1,353k

	£m	£/head	Avg	Diff. £m
Sales, fees, charges & rents	1.4	1.1	2.2	-1.5 <<
Reimbursed Income				
- Collaboration	5.9	4.4	1.1	4.5 <<
- Exc collaboration	1.2	0.9	1.8	-1.2
Partnership income	1.2	0.9	1.0	-0.2
Special police services	2.1	1.6	0.7	1.1
Interest	0.1	0.1	0.2	-0.2
Total earned income	12.0	8.8	7.1	2.4

Source: POA estimates 2012/13



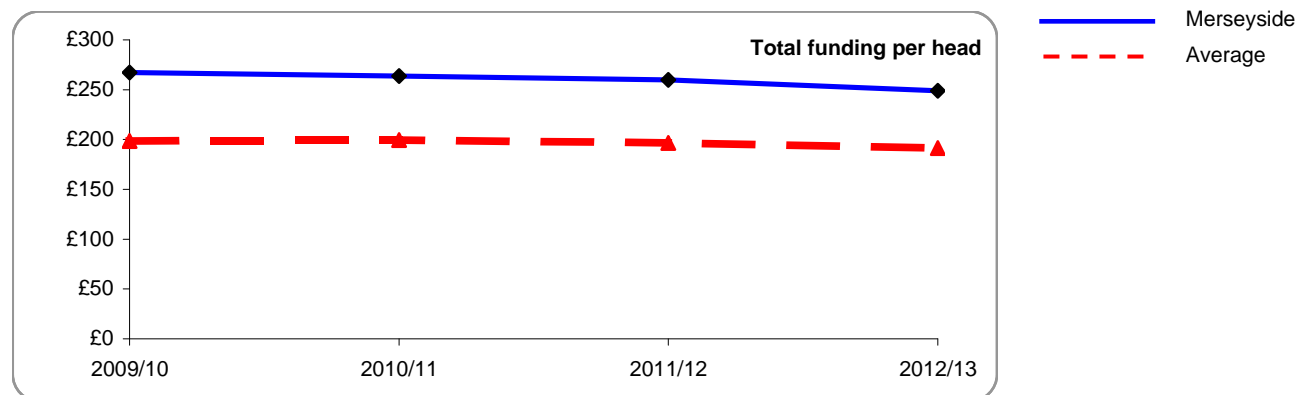
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## FUNDING SOURCE TRENDS

2009/10 - 2010/11 actuals and estimates for 2011/12 - 2012/13 £ per head of population

These charts show how the financial position and funding of forces has changed since 2009/10. Please note that estimates of reserves are unreliable, and that these figures are not adjusted for inflation.



£ per 1000	2009/10	2010/11	2011/12	2012/13	Change
Central gov funding	223.0	225.1	214.1	200.4	-10%
Reserves	0.9	-6.8	0.4	1.5	
Council tax	43.4	45.5	45.4	47.2	9%
Total funding	267.3	263.7	259.8	249.1	-7%

Average	2009/10	2010/11	2011/12	2012/13	Change
Central gov funding	142.4	145.9	137.9	130.4	-8%
Reserves	0.4	-3.6	1.3	1.3	
Council tax	55.7	57.2	57.5	59.7	7%
Total funding	198.5	199.5	196.7	191.4	-4%

Band D tax rate	£141	£146	£146	£151
Average	£157	£162	£162	£166

Source: CIPFA statistics; POA Statistics 2012/13 estimates

Merseyside

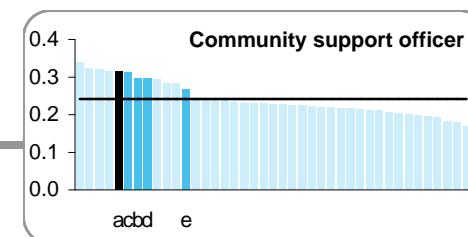
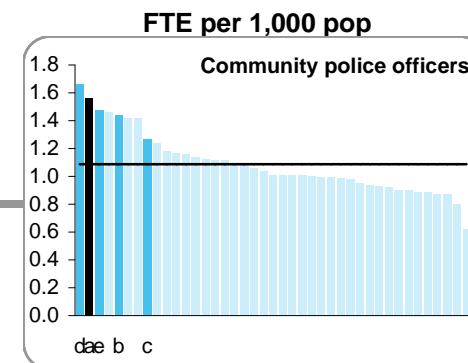
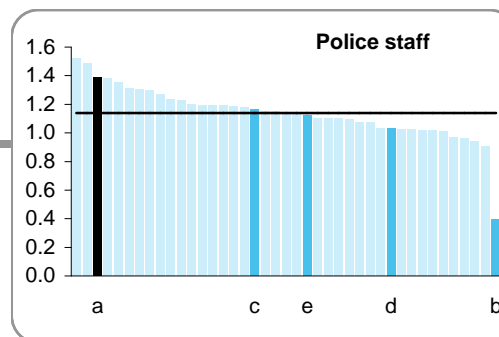
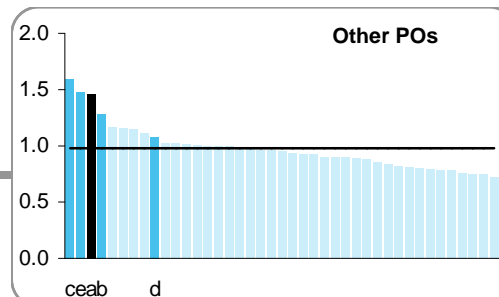
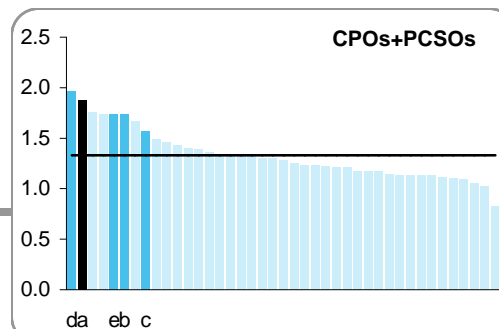
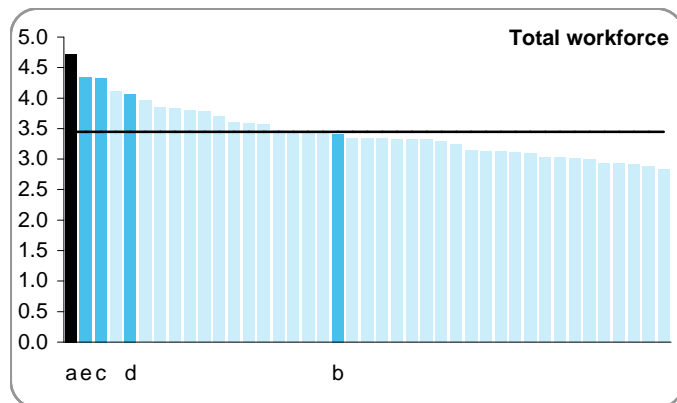
## WORKFORCE - SUMMARY

March 2012

These charts show the overall police workforce per 1,000 population which are then broken down into police officers, police staff and PCSOs.

We have subdivided officers into community police officers (CPO - those within neighbourhood response, traffic roles and probationers) and others, and therefore used ADR 502 and 601 as the data source.

Specials numbers are headcount as opposed to FTE.



Population 1,353k

	FTE	per 1,000	Avg	Diff	% Total	Avg
Community POs	2,108	1.56	1.09	636 <<	33%	31%
PCSOs	426	0.31	0.24	99	7%	7%
Sub-total	2,534	1.87	1.33	734	40%	38%
Other POs	1,975	1.46	0.98	651	31%	28%
Police staff	1,885	1.39	1.14	344 <<	29%	33%
Total	6,394	4.72	3.45	1,728	100%	100%

Special constables	585	0.43	0.32	152
Contractors	27	0.02	0.03	-11

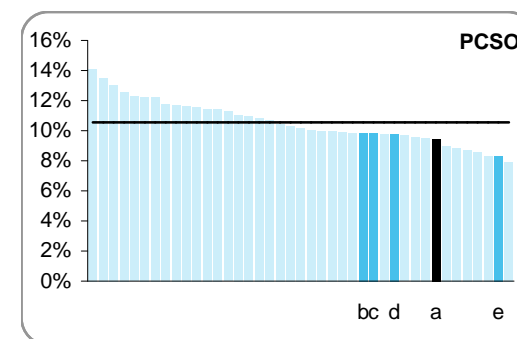
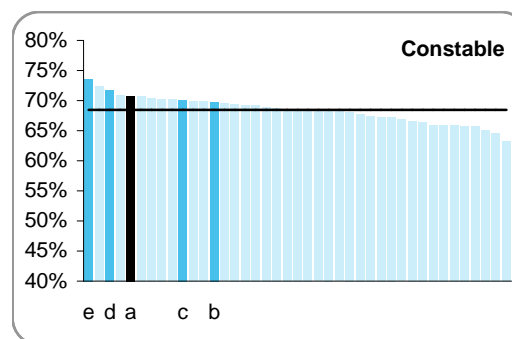
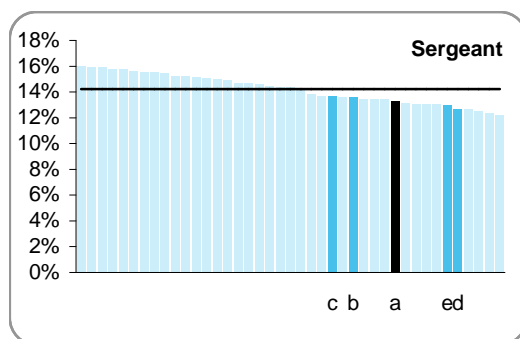
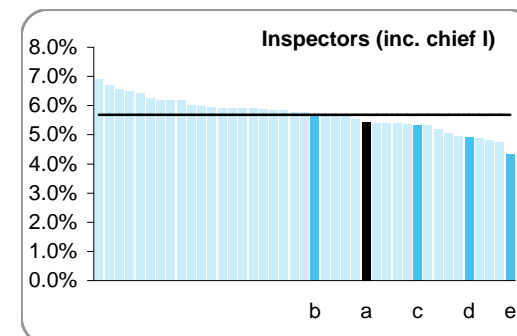
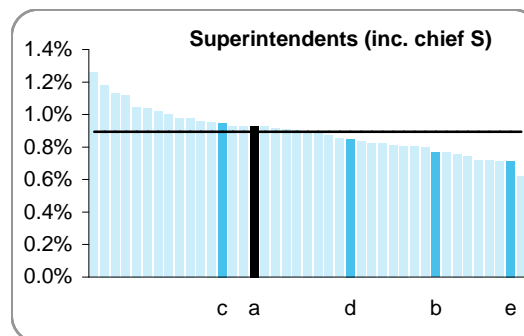
Source: ADR 502 / 601 March 2012

## POLICE OFFICERS/PCSOs BY RANK

March 2012 % of FTE

These charts show the percentage of the total officer and PCSO workforce by rank. The chart for superintendents includes chief superintendents, and the chart for inspectors includes chief inspectors. Association of Chief Police Officers (ACPO) are officers above the rank of chief superintendents.

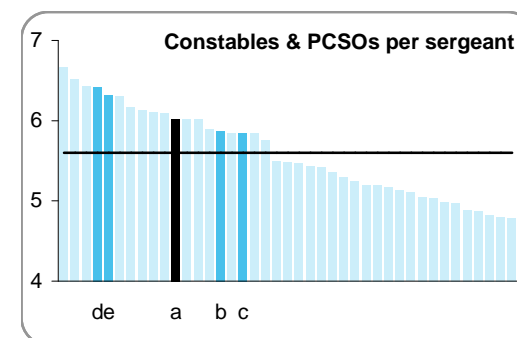
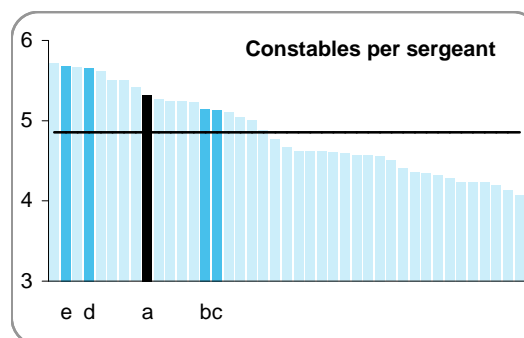
Two further charts show numbers of constables (and PCSOs) per sergeant giving an indication of the supervision requirement for each sergeant.



	FTE	%	Avg
ACPO	5	0.1%	0.2%
Chief superintendent	14	0.3%	0.3%
Superintendent	28	0.6%	0.6%
Chief inspector	46	1.0%	1.2%
Inspector	199	4.4%	4.5%
Sergeant	600	13.3%	14.2%
Constable	3,191	70.8%	68.5%
PCSO	426	9.4%	10.5%
Force total	4,509	100.0%	100.0%

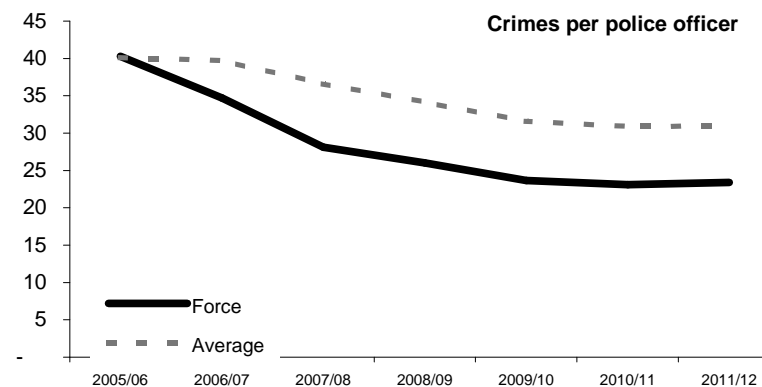
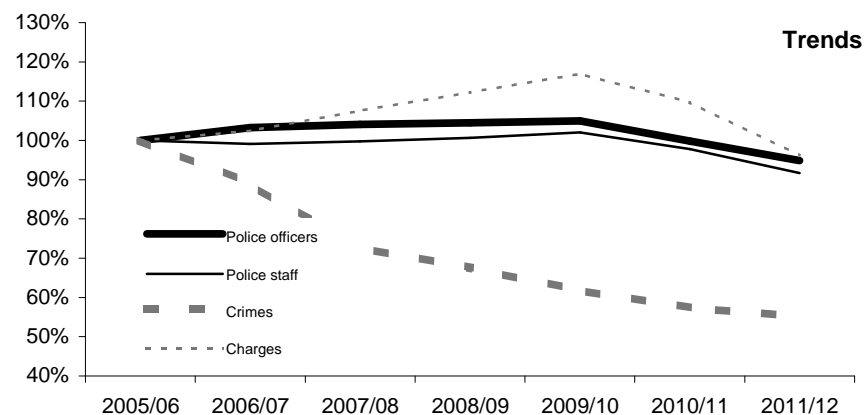
Constables per sergeant	5.3	4.9
Const. & PCSOs per Sergeant	6.0	5.6

Source: ADR 502 March 2012



## WORKFORCE & CRIME TRENDS

These charts compare trends of all officers and total crime excluding fraud and forgery. Charges data also exclude fraud and forgery. We have opted to show totals in order to maintain both consistency and better data quality over time.  
Note: PCSO are not shown.  
These charts should be used to highlight relative changes rather than absolute values.

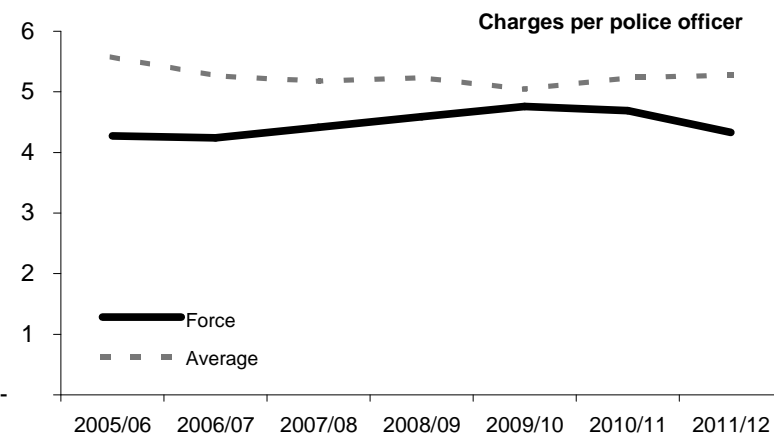


	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
Police officers	4,302	4,442	4,477	4,494	4,516	4,297	4,083
Police staff	2,207	2,187	2,203	2,221	2,252	2,158	2,024
All crime ex F&F	173,250	154,172	125,835	116,992	106,940	99,351	95,612
Charges ex F&F	18,373	18,828	19,765	20,627	21,484	20,154	17,674

Crimes/officer	40	35	28	26	24	23	23
National Avg	40	40	37	34	32	31	31

Charges/officer	4.3	4.2	4.4	4.6	4.8	4.7	4.3
National Avg	5.6	5.3	5.2	5.2	5.0	5.2	5.3

% crime victim-based				79.5%	77.9%	77.7%	79.7%
National Avg				88.1%	87.7%	87.5%	87.6%



Source: ADR 502 March 2012 and Home Office Crime :08/09

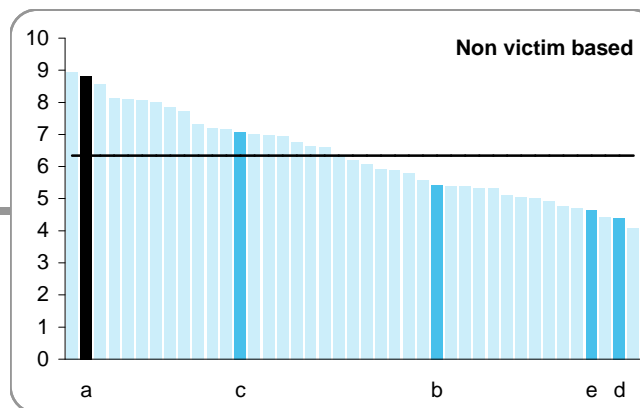
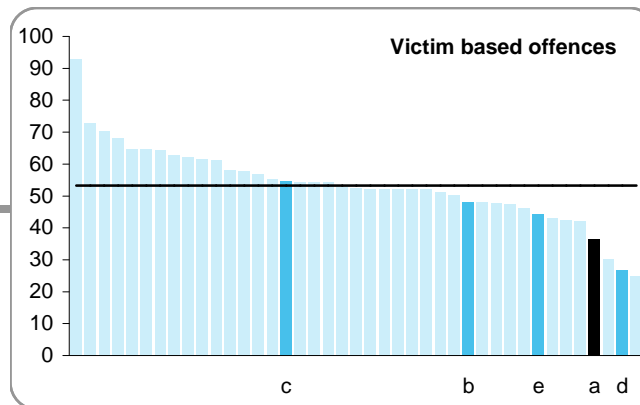
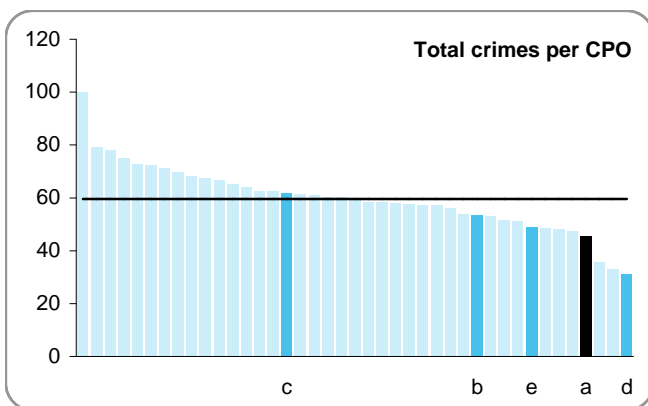
Merseyside

## COMMUNITY POLICE OFFICERS AND CRIME

March 2012 workforce, 2011/12 crime

These charts show numbers of police officers allocated to community duties in relation to the amount of crime in the force. While police officers are not just dealing with crime, the numbers of crimes per police officer allocated to CPO (Community police officers - see Workforce Summary) gives some indication of how busy these officers are compared to their peer group of forces.

Detail on crime can be found in section two.



Community police officers	2,108
Total police officers	4,083

Crime	N	per CPO	Avg	per all PO's	Avg
Victim based	77,006	37	53	19	28
Non victim based	18,606	9	6	5	3
Total exc fraud	95,612	45	60	23	31

Source: ADR 601 March 2012

Source: Home Office Crime Statistics 2011/12

Merseyside

**Force breakdown against group average - staff**  
**POA 12/13 ESTIMATES**

Population 1,353k

	Budgeted staff FTE			Staff per head FTE / 1,000 pop			Group average FTE / 1,000 pop			Diff from group FTE			% of total PO+PS	
	PO	PS	Total	PO	PS	Total	PO	PS	Total	PO	PS	Total	Force	Group
Neighbourhood	628	466	1,094	0.46	0.34	0.81	0.48	0.31	0.79	-22	50	28	17%	19%
Incident response	1,047	0	1,047	0.77	0.00	0.77	0.82	0.00	0.82	-58	0	-58	16%	20%
Local investigation	491	28	519	0.36	0.02	0.38	0.35	0.02	0.37	14	7	21	8%	9%
Other	144	24	167	0.11	0.02	0.12	0.09	0.02	0.11	17	-1	17	3%	3%
Local policing	2,309	517	2,827	1.71	0.38	2.09	1.74	0.34	2.08	-49	57	8	44%	50%
Dealing with the public	139	335	474	0.10	0.25	0.35	0.08	0.22	0.30	27	35	62	7%	7%
Road policing	154	22	176	0.11	0.02	0.13	0.13	0.02	0.14	-17	1	-16	3%	3%
Specialist operations	328	40	368	0.24	0.03	0.27	0.16	0.02	0.18	108	13	121	6%	4%
Intelligence	194	157	351	0.14	0.12	0.26	0.13	0.07	0.20	20	63	82	6%	5%
Investigations	397	108	505	0.29	0.08	0.37	0.31	0.06	0.37	-28	32	4	8%	9%
Investigative support	15	147	162	0.01	0.11	0.12	0.01	0.09	0.09	4	31	35	3%	2%
Custody	100	132	232	0.07	0.10	0.17	0.07	0.07	0.14	9	39	48	4%	3%
Other	95	327	422	0.07	0.24	0.31	0.02	0.14	0.17	62	135	197	7%	4%
Criminal justice	195	458	653	0.14	0.34	0.48	0.09	0.21	0.30	71	174	245	10%	7%
ICT	1	73	74	0.00	0.05	0.05	0.00	0.04	0.04	1	13	14	1%	1%
Human resources	6	117	123	0.00	0.09	0.09	0.00	0.05	0.05	1	53	53	2%	1%
Training	61	42	102	0.04	0.03	0.08	0.05	0.02	0.07	-1	15	13	2%	2%
Other	75	447	522	0.06	0.33	0.39	0.05	0.27	0.31	14	85	99	8%	8%
Support functions	143	678	821	0.11	0.50	0.61	0.10	0.38	0.47	14	166	180	13%	11%
Police authority	0	25	25	0.00	0.02	0.02	0.00	0.01	0.01	0	13	13	0%	0%
Central costs	0	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0	0	0	0%	0%
Total exc national	3,875	2,487	6,361	2.86	1.84	4.70	2.75	1.41	4.16	150	584	734	100%	100%
National policing	120	22	142	0.09	0.02	0.10	0.09	0.03	0.12	2	-24	-22		
Total	3,995	2,509	6,503	2.95	1.85	4.81	2.84	1.44	4.28	152	560	712		

Source: POA estimates 2012/13

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'

**Force breakdown against group average - cost**  
**POA 12/13 ESTIMATES**

Population 1,353k

	Budgeted spend £m	Spend per head		Diff from group £m	% of total		% PO *	
		Force	Group		Force	Group	Force	Group
Neighbourhood	43.5	32.1	32.4	-0.3	13%	14%	69%	72%
Incident response	47.9	35.4	39.3	-5.3	14%	17%	100%	99%
Local investigation	23.7	17.5	18.2	-0.9	7%	8%	97%	96%
Other	13.9	10.3	8.4	2.6	4%	4%	75%	69%
Local policing	129.0	95.3	98.2	-4.0	39%	43%	86%	84%
Dealing with the public	19.6	14.4	12.9	2.0	6%	6%	36%	32%
Road policing	8.0	5.9	6.5	-0.9	2%	3%	90%	84%
Specialist operations	22.0	16.3	10.1	8.4	7%	4%	84%	76%
Intelligence	13.8	10.2	8.9	1.7	4%	4%	66%	72%
Investigations	24.6	18.2	18.8	-0.8	7%	8%	79%	76%
Investigative support	10.5	7.7	5.7	2.7	3%	3%	7%	7%
Custody	12.0	8.8	8.4	0.6	4%	4%	49%	43%
Other	15.0	11.1	6.9	5.7	5%	3%	31%	16%
Criminal justice	27.0	19.9	15.3	6.3	8%	7%	39%	31%
ICT	12.2	9.0	8.0	1.3	4%	4%	1%	0%
Human resources	4.8	3.5	2.6	1.3	1%	1%	2%	6%
Training	5.7	4.2	4.0	0.2	2%	2%	0%	0%
Other	41.6	30.8	25.8	6.7	13%	11%	18%	18%
Support functions	64.3	47.5	40.4	9.5	19%	18%	13%	13%
Police authority	1.9	1.4	1.4	0.1	1%	1%	0%	0%
Central costs	10.1	7.5	8.9	-1.9	3%	4%	0%	0%
Total exc national	330.6	244.3	227.1	23.2	100%	100%	58%	60%
National policing	6.5	4.8	6.3	-2.0				
Total	337.1	249.1	233.4	21.1				

\* PO salaries + overtime as  
% of gross expenditure

Source: POA estimates 2012/13

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'

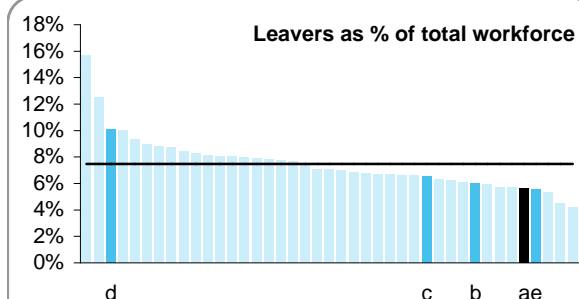
## LEAVERS

2011-12

These charts show the percentage of the workforce that left the force between 31st March 2011 and 2012; using 31st March 2011 as the baseline.

Officers are broken down into those who transferred or left the service. Because of the current financial climate, we have costed the salary impact of staff leaving the service. However, PCSOs leaving forces may return as police officers.

NB: The leavers figures are FTE.



	Strength * Leavers	% Force	Avg Salary £m
Police officers	4,297		
Exc transfers	216	5.0%	4.8%
Transfers	2	0.0%	0.3%
Leaving force	218	5.1%	5.1%
PCSO	440	12	2.8%
Police staff	2,158	156	7.2%
Force total	6,895	386	7.5%

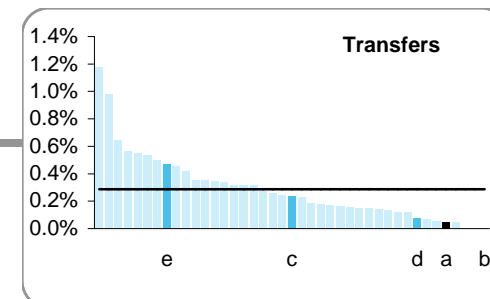
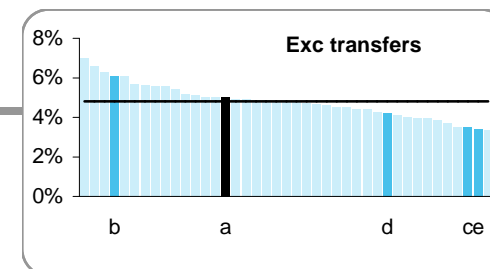
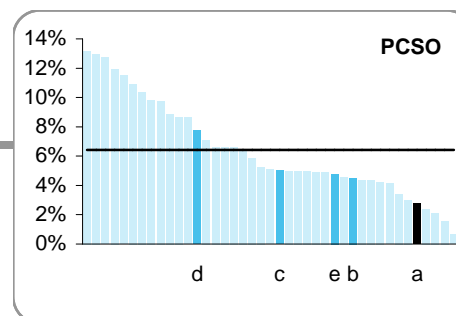
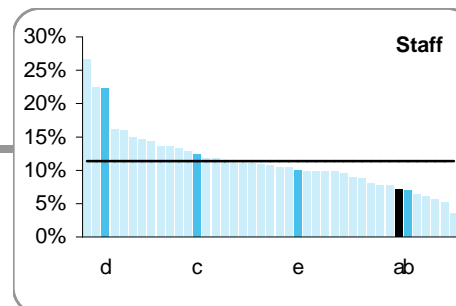
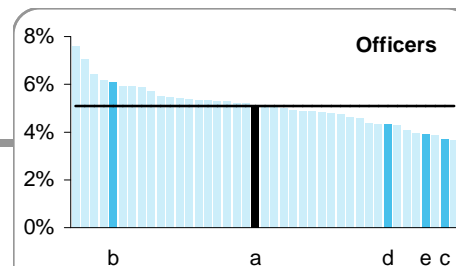
\* as at Mar 11

All leavers

Source: ADR531 (as at 31/03/12)

Source: ADR531 (as at 31/09/11)

Source: ADR502 (as at 31/03/11)



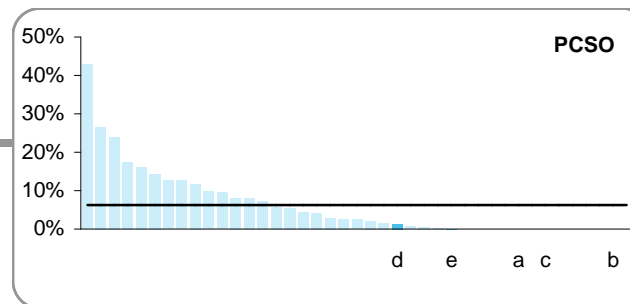
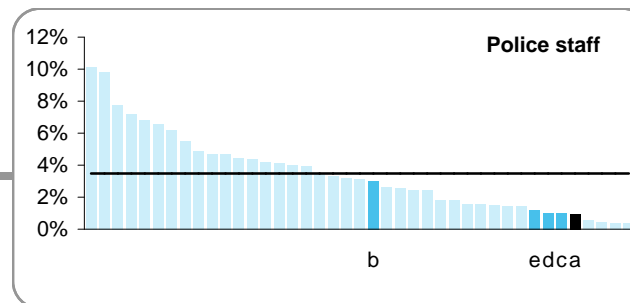
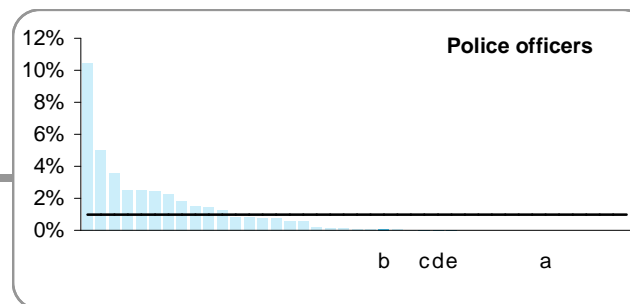
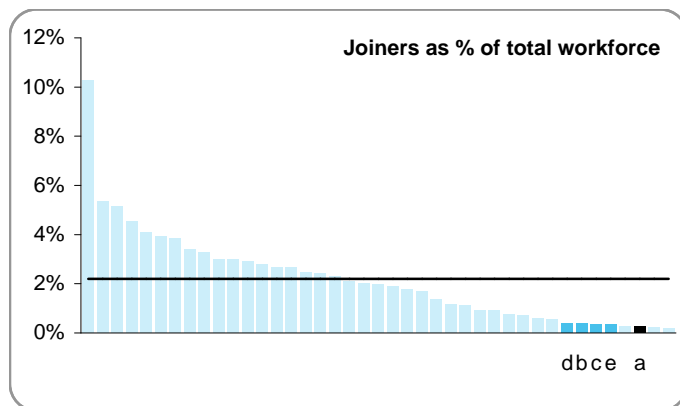


## JOINERS

2011-12

These charts show the percentage of the workforce that joined the force in 2011/12, against a baseline of 2010/11.

NB: The joiners figures are FTE.



	Strength*	Joiners	%	Avg
Police officers	4,297	0	0.0%	1.0%
PCSO	440	0	0.0%	6.2%
Police staff	2,158	20	0.9%	3.5%
Overall	6,895	20	0.3%	2.2%

\* as at Mar 11

Source: ADR521 & ADR 502 (as at 31/03/12 and 30/09/2011)

Merseyside

## SICKNESS & RECUPERATIVE RESTRICTED

March 2012

These charts show sickness absence broken down into short and medium term (28 days and less) and long term (more than 28 days).

Officers on restricted duties (i.e. officers who, because of a disability or other limiting factor, are unable to undertake the full range of operational duties) and recuperative duties (officers returning to work in a phased way after injury or illness) are included separately.

NB: The gaps towards the left of some charts indicate that data is not available or has not been included; absence above 12% of the workforce and zero absence have been excluded.

	Strength *	FTE	%	Avg
Officers	4,083			
Long term absence		78	1.9%	1.7%
Sickness absence		81	2.0%	2.1%
PCSO	426			
Long term absence		8	1.9%	1.7%
Sickness absence		5	1.2%	2.0%
Staff	2,024			
Long term absence		45	2.2%	1.7%
Sickness absence		32	1.6%	2.1%

\* as at Mar 12

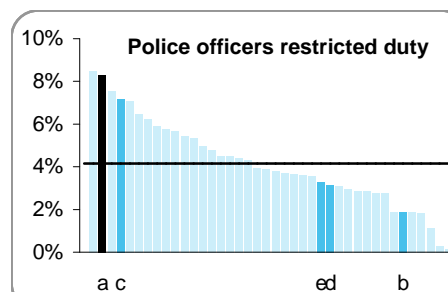
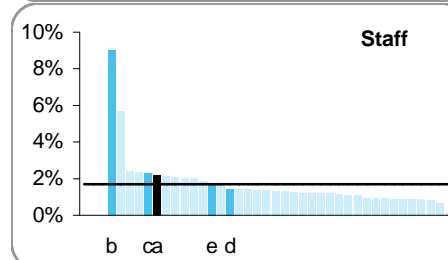
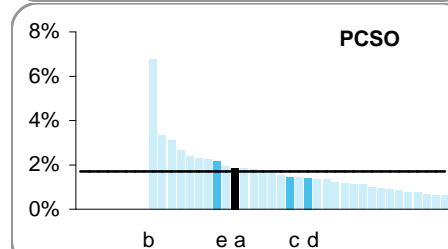
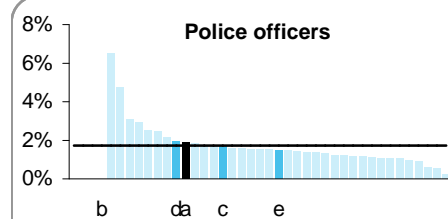
Long term absence: 2010/11-Q4

Officers	4,083			
Recuperative		19	0.4%	2.1%
Restricted		357	8.3%	4.2%

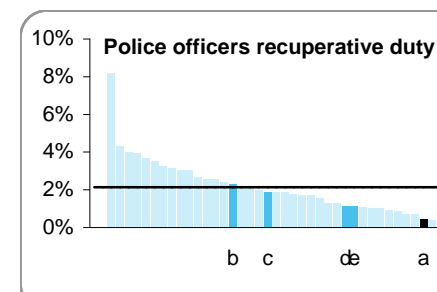
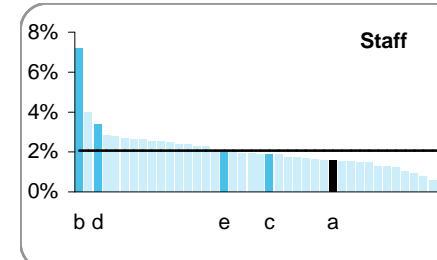
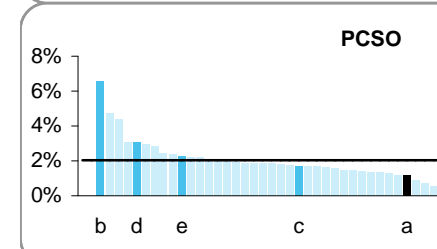
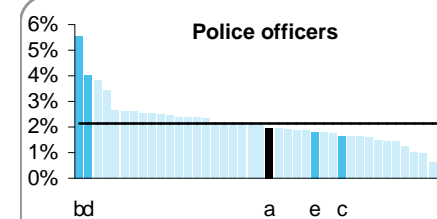
Source: ADR 502, 551 and 554 (as at 31/03/12)

ADR 554 figures are headcount not FTE

### Long-term absence



### Short and medium term absence



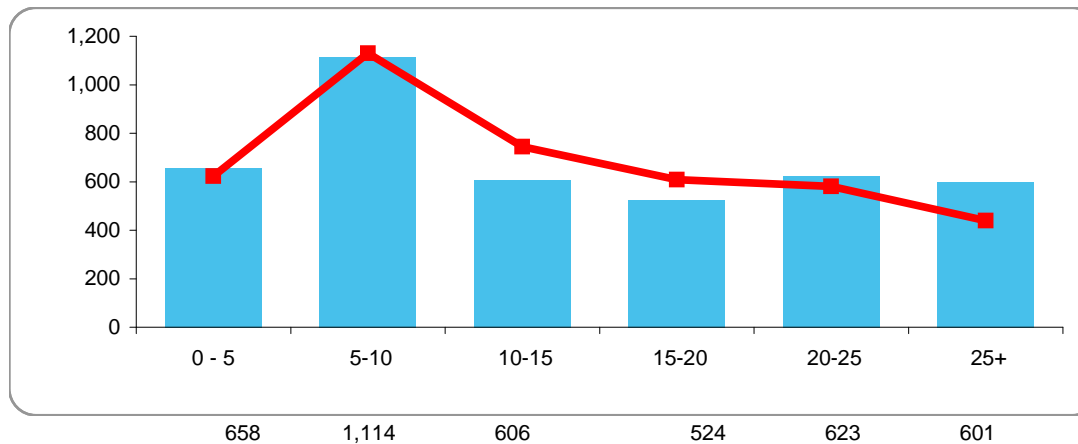
Merseyside

## POLICE OFFICERS LENGTH OF SERVICE

These charts show the number of officers by length of service. A more detailed breakdown of 25 – 30 years is provided for planning purposes, shown by projected retirement dates. Salary costs are presented using the average cost of a police officer.

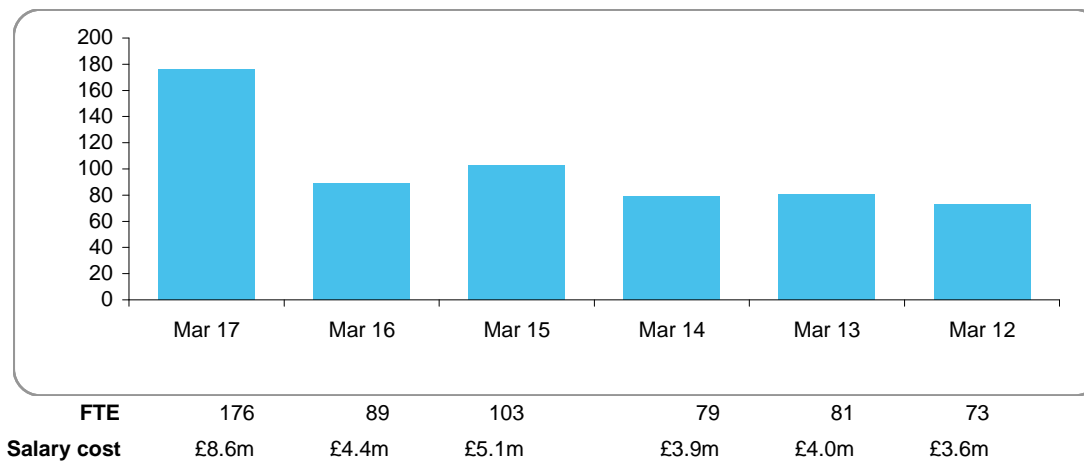
### ALL OFFICERS

National average



Total  
4,126

### 25 YEARS OR MORE - Projected retirement



Total  
601  
£29.5m

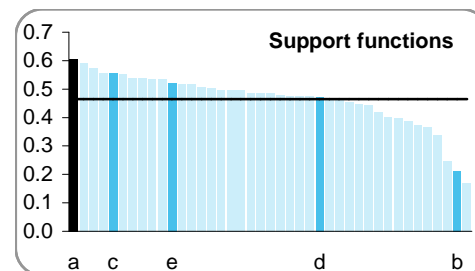
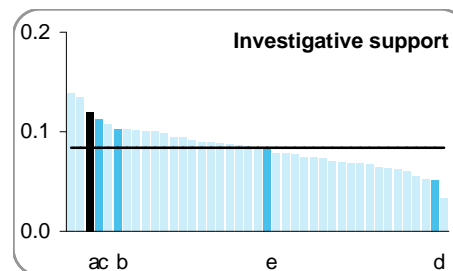
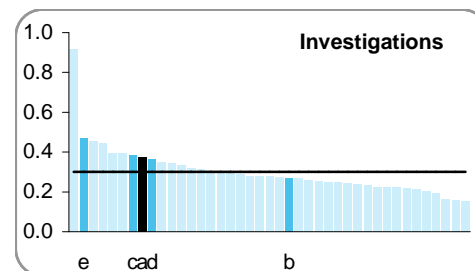
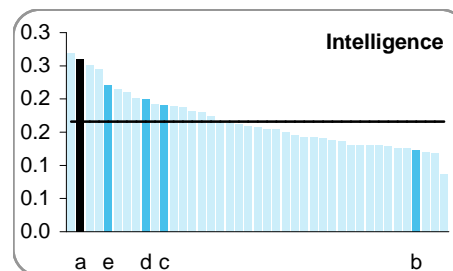
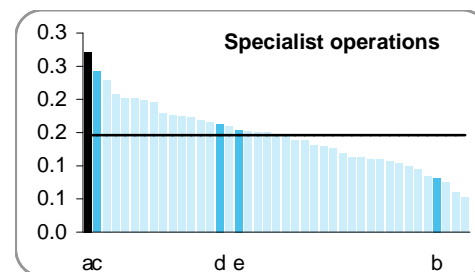
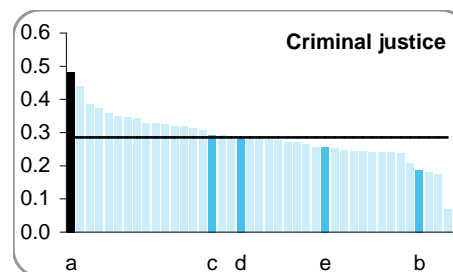
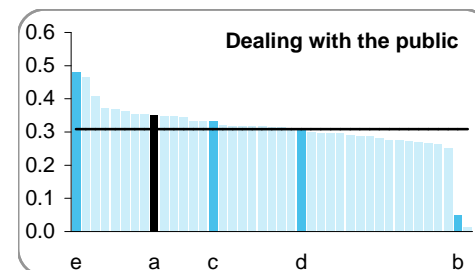
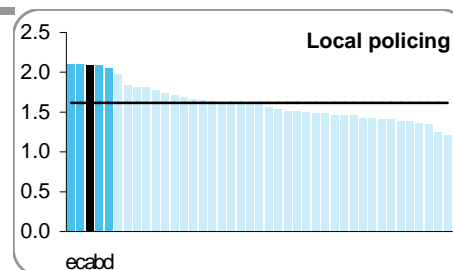
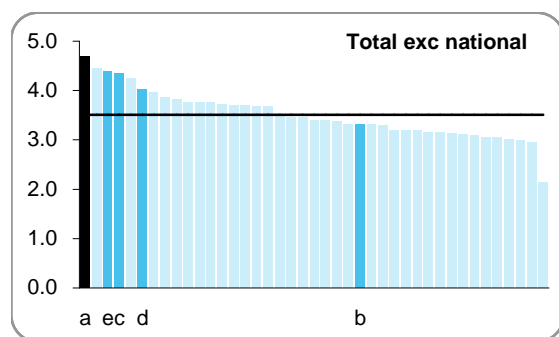
Source: ADR 582 (as at 31/03/12)

Merseyside

## WORKFORCE BY FUNCTION

Budgeted FTE 2012/13 per 1,000

These charts show the workforce costs by function in terms of FTE per 1,000 population.  
For definitions of the workforce categories, please refer to Appendix 2.

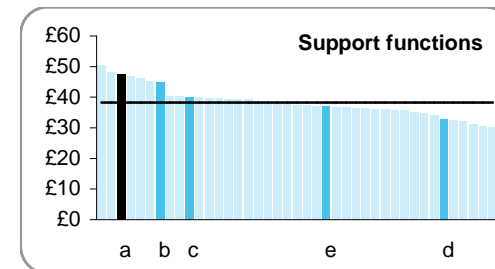
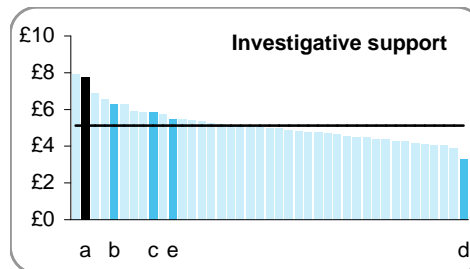
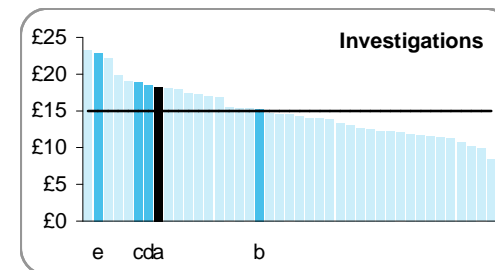
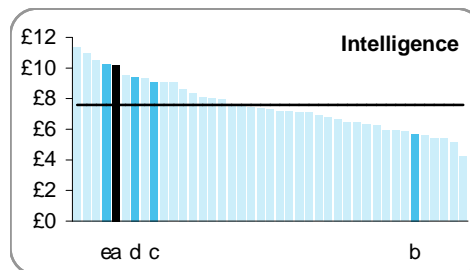
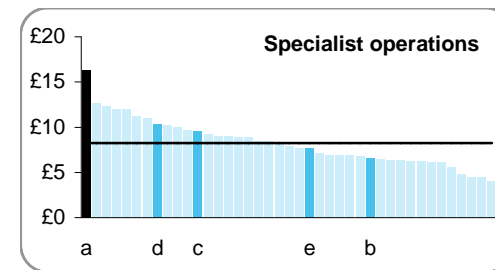
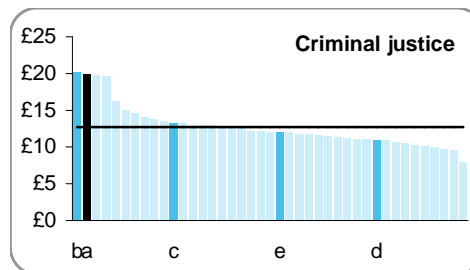
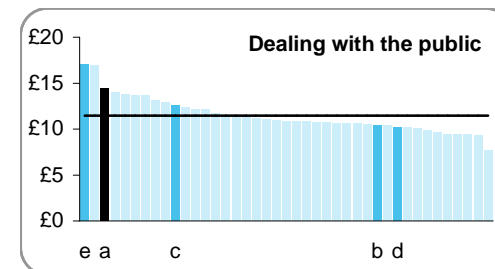
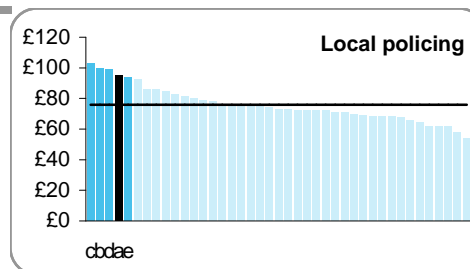
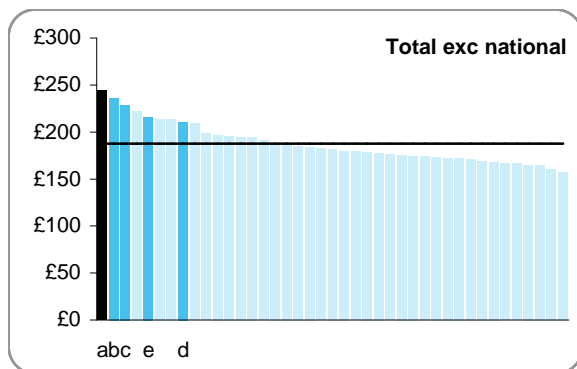


Source: POA estimates 2012/13

## NET REVENUE EXPENDITURE BY FUNCTION

### Cost per head of population by function

Note that workforce under the heading of 'local investigation' are included within 'local policing' not 'investigation'.

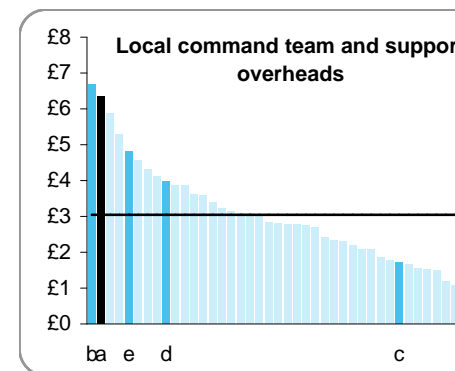
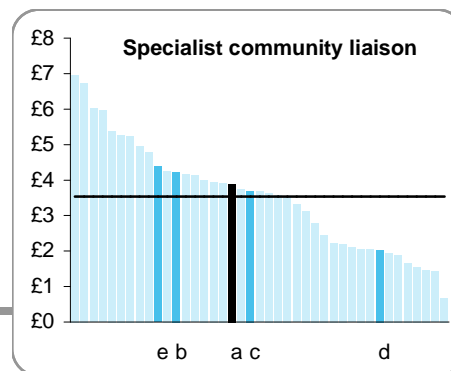
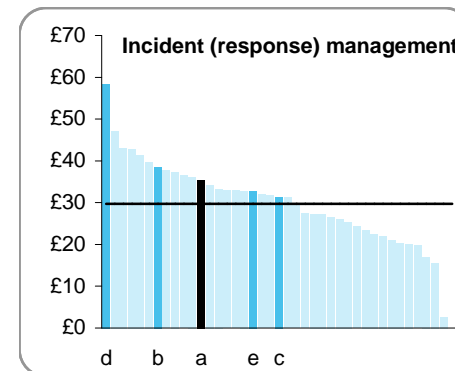
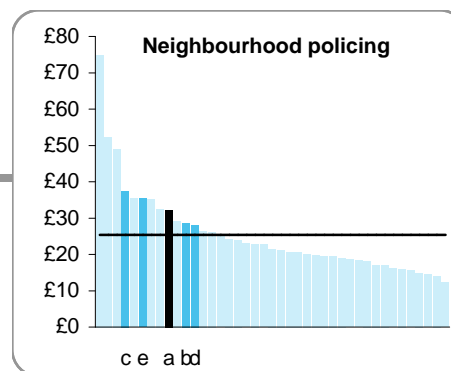
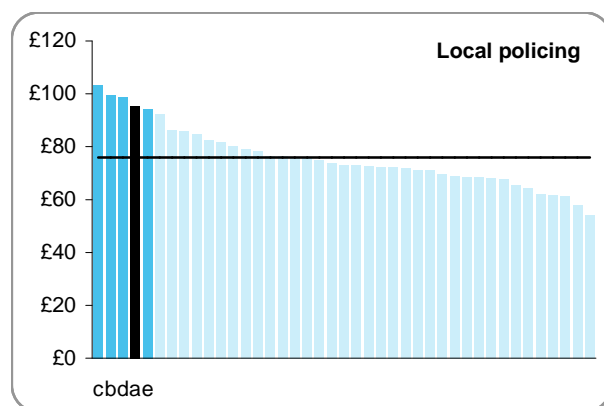


Population 1,353k

			Averages		Diff £m	
	£m	£/head	All	MSG	All	MSG
Local policing	129.0	95.3	75.9	98.2	26.2	-4.0 <<
Dealing with the public	19.6	14.4	11.5	12.9	4.0	2.0 <<
Criminal justice	27.0	19.9	12.7	15.3	9.7	6.3 <<
Road policing	8.0	5.9	5.8	6.5	0.2	-0.9
Specialist operations	22.0	16.3	8.2	10.1	10.8	8.4 <<
Intelligence	13.8	10.2	7.6	8.9	3.5	1.7
Investigations	24.6	18.2	15.0	18.8	4.3	-0.8
Investigative support	10.5	7.7	5.1	5.7	3.5	2.7 <<
Support functions	64.3	47.5	38.3	40.4	12.5	9.5 <<
Police authority	1.9	1.4	1.2	1.4	0.3	0.1
Central costs	10.1	7.5	6.4	8.9	1.5	-1.9
Total exc national	330.6	244.3	187.7	227.1	76.6	23.2 <<
National policing	6.5	4.8	3.7	6.3	1.5	-2.0
Total	337.1	249.1	191.4	233.4	78.0	21.1 <<

Source: POA estimates 2012/13

**LOCAL POLICING** including local investigation/ prisoner processing  
Objectives – cost per head of population



Population 1,353k

	Averages			
	£m	£/head	All	MSG
Neighbourhood policing	43.5	32.1	25.4	32.4
Incident (response) manageme	47.9	35.4	29.7	39.3
Local Investigation	23.7	17.5	14.3	18.2
Specialist community liaison	5.3	3.9	3.5	3.6
Command team & support	8.6	6.4	3.0	4.7
Total local policing	129.0	95.3	75.9	98.2

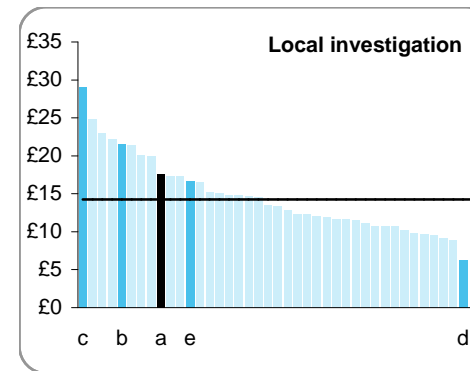
Diff £m			
All	MSG	% PO *	MSG
9.2	-0.3	69%	72%
7.7	-5.3	100%	99%
4.4	-0.9	97%	96%
0.5	0.3	90%	85%
4.5	2.2	65%	59%
26.2	-4.0	86%	84%

Total exc local investigation	105.3	77.8	61.7	80.0
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Source: POA estimates 2012/13

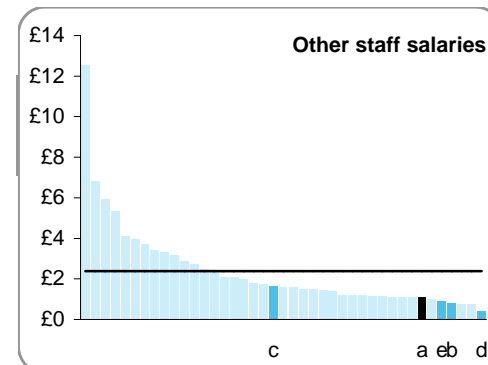
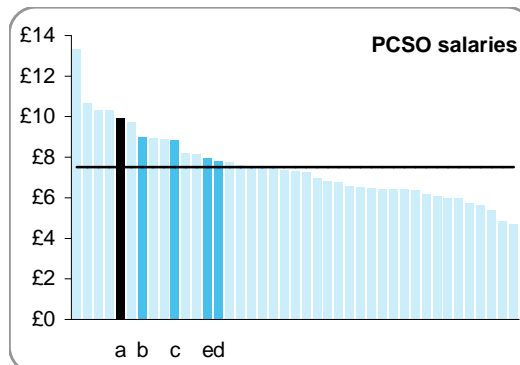
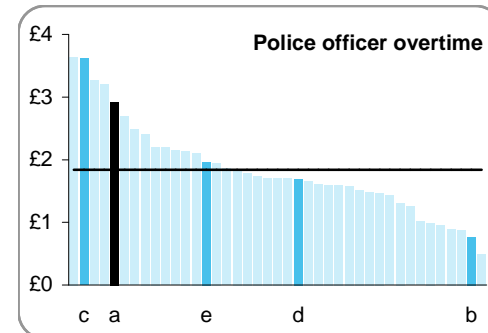
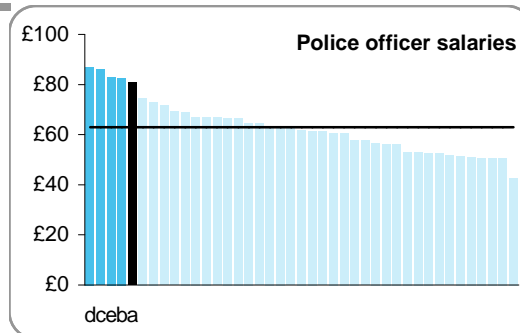
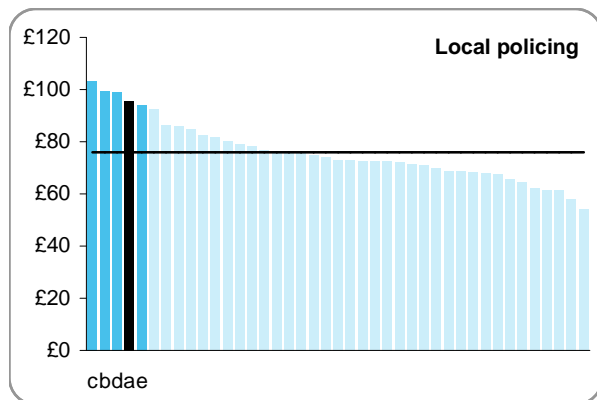
21.8	-3.0	84%	84%
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\* PO salaries + overtime as % of gross expenditure



## LOCAL POLICING

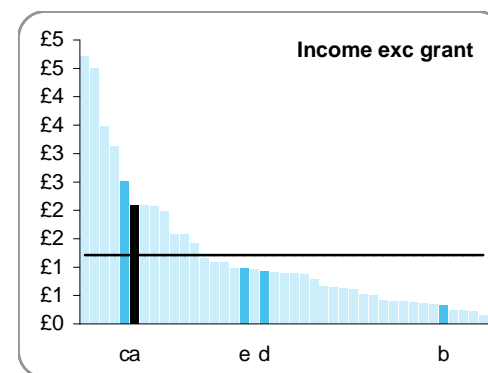
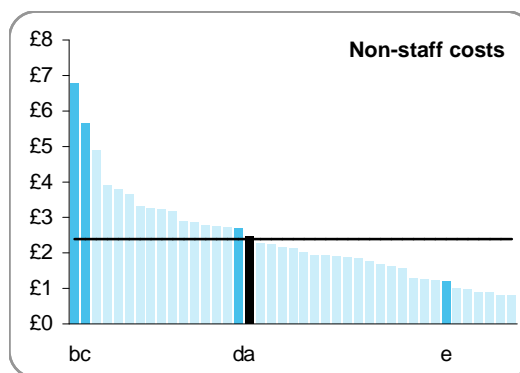
### Use of resources



Staffing	FTE	FTE/1000	Averages		All	MSG	Diff FTE	
Police officers	2,309	1.71			1.28	1.74	578	-49
PCSOs	466	0.34			0.25	0.31	122	50
Police staff	51	0.04			0.08	0.03	-61	7

Expenditure	£m	£/head	Averages		All	MSG	Diff FTE	
PO salaries	109.4	80.8			62.9	83.9	24.2	-4.1
PO overtime	4.0	2.9			1.8	2.2	1.5	1.0
PCSOs	13.5	10.0			7.5	8.7	3.3	1.7
Police staff	1.5	1.1			2.4	1.0	-1.8	0.2
Non-staff costs	3.3	2.5			2.4	3.8	0.1	-1.7
Income	-2.8	-2.1			-1.2	-1.4	-1.2	-1.0
Total cost	129.0	95.3			75.9	98.2	26.2	-4.0

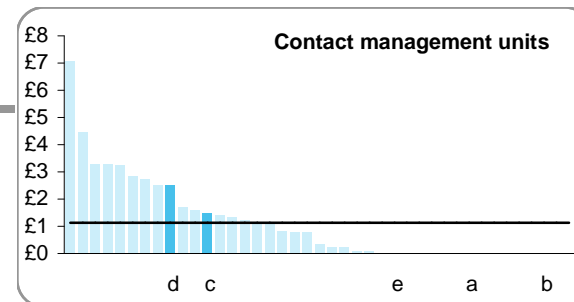
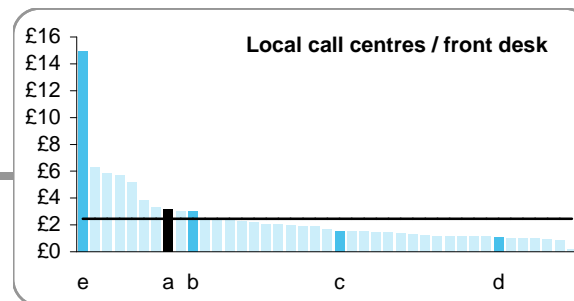
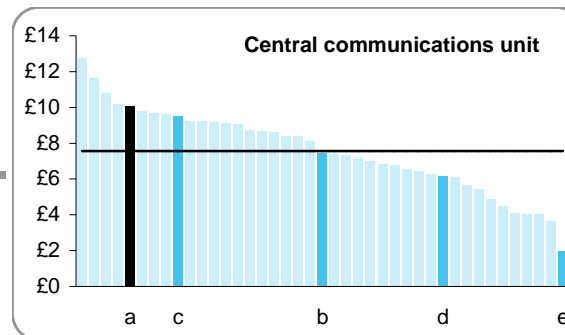
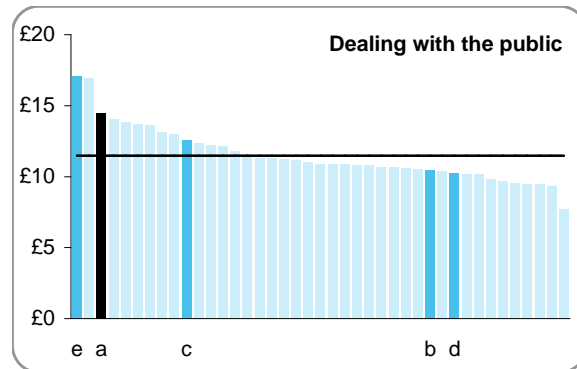
Cost/fte		Averages		All	MSG	Diff FTE	
Police officers	£47k			£49k	£48k	-4.2	-1.8
PCSOs	£29k			£30k	£28k	-0.3	0.3
Staff	£28k			£29k	£29k	0.0	-0.1



Source: POA estimates 2012/13  
HMIC

## DEALING WITH THE PUBLIC

Objectives – cost per head of population



Population 1,353k

### Averages

	£m	£/head	All	MSG
Central communications unit	13.6	10.0	7.6	7.0
Local call centres/front desk	4.3	3.2	2.4	4.7
Contact management units	0.0	0.0	1.1	0.8
Command team & support	1.7	1.3	0.3	0.4
Total dealing with the public	19.6	14.4	11.5	12.9

Source: POA estimates 2012/13

### Diff £m

All	MSG
3.3	4.1
1.0	-2.1
-1.5	-1.1
1.2	1.2
4.0	2.0

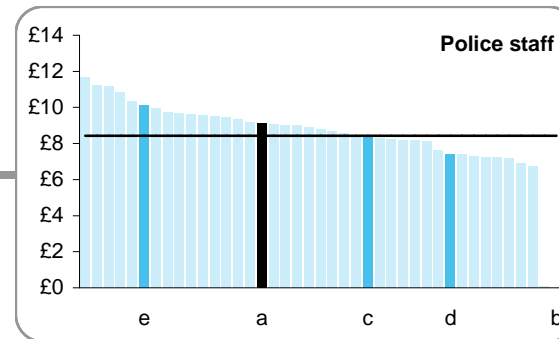
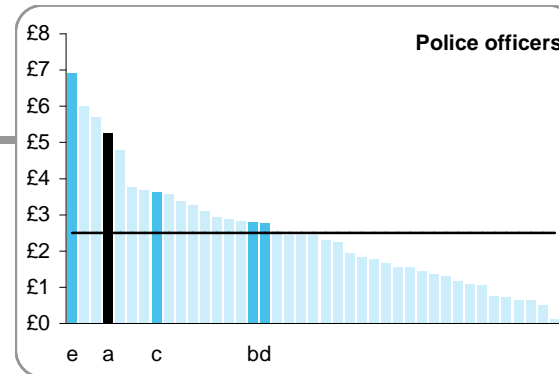
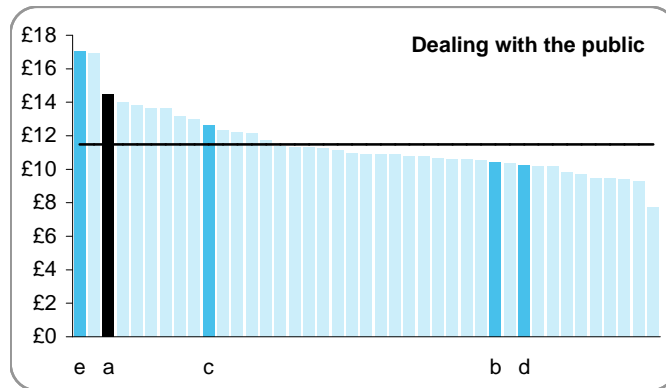
<<

% PO	MSG
28%	29%
64%	22%
na	13%
31%	46%
36%	32%



## DEALING WITH THE PUBLIC

### Use of resources



Staffing	Averages		Diff FTE	
	FTE	FTE/1000	All	MSG
Police officers	139	0.10	0.04	0.08
Police Staff	335	0.25	0.26	0.22

Expenditure	Averages		Diff FTE	
	£m	£/head	All	MSG
Police officers	7.1	5.3	2.5	4.3
Police staff +PCSO	12.3	9.1	8.4	7.0
Non-staff costs	0.2	0.1	0.6	1.8
Income	0.0	0.0	-0.1	-0.1
Total cost	19.6	14.4	11.5	12.9

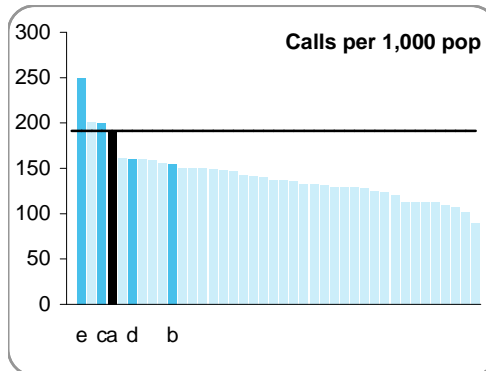
Cost/fte	Averages		Diff FTE	
	All	MSG	All	MSG
Police officers	£49k	£55k	£50k	
Police Staff	£36k	£31k	£31k	

Source: POA estimates 2012/13

## 999 CALLS

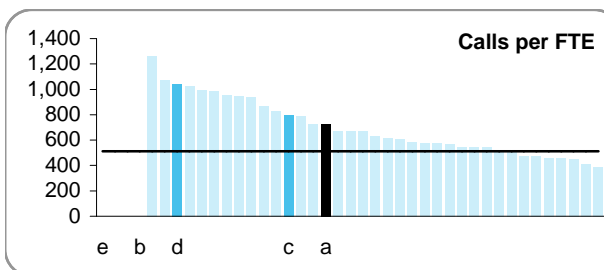
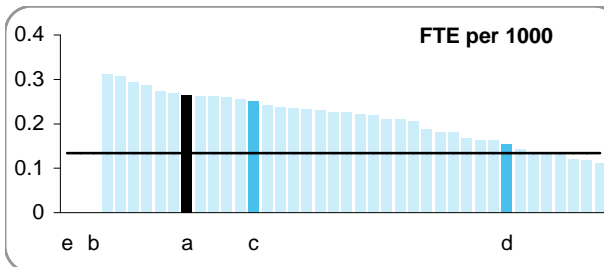
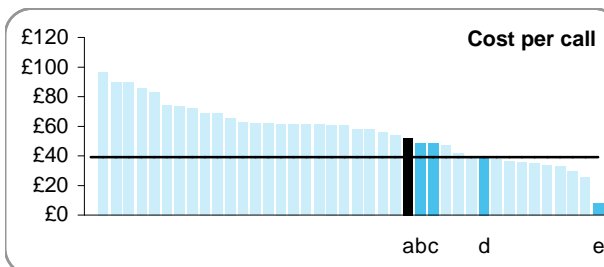
2011/12

Data taken from ADR 441, showing the number of calls per 1,000 population and per staff within central communications units (CCU) and also within CCU + Front Desk combined to account for differences in force structure. Cost per call is calculated using the same function.



Population	1,353k
Calls received	259,370

## Central communications unit only



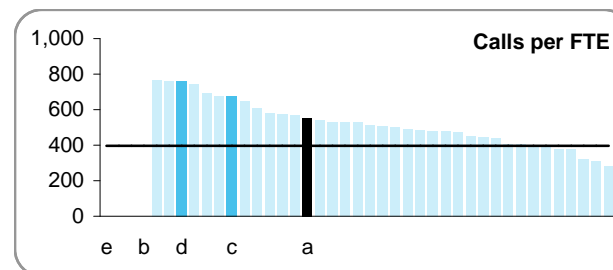
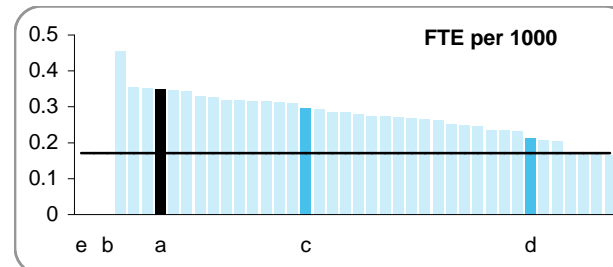
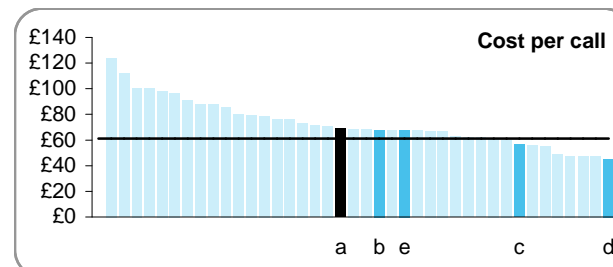
FTE staff	357
Gross cost	£13.6m

		Avg
FTE/1000 pop	0.26	0.13
Calls per FTE	726	512
Calls per 1000	192	191

Cost per call	£52	£39
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Source: POA data

## CCU + Front Desk



FTE staff	471
Gross cost	£17.9m

		Avg
FTE/1000 pop	0.35	0.17
Calls per FTE	551	397
Calls per 1000	192	191

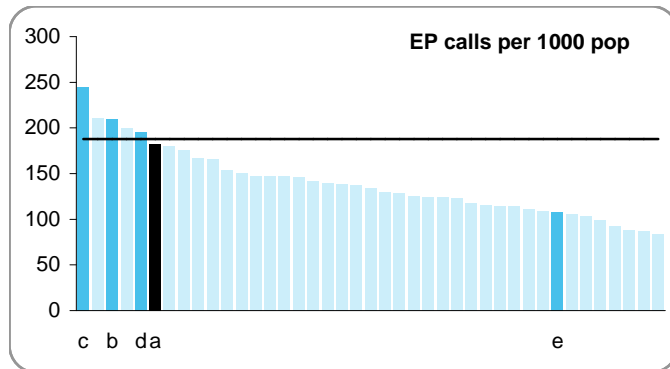
Cost per call	£69	£61
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Source: ADR 441

## EMERGENCY & PRIORITY (EP) CALLS PER POPULATION

2011-12

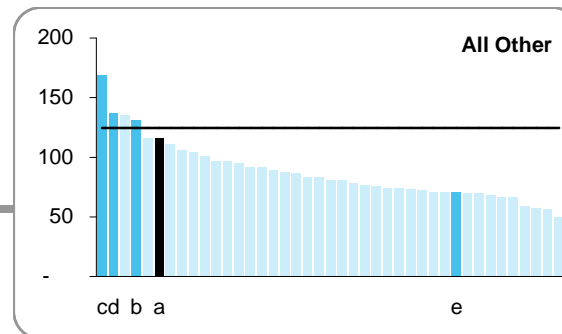
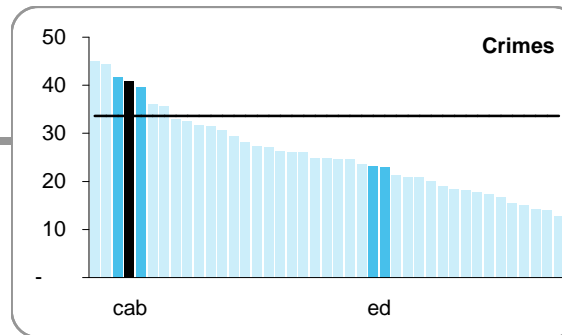
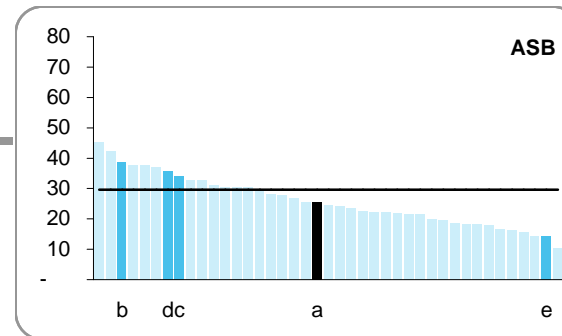
Number of emergency (aim to arrive within 15 minutes in urban and 20 minutes in rural areas) and priority (aim to arrive within 60 minutes) graded closing incident codes, showing incidents per population.



Population 1,353k

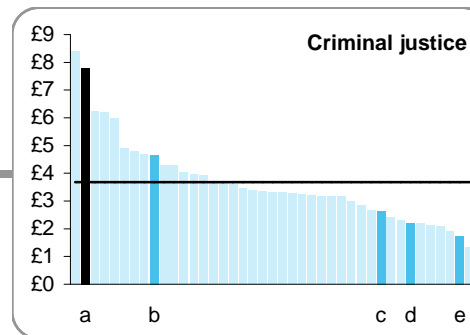
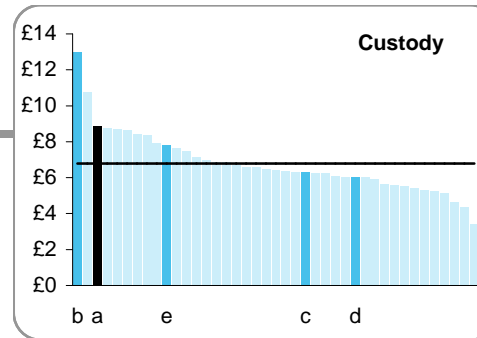
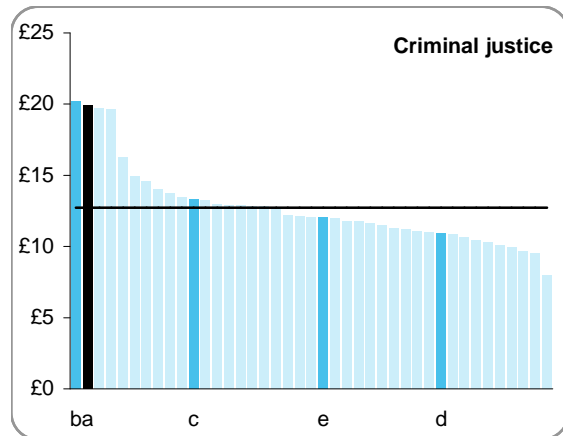
### Calls

	Calls	Calls/1000	MSG Avg
ASB	34,412	25	30
Crimes	55,169	41	34
All Other	156,452	116	125
EP Total	246,033	182	188



## CRIMINAL JUSTICE ARRANGEMENTS

Objectives – cost per head of population



Population 1,353k

			Averages		Diff £m		% PO	
	£m	£/head	All	MSG	All	MSG	All	MSG
Custody *	12.0	8.8	6.8	8.4	2.8	0.6	49%	43%
Criminal justice	10.6	7.8	3.7	3.8	5.6	5.4	43%	21%
Police national computer	1.9	1.4	0.8	1.0	0.7	0.5	0%	0%
Criminal records bureau	0.6	0.4	0.4	0.8	0.1	-0.5	0%	0%
Property officer / stores	0.7	0.5	0.3	0.2	0.4	0.4	0%	0%
Coroner assistance	0.5	0.4	0.2	0.3	0.2	0.0	10%	14%
Fixed penalty scheme	0.3	0.2	0.2	0.3	0.0	-0.1	15%	6%
Command team & support	0.5	0.3	0.3	0.3	0.0	0.0	50%	66%
Total criminal justice arrangements	27.0	19.9	12.7	15.3	9.7	6.3	39%	31%

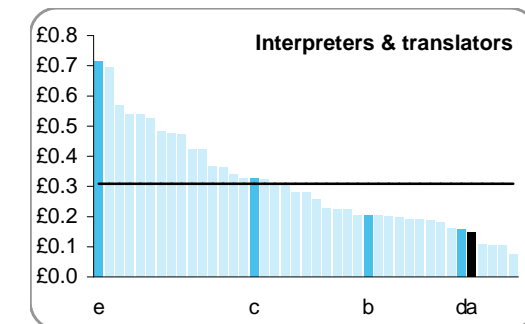
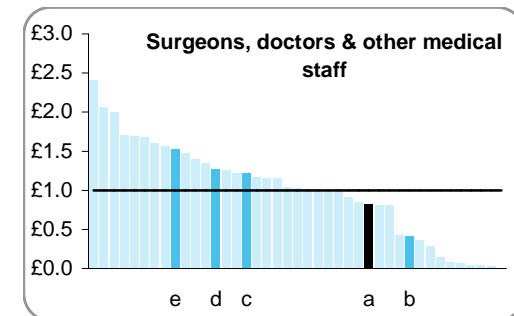
Source: POA estimates 2012/13

\* Appendix 3 lists the forces that outsource custody

Note: Custody above includes

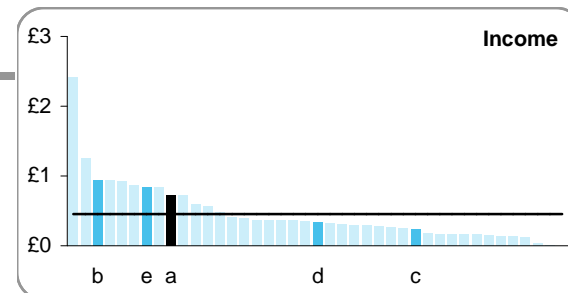
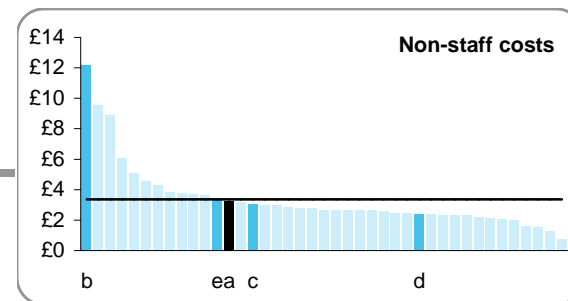
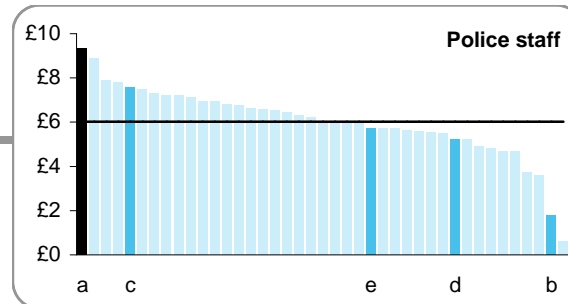
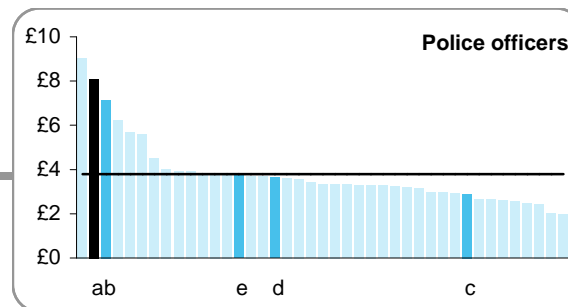
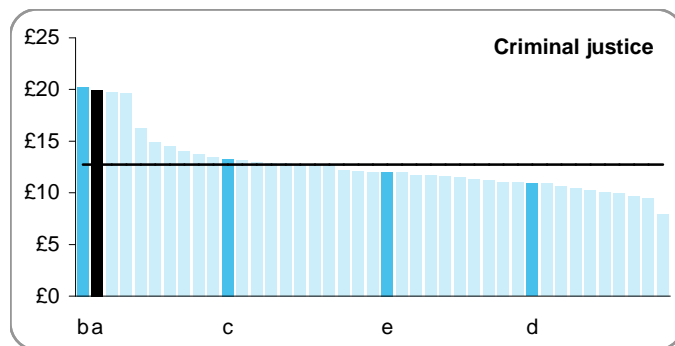
Surgeons, doctors & other medical	1.1	0.81	1.00	1.05	-0.3	-0.3
Interpreters & translators	0.2	0.15	0.31	0.31	-0.2	-0.2

Source: CIPFA Police Estimates Statistics 2012-13, as POA data was incomplete within these objectives.



## CRIMINAL JUSTICE ARRANGEMENTS

### Use of resources



		<b>Averages</b>	
<b>Staffing</b>	<b>FTE FTE/1000</b>	<b>All</b>	<b>MSG</b>
Police officers	195 0.14	0.07	0.09
Police Staff	458 0.34	0.22	0.21

		<b>Diff FTE</b>	
<b>All</b>	<b>MSG</b>		
104	71		
162	174		

		<b>Averages</b>	
<b>Expenditure</b>	<b>£m £/head</b>	<b>All</b>	<b>MSG</b>
Police officers	11.0 8.1	3.8	5.1
Police staff +PCSO	12.6 9.3	6.0	5.9
Non-staff costs	4.3 3.2	3.4	4.8
Income	-1.0 -0.7	-0.5	-0.6
Total cost	27.0 19.9	12.7	15.3

		<b>Diff £m</b>	
<b>All</b>	<b>MSG</b>		
5.8	4.1		
4.5	4.6		
-0.2	-2.2		
-0.4	-0.2		
9.7	6.3		

		<b>Averages</b>	
<b>Cost/FTE</b>		<b>All</b>	<b>MSG</b>
Police officers	£54k	£55k	£54k
Police Staff	£27k	£27k	£28k

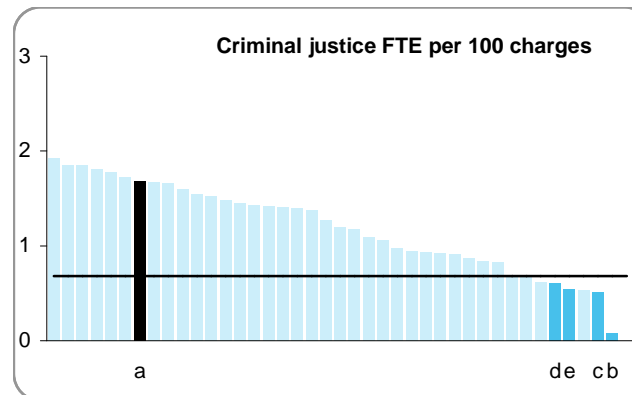
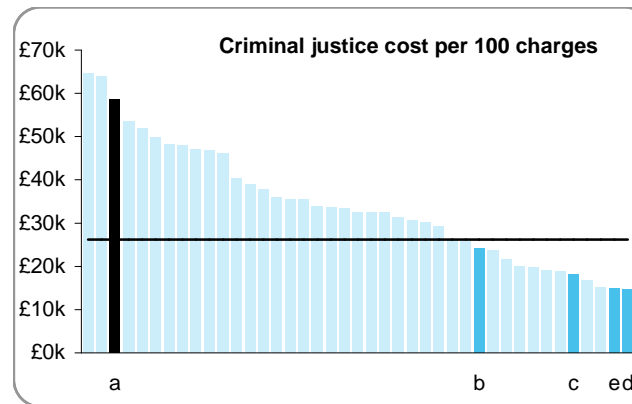
		<b>Diff £m</b>	
<b>All</b>	<b>MSG</b>		
-0.1	0.1		
0.0	-0.3		

Source: POA estimates 2012/13

## CRIMINAL JUSTICE

### Staffing and cost compared to charges

These charts show the NRE cost of criminal justice (as opposed to criminal justice arrangements) per 100 charges. FTE within the criminal justice function is then shown per 100 charges. Crimes stated are those recorded on Crimesec3



Charges	18,007
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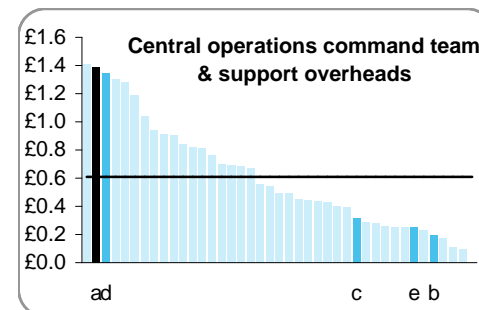
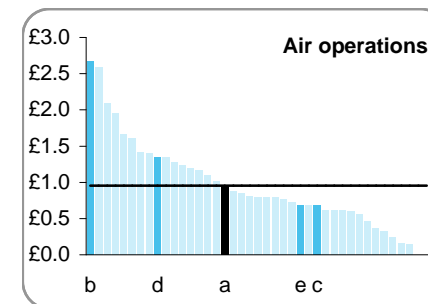
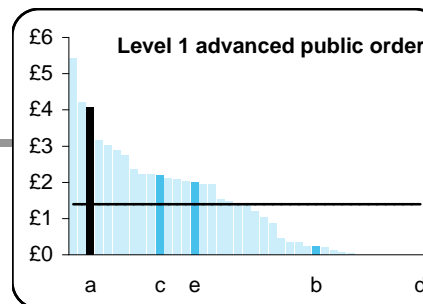
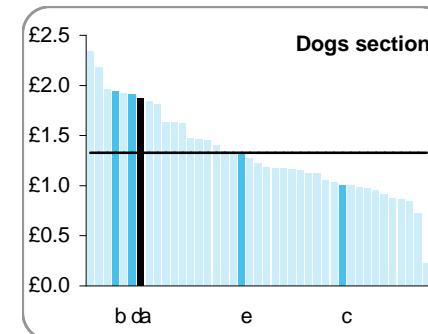
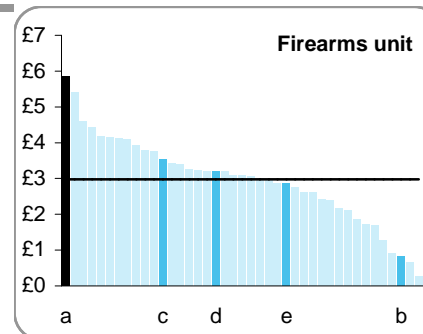
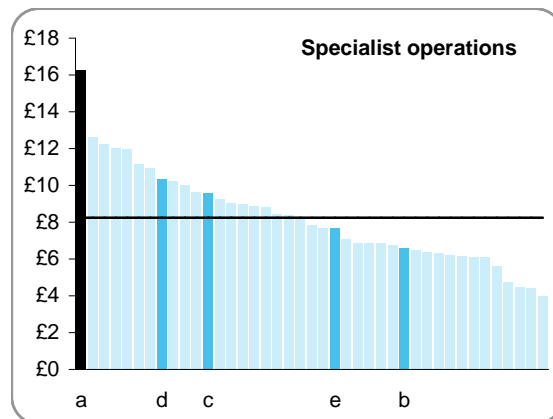
		per 100 charges	Group
Criminal justice FTE	302	1.7	0.7
Criminal justice cost	£10.6m	£59k	£26k

Source: POA estimates 2012/13

Diff
180
£5.8m <<

## SPECIALIST OPERATIONS

Objectives – cost per head of population



Population 1,353k

	Averages			
	£m	£/head	All	MSG
Firearms unit	7.9	5.8	3.0	3.3
Dogs section	2.5	1.9	1.3	1.6
Lev 1 adv public order	5.5	4.1	1.4	1.6
Air operations	1.3	1.0	1.0	1.3
Civil contingencies	1.3	0.9	0.7	0.8
Specialist terrain	0.2	0.2	0.1	0.1
Mounted police	1.2	0.9	0.2	0.6
Airports & ports	0.2	0.2	0.0	0.1
Command team & support	1.9	1.4	0.6	0.7
Total specialist operations	22.0	16.3	8.2	10.1

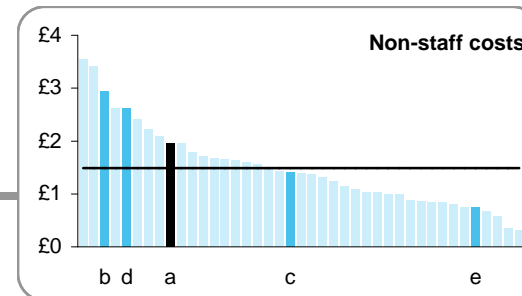
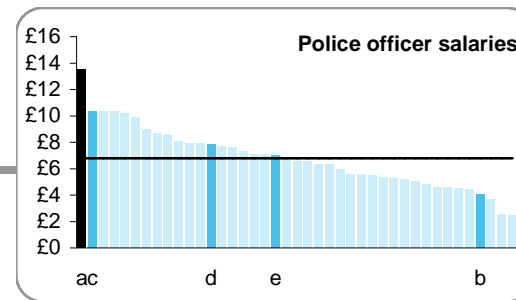
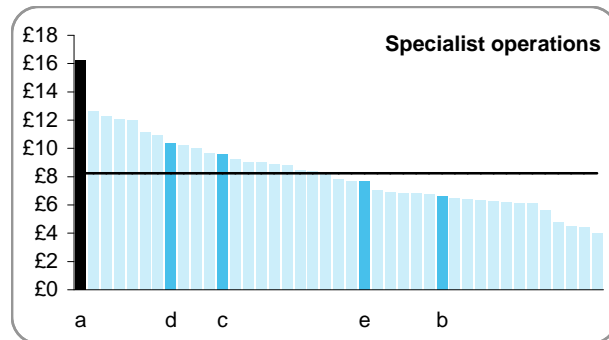
	Diff £m	
	All	MSG
Firearms unit	3.9	3.5
Dogs section	0.7	0.3
Lev 1 adv public order	3.6	3.3
Air operations	0.0	-0.4
Civil contingencies	0.4	0.1
Specialist terrain	0.1	0.1
Mounted police	1.0	0.4
Airports & ports	0.2	0.1
Command team & support	1.1	0.9
Total specialist operations	10.8	8.4

	% PO	MSG
Firearms unit	90%	81%
Dogs section	87%	90%
Lev 1 adv public order	97%	96%
Air operations	23%	35%
Civil contingencies	93%	64%
Specialist terrain	39%	44%
Mounted police	75%	55%
Airports & ports	93%	68%
Command team & support	75%	67%
Total specialist operations	84%	76%

Staffing	FTE
Firearms unit	156
Dogs section	47
Lev 1 adv public order	66

## SPECIALIST OPERATIONS

### Use of resources



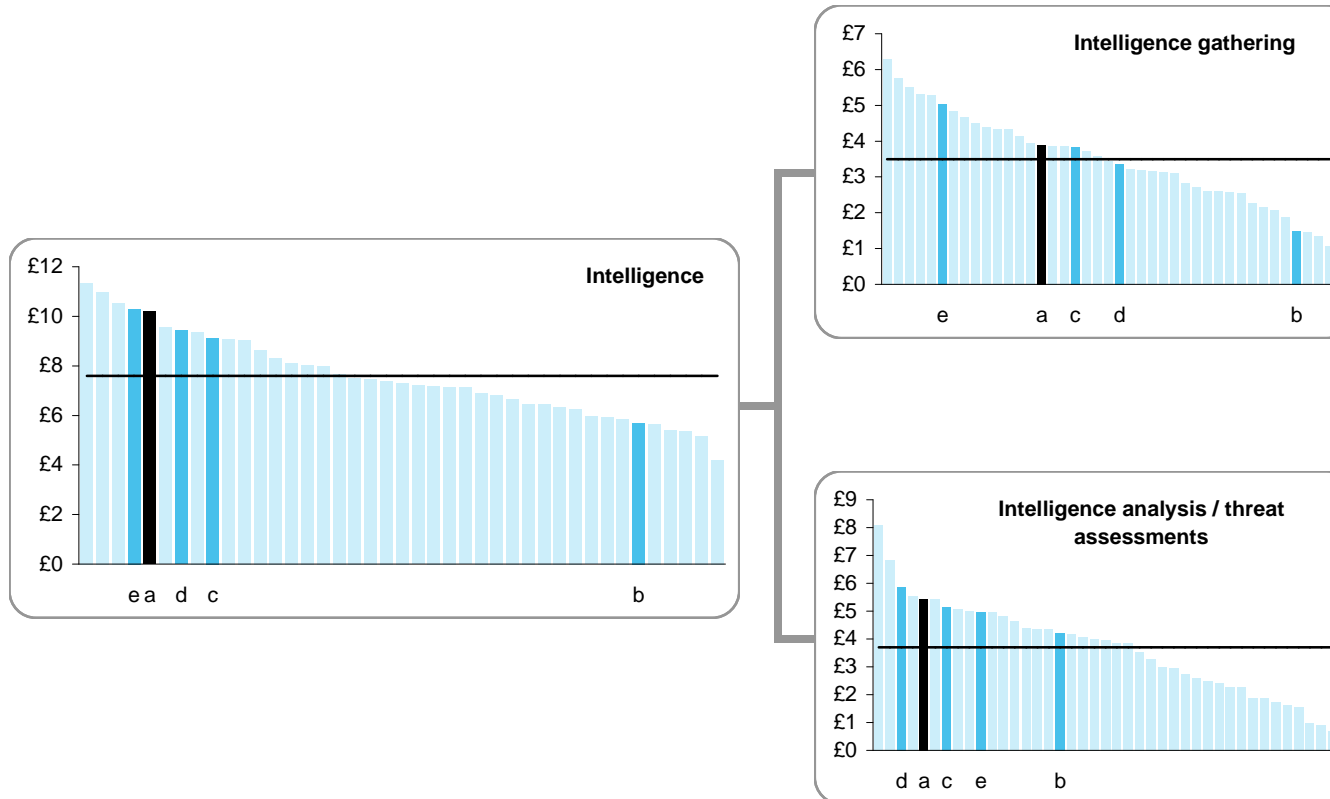
Averages					Diff FTE	
Staffing	FTE	FTE/1000	All	MSG	All	MSG
Police officers	328	0.24	0.13	0.16	151	108
Police Staff	40	0.03	0.01	0.02	20	15
Diff £m					Diff £m	
Expenditure	£m	£/head	All	MSG	All	MSG
PO salaries	18.3	13.5	6.8	8.6	9.1	6.7
PO overtime	1.5	1.1	0.3	0.5	1.1	0.8
Police staff	1.1	0.8	0.5	0.6	0.5	0.3
Non-staff costs	2.7	2.0	1.5	1.9	0.6	0.0
Income	-1.5	-1.1	-0.8	-1.6	-0.4	0.6
Total cost	22.0	16.3	8.2	10.1	10.8	8.4
Diff £m					Diff £m	
Cost/fte			All	MSG	All	MSG
Police officers	£56k		£52k	£53k	1.3	1.0
Police staff	£27k		£32k	£30k	-0.2	-0.1

Source: POA estimates 2012/13



## INTELLIGENCE

Objectives – cost per head of population



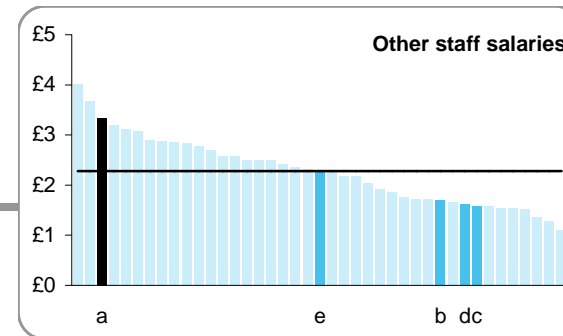
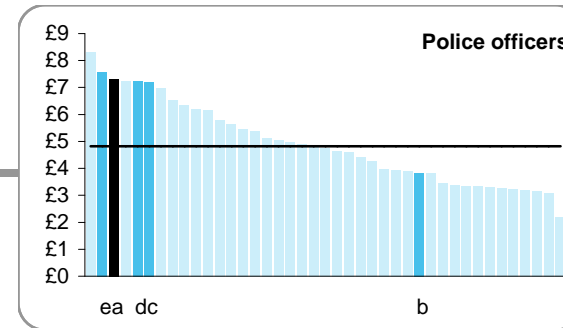
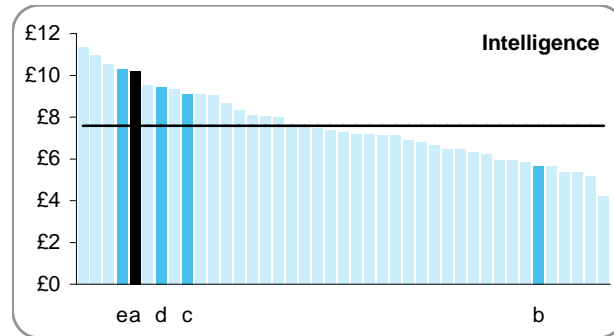
Population 1,353k

			Averages		Diff £m		% PO MSG	
	£m	£/head	All	MSG	All	MSG	% PO	MSG
Intelligence gathering	5.2	3.9	3.5	3.5	0.5	0.5	82%	76%
Intelligence analysis/threat assessments	7.3	5.4	3.7	5.1	2.3	0.4	59%	67%
Command team & support	1.2	0.9	0.4	0.3	0.7	0.8	49%	63%
Total intelligence	13.8	10.2	7.6	8.9	3.5	1.7	66%	72%

Source: POA estimates 2012/13

## INTELLIGENCE

### Use of resources



Averages				
Staffing	FTE	FTE/1000	All	MSG
Police officers	194	0.14	0.09	0.13
Police staff	157	0.12	0.07	0.07

Diff FTE	
All	MSG
70	20
56	63

Expenditure	£m	£/head	All	MSG
Police officers	9.9	7.3	4.9	6.6
Police staff	4.5	3.3	2.3	2.1
Non-staff costs	0.5	0.4	0.7	0.5
Income	-1.1	-0.8	-0.3	-0.3
Total cost	13.8	10.2	7.6	8.9

Diff £m	
All	MSG
3.2	0.9
1.4	1.7
-0.4	-0.1
-0.7	-0.8
3.5	1.7

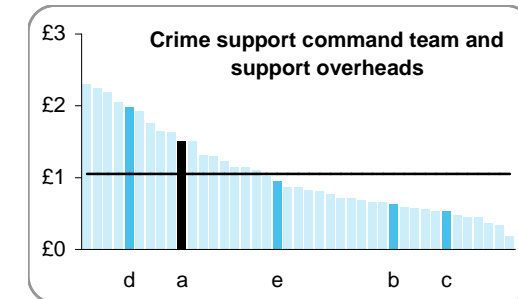
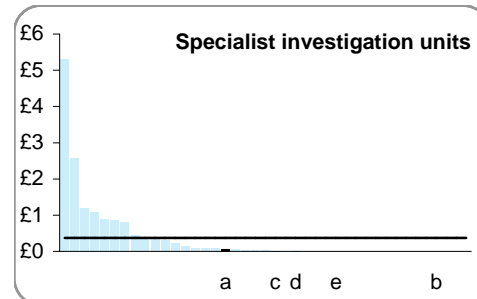
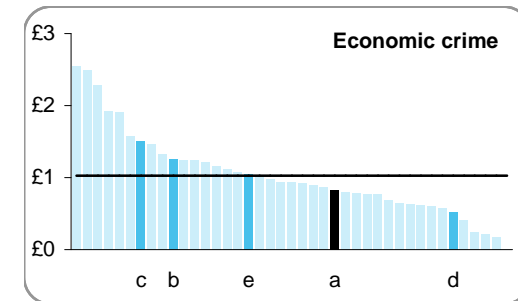
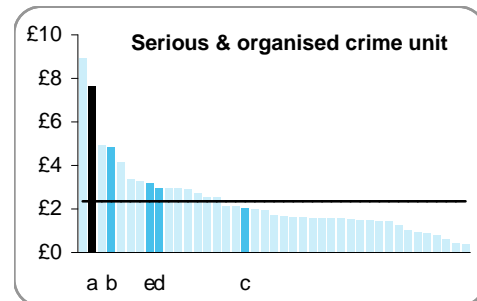
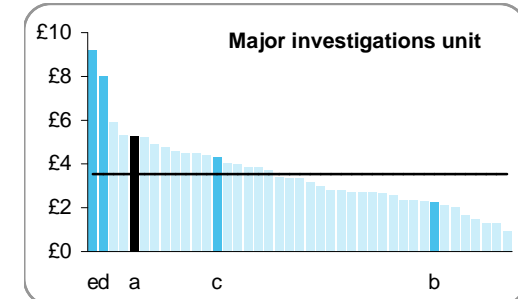
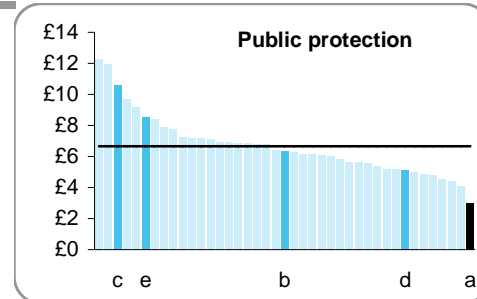
Cost/fte	All	MSG
Police officers	£50k	£53k
Police staff	£29k	£30k

Diff £m	
All	MSG
-0.5	0.0
-0.2	-0.2

Source: POA estimates 2012/13

## INVESTIGATIONS exc local investigation/prisoner processing

Objectives – cost per head of population



Population 1,353k

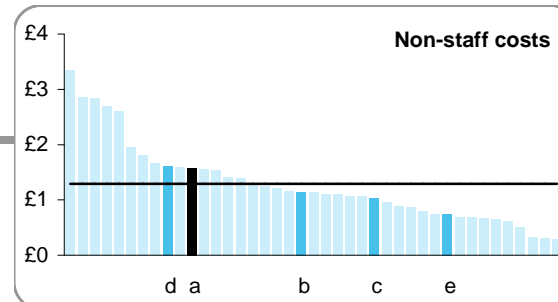
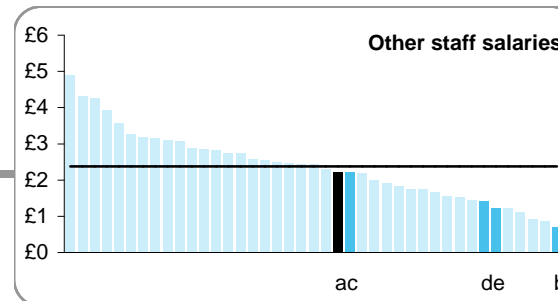
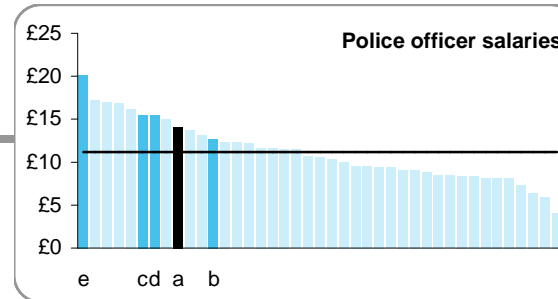
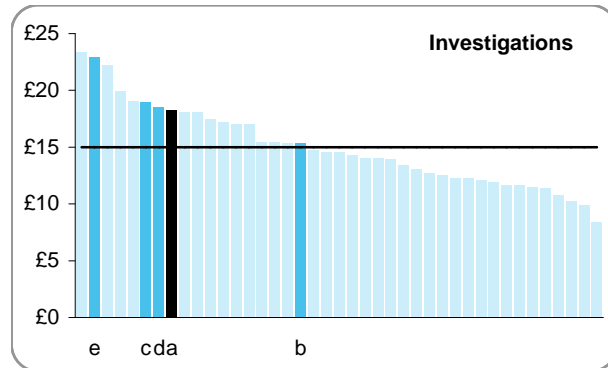
	Averages			
	£m	£/head	All	MSG
Public protection	4.0	2.94	6.66	6.69
Major investigations unit	7.1	5.26	3.55	5.80
Serious/organised crime unit	10.3	7.61	2.35	4.12
Economic crime	1.1	0.82	1.03	1.03
Specialist investigation units	0.1	0.06	0.37	0.02
Command team & support	2.0	1.51	1.05	1.12
Total	24.6	18.20	15.00	18.78

Diff £m	
All	MSG
-5.0	-5.1
2.3	-0.7
7.1	4.7
-0.3	-0.3
-0.4	0.1
0.6	0.5
4.3	-0.8

% PO	MSG
64%	82%
82%	86%
88%	93%
86%	76%
64%	32%
56%	70%
79%	76%

## INVESTIGATIONS

### Use of resources



Staffing	FTE	FTE/1000	Averages		Diff FTE	
			All	MSG	All	MSG
Police officers	397	0.29	0.23	0.31	92	-28
Police staff	108	0.08	0.07	0.06	6	32

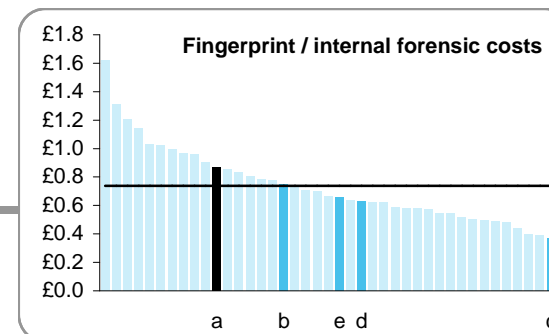
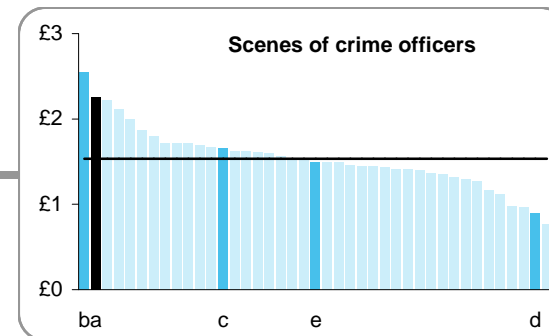
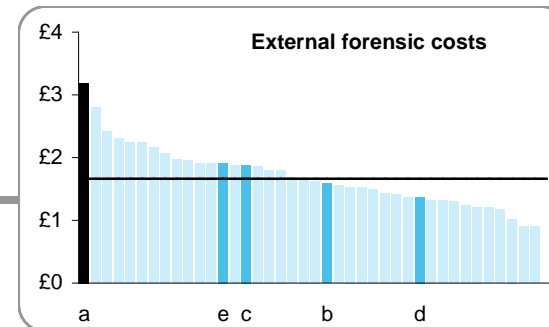
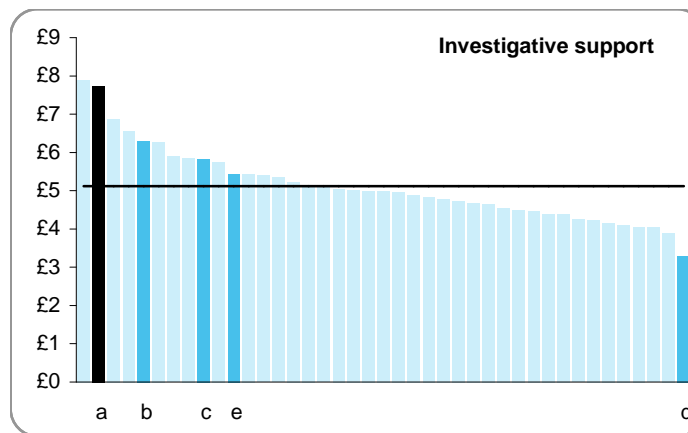
Expenditure	£m	£/head	Averages		Diff £m	
			All	MSG	All	MSG
PO salaries	19.0	14.1	11.2	15.6	3.9	-2.0
PO overtime	0.6	0.4	0.6	0.7	-0.2	-0.3
Police staff	3.0	2.2	2.4	1.6	-0.2	0.9
Non-staff costs	2.1	1.6	1.3	1.2	0.4	0.5
Income	-0.1	-0.1	-0.5	-0.2	0.5	0.2
Total cost	24.6	18.2	15.0	18.8	4.3	-0.8

Cost/FTE		Averages		Diff £m	
		All	MSG	All	MSG
Police officers	£48k	£50k	£50k	-0.6	-0.7
Police staff	£28k	£31k	£27k	-0.4	0.1

Source: POA estimates 2012/13

## INVESTIGATIVE SUPPORT

Objectives – cost per head of population



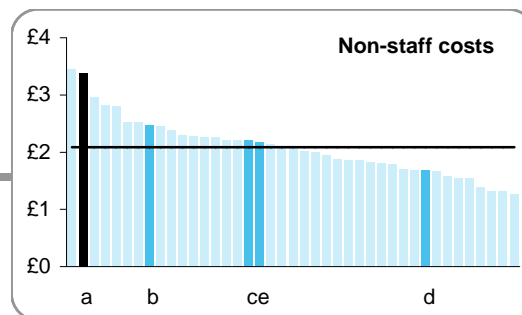
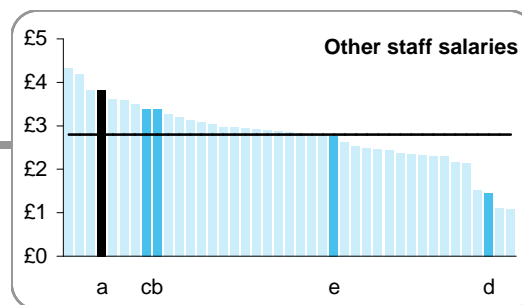
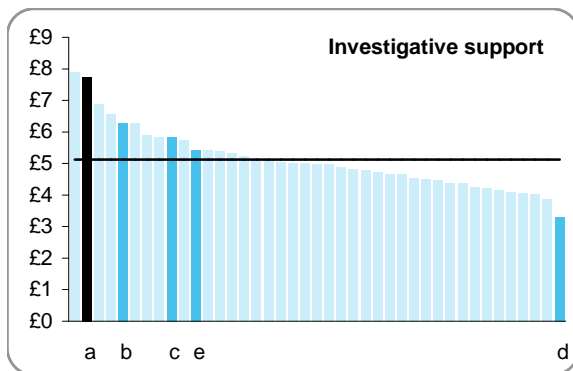
Population 1,353k

	Averages		Diff £m			
	£m	£/head	All	MSG		
External forensic costs	4.3	3.18	1.67	1.99	2.1	1.6 <<
Scenes of crime officers	3.0	2.25	1.53	1.76	1.0	0.7 <<
Fingerprint/DNA bureau	1.2	0.87	0.74	0.65	0.2	0.3 <<
Photographic image recovery	1.0	0.70	0.28	0.25	0.6	0.6 <<
Other forensic services	0.7	0.53	0.72	0.98	-0.3	-0.6 <<
Command team & support	0.3	0.21	0.18	0.08	0.0	0.2 <<
Total investigative support	10.5	7.74	5.12	5.72	3.5	2.7 <<
					% PO	MSG
					0%	0%
					2%	5%
					0%	0%
					27%	7%
					58%	26%
					0%	20%
					7%	7%

HMIC Source: POA estimates 2012/13

## INVESTIGATIVE SUPPORT

### Use of resources



Staffing	FTE	FTE/1000	All	MSG
Police officers	15	0.01	0.01	0.01
Police staff	147	0.11	0.08	0.09

Expenditure	£m	£/head	Avg	MSG
PO salaries	0.7	0.5	0.3	0.4
Police staff	5.2	3.8	2.8	3.0
Non-staff costs	4.6	3.4	2.1	2.4
Income	0.0	0.0	0.0	0.0
Total cost	10.5	7.7	5.1	5.7

Cost/fte	Avg	MSG
Police officers	£48k	£53k £49k
Police staff	£35k	£35k £34k

#### Diff FTE

All	MSG
8	4
40	31

#### Diff £m

All	MSG
0.4	0.2
1.4	1.2
1.8	1.4
0.0	0.0
3.5	2.7

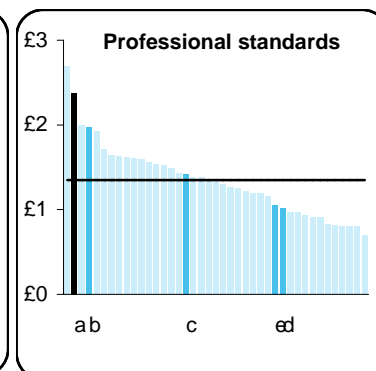
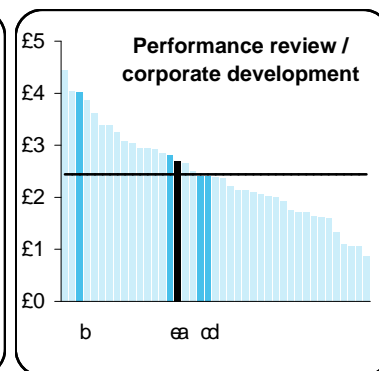
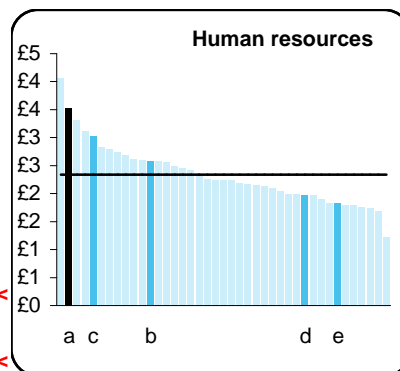
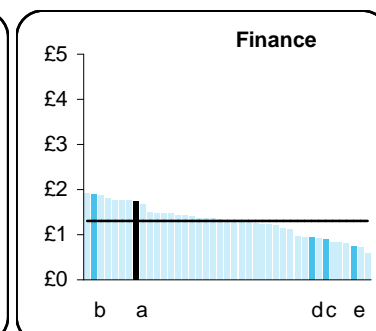
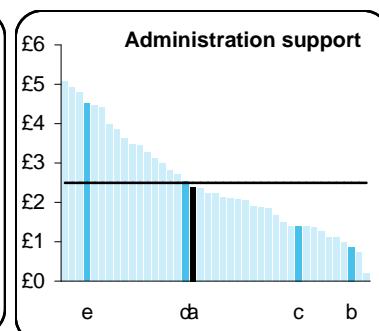
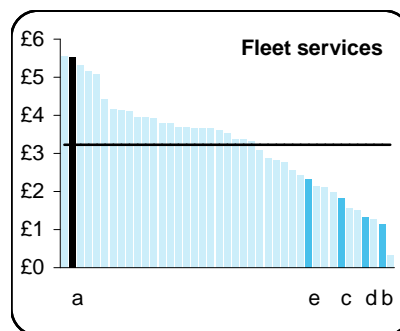
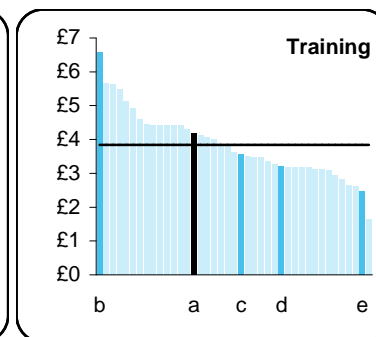
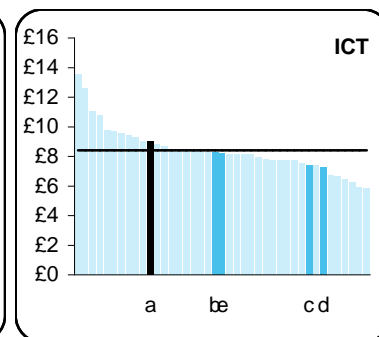
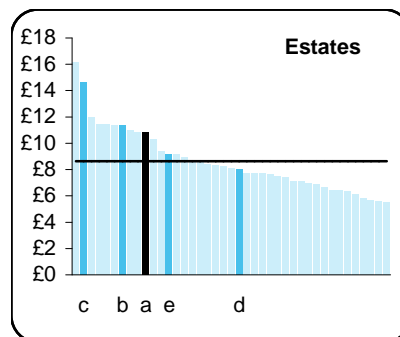
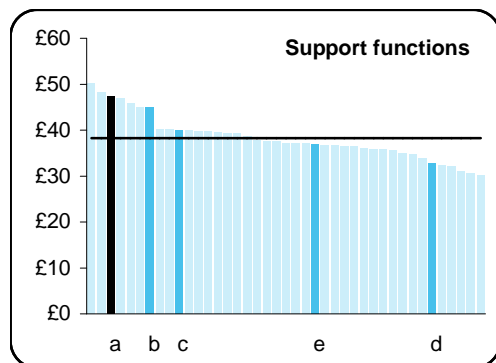
#### Diff £m

All	MSG
-0.1	0.0
0.0	0.1

Source: POA estimates 2012/13

## SUPPORT FUNCTIONS

Objectives – cost per head of population



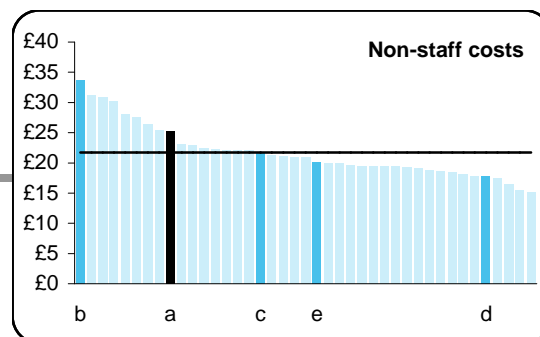
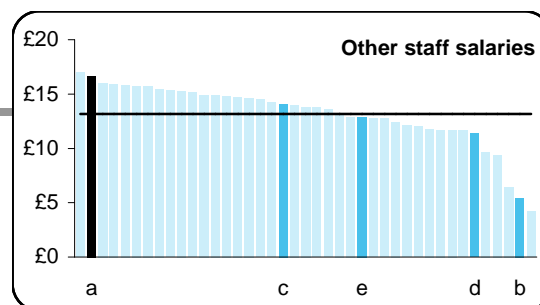
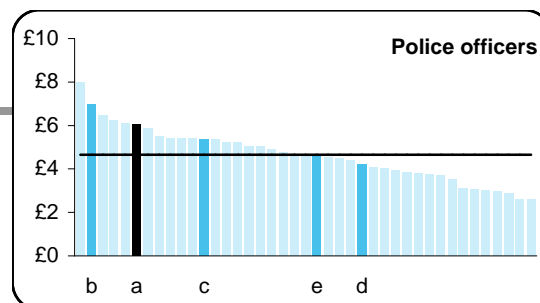
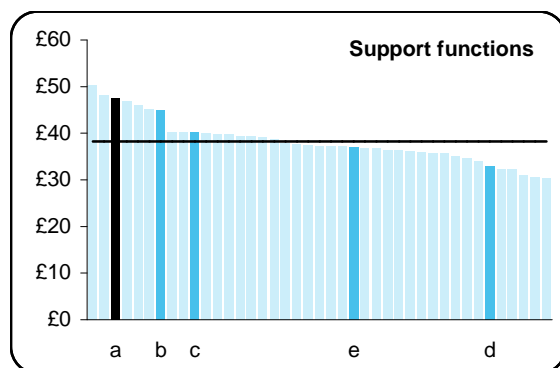
Population 1,353

	Averages				Diff £m	
	£m	£/head	All	MSG	All	MSG
Estates/building costs	14.6	10.8	8.6	10.8	2.9	0.0
ICT	12.2	9.0	8.4	8.0	0.8	1.3
Training	5.7	4.2	3.8	4.0	0.5	0.2
Fleet services	7.5	5.5	3.2	2.4	3.1	4.2
Administration support	3.2	2.4	2.5	2.3	-0.2	0.1
Human resources	4.8	3.5	2.3	2.6	1.6	1.3
Finance	2.3	1.7	1.3	1.2	0.6	0.7
Performance review	3.6	2.7	2.4	2.9	0.3	-0.2
Professional standards	3.2	2.4	1.3	1.6	1.4	1.1
All other	7.1	5.3	4.2	4.6	1.4	0.9
Total	64.3	47.5	38.3	40.4	12.5	9.5

Source: POA estimates 2012/13

## SUPPORT FUNCTIONS

### Use of resources



Averages				
Staffing	FTE	FTE/1000	All	MSG
Police officers	143	0.11	0.07	0.10
Police staff	678	0.50	0.39	0.38

Diff FTE	
All	MSG
44	14
148	166

Diff £m				
Expenditure	£m	£/head	All	MSG
Police officers	8.2	6.0	4.7	5.4
Police staff	22.5	16.7	13.2	12.1
Non-staff costs	34.1	25.2	21.7	23.7
Income	-0.6	-0.5	-1.3	-0.7
Total cost	64.3	47.5	38.3	40.4

Diff £m	
All	MSG
1.9	0.8
4.7	6.2
4.8	2.1
1.1	0.4
12.5	9.5

Diff £m			
Cost/FTE	All	MSG	
Police officers	£57k	£62k	£57k
Police staff	£33k	£33k	£32k

Diff £m	
All	MSG
-0.8	0.0
-0.2	0.9

Source: POA estimates 2012/13



## SUPPORT FUNCTIONS

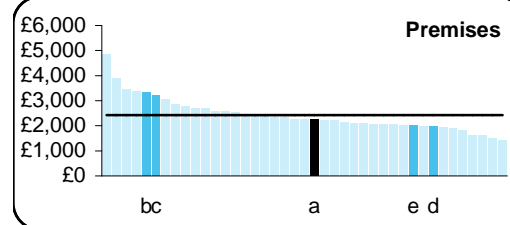
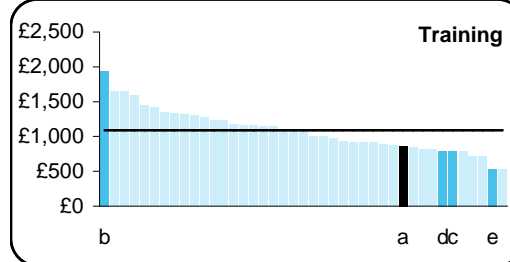
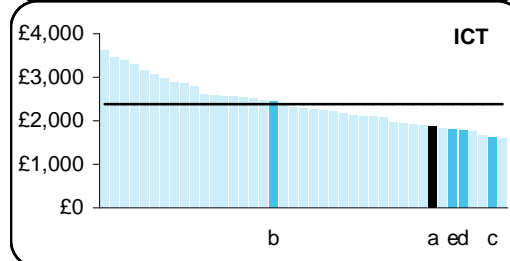
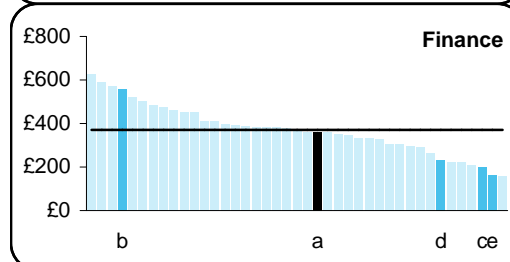
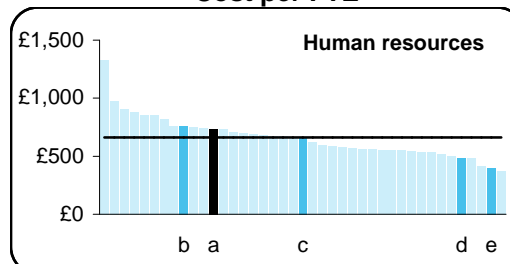
These charts provide a detailed breakdown of support service functions as a cost per FTE and a percentage of total NRE.

Total FTE	6,503
Total NRE	£337m

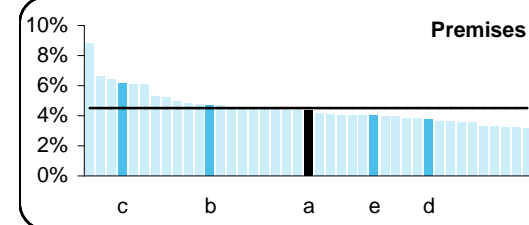
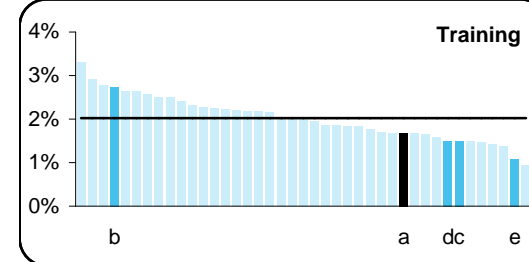
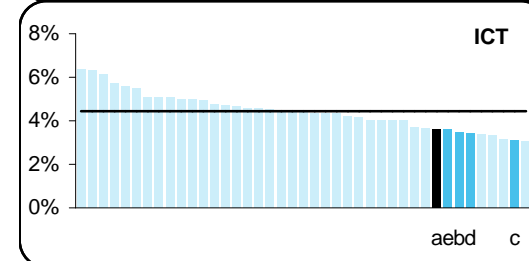
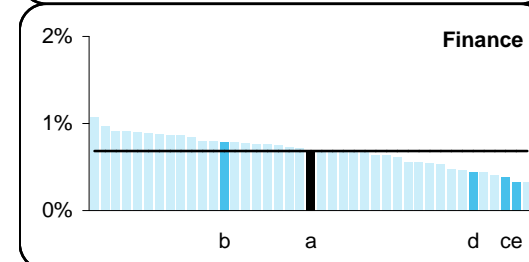
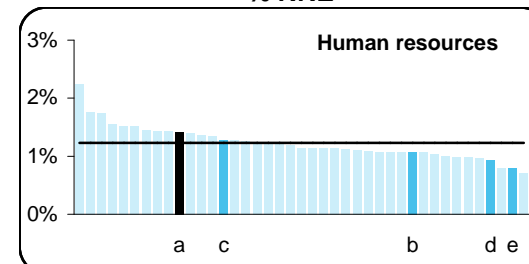
	Cost £m	per FTE	Avg	Diff £m
Human resources	4.77	£733	£661	0.5
Finance	2.34	£360	£370	-0.1
ICT	12.18	£1,873	£2,385	-3.3
Training	5.65	£869	£1,087	-1.4
Premises	14.61	£2,247	£2,425	-1.2

	% NRE	Avg	Diff £m
Human resources	1.4%	1.2%	0.6
Finance	0.7%	0.7%	0.0
ICT	3.6%	4.4%	-2.8
Training	1.7%	2.0%	-1.2
Premises	4.3%	4.5%	-0.6

### Cost per FTE

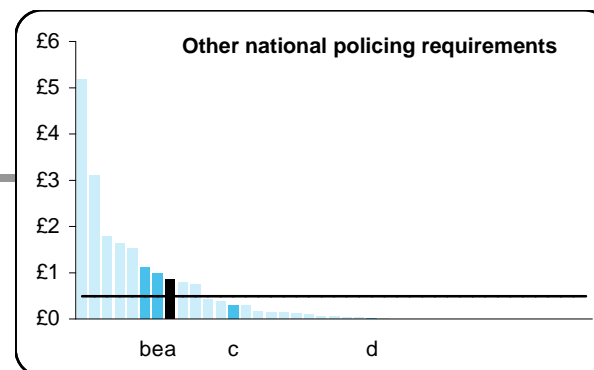
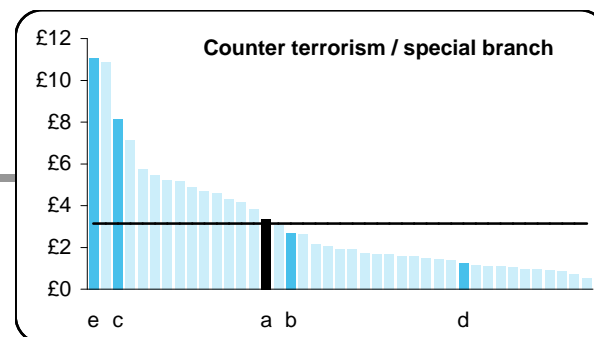
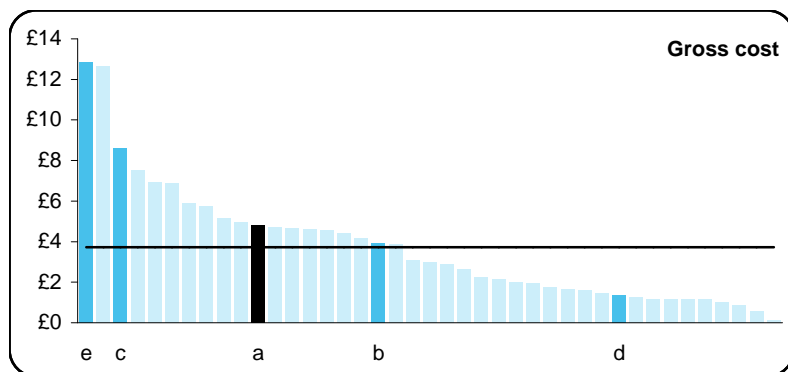


### % NRE



## NATIONAL POLICING

### Objectives – cost per head of population



Population 1,353k

	£m	£/head	Averages	
			All	MSG
Counter terrorism/special branch	4.6	3.38	3.14	5.32
Other national policing requirements	1.2	0.86	0.49	0.66
Hosting national services	0.0	0.00	0.02	0.15
Secondments (out of force)	0.8	0.57	0.00	0.14
ACPO projects / initiatives	0.0	0.00	0.07	0.04
Total	6.5	4.81	3.72	6.31

	Diff £m	
	All	MSG
Counter terrorism/special branch	0.3	-2.6
Other national policing requirements	0.5	0.3
Hosting national services	0.0	-0.2
Secondments (out of force)	0.8	0.6
ACPO projects / initiatives	-0.1	-0.1
Total	1.5	-2.0

% PO	MSG
87%	79%
12%	54%
na	0%
97%	94%
na	0%
59%	74%

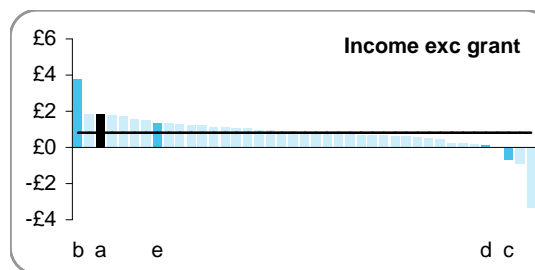
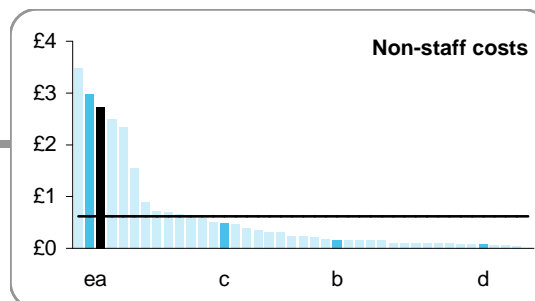
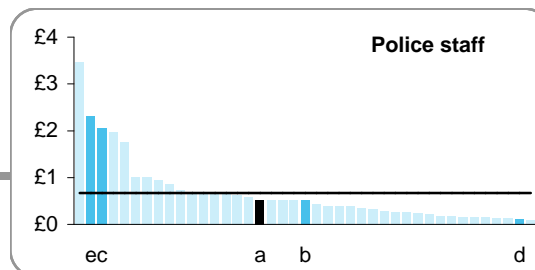
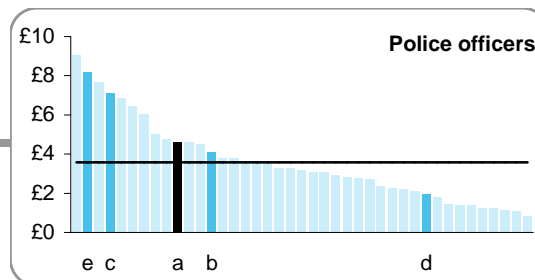
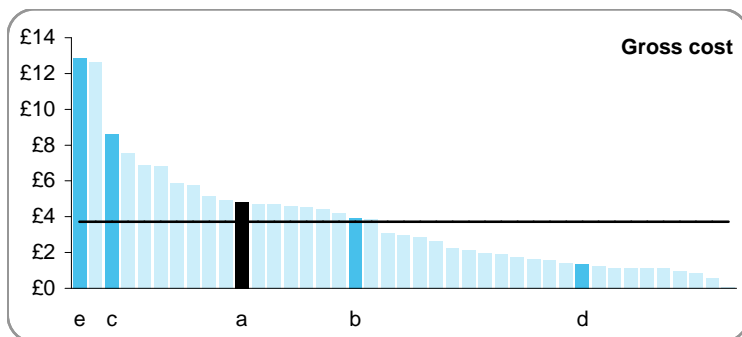
Specific grants	4.0	2.96	2.91	5.03
Cost net of grants	2.5	1.85	0.81	1.28

Specific grants	0.1	-2.8
Cost net of grants	1.4	0.8 <<

Source: POA estimates 2012/13

## NATIONAL POLICING

### Use of resources



Averages					Diff FTE	
Staffing	FTE	FTE/1000	All	MSG	All	MSG
Police officers	120	0.09	0.06	0.09	36	2
PCSOs	-	-	0.00	-	0	0
Police staff	22	0.02	0.02	0.03	-6	-24

Diff £m					Diff £m	
Expenditure	£m	£/head	All	MSG	All	MSG
Police officers	6.3	4.6	3.6	5.2	1.4	-0.8
Police staff	0.7	0.5	0.7	1.1	-0.2	-0.8
Non-staff costs	3.7	2.7	0.6	1.3	2.8	1.9
Income	-4.1	-3.1	-1.1	-1.3	-2.6	-2.4
Total cost	6.5	4.8	3.7	6.3	1.5	-2.0

Specific grants	4.0	3.0	2.9	5.0	0.1	-2.8
Cost net of grants	2.5	1.8	0.8	1.3	1.4	0.8

Diff £m				Diff £m	
Cost/fte		All	MSG	All	MSG
Police officers	£51k	£55k	£54k	-0.5	-0.4
Police staff	£32k	£32k	£32k	na	na

Source: POA estimates 2012/13

## WORKFORCE MIX

The table below uses POA data to look at differences in the proportion of workforce that are police staff and PCSOs, compared to the proportion that are officers. For each POA category the percentage of workforce who are staff and PCSOs in your force are compared to levels in other forces.

This comparison is done twice:

- 1) Comparing your force to the median percentage (i.e. 'middle' ratio of staff to officers where 21 forces report a high %staff and or PCSO and 21 forces report a lower %).
- 2) Comparing your force to the upper quartile (the percentage above which only a quarter of forces report higher staff and or PCSO).

Each time, the number of posts this change represents to your force is calculated, along with the cost of this difference (based on the number of posts and the difference between the median cost per office and median cost per police staff/PCSO). These average costs include overtime but exclude agency staff and are calculated separately for each of the chosen POA categories.

Please note, the cost of difference is indicative and not a 'saving' opportunity as it is unlikely that the full differences could be realised in any given case.

The analysis focuses on thirteen POA categories where our analysis found significant costs of difference between forces.

The analysis does not include specials or look at the 'Local Policing' POA category (where most specials are counted and where a different analytical approach would be required).

**Note:** If total staff numbers per population in a particular category are less than a quarter of the national median for that category then the relevant rows in the table are left blank. This is because such low numbers either indicate a problem with the data or that the relevant function may be contracted out (and hence the calculations are not applicable).

	Current staffing			Difference from median			Difference from UQ			Difference in median pay
	Police officers	Staff /PCSO	%Staff/ PCSOs	National median %	from median (no. of posts)	Cost of difference	National UQ %	(no. of posts)	Cost of difference	
Criminal Justice	87	215	71%	93%	65	£1,941k	97%	79	£2,358k	£30k
Central Communications Unit	76	281	79%	88%	32	£804k	95%	58	£1,450k	£25k
Intelligence Analysis	100	123	55%	58%	6	£133k	75%	44	£1,029k	£23k
Administration Support	3	123	98%	100%	3	£111k	100%	3	£111k	£37k
Local Call Centres / Front Desk	60	54	47%	100%	60	£1,520k	100%	60	£1,520k	£25k
Training	61	72	54%	44%	0	£0k	57%	4	£81k	£18k
Intelligence Gathering	87	19	18%	24%	6	£119k	36%	19	£376k	£20k
Custody	100	132	57%	57%	0	£0k	61%	5	£143k	£26k
Contact Management Units	0	0	na	95%	0	£0k	100%	0	£0k	£25k
Human Resources	6	117	95%	100%	6	£145k	100%	6	£145k	£24k
Other Forensic Services	9	9	50%	89%	7	£143k	97%	9	£173k	£20k
Scenes of Crime Officers	1	77	99%	100%	1	£16k	100%	1	£16k	£16k
Grand Total	590	1,221			186	£4,931k		288	£7,402k	

Source: POA estimates 2012/13

Total CoD per population £3.6

£5.5

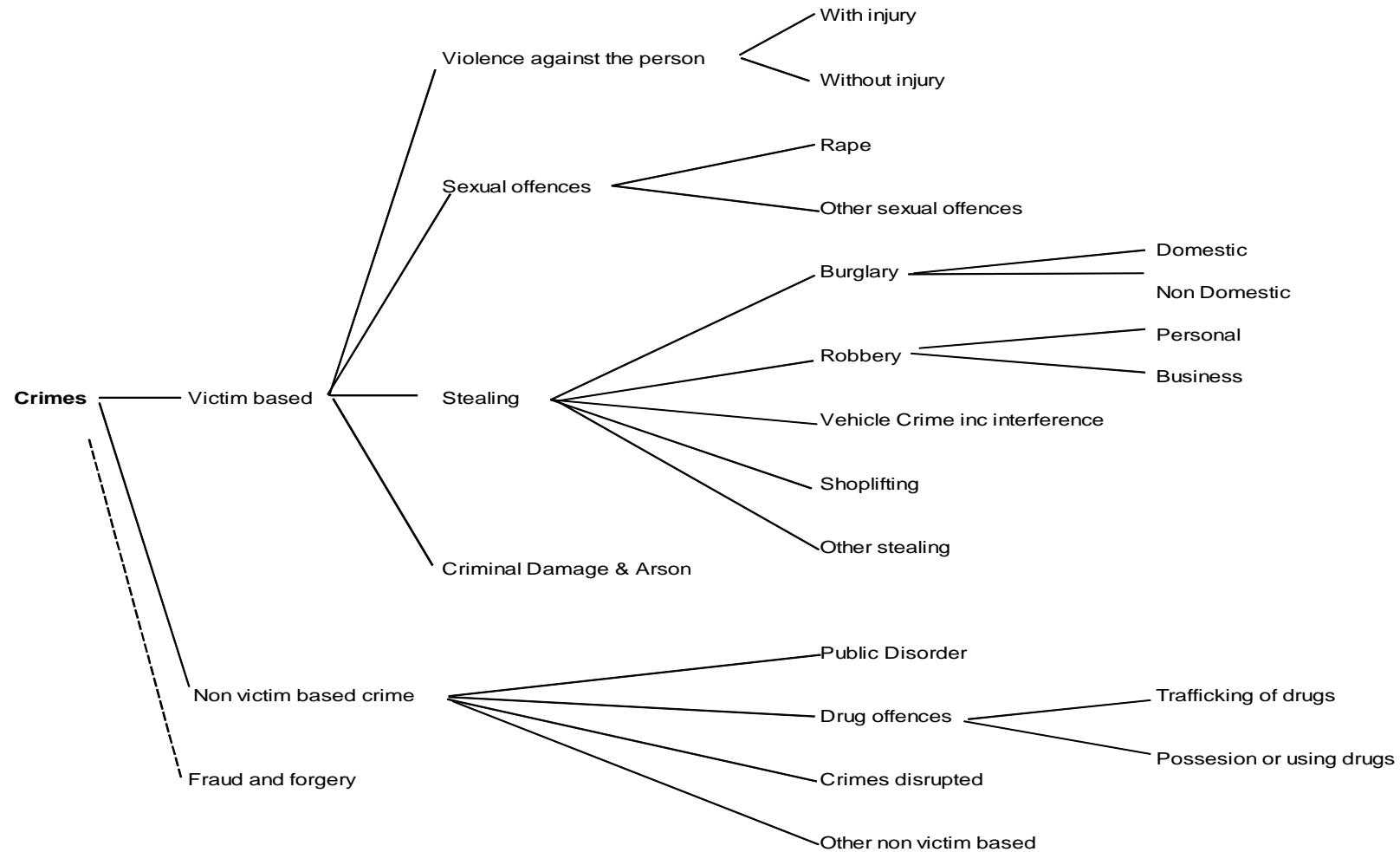
Merseyside

## Section Two - Offences & Outcomes

### INTRODUCTION

This section focuses on criminal offences dealt with by each force and resulting outcomes. Crime and sanction detections are presented in the format developed by HMIC in consultation with stakeholders as displayed below.

The intention is to differentiate between crimes that are victim based, and those that are driven by police activity.



Data is shown as offences per 1,000 population.

Definitions of offences in each category can be found in Appendix 1.

Note that fraud and forgery are generally excluded from all crime as we recognise that the recording in this area is not as robust as other crime categories.

A sanction detection means that a recorded crime has been resolved by the police. The types of outcomes are:

- > Caution - police have identified a suspect and issued them with a caution
- > Penalty notice for disorder - a fine issued by the police for anti-social behaviour, as well as shoplifting, criminal damage and possession of cannabis
- > Charge summons - the suspect has been charged and/or brought to court
- > Taken into consideration (TIC) - courts take this offence into consideration when sentencing for other crimes
- > Cannabis warning

We acknowledge that 24 forces are returning data on community resolutions / restorative justice, and that these will affect sanction detection rates. These forces are listed in Appendix 3.

Expected sanction detection volumes are calculated by modelling what force detections would be should the force align to the peer average.

MSG averages are generally used in this section. The averages quoted are simple unweighted averages and not weighted national averages.

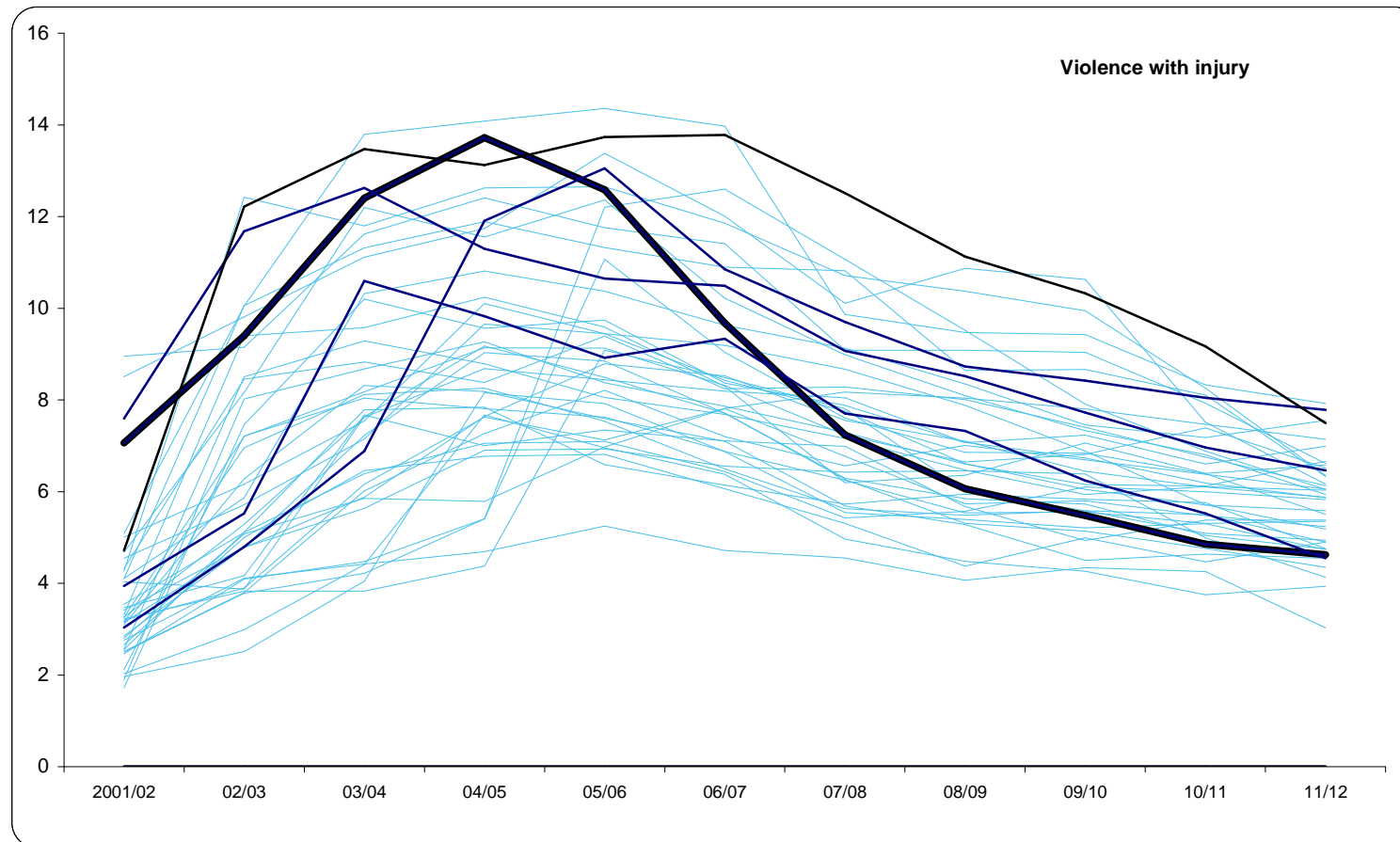
Changes over time for crimes and sanction detections are measured against the baseline of 2008/09 due to the introduction of public order offences.

## LONG TERM TRENDS – RIBBON CHARTS

### Crime rate per 1,000 pop from 2001/02

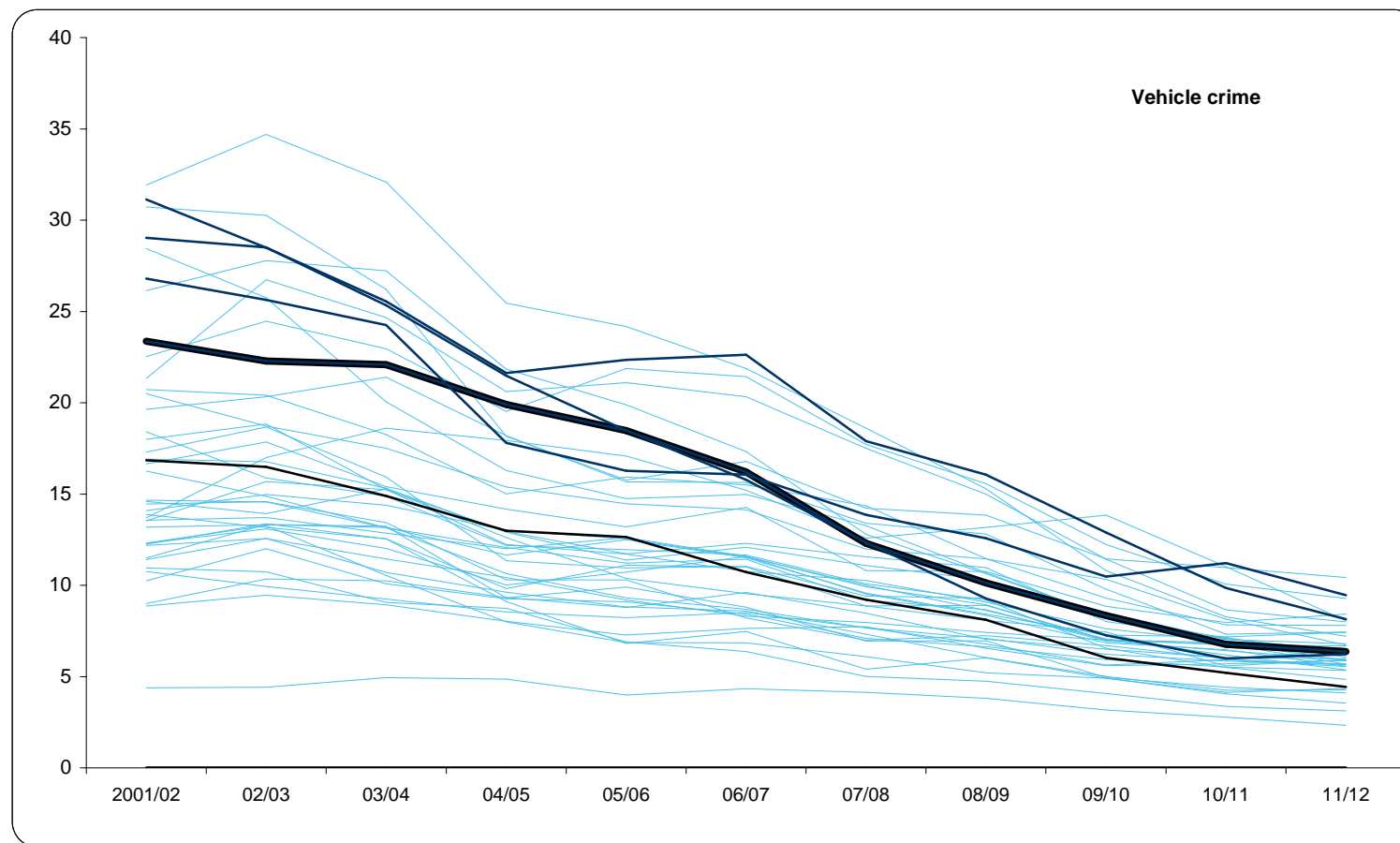
Note range = max - min rate

The first three charts show interesting longer term trends across all forces, notably a reduction in variance between the start and end of the period.



Your force	7.1	9.4	12.4	13.7	12.6	9.7	7.2	6.1	5.5	4.9	4.6
Group	5.3	8.7	11.2	12.0	11.8	10.8	9.2	8.4	7.6	6.9	6.2
All forces	3.7	6.5	8.2	9.0	9.4	8.7	7.7	7.1	6.7	6.2	5.7
Range	7.2	9.9	10.0	9.7	9.1	9.3	8.0	7.1	6.4	5.4	4.9

Merseyside



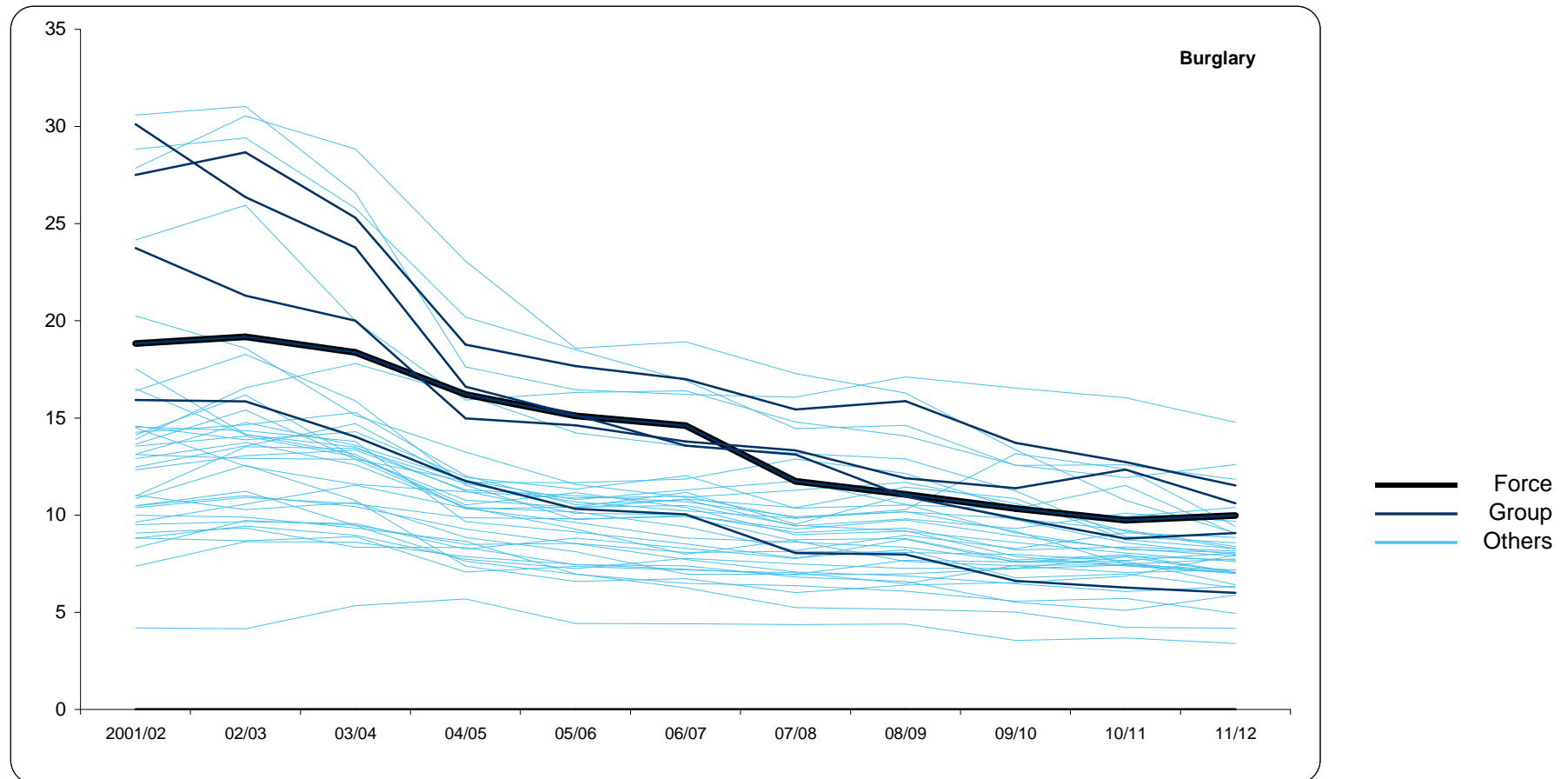
— Force  
 — Group  
 — Others

Your force	23.4	22.3	22.1	19.9	18.5	16.2	12.3	10.1	8.3	6.8	6.4
Group	25.4	24.3	22.4	18.8	17.6	16.3	13.1	11.2	9.0	7.8	6.9
All forces	17.2	17.5	16.2	13.5	12.8	12.4	10.5	9.4	7.7	6.7	6.2
Range	27.5	30.3	27.1	20.6	20.2	18.3	14.5	12.3	10.7	8.4	8.1

Merseyside



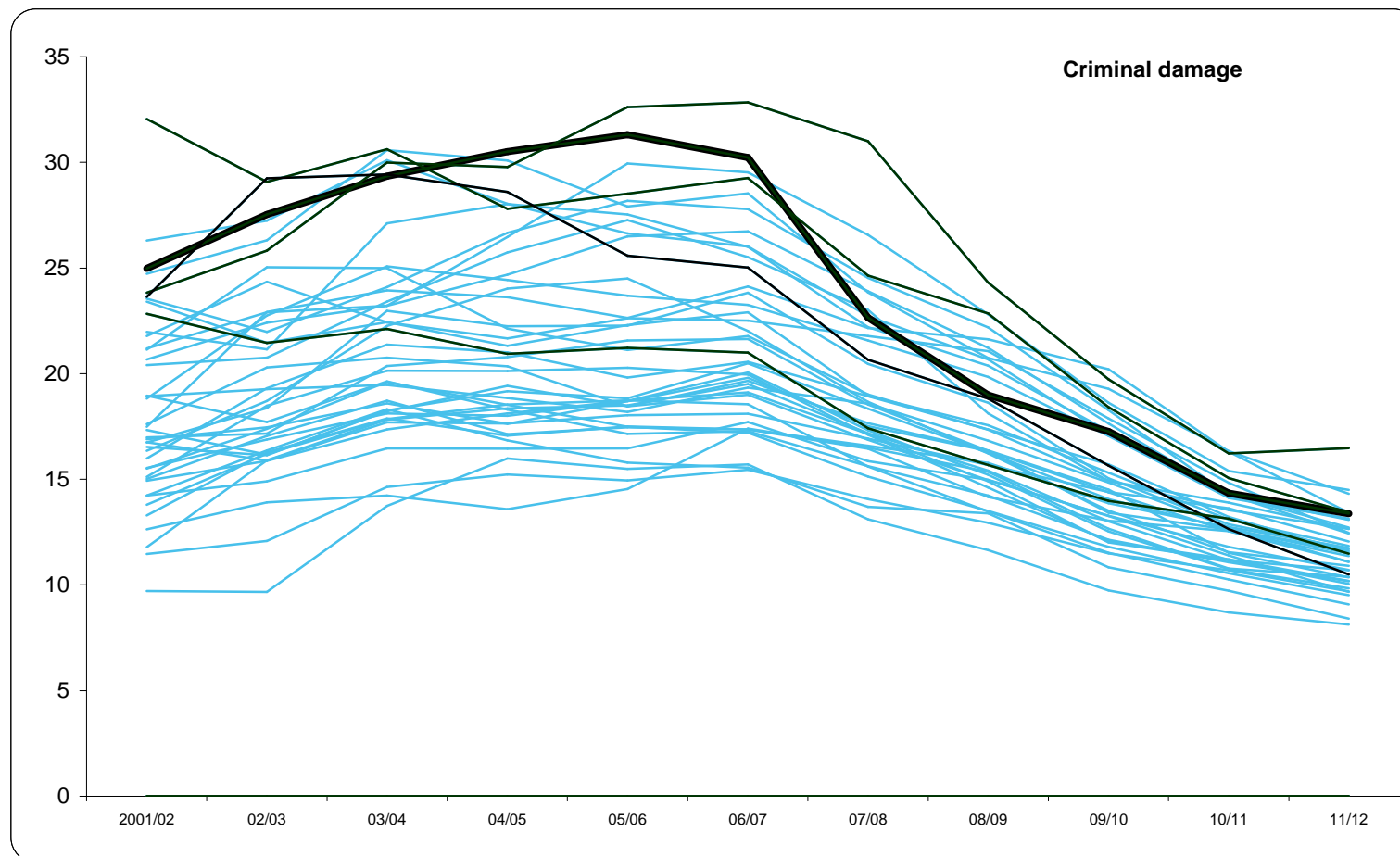
Note range = max - min rate



Burglary is shown per population to maintain consistency

Your force	18.8	19.2	18.4	16.2	15.1	14.6	11.7	11.1	10.3	9.7	10.0
Group	23.2	22.3	20.3	15.7	14.6	13.8	12.3	11.6	10.4	10.0	9.4
All forces	15.0	15.3	14.3	11.7	10.8	10.5	9.8	9.8	9.0	8.6	8.2
Range	26.4	26.9	23.5	17.4	14.2	14.5	12.9	12.7	13.0	12.4	11.4

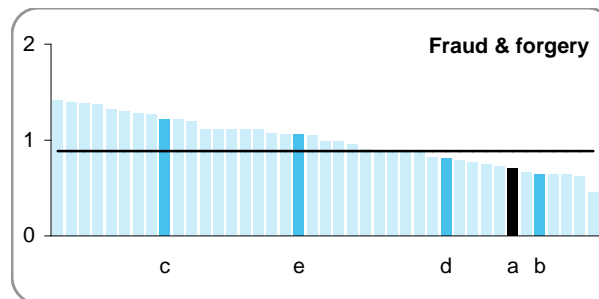
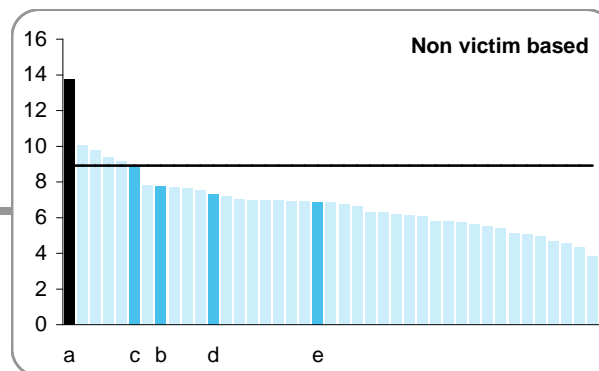
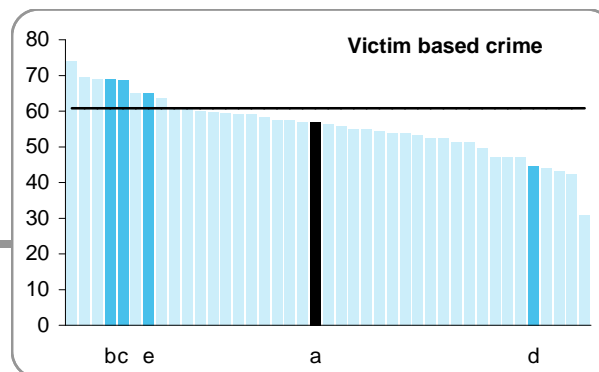
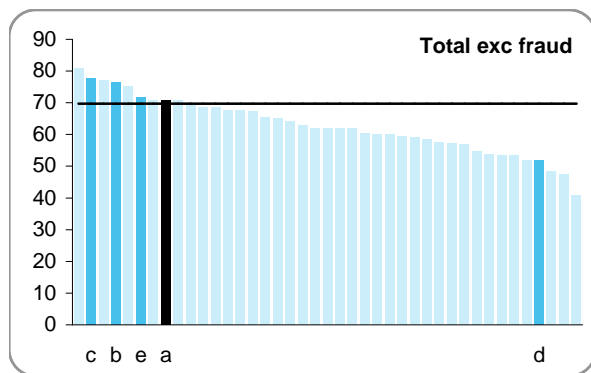
Merseyside



Merseyside

## RECORDED OFFENCES - ALL CRIMES

2011/12 per 1,000 population



Population 1,353k

	Offences	per 1000	MSG	Difference	
Victim based	77,006	56.9	60.8	-5,299	-6%
Non victim based	18,606	13.7	8.9	6,533	54%
Total exc fraud	95,612	70.6	69.7	1,234	1%

Fraud & forgery	949	0.7	0.9
Grand total	96,561	71.3	70.6

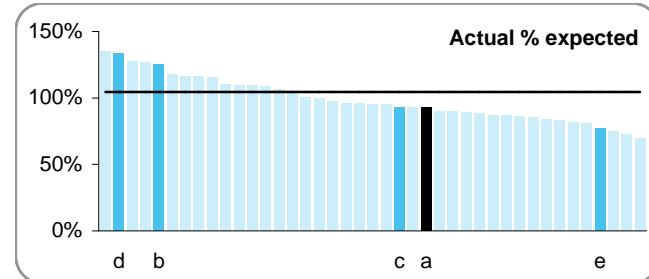
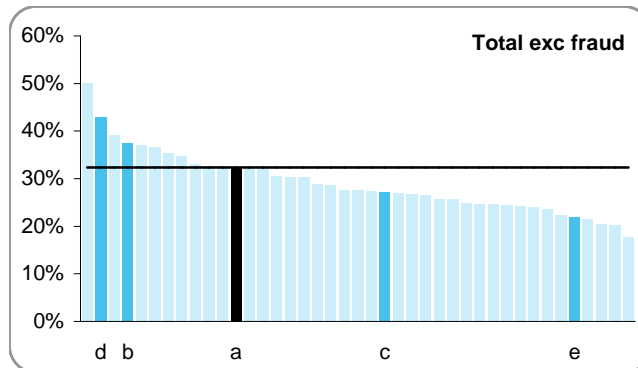
Source: Home Office Crime Statistics 2011/12

## SANCTION DETECTIONS - ALL CRIMES

The actual % expected figures shows your detection rate as a percentage of the **national** average detection rate. Hence if above 100%, you are achieving more sanction detections than the national average.

As at March 2012, 23 forces submitted data on community resolutions / restorative justice - this will negatively affect sanction detection rates.

Forces reporting these data are listed in Appendix 3.

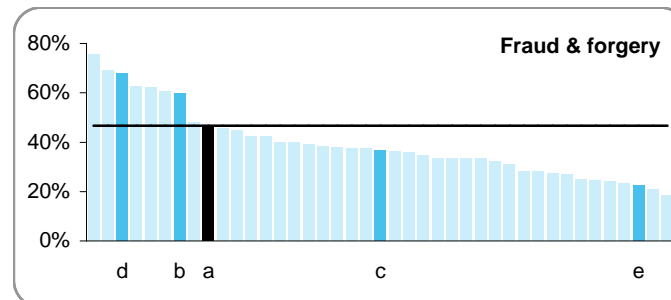
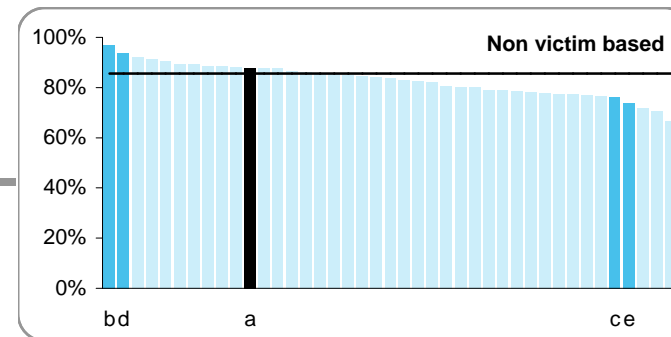
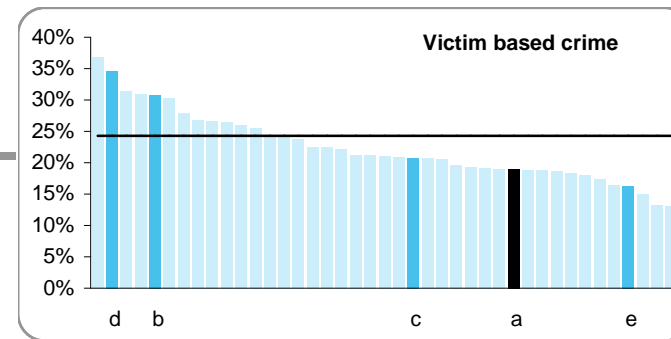


	Offences	SDs	%	MSG	Exp	Diff
Victim based	77,006	14,580	19%	24%	17,807	-3,227
Non victim based	18,606	16,303	88%	86%	16,533	-230
Total exc fraud	95,612	30,883	32%	32%	34,340	-3,457

Actual % expected 93%

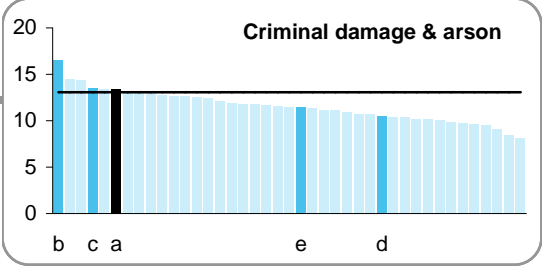
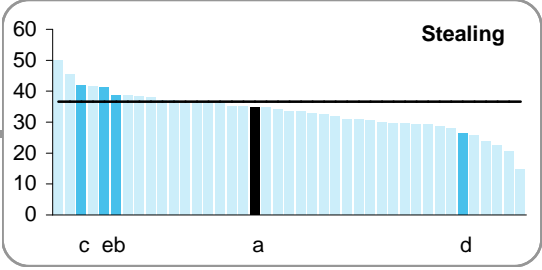
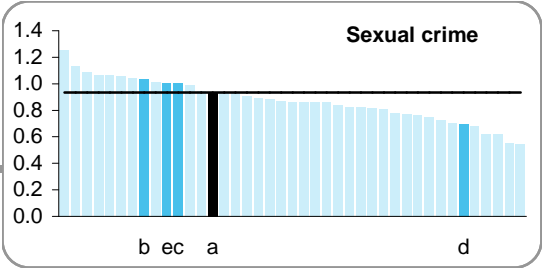
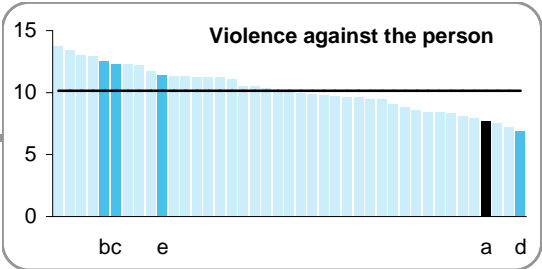
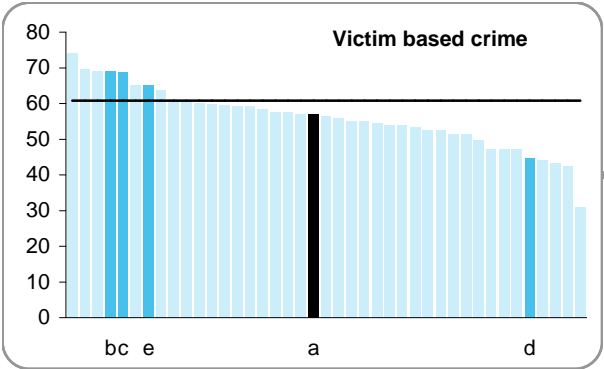
Fraud & forgery	949	444	47%	47%	443	1
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Source: Home Office Crime Statistics 2011/12



Merseyside

**RECORDED OFFENCES - VICTIM BASED**  
**2011/12 per 1,000 population**



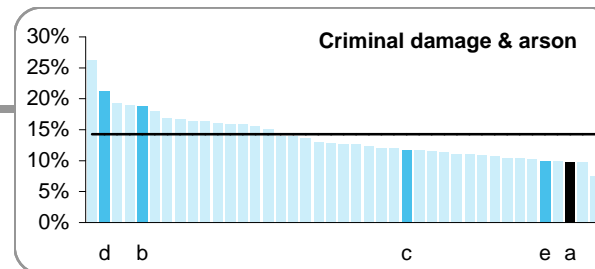
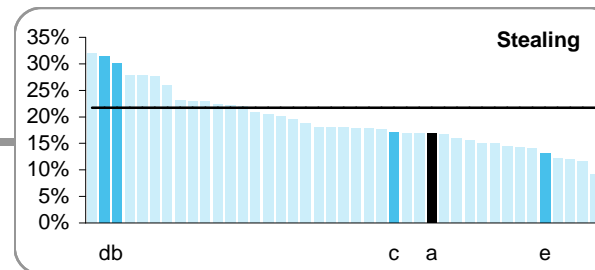
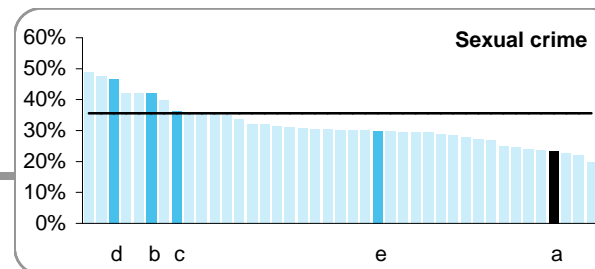
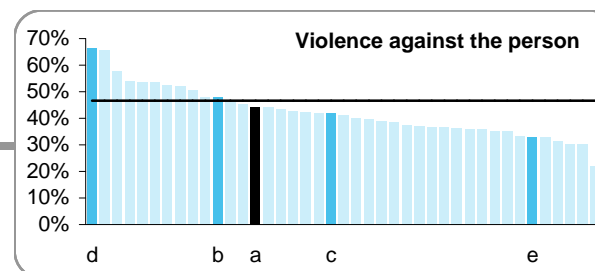
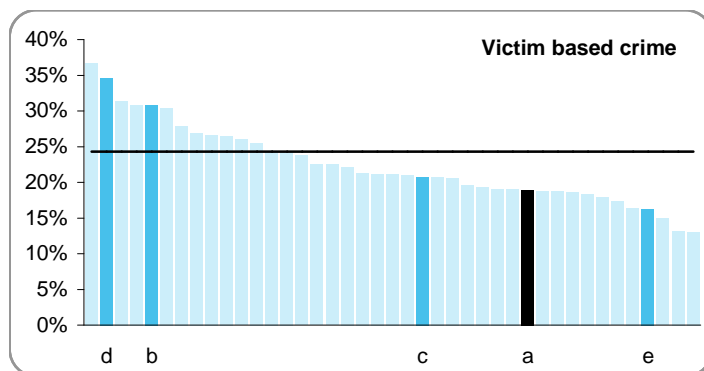
Population 1,353k

	Offences	per 1000	MSG	Difference	
Violence against the person	10,364	7.7	10.2	-3,385	-25%
Sexual offences	1,263	0.9	0.9	-2	0%
Stealing	47,286	34.9	36.7	-2,340	-5%
Criminal damage & arson	18,093	13.4	13.1	427	2%
Victim based offences	77,006	56.9	60.8	-5,299	-6%

Source: Home Office Crime Statistics 2011/12

Merseyside

## SANCTION DETECTIONS - VICTIM BASED

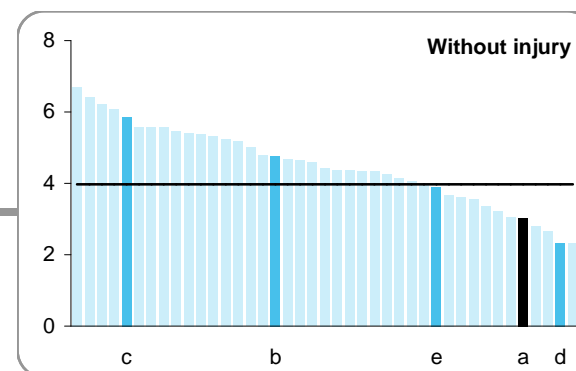
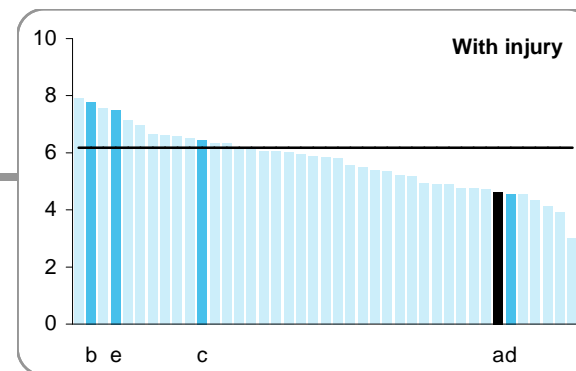
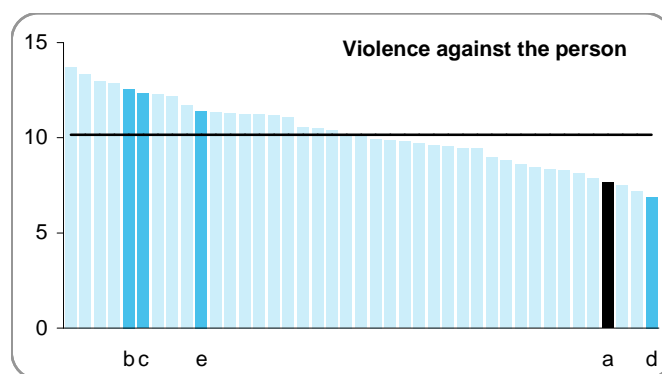


	Offences	SDs	%	MSG	Exp	Diff
Violence against the person	10,364	4,580	44%	47%	4,839	-259
Sexual offences	1,263	294	23%	36%	450	-156
Stealing	47,286	7,947	17%	22%	9,938	-1,991
Criminal damage & arson	18,093	1,759	10%	14%	2,580	-821
Victim based offences	77,006	14,580	19%	24%	17,807	-3,227

Source: Home Office Crime Statistics 2011/12

Merseyside

**RECORDED OFFENCES - VIOLENCE AGAINST THE PERSON**  
2011/12 per 1,000 population



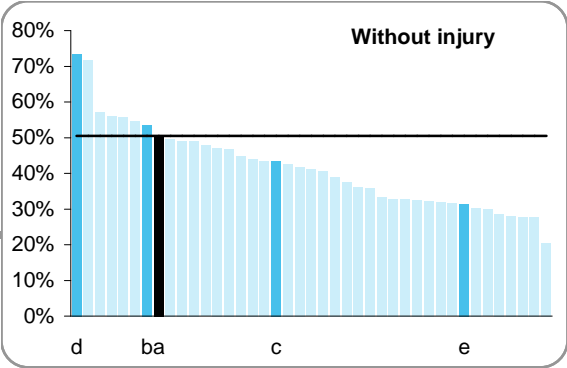
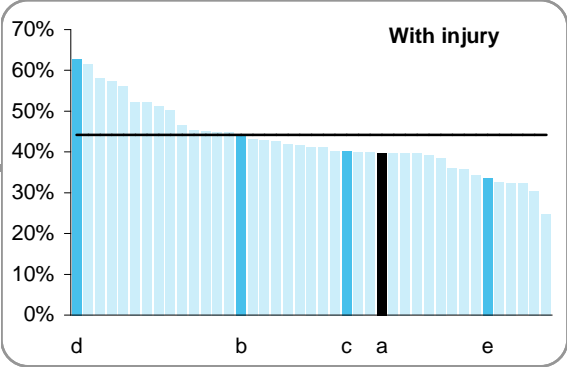
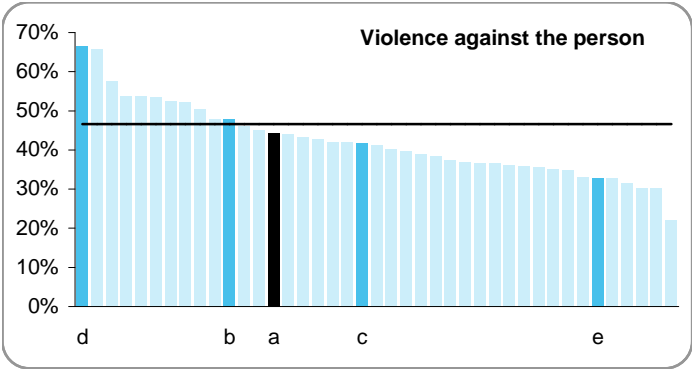
Population 1,353k

	Offences	per 1000	MSG	Difference	
With injury	6,260	4.6	6.2	-2,106	-25%
Without injury	4,104	3.0	4.0	-1,278	-24%
Violence against person	10,364	7.7	10.2	-3,385	-25%

Source: Home Office Crime Statistics 2011/12

Merseyside

SANCTION DETECTIONS - VIOLENCE AGAINST THE PERSON



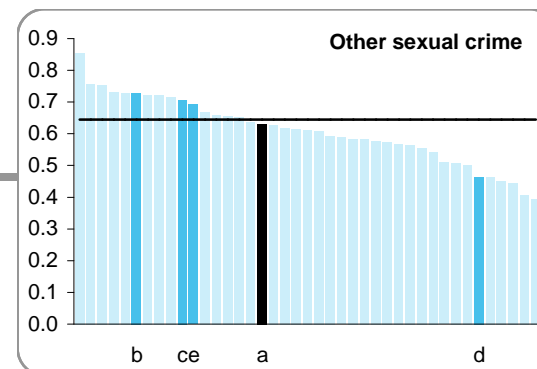
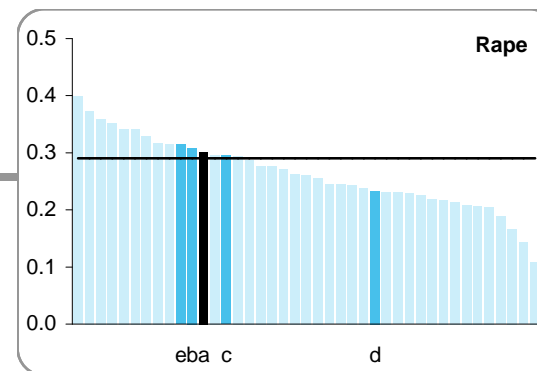
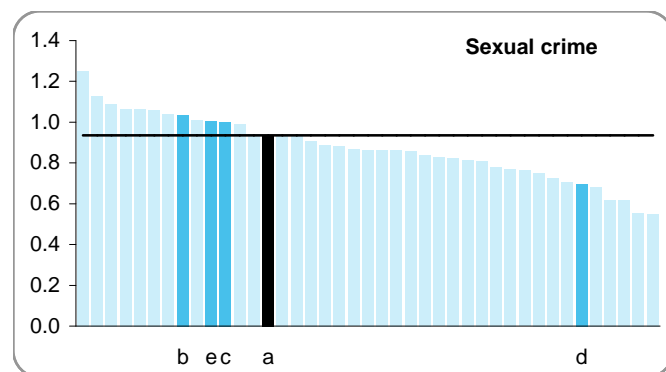
	Offences	SDs	%	MSG	Exp	Diff
With injury	6,260	2,492	40%	44%	2,766	-274
Without injury	4,104	2,088	51%	51%	2,073	15
Violence against person	10,364	4,580	44%	47%	4,839	-259

Source: Home Office Crime Statistics 2011/12



# RECORDED OFFENCES - SEXUAL OFFENCES

## 2011/12 per 1,000 population



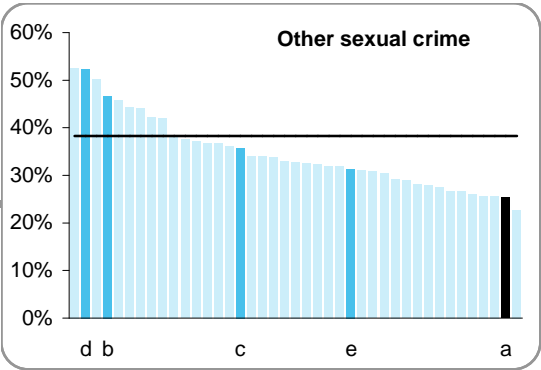
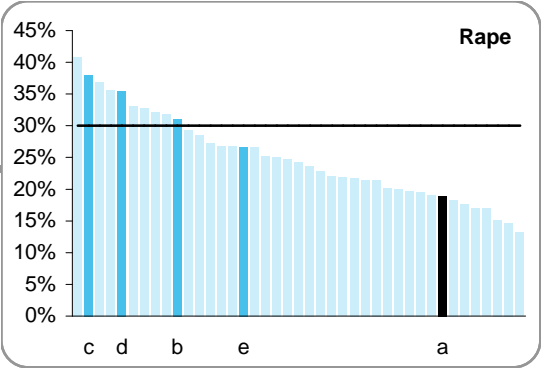
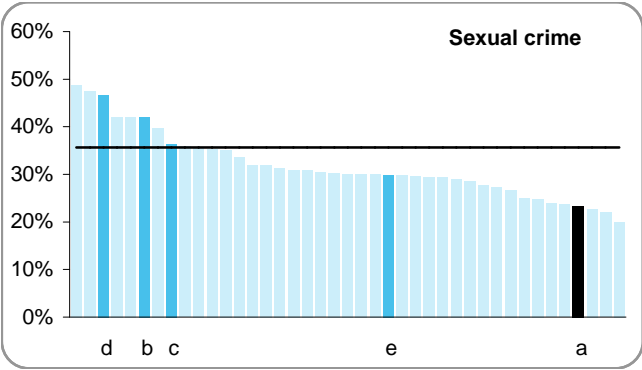
Population 1,353k

	Offences	per 1000	MSG	Difference	
Rape	408	0.30	0.29	15	4%
Other sexual offences	855	0.63	0.64	-17	-2%
Sexual offences	1,263	0.93	0.93	-2	0%

Source: Home Office Crime Statistics 2011/12

Merseyside

SANCTION DETECTIONS - SEXUAL OFFENCES

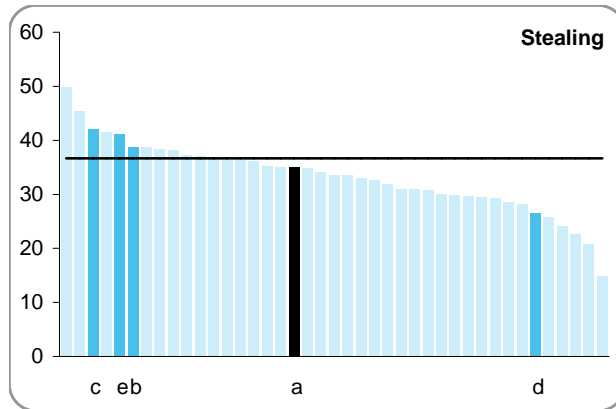


	Offences	SDs	%	Msg	Exp	Diff
Rape	408	77	19%	30%	122	-45
Other sexual offences	855	217	25%	38%	327	-110
Sexual offences	1,263	294	23%	36%	450	-156

Source: Home Office Crime Statistics 2011/12

# RECORDED OFFENCES - STEALING

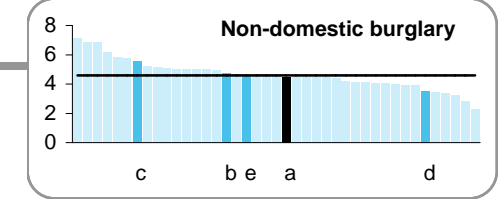
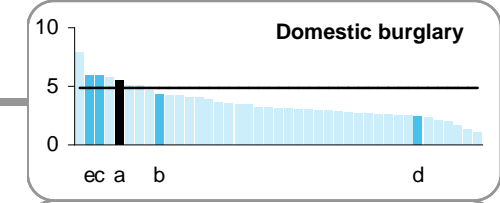
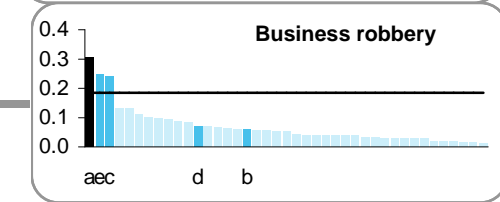
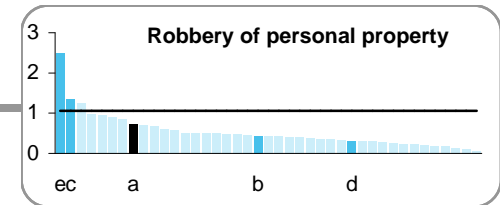
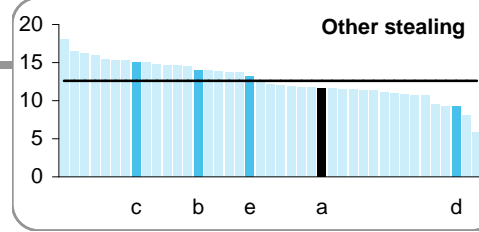
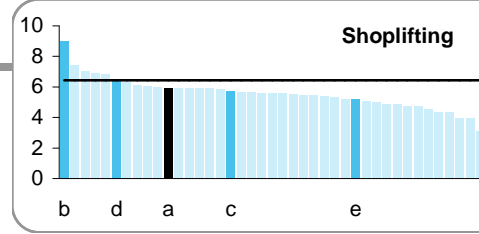
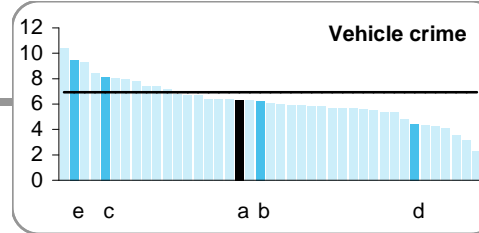
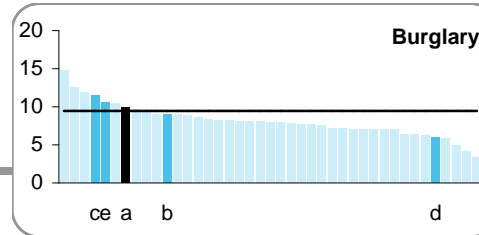
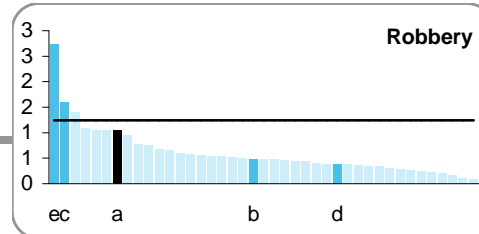
2011/12 per 1,000 population



Population 1,353k

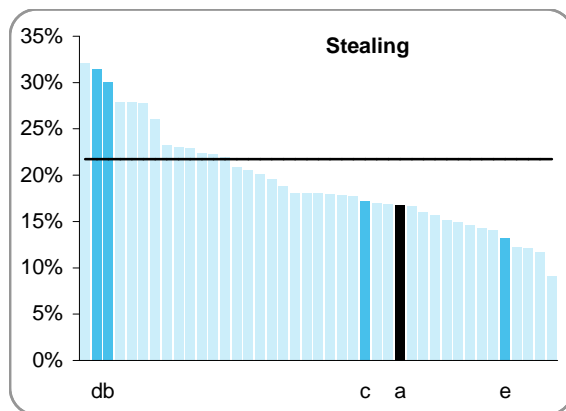
	Offences	per 1000	MSG	Difference	
Robbery					
Personal	984	0.7	1.1	-451	-31%
Business	414	0.3	0.2	164	66%
	1,398	1.0	1.2	-287	-17%
Burglary					
Domestic	7,441	5.5	4.9	869	13%
Non-domestic	6,073	4.5	4.6	-132	-2%
	13,514	10.0	9.4	737	6%
Vehicle crime	8,612	6.4	6.9	-759	-8%
Shoplifting	8,036	5.9	6.4	-687	-8%
Other stealing	15,726	11.6	12.6	-1,344	-8%
Stealing	47,286	34.9	36.7	-2,340	-5%

Source: Home Office Crime Statistics 2011/12



Merseyside

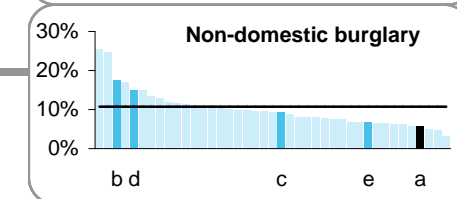
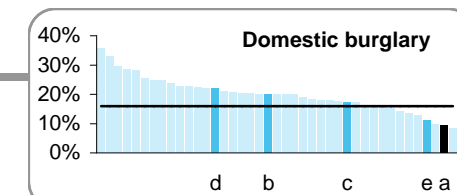
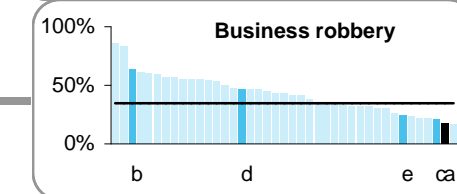
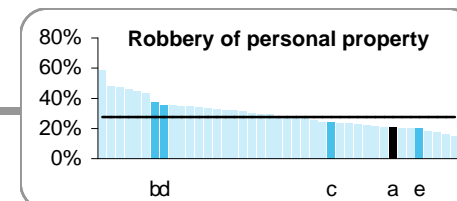
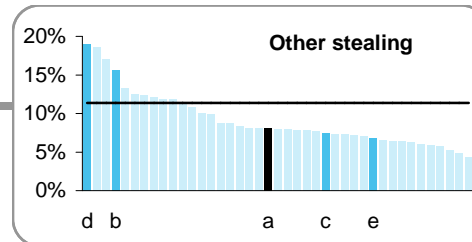
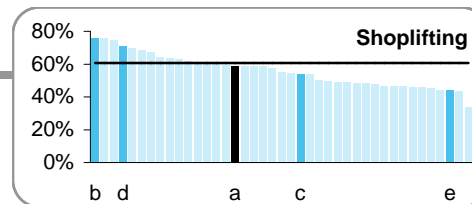
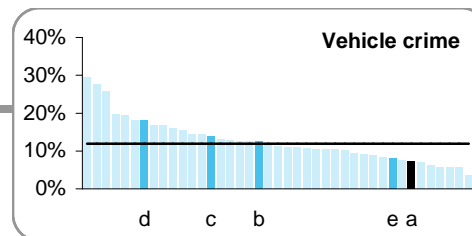
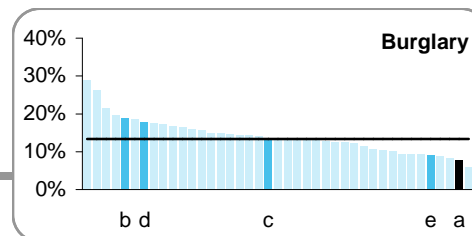
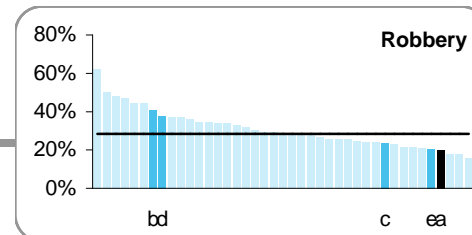
## SANCTION DETECTIONS - STEALING



Population 1,353k

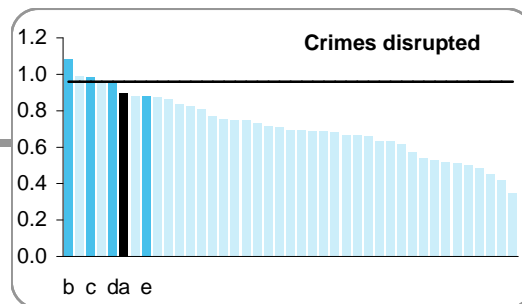
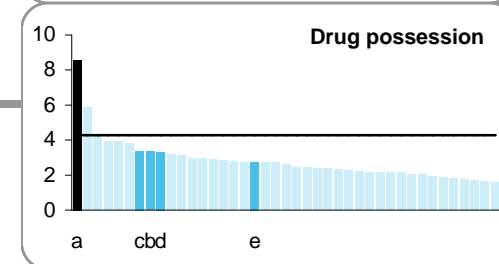
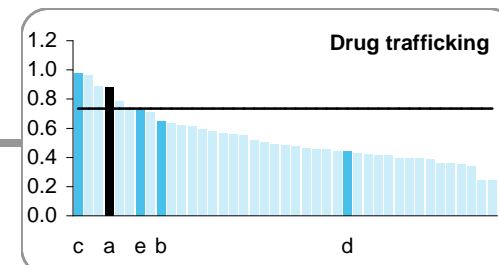
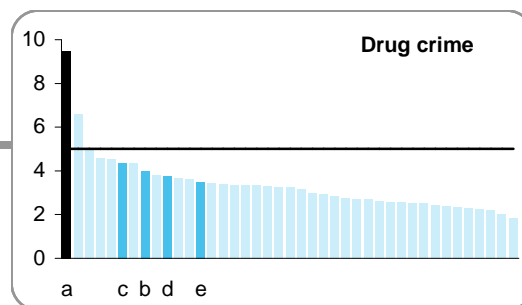
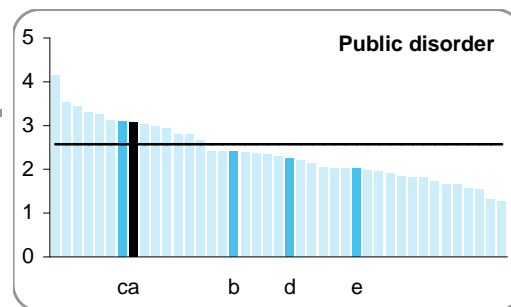
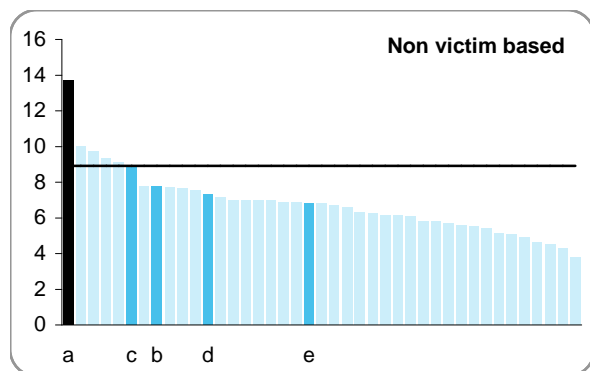
	Offences	SDs	%	MSG	Exp	Diff
Robbery						
Personal	984	204	21%	27%	271	-67
Business	414	72	17%	35%	144	-72
	1,398	276	20%	28%	414	-138
Burglary						
Domestic	7,441	705	9%	16%	1,190	-485
Non-domestic	6,073	346	6%	11%	654	-308
	13,514	1,051	8%	13%	1,844	-793
Vehicle crime	8,612	623	7%	12%	1,025	-402
Shoplifting	8,036	4,733	59%	61%	4,869	-136
Other stealing	15,726	1,264	8%	11%	1,785	-521
Stealing	47,286	7,947	17%	22%	9,938	-1,991

Source: Home Office Crime Statistics 2011/12



Merseyside

**RECORDED OFFENCES - NON VICTIM BASED**  
2011/12 per 1,000 population

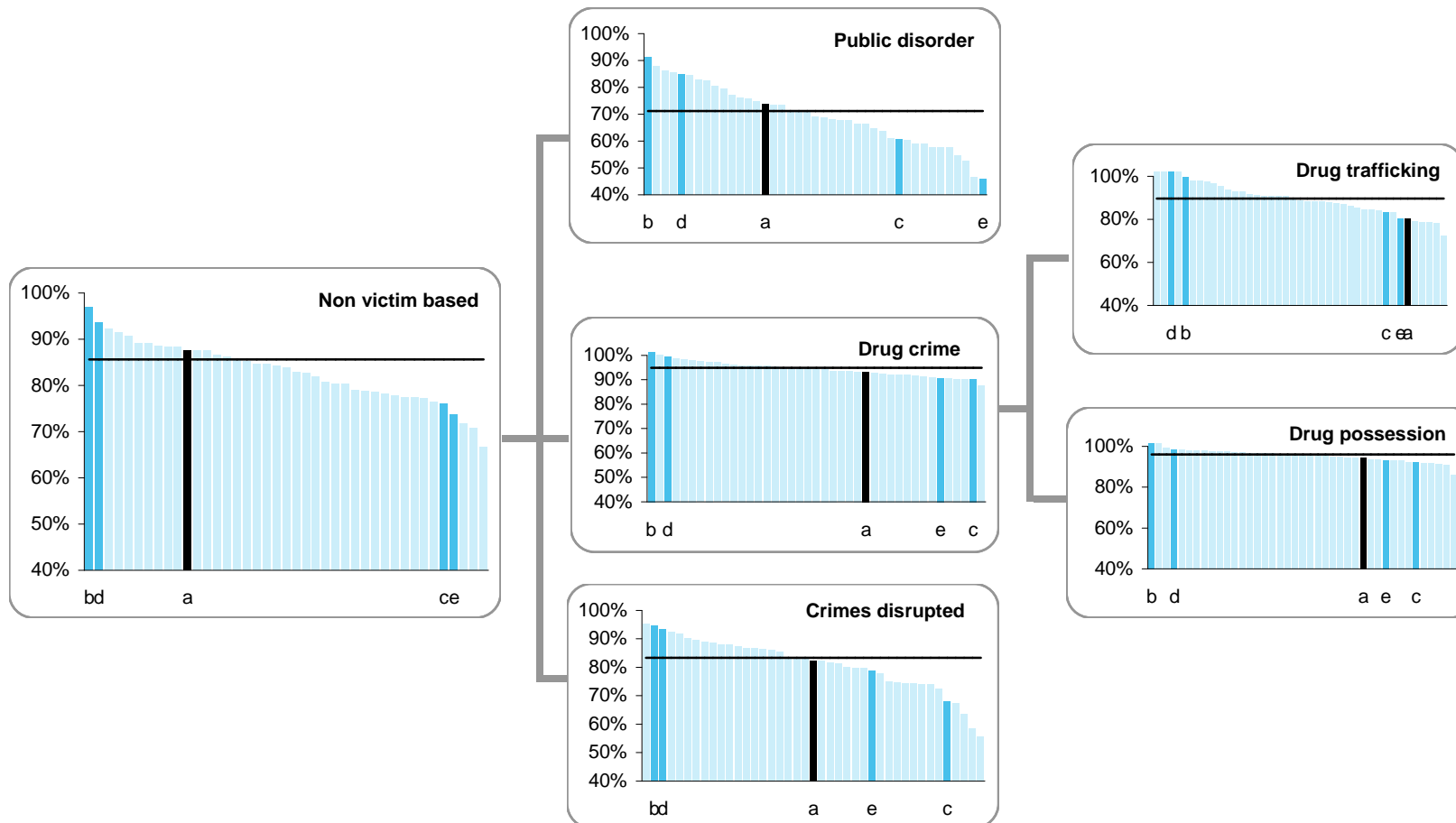


Population 1,353k

	Offences	per 1000	MSG	Difference	
Drug trafficking	1,187	0.9	0.7	192	19%
Drug possession	11,617	8.6	4.3	5,837	101%
Drug offences	12,804	9.5	5.0	6,029	89%
Public disorder	4,160	3.1	2.6	677	19%
Crimes disrupted	1,216	0.9	1.0	-82	-6%
Other non victim based	426	0.3	0.4	-90	-18%
Non victim based	18,606	13.7	8.9	6,533	54%

Source: Home Office Crime Statistics 2011/12

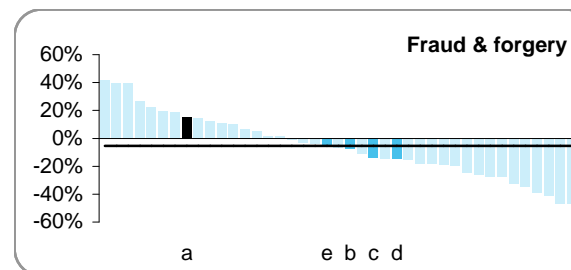
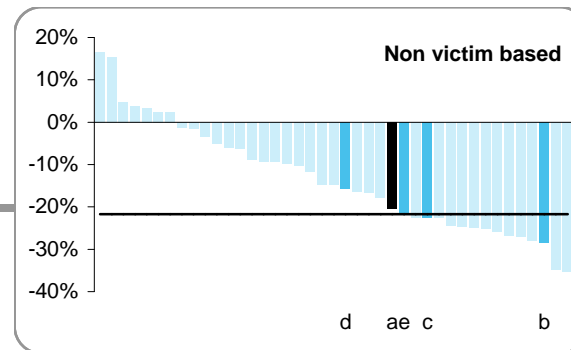
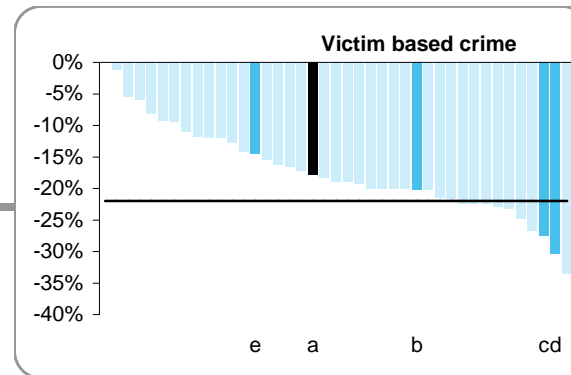
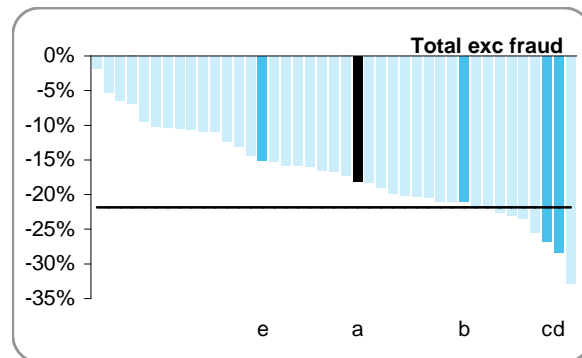
## SANCTION DETECTIONS - NON VICTIM BASED



	Offences	SDs	%	MSG	Exp	Diff
Drug trafficking	1,187	951	80%	90%	1,065	-114
Drug possession	11,617	10,974	94%	96%	11,164	-190
Drug offences	12,804	11,925	93%	95%	12,228	-303
Public disorder	4,160	3,065	74%	71%	2,963	102
Crimes disrupted	1,216	1,001	82%	83%	1,014	-13
Other non victim based	426	312	73%	77%	328	-16
Non victim based	18,606	16,303	88%	86%	16,533	-230

Source: Home Office Crime Statistics 2011/12

**RECORDED OFFENCES - ALL CRIMES**  
Change 2008/09 to 2011/12



	2008/09	2011/12	Change	MSG
Victim based	93,634	77,006	-18%	-22%
Non victim based	23,358	18,606	-20%	-22%
Total exc fraud	116,992	95,612	-18%	-22%

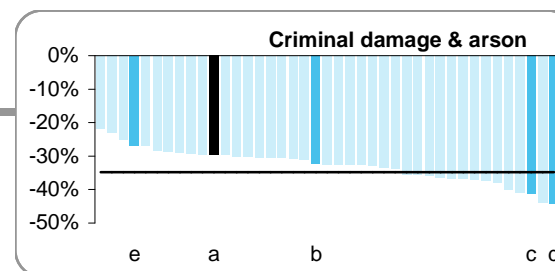
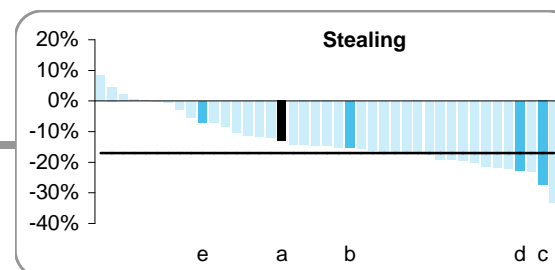
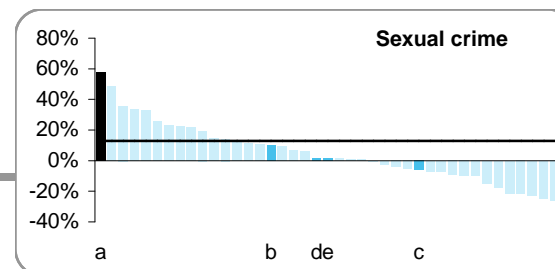
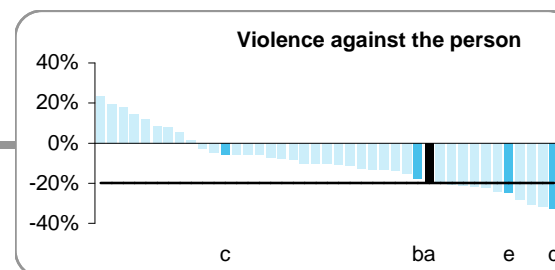
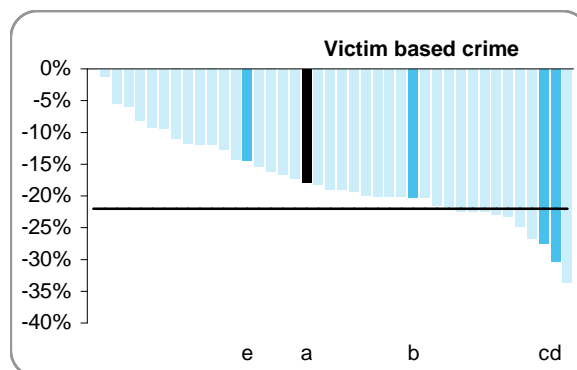
Fraud & forgery	827	949	15%	-5%
All crime	117,819	96,561	-18%	-22%

Source: Home Office Crime Statistics 2011/12

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## RECORDED OFFENCES - VICTIM BASED

Change 2008/09 to 2011/12



	2008/09	2011/12	Change	MSG
Violence against person	12,806	10,364	-19%	-20%
Sexual offences	800	1,263	58%	13%
Stealing	54,331	47,286	-13%	-17%
Criminal damage & arson	25,697	18,093	-30%	-35%
Victim based offences	93,634	77,006	-18%	-22%

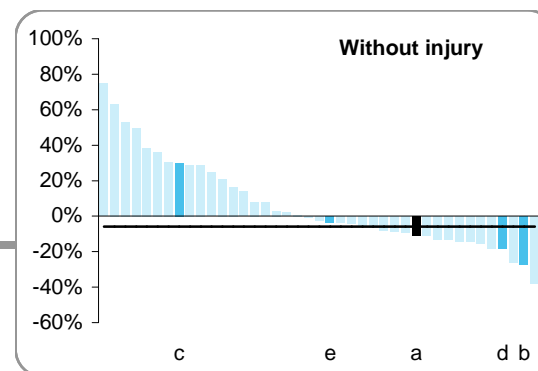
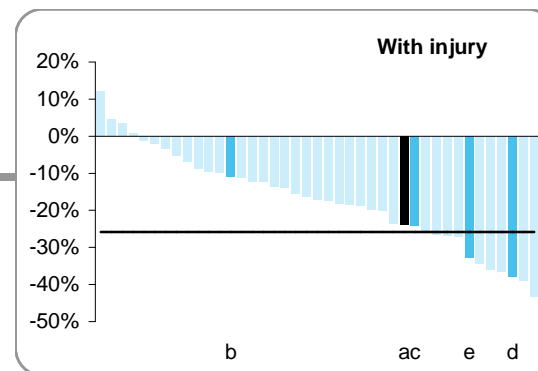
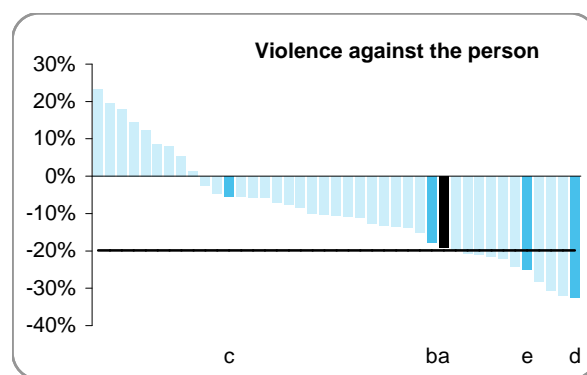
Source: Home Office Crime Statistics 2011/12

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# RECORDED OFFENCES - VIOLENCE AGAINST THE PERSON

Change 2008/09 to 2011/12



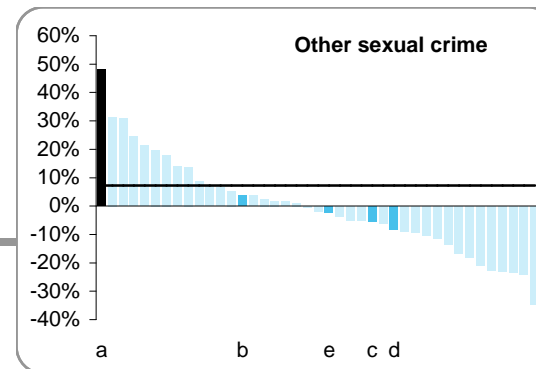
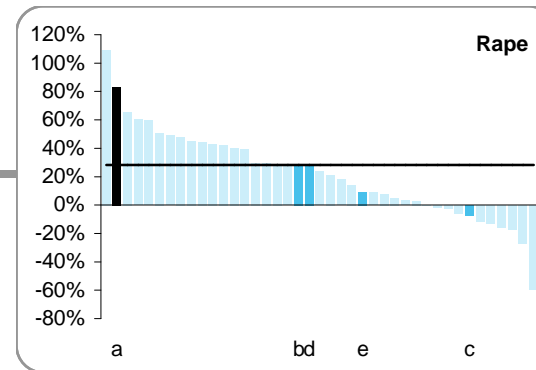
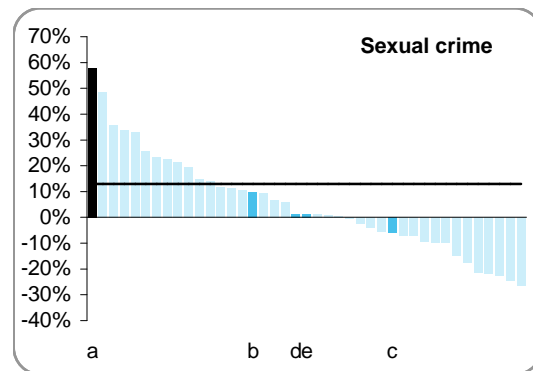
	2008/09	2011/12	Change	MSG
With injury	8,208	6,260	-24%	-26%
Without injury	4,598	4,104	-11%	-6%
Violence against person	12,806	10,364	-19%	-20%

Source: Home Office Crime Statistics 2011/12

Merseyside

# RECORDED OFFENCES - SEXUAL OFFENCES

Change 2008/09 to 2011/12



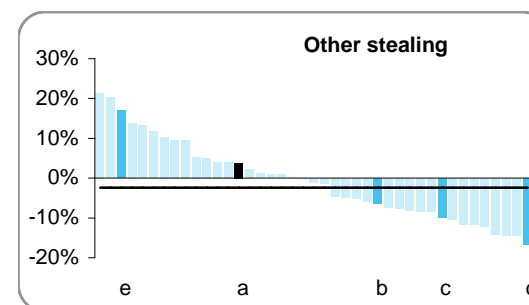
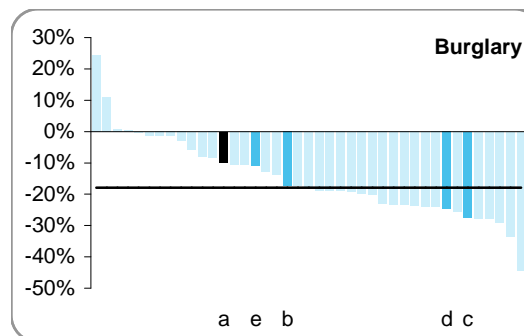
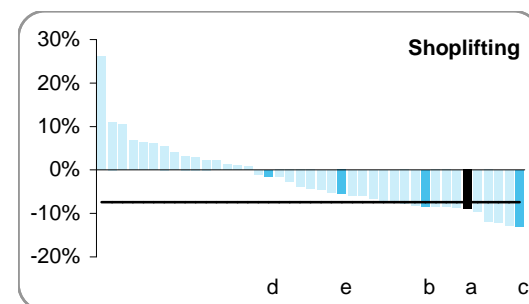
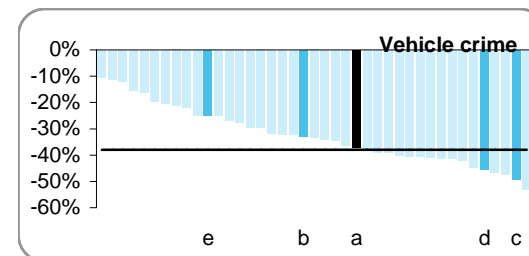
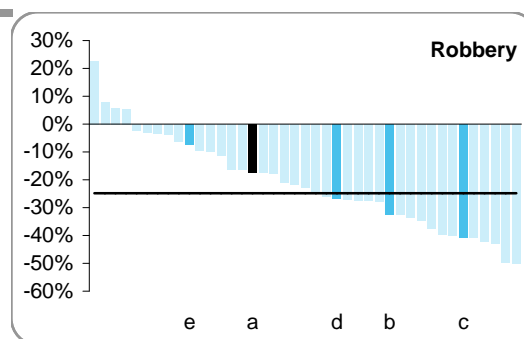
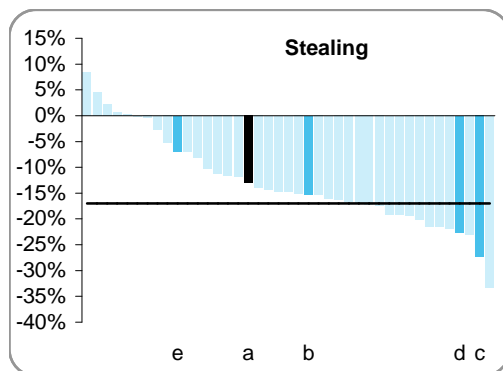
	2008/09	2011/12	Change	MSG
Rape	223	408	83%	28%
Other sexual offences	577	855	48%	7%
Sexual offences	800	1,263	58%	13%

Source: Home Office Crime Statistics 2011/12

Merseyside

## RECORDED OFFENCES - STEALING

Change 2008/09 to 2011/12



Population 1,353k

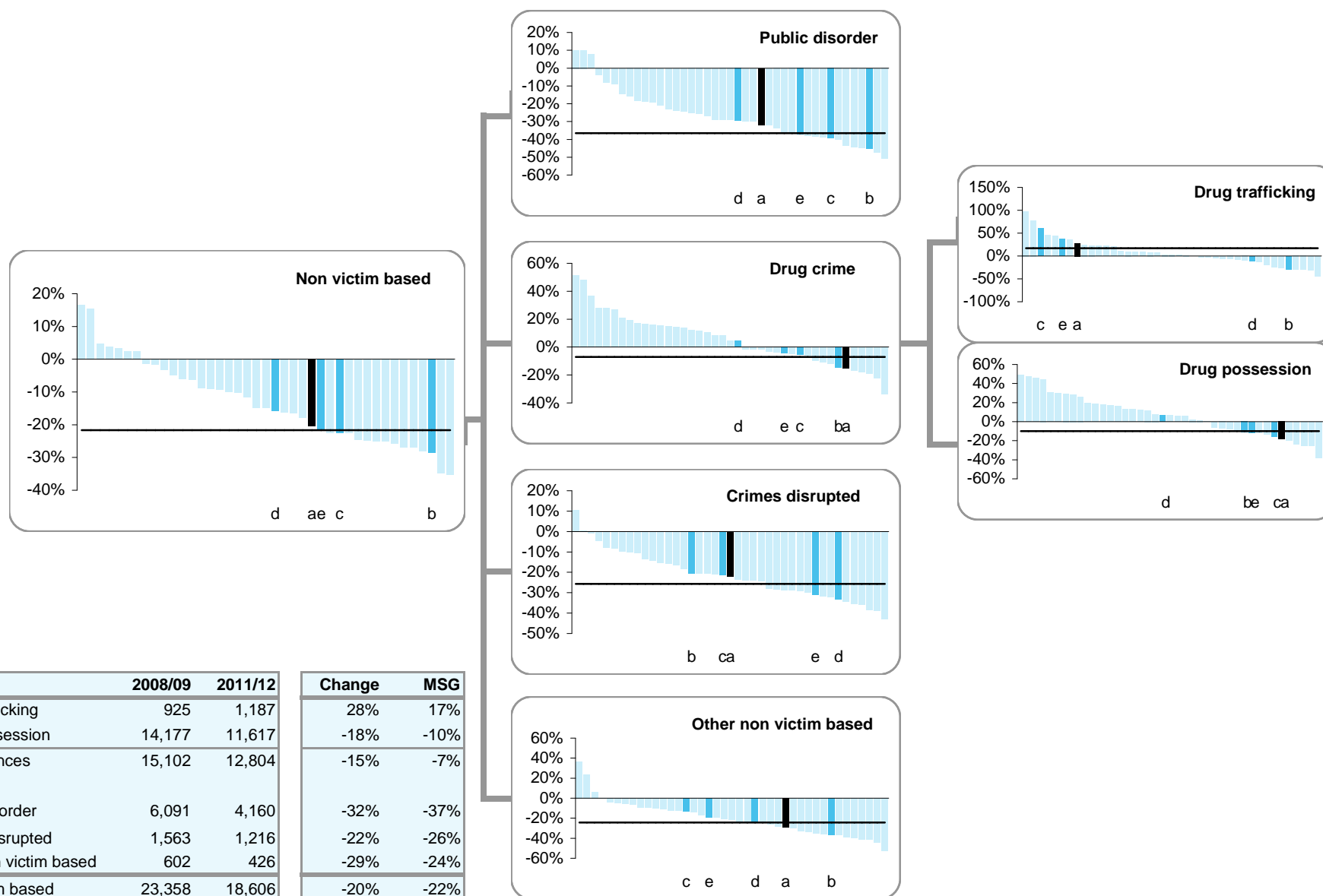
	2008/09	2011/12	Change	MSG
Robbery				
Personal	1,245	984	-21%	-25%
Business	441	414	-6%	-27%
	1,686	1,398	-17%	-25%
Burglary				
Domestic	7,858	7,441	-5%	-18%
Non-domestic	7,122	6,073	-15%	-18%
	14,980	13,514	-10%	-18%
Vehicle crime	13,707	8,612	-37%	-38%
Shoplifting	8,822	8,036	-9%	-7%
Other stealing	15,136	15,726	4%	-2%
Stealing	54,331	47,286	-13%	-17%

Source: Home Office Crime Statistics 2011/12

Merseyside

## RECORDED OFFENCES - NON VICTIM BASED

Change 2008/09 to 2011/12



Source: Home Office Crime Statistics 2011/12

Merseyside

## CHANGE IN SANCTION DETECTIONS %

	2008/09	2011/12	Change	Msg
Victim based	23%	19%	-4%	-1%
Non victim based	92%	88%	-4%	-2%
All crime exc fraud & forgery	36%	32%	-4%	-1%
Fraud & forgery	60%	47%	-13%	-10%
<b>Victim based</b>				
Violence against the person	48%	44%	-4%	-1%
Sexual offences	37%	23%	-14%	0%
Stealing	22%	17%	-5%	-2%
Criminal damage & arson	10%	10%	-1%	0%
<b>Non victim based</b>				
Public disorder	83%	74%	-10%	-6%
Drug offences	96%	93%	-3%	-2%
Crimes disrupted	88%	82%	-6%	-5%
Other non victim based	78%	73%	-5%	-3%
<b>Violence against the person (VAP)</b>				
VAP with injury	42%	40%	-2%	-1%
VAP without Injury	59%	51%	-8%	-2%
<b>Sexual offences</b>				
Rape	27%	19%	-8%	-1%
Other sexual offences	41%	25%	-16%	1%
<b>Stealing</b>				
Personal robbery	22%	21%	-1%	2%
Business robbery	24%	17%	-7%	5%
Domestic burglary	18%	9%	-9%	-1%
Non Domestic burglary	8%	6%	-3%	-1%
Vehicle crime	14%	7%	-7%	-2%
Shoplifting	70%	59%	-11%	-11%
Other stealing	10%	8%	-2%	-2%
<b>Drugs</b>				
Drug trafficking	85%	80%	-5%	2%
Drug possession	96%	94%	-2%	-2%

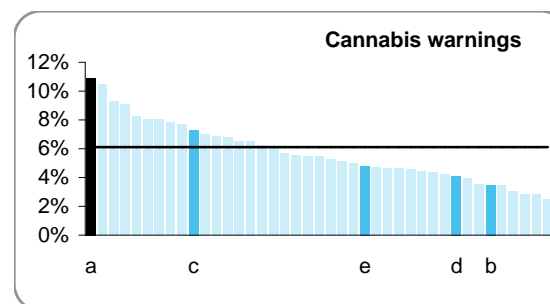
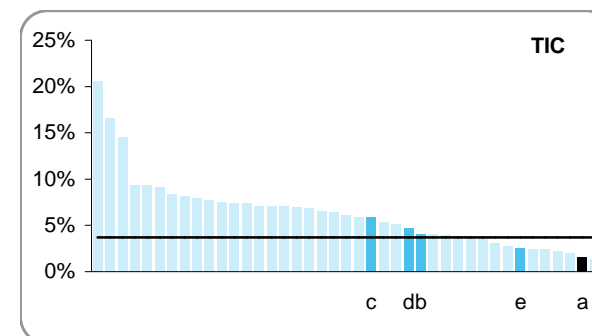
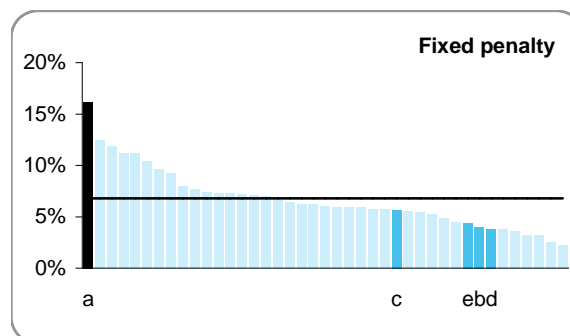
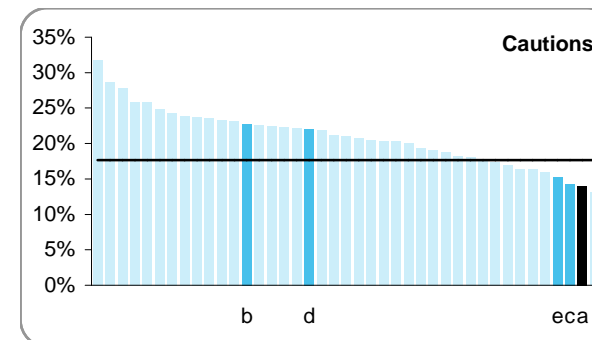
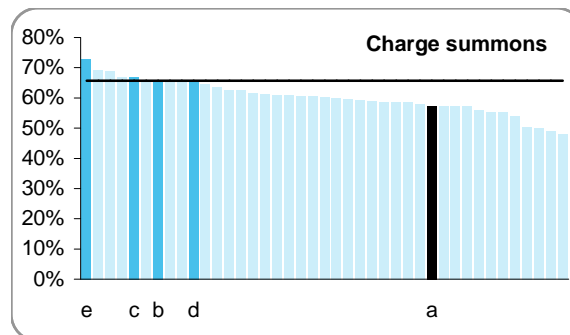
Note: Please be aware that community resolutions / restorative justice may impact on changes in sanction detection rates.

Source: Home Office Crime Statistics 2011/12

Merseyside

## SANCTION DETECTIONS BY TYPE 2011/12

These charts show how different types of sanction detections are used.



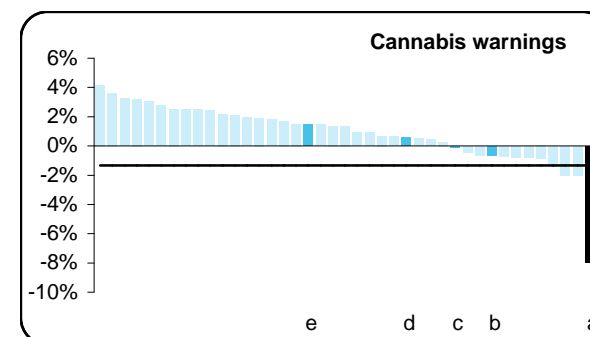
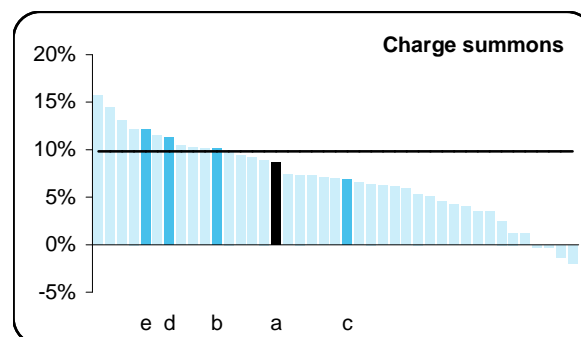
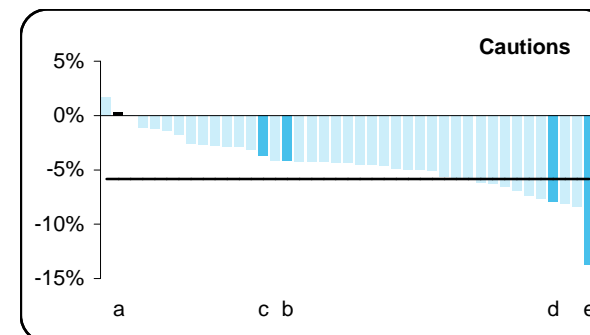
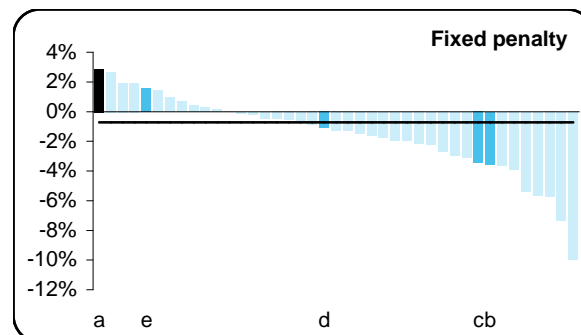
	%	MSG
Charge summons	57%	66%
Cautions	14%	18%
Penalty notices	16%	7%
Cannabis warnings	11%	6%
Taken into consideration	2%	4%
Total	100%	100%

Source: Home Office Crime Statistics 2011/12

## CHANGES IN DETECTION TYPES

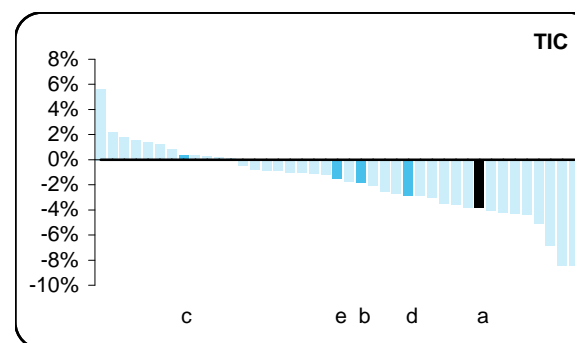
Changes 2008/09 to 2011/12

These charts show how the proportions of the types of sanction detections have changed since 2008/09. Note that up to 2008/09 cannabis warnings were recorded as FPN detections, from this point they have moved into 'Other'.



	2008/09	2011/12	Change	MSG
Charge summons	49%	57%	9%	10%
Cautions	14%	14%	0%	-6%
Penalty notices	13%	16%	3%	-1%
Cannabis warnings	19%	11%	-8%	-1%
Taken into consideration	5%	2%	-4%	0%
Total	100%	100%		

Source: Home Office Crime Statistics 2011/12



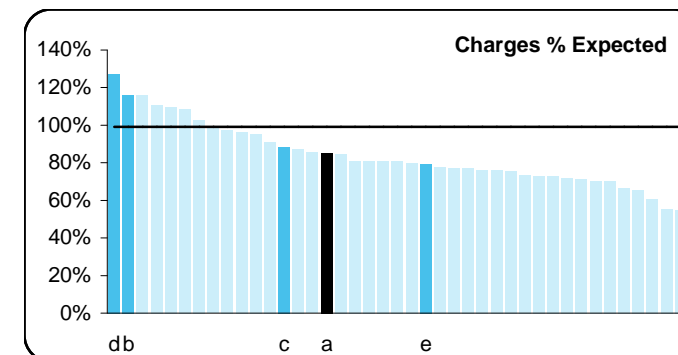
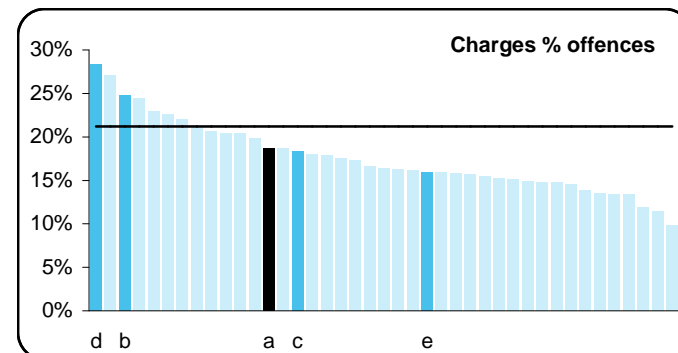
## CHARGES

2011/12

These charts and tables show the overall charge rates and compare them with the expected charge rates. The expected charge rates show what the force would have achieved if they had matched the average for each crime type. The term charges relates to crime offences cleared up by means of charge or summons.

	Offences	Charges	%	MSG	Diff from expected
<b>Victim based</b>					
VAP with injury	6,260	2,032	32%	33%	-19
VAP without Injury	4,104	1,723	42%	37%	220
Rape	408	77	19%	30%	-44
Other sexual offences	855	202	24%	33%	-81
Domestic burglary	7,441	486	7%	11%	-346
Non-domestic burglary	6,073	295	5%	8%	-188
Robbery of personal property	984	202	21%	26%	-58
Business robbery	414	71	17%	35%	-72
Vehicle crime	8,612	500	6%	8%	-194
Shoplifting	8,036	2,657	33%	42%	-689
Other stealing	15,726	923	6%	8%	-261
Criminal damage & arson	18,093	1,210	7%	10%	-521
<b>Non-victim based</b>					
Public disorder	4,160	1,816	44%	50%	-244
Drug trafficking	1,187	856	72%	71%	14
Drug possession	11,617	3,464	30%	35%	-619
Crimes disrupted	1,216	871	72%	69%	29
Other non victim based	426	289	68%	68%	-3
Total exc fraud	95,612	17,674	18%	21%	-3,074
Fraud & forgery	949	333	35%	33%	18
All crime	96,561	18,007	19%	21%	-3,056

Source: Home Office Crime Statistics 2011/12



The level of expected charges is based on MSG average charge rates, whereas expected sanction detections shown on p61 are based on average rates for all forces



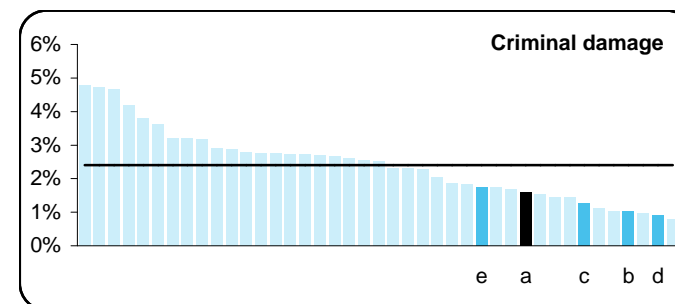
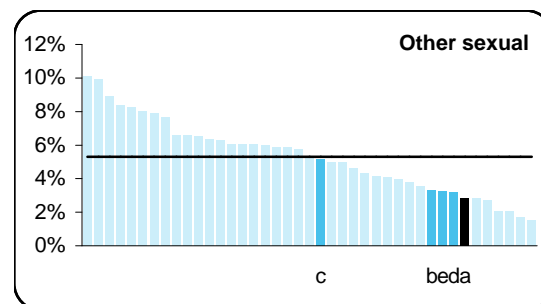
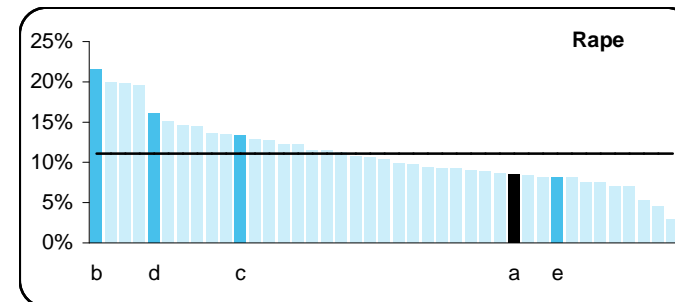
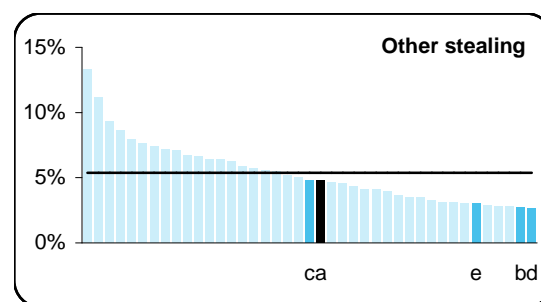
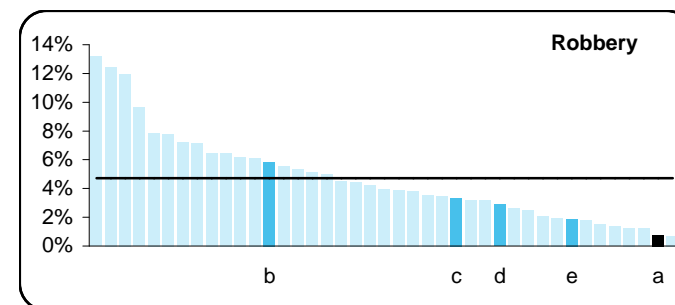
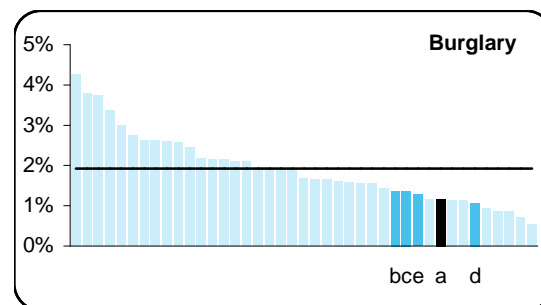
## NO CRIME

These charts show the 'no crime rate' (number of 'no crimes' divided by total recorded crime).

This information gives a more rounded picture of a force's crime recording practises.

A crime could be no crimed where it is considered to have been recorded in error or where, having been recorded, additional verifiable information becomes available that determines that no crime was committed.

Outliers in the table below are highlighted for those in the top and bottom 10% nationally.



	2008/09	2009/10	2010/11	2011/12	Average
Burglary	1.3%	1.4%	1.0%	1.2%	1.9%
Robbery	1.2%	1.5%	1.3%	0.8%	4.7%
Other stealing	7.3%	7.8%	6.1%	4.8%	5.4%
Rape	9.7%	3.7%	14.7%	8.5%	11.1%
Other sexual	6.9%	1.9%	4.2%	2.8%	5.3%
Criminal damage	1.6%	1.7%	1.6%	1.6%	2.4%

Source: Home Office Crime Statistics 2011/12

### Please note:

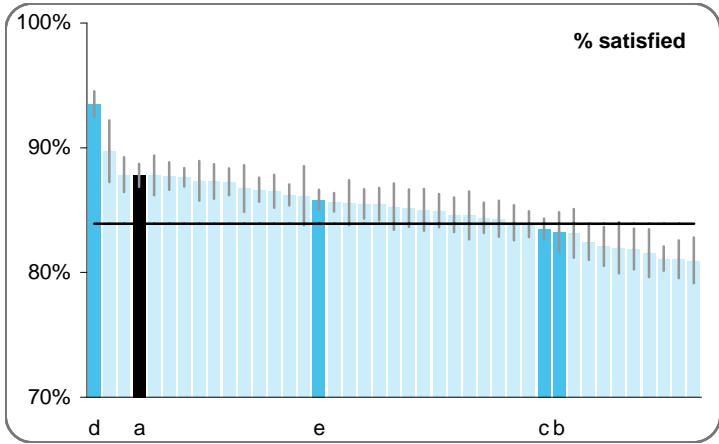
The proportion of 'no crimes' does not in itself infer high or low compliance with the overall requirements of the HOCA. Levels of 'no criming' are particularly susceptible to local recording practice and the IT systems in use. A police force having a high level of 'no crimes' may be indicative of that force having a local recording process that captures all reports as crimes at the first point of contact and before any further investigation has taken place to consider the full facts.

OVERALL SATISFACTION

2011/12 percentage satisfied

These charts show user satisfaction for the 'whole experience' (excluding road traffic collisions).

95% confidence intervals are also shown.



		Avg
Satisfaction	87.8%	83.9%
Confidence interval	0.9%	0.2%

Source: Victims of Crime Survey 2011/12

Merseyside

## **Appendix 1 – Crime Codes**

### **Offences included in each category**

#### **1. Victim-based**

##### **1.1. Violence against the person**

###### **1.1.1. Violence with injury**

- 1 Murder
- 4.2 Infanticide
- 4.1 Manslaughter
- 2 Attempted murder
- 37.1 Causing death by aggravated vehicle taking
- 4.10 Corporate manslaughter
- 4.3 Intentional destruction of a viable unborn child
- 4.4 Causing death by dangerous driving
- 4.6 Causing death by careless driving under influence of drink or drugs
- 4.7 Causing or allowing death of child or vulnerable person
- 4.8 Causing death by careless or inconsiderate driving
- 4.4/6 Historic code
- 4.4/6/8 Historic code
- 4.9 Causing death by driving: unlicensed drivers etc.
- 5A Wounding or carrying out an act endangering life (GBH with intent)
- 5B Use of substance or object to endanger life
- 8F Inflicting grievous bodily harm without intent
- 8G Actually bodily harm and other injury
- 8A Less serious wounding
- 8D Racially or religiously aggravated less serious wounding
- 5 Wounding or other act endangering life
- 8H Racially or religiously aggravated inflicting grievous bodily harm without intent
- 8J Racially or religiously aggravated actual bodily harm and other injury
- 8K Poisoning or female genital mutilation

1.1.2. Violence without injury (excl crime prevention and public order offences, inc kidnapping)

- 8C Historic - harassment and public fear
- 8E Historic - harassment and public fear (RRA)
- 8M Racially or religiously aggravated harassment
- 8L Harassment
- 7 Endangering life at sea
- 6 Endangering railway passengers
- 3 Threat or conspiracy to murder
- 3B Threats to kill
- 3A Conspiracy to murder
- 36 Kidnapping
- 14 Procuring illegal abortion
- 13 Child abduction
- 12 Abandoning child under two years
- 11 Cruelty to and neglect of children
- 105B Racially or religiously aggravated assault without injury
- 105A Assault without injury
- 104 Assault without injury on a constable

**1.2. Sexual offences**

1.2.1. Rape

- 19A Rape of a female
- 19B Rape of a male
- 19C Rape of a female aged 16 and over
- 19D Rape of a female child under 16
- 19E Rape of a female child under 13
- 19F Rape of a male aged 16 and over
- 19G Rape of a male child under 16
- 19H Rape of a male child under 13

1.2.2. Other sexual offences (excluding rape)

- 17A Sexual assault on a male aged 13 and over
- 17B Sexual assault on a male child under 13
- 20A Sexual assault on a female aged 13 and over
- 20B Sexual assault on a female child under 13
- 21 Sexual activity involving a child under 13
- 22A Causing sexual activity without consent
- 22B Sexual activity involving child under 16
- 23 Incest or familial sexual offences
- 70 Sexual activity etc with a person with a mental disorder
- 71 Abuse of children through prostitution and pornography
- 72 Trafficking for sexual exploitation
- 73 Abuse of position of trust of a sexual nature
- 88A Sexual grooming
- 88C Other miscellaneous sexual offences
- 88D Unnatural sexual offences
- 88E Exposure and voyeurism
- 16 Buggery
- 17 Indecent assault on a male
- 18 Gross indecency between males
- 20 Indecent assault on a female
- 22 Unlawful sexual intercourse with a girl under 16
- 25 Abduction of female
- 74 Gross indecency with a child
- 139 Indecent exposure

### 1.3. Acquisitive crime

#### 1.3.1. Burglary

##### 1.3.1.1. Domestic burglary

- 28 Domestic Burglary
- 28A Burglary in a dwelling
- 28B Attempted burglary in a dwelling
- 28C Distraction burglary in a dwelling
- 28D Attempted distraction burglary in a dwelling
- 29 Aggravated burglary in a dwelling

##### 1.3.1.2. Non-domestic burglary

- 30 Historic code
- 30A Burglary in a building other than a dwelling
- 30B Attempted burglary in a building other than a dwelling
- 31 Aggravated burglary in a building other than a dwelling
- 30 Historic code

##### 1.3.2.1. Robbery - personal

- 34B Robbery of personal property

##### 1.3.2.2. Robbery - business

- 34A Robbery of business property

#### 1.3.3. Vehicle crime

- 37.2 Aggravated vehicle taking
- 48 Theft or unauthorised taking of motor vehicle
- 2.0007 - of which, attempted theft of a vehicle
- 126 Interfering with a motor vehicle
- 45 Theft from vehicle

#### 1.3.4. Shoplifting

- 46 Shoplifting

#### 1.3.5. Other acquisitive crime

- 39 Theft from the person
- 40 Theft in a dwelling other than from an automatic machine or meter
- 44 Theft or unauthorised taking of a pedal cycle
- 49 Other theft
- 35 Blackmail
- 41 Theft by an employee
- 42 Theft of mail
- 43 Dishonest use of electricity
- 47 Theft from automatic machine or meter
- 53B Preserved other fraud and repealed fraud offences (pre Fraud Act 2006)

#### 1.4. Criminal damage & arson

- 56 Arson
- 56A Arson endangering life
- 56B Arson not endangering life
- 58A Criminal damage to a dwelling
- 58B Criminal damage to a building other than a dwelling
- 58C Criminal damage to a vehicle
- 58D Other criminal damage
- 58E Racially or religiously aggravated criminal damage to a dwelling
- 58F Racially or religiously aggravated criminal damage to a building other than a dwelling
- 58G Racially or religiously aggravated criminal damage to a vehicle
- 58H Racially or religiously aggravated other criminal damage

## 2. Non victim-based Crime

#### 2.1. Public disorder

- 9A Public fear, alarm or distress
- 9B Racially or religiously aggravated public fear, alarm or distress
- 64 Riot
- 65 Violent disorder
- 66 Other offences against the State or public order
- 62 Treason
- 63 Treason - felony

## **2.2. Drug offences**

### **2.2.1. Drug trafficking**

92A      Trafficking in controlled drugs

### **2.2.2. Drug possession**

92C      Other drug offences

92D      Possession of controlled drugs (excl. cannabis)

92E      Possession of controlled drugs (cannabis)

92B      Historic code possession of controlled drugs

## **2.3. Crimes disrupted**

8B      Historic code - possession of weapons

5C      Possession of items to endanger life

10A     Possession of firearms with intent

10B     Possession of firearms offences

10C     Possession of other weapons

10D     Possession of article with blade or point

33      Going equipped for stealing, etc

53J     Possession of articles for use in fraud

54      Handling stolen goods

59      Threat or possession with intent to commit criminal damage

61A     Possession of false documents

90      Other knife offences

## **2.4. Other state-based offences**

15      Concealing an infant death close to birth

26      Bigamy

55      Bankruptcy and insolvency

67      Perjury

68      Libel

75      Betting, gaming and lotteries

76      Aiding suicide

78      Immigration Acts

79      Perverting the course of justice

80      Absconding from lawful custody

81      Other firearms offences

82      Customs and Revenue offences

83      Bail offences

84      Trade descriptions etc

85      Health and Safety offences



86	Obscene publications etc
87	Protection from eviction
89	Adulteration of food
91	Public health offences
94	Planning laws
95	Disclosure, obstruction, false or misleading statements etc
99	Other notifiable offences (class 98/99)
802	Dangerous driving
814	Fraud, forgery etc associated with vehicle or driver records
27	Soliciting for the purposes of prostitution
24	Exploitation of prostitution
38	Profiting from or concealing knowledge of the proceeds of crime
69	Offender management act
53H	Making or supplying articles for use in fraud

### **3. Fraud & forgery**

51	Fraud by company director
52	False accounting
53C	Fraud by false representation: cheque, plastic card and online bank accounts (not PSP)
53D	Fraud by false representation: other frauds
53E	Fraud by failing to disclose information
53F	Fraud by abuse of position
60	Forgery or use of false drug prescription
61	Other forgery
53A	Cheque and credit card fraud (pre Fraud Act 2006)
53G	Obtaining services dishonestly (to be discontinued)

## Appendix 2 – POA Categories

POA data are split into 12 categories, which sub-divide into headings as follows:

### 1) Local policing

- a. Neighbourhood policing
- b. Incident (response) management
- c. Local investigation
- d. Specialist community liaison
- e. Local command team and support overheads

### 2) Dealing with the public

- a. Local call centres / front desk
- b. Central communications unit
- c. Contact management units
- d. Dealing with the public command team and support overheads

### 3) Criminal justice arrangements

- a. Custody / prisoner handling
- b. Criminal justice
- c. Police national computer
- d. Criminal record bureau
- e. Coroner assistance
- f. Fixed penalty schemes (central ticket office)
- g. Property officer / stores
- h. Criminal justice arrangements command team and support overheads

### 4) Road policing

- a. Traffic units
- b. Traffic wardens / police community support officers - traffic
- c. Vehicle recovery
- d. Casualty reduction partnership
- e. Road policing command team and support overheads

### 5) Specialist operations

- a. Central operations command team and support overheads
- b. Air operations
- c. Mounted police
- d. Specialist terrain
- e. Dogs section
- f. Level 1 advanced public order
- g. Airport & ports policing unit
- h. Firearms unit
- i. Civil contingencies and planning

### 6) Intelligence

- a. Central intelligence command team and support overheads
- b. Intelligence analysis / threat assessments
- c. Intelligence gathering

### 7) Specialist investigations

- a. Crime support command team and support overheads
- b. Major investigation unit
- c. Economic crime (including regional asset recovery team)
- d. Specialist investigation units
- e. Serious & organised crime unit
- f. Public protection

### 8) Investigative support

- a. Scenes of crime officers
- b. External forensic costs
- c. Fingerprint / dna bureau
- d. Photographic image recovery
- e. Other forensic services
- f. Investigative support command team and support overheads

9) National policing

- a. Secondments (out of force)
- b. Counter terrorism / special branch
- c. ACPO projects / initiatives
- d. Hosting national services
- e. Other national policing requirements

10) Support functions

- a. Human resources
- b. Finance
- c. Legal
- d. Fleet services
- e. Estates / central building costs
- f. Information communication technology
- g. Professional standards
- h. Press and media
- i. Performance review / corporate development
- j. Procurement
- k. Training
- l. Administration support
- m. Force command
- n. Support to associations and trade unions
- o. Freedom of information
- p. Social club support and force band
- q. Insurance / risk management
- r. Catering

11) Police authority

- a. Democratic representation
- b. Police authority support
- c. Other costs
- d. Yreasury management
- e. Internal audit

12) Central costs

- a. Revenue contribution to capital
- b. Capital financing
- c. Pensions and exit costs

## Appendix 3

### Restorative Justice / Community resolutions

#### Forces who return data on RJ / CR (to Mar-12)

Force	Approx RJ (inc other)
Avon & Somerset	5,287
Cambridgeshire	1,273
Derbyshire	5,829
Devon and Cornwall	5,380
Dorset	236
Dyfed-Powys	197
Essex	3,213
Gloucestershire	2,594
Greater Manchester	2,601
Gwent	205
Hampshire	4,038
Leicestershire	27
Lincolnshire	6
Merseyside	2,117
Norfolk	1,992
Northamptonshire	2,509
Northumbria	2,011
Suffolk	4,003
Surrey	3,492
Sussex	3,891
Thames Valley	4,663
Warwickshire	383
West Mercia	4,540
Wiltshire	1,202

### Outsourcing of Custody

#### Forces who outsource custody (as at 26/07/2012)

Force	with
Cleveland	Reliance
Norfolk	Reliance
Suffolk	Reliance
Sussex	Reliance
TVP	Reliance
Warwickshire	Reliance
West Mercia	Reliance
Lancashire	G4S
Lincolnshire	G4S
South Wales	G4S
Staffordshire	G4S